

ManorCare Fair Oaks  
12475 Lee Jackson Memorial Highway  
Fairfax, Virginia 22033  
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Office of Licensure and Certification  
Division of Long Term Care Services  
ATTN: Wietske G. Weigel-Delano  
9960 Mayland Drive, Suite 401  
Henrico, VA 23233

February 5, 2021

Greetings Ms. Weigel-Delano,

Please find and accept the attached plan of correction for the COVID-19 Focused Infection Control survey which ended on January 27, 2021 for ManorCare Health Services-Fair Oaks.

I understand the expectation by OLC to also submit the required information as outlined for the DPOC and will e-mail that information by the required date.

Respectfully,

A handwritten signature in black ink, appearing to read "Kathy Delimba".

Kathy Delimba, LNHA

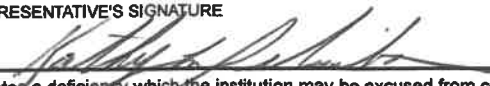
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/28/2021  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>495217</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>01/27/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MANORCARE HEALTH SERVICES-FAIR OAKS</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>12475 LEE JACKSON MEMORIAL HIGHWAY FAIRFAX, VA 22033</b>
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E 000	Initial Comments	E 000		
	An unannounced abbreviated Emergency Preparedness COVID-19 Focused Survey was conducted 1/26/21 through 1/27/21. The facility was in substantial compliance with 42 CFR Part 483.73, Requirement for Long-Term Care Facilities.			
F 000	INITIAL COMMENTS	F 000		
	An unannounced Medicare and Medicaid abbreviated Focused Infection Control survey was conducted 1/26/21 through 1/27/21. Corrections are required for compliance with F-880 of 42 CFR Part 483 Federal Long Term Care Requirements.			
	The census in this 155 certified bed facility was 130 at the time of the survey. Of the 130 current residents, 3 residents were positive for the COVID-19 virus. The survey sample consisted of 8 current resident reviews (Residents #1 through #8).			
F 880 SS=D	Infection Prevention & Control CFR(s): 483.80(a)(1)(2)(4)(e)(f)	F 880	<b>F - 880</b>	
	§483.80 Infection Control The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections.		<b>1. Corrective Action Licensed Practical Nurse (LPN) #1 was re-educated immediately by the facility's Infection Preventionist upon learning of these findings.</b>	
	§483.80(a) Infection prevention and control program. The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE <b>LINHA</b>	(X6) DATE <b>2/5/2021</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 880	Continued From page 1  §483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.70(e) and following accepted national standards;  §483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to: (i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility; (ii) When and to whom possible incidents of communicable disease or infections should be reported; (iii) Standard and transmission-based precautions to be followed to prevent spread of infections; (iv) When and how isolation should be used for a resident; including but not limited to: (A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and (B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances. (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.	F 880	<b>2. Other Potential Residents All residents have the potential to be affected by this deficient practice.</b>  <b>3. New Measures or Systemic Change The Infection Preventionist, Director of Nursing and/or registered nurse (RN) unit managers will re-educate all healthcare professionals regarding transmission – based precautions, which personal protective equipment (PPE) and requirements for PPE when caring for residents on contact precautions to include those with diagnosed clostridium difficile (C-Diff).</b>		

