

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/09/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495415	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/25/2021
NAME OF PROVIDER OR SUPPLIER THE VILLAGE AT ORCHARD RIDGE			STREET ADDRESS, CITY, STATE, ZIP CODE 100 PROCESSION WAY WINCHESTER, VA 22603		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	<p>INITIAL COMMENTS</p> <p>An unnaounced Medicare/Medicaid standard survey was conducted 2/23/21 through 2/25/21. The facility was found to be in compliance with 42 CFR Part 483 Federal Long Term Care requirements. The Life Safety Code Survey/Report will follow.</p> <p>The census in this 20 certified bed facility was 13 at the time of the survey. The survey sample consisted of 13 current resident reviews and 5 closed record reviews.</p>	F 000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: VA0408	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/25/2021
NAME OF PROVIDER OR SUPPLIER THE VILLAGE AT ORCHARD RIDGE		STREET ADDRESS, CITY, STATE, ZIP CODE 100 PROCESSION WAY WINCHESTER, VA 22603		
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F 000	Initial Comments An unnaounced biennial State Licensure Inspection was conducted 2/23/21 through 2/25/21. Corrections are required for compliance with the Virginia Rules and Regulations for the Licensure of Nursing Facilities. The census in this 20 certified bed facility was 13 at the time of the survey. The survey sample consisted of 13 current resident reviews and 5 closed record reviews.	F 000		
F 001	Non Compliance The facility was out of compliance with the following state licensure requirements: This RULE: is not met as evidenced by: 12VAC5 - 371 - 140 - E3b Based on staff interview, facility document review and employee record review, it was determined the facility staff failed to ensure three of 15 employees had a Virginia State Police Criminal Background check performed within 30 days of hire, employee #9, #11, and #12. Fifteen employee records were reviewed. Three contracted therapy employee records failed to evidence the required Virginia State Police Criminal Background check. For staff members #9, #11 and #12, all three were contracted therapy staff members. What was provided to this surveyor was the Virginia State Police Sex Offenders and Crimes against Minors report. There was no Virginia State Policy Criminal Background check performed. An interview was conducted with OSM (other staff member) # 5, the director of Talent and Culture	F 001	F001 How corrective action will be accomplished for those residents found to have been affected by the deficient practice. A new Virginia State Police background check was conducted on March 4, 2021 on contracted employee number 9, 11 and 12. No identifiable records were found on the Virginia State Police report. How facility will identify other residents having the potential to be affected by the same deficient practice. The Talent and Culture Director completed an audit on March 4, 2021 on all contracted staff to ensure they had the Virginia State Police background check completed and on file. No identifiable records were found. RECEIVED MAR 10 2021 VDH/VOLC	

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TITLE

(X6) DATE

STATE FORM

6899

MTFP11

3-5-2021

If continuation sheet 1 of 2

State of Virginia

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F 001	<p>Continued From page 1</p> <p>(formerly known as human resources) on 2/25/2021 at 4:09 p.m. When asked who is responsible for performing the criminal background check for the contracted therapy employees, OSM #5 stated she ran them for them but doesn't keep a copy of them. She only keep files on their employees not employees of contractors. When asked if a criminal background check was required for employment and working with residents in the health care center, OSM #5 stated yes.</p> <p>An interview was conducted with ASM (administrative staff member) #1, the administrator, on 2/25/2021 at 4:27 p.m. When asked if it was required for employees to have a criminal background check, even contracted employees, ASM #1 stated, "Yes, all employees must have one."</p> <p>The facility policy, "Abuse, Neglect and Notification Procedures Policy," documented in part, "Screening - all applicants being considered for employment at (name of facility) must be screened to determine that they do not have a history of abuse, neglect or mistreatment of residents. All potential team members will be subject to: a Criminal Record Check."</p> <p>ASM #1 was made aware of the above concern on 2/25/2021 at 4:30 p.m.</p> <p>No further information was obtained prior to exit.</p>	F 001	<p>Measure or system change to ensure the deficient practice will not recur.</p> <p>A new process was implemented on March 4, 2021 whereby a Virginia State Police background check will be conducted on all contracted staff prior to hire. The Village at Orchard Ridge Talent and Culture (T&C) Director will keep records of all contracted staff on file. The contracted employer's Human Resource business partner or designee will also keep records in their office. The contracted employer's business partner or designee will not grant employee access to The Village at Orchard Ridge community until the Virginia State Police report is completed.</p> <p>Education regarding state regulation 12VAC - 371-140-E3b was completed with the contracted employer's Human Resources team on March 5, 2021.</p> <p>How the facility plans to monitor its performance to make sure that solutions are sustained.</p> <p>The Talent and Culture Director or designee will audit 10 percent monthly of all current and new contracted hires to verify that the Virginia State Police has been completed prior to hire. Any actionable trends or patterns will be reported monthly to the Quality Assurance Performance Improvement (QAPI) committee.</p> <p>All corrected actions complete by March 10, 2021.</p>	3-10-21	

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