Printed: 08/07/2019 FORM APPROVED

OMB NO. 0938-0391 (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 - MAIN BUILDING 01 COMPLETED 495327 B. WING 08/02/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

ENVOY OF WESTOVER HILLS

4403 FOREST HILL AVENUE

RICHMOND, VA 23225

TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	COMPLETION DATE
K 211	Description of structure: The facility is a two story structure with a basement Type II (111). Sprinkler Status: Fully sprinklered - NFPA 13 An unannounced Standard Recertification Life Safety Code Survey was conducted on 8/2/2019 in accordance with 42 Code of Federal Regulation, Part 483: Requirements for Long Term Care Facilities. The facility was surveyed for compliance using the LSC 2012 Existing regulations. The facility was not in compliance with the Requirements for Participation Medicare and Medicaid. The findings that follow demonstrate non-compliance with Title 42 Code of Regulations, 483.70(a) et seq (Life Safety from Fire.) Means of Egress - General	K 211	Preparation and/or execution of this plan of correction does not constitute admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or executed solely because the provisions of the federal and state laws require it. This Plan of Correction serves as the facility's allegation of compliance. K 211: Means of Egress 1. The combustible storage was removed from the stairwell in	
SS=D	CFR(s): NFPA 101 Means of Egress - General Aisles, passageways, corridors, exit discharges.		the memory care unit. 2. Additional stairwells were reviewed for combustible	
Aisles, passageways, corridors, exit discharges, exit locations, and accesses are in accordance with Chapter 7, and the means of egress is continuously maintained free of all obstructions to full use in case of emergency, unless modified by 18/19.2.2 through 18/19.2.11. 18.2.1, 19.2.1, 7.1.10.1 This REQUIREMENT is not met as evidenced by: Based upon observations there is combustible storage in a means of egress. Findings include Between 10:05am and 11:30am on Friday		storage. 3. The Executive Director educated the Maintenance Director on the importance of NFPA 101 Means of Egress-General specific to keeping stairwells free of combustible storage, and will continue to monitor in accordance with NFPA standards. 4. Any findings will be reported to the monthly QAPI Committee for further review.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

8/19/2019

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RICHMOND, VA 23225					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	CCMPLETION DATE	
K 321 SS=B	August, 2nd during our walkthrough of the building it was observed that there was combustible storage in the stairwell in the memory care unit.	K 211	K 321 Hazardous Areas- Enclosure 1. The rated soiled utility storage room door by 412 was repaired to shut and latch. The penetration in the rated wall over the door to the boiler room was properly sealed. 2. Additional hazard room doors were reviewed for properly shutting and latching. Additional rated walls were reviewed for penetrations. 3. The Executive Director educated the Maintenance		
	Area Automatic Sprinkler		Director on the importance of NFPA 101 Hazardous Areas-		
	Separation N/A a. Boiler and Fuel-Fired Heater Rooms b. Laundries (larger than 100 square feet) c. Repair, Maintenance, and Paint Shops d. Soiled Linen Rooms (exceeding 64 gallons) e. Trash Collection Rooms (exceeding 64 gallons) f. Combustible Storage Rooms/Spaces (over 50 square feet) g. Laboratories (if classified as Severe Hazard - see K322) This REQUIREMENT is not met as evidenced by: Based upon observations hazardous areas are not maintained to provide required separation and		Enclosure specific to hazard room doors properly shutting and latching, and properly sealing penetrations in rated walls, and will continue to monitor in accordance with NFPA standards. 4. Any findings will be reported to the monthly QAPI Committee for further review. 08/19/2019		

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K 321	Continued From page 2 or fire resistant ratings for the hazardous areas. There are doors that are not self closing and latching nd penetrations through rated assemblies. Findings include	K 321		
	Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that the rated soiled utility room door by 412 was not shutting and latching. Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that there was a			
K 345 SS=F	penetration in the rated wall over the door to boiler room, Fire Alarm System - Testing and Maintenance CFR(s): NFPA 101 Fire Alarm System - Testing and Maintenance	K 345	K 345 Fire Alarm System – Testing and Maintenance	
	A fire alarm system is tested and maintained in accordance with an approved program complying		1. At the time of survey, the	
	with the requirements of NFPA 70, National Electric Code, and NFPA 72, National Fire Alarm and Signaling Code. Records of system acceptance, maintenance and testing are readily available. 9.6.1.3, 9.6.1.5, NFPA 70, NFPA 72 This REQUIREMENT is not met as evidenced by: Based upon review of documentation observations of the fire alarm system the City officals have not signed off on the fire alarm panel upgrade and that there were multiple smoke detectors with covers still on them from the construction project.		facility had a CMS approved Time Limited Waiver (TLW) for the installation of a new fire alarm system, good through 1/6/2020. The facility's new fire alarm system has since been approved by all governing bodies, and is fully functional. 2. The facility had a CMS approved TLW for the fire alarm system, therefore no additional reviews were needed.	
	Findings include			