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F 880	<p>Continued From page 2</p> <p>§483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.</p> <p>§483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, facility document review and clinical record review, it was determined that the facility staff failed to implement infection control practices to prevent the potential spread of a communicable infection for one of 7 residents in the survey sample (Resident #6). LPN (licensed practical nurse) #1 failed to wear a gown or gloves while caring for Resident #6 who was on contact isolation.</p> <p>The findings include:</p> <p>Resident #6 was admitted to the facility on 6/17/17 and readmitted on 12/31/20. Resident #6's diagnoses included but were not limited to chronic kidney disease, heart failure and urinary tract infection. Resident #6's most recent MDS (minimum data set), a five day Medicare assessment with an ARD (assessment reference date) of 1/5/21, coded the resident as being cognitively intact. Resident #6's comprehensive care plan dated 12/31/20 documented, "Infection of GI (gastrointestinal) (C-DIFF [Clostridium difficile]) (1). Infection Precautions: Contact..." Review of Resident #6's clinical record revealed a</p>	F 880	<p><b>4. Monitoring</b> <b>The Director of Nursing and/or RN unit managers and/or RN Supervisors will make focused infection control rounds daily for one week. Following this week, the focused infection control rounds will be completed two times weekly for another week then one time weekly for an additional week. Following this three-week increase in focused infection control rounding, the rounds will continue for another three months on a monthly basis. These results of these focused infection control rounds will be reported monthly to the Administrator and the QAPI Committee.</b></p> <p><b>5. Completion Date</b> <b>March 12, 2021.</b></p>		

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F 880	<p>Continued From page 3</p> <p>physician's order dated 1/2/21 for contact isolation every shift for C-Diff (1).</p> <p>On 1/26/21 at 10:48 a.m., Resident #6 was observed lying in bed. A sign from the CDC (Centers for Disease Control and Prevention) on Resident #6's room door documented, "STOP-CONTACT PRECAUTIONS- EVERYONE MUST: Clean their hands, including before entering and when leaving the room. PROVIDERS AND STAFF MUST ALSO: Put on gloves before room entry. Discard gloves before room exit. Put on gown before room entry. Discard gown before room exit..." LPN #1 was observed preparing medications at the medication cart in the hall then entered Resident #6's room and did not don a gown or gloves. While in the room, LPN #1 touched the bed remote control, adjusted the pillows behind Resident #6's head and administered medications to the resident.</p> <p>On 1/26/21 at 11:09 a.m., an interview was conducted with LPN #1. LPN #1 stated Resident #6 was on contact isolation, and a gown and gloves should be worn in the resident's room. LPN #1 stated she wore a gown and gloves into Resident #6's room when she first checked on the resident (prior to the above observation) but forgot to don a gown and gloves the second time she went into the room (the above observation).</p> <p>On 1/26/21, ASM (administrative staff member) #1 (the administrator) and ASM #2 (the director of nursing) were made aware of the above concern.</p> <p>A facility document titled, "Transmission Based Precautions" documented in part, "Contact Precautions: Contact transmission is the most important and frequent mode of transmission of</p>	F 880		

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F 880	<p>Continued From page 4</p> <p>healthcare associated infections. It is divided into two subgroups: direct and indirect contact transmission. Direct Contact Transmission: A direct body surface to surface contact and physical transfer of microorganisms between a susceptible host and an infected or colonized person occurs with direct contact transmission. Indirect Contact Transmission: Contact between a susceptible host and a contaminated object is indirect contact transmission. Contact precautions reduce the risk of transmission by either direct or indirect contact. In addition to standard precautions, the following measures are necessary for contact precautions: Gloves and Hand Hygiene: Wear gloves during the course of providing patient care...Gown: Wear gown only when clothing anticipated to come in contact with the patient, environmental surfaces or items in room contaminated with organism..."</p> <p>The CDC website documented, "Contact Precautions: Use personal protective equipment (PPE) appropriately, including gloves and gown. Wear a gown and gloves for all interactions that may involve contact with the patient or the patient's environment. Donning PPE upon room entry and properly discarding before exiting the patient room is done to contain pathogens." This information was obtained from the website: <a href="https://www.cdc.gov/infectioncontrol/basics/transmission-based-precautions.html">https://www.cdc.gov/infectioncontrol/basics/transmission-based-precautions.html</a></p> <p>Reference: (1) "C. diff (also known as Clostridium difficile or C. difficile) is a germ (bacterium) that causes severe diarrhea and colitis (an inflammation of the colon)." This information was obtained from the website: <a href="https://www.cdc.gov/cdiff/what-is.html">https://www.cdc.gov/cdiff/what-is.html</a></p>	F 880			

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