

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NP	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 01/15/2021
NAME OF PROVIDER OR SUPPLIER HERMITAGE RICHMOND			STREET ADDRESS, CITY, STATE, ZIP CODE 1600 WESTWOOD AVENUE RICHMOND, VA 23227		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
F 000	<p>Initial Comments</p> <p>An unannounced biennial State Licensure Inspection was conducted 1/14/21 through 1/15/21. A complaint was investigated during the inspection. Corrections are required for compliance with the Virginia Rules and Regulations for the Licensure of Nursing Facilities.</p> <p>The census in this 104 bed facility was 50 at the time of the survey. The survey sample consisted of 4 current resident reviews (Residents #2 through #5) and 1 closed record review (Resident #1).</p>	F 000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

(X6) DATE

1/25/21

PDM711

VDH/OLC

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F 001	<p>Continued From Page 1</p> <p>The most recent MDS (minimum data set) assessment, a significant change assessment, with an ARD (assessment reference date) of 10/26/20, coded the resident as scoring a 08 out of 15 on the BIMS (brief interview for mental status) score, indicating the resident was moderately cognitively impaired. In Section G (functional status)- the resident was coded as requiring extensive assistance for bed mobility, transfer, hygiene and bathing; total dependence for dressing and limited assistance with eating.</p> <p>During the licensure survey facility tour on 1/14/21 from 10:45 AM to 12:30 PM, two observations were made of Resident #2's oxygen setting.</p> <p>Initial observation of the oxygen setting was at 11:47 AM. The oxygen setting was between the 2-liter and 3-liter mark. This setting was confirmed at 12:15 PM by the second surveyor.</p> <p>A review of Resident #2's hospice physician orders dated 10/18/20, documented in part, "Oxygen 3 liters per minute per nasal cannula."</p> <p>A review of Resident #2's care plan dated 10/20/20, documented in part, "Administer medications as ordered".</p> <p>An interview was conducted on 1/15/21 at 11:44 AM with LPN (licensed practical nurse) #3. When asked about the process staff follows for oxygen administration, LPN #3 stated, "The physician or hospice orders the oxygen. Then we hook it up, put on the tubing, and adjust to correct flow and place on the resident." When asked the frequency of checking oxygen for correct flowrate, LPN #3 stated, "I check it in the morning and every time I go into the resident's room to give medication." When asked if Resident #2 would change her oxygen flow rate, LPN #3 stated, "No,</p>	F 001	<p>4: Measures Implemented to Maintain Compliance</p> <p>The Clinical Leader will review Oxygen orders for accuracy and check the correct flow weekly. Supervisors will check off shift and weekends. A monitoring log of all residents on Oxygen was created to ensure accuracy. The log will be initialed and dated by the Clinical Leader/Supervisor and turned into the DON/Designee on a monthly basis.</p>	1/22/21 On-going	

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F 001	<p>Continued From Page 2</p> <p>she can't reach the concentrator."</p> <p>The facility's policy dated 2020 on "Oxygen Concentrators", documented in part, "Adjust the flow meter to the prescribed liters per minute and viewing the numbers at eye level to the correct amount."</p> <p>The facility's policy dated 2018 on Medication Management Plan, documented in part, "Medication will be verified using the "7 rights": Right resident, right medication, right dosage and right route."</p> <p>On 1/14/21 at 3:30 PM ASM (administrative staff member) #2, the administrator, was informed of the above concern.</p> <p>No further information was provided prior to exit.</p> <p>References:</p> <ol style="list-style-type: none"> 1. Barron Dictionary of Medical Terms, 7th edition, Rothenberg and Kaplan, page 111. 2. Barron Dictionary of Medical Terms, 7th edition, Rothenberg and Kaplan, page 154. 3. Barron Dictionary of Medical Terms, 7th edition, Rothenberg and Kaplan, page 459. 	F 001			

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