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K 345	Continued From page 3 Between 9:25am and 10:00am on Friday 2nd during document review of the buildin observed that the City of Richmond has n signed off on the fire alarm construction fill. Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that there were on the smoke detectors in boiler room that removed at the time of observation. Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that there were on the smoke detectors in the basement I that were removed at the time of observation. Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that there were con the smoke detectors in the laundry storoom.	ng it was oot inal / e oovers at were / oovers hallway tion. / oovers	3. The Executive Director educated the Maintenance Director on the importance of NFPA 101 Fire Alarm System-Testing and Maintenance specific to following to the conditions of the TLW, and will continue to monitor in accordance with NFPA standards. 4. Any findings will be reported to the monthly QAPI Committee for further review. 08/19/19	
K 353 SS=B	Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that there were con the smoke detectors in the laundry roo Sprinkler System - Maintenance and Testi CFR(s): NFPA 101 Sprinkler System - Maintenance and Testi Automatic sprinkler and standpipe system inspected, tested, and maintained in account NFPA 25, Standard for the Inspection Testing, and Maintaining of Water-based Protection Systems. Records of system demaintenance, inspection and testing are maintained in a secure location and readily available.	overs m. ng K 353 ng sare rdance ; ire esign,	K 353 Sprinkler System – Maintenance and Testing 1. The ceiling tile by the rehab gym was replaced. The holes in the ceiling in the ceiling in the sprinkler room in the memory care unit were repaired. The facility's sprinkler vendor was contacted about the timely scheduling of sprinkler inspections once a quarter, every three months per NFPA 25.	

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FEA bitter of the second of th	a) Date sprinkler system last checked b) Who provided system test c) Water system supply source Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system. 9.7.5, 9.7.7, 9.7.8, and NFPA 25 This REQUIREMENT is not met as evidenced by: Based upon observations of the sprinkler system that the required maintenance of the system is not being maintained. Findings include: Between 10:05am and 11:30am on Friday August, 2nd during our walkthrough of the building it was observed that there was a hole in the ceiling tile by the rehab gym. Between 10:05am and 11:30am on Friday	K 374		
	August, 2nd during our walkthrough of the building it was observed that there are holes in ceiling in the sprinkler room in the memory care wing. Between 9:25am and 10:00am on Friday August, 2nd during document review of the building it was observed that the last four sprinkler inspections were completed on the following dates: 10/2019, 3/28/19, 4/10/19, 7/5/2019. These dates do not follow the once a quarter, every three months schedule per NFPA 25. Subdivision of Building Spaces - Smoke Barrie CFR(s): NFPA 101 Subdivision of Building Spaces - Smoke Barrier Doors 2012 EXISTING			

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 - MAIN BUILDING 01 495327 B. WING_ 08/02/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **ENVOY OF WESTOVER HILLS** 4403 FOREST HILL AVENUE RICHMOND, VA 23225 CHAMADAGTATEMENT

PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 374	K 374 Subdivision of Building Spaces – Smoke Barrier 1. The rated cross corridor doors by 401 and 201 were repaired to shut and latch. 2. Additional rated cross corridor doors were reviewed for proper shutting and latching. 3. The Executive Director educated the Maintenance Director on the importance of NFPA 101 Subdivision of Building Spaces- Smoke Barrier Doors specific to rated cross corridor doors properly shutting and latching, and will continue to monitor in accordance with NFPA standards. 4. Any findings will be reported to the monthly QAPI Committee for further review. 08/19/19	
	TAG	K 374 Subdivision of Building Spaces – Smoke Barrier 1. The rated cross corridor doors by 401 and 201 were repaired to shut and latch. 2. Additional rated cross corridor doors were reviewed for proper shutting and latching. 3. The Executive Director educated the Maintenance Director on the importance of NFPA 101 Subdivision of Building Spaces- Smoke Barrier Doors specific to rated cross corridor doors properly shutting and latching, and will continue to monitor in accordance with NFPA standards. 4. Any findings will be reported to the monthly QAPI Committee for further review.