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W 000	was conducted 10/15 facility was in substar Part 483.73. 483.475 for Intermediate Care Facilities for Individual Disabilities. No emergency prepa Investigated during the INITIAL COMMENTS An unannounced Fun Re-certification surve through 10/16/20. The compliance with 42 C for Intermediate Care Intellectual Disabilities Code survey/report were investigated during the time of the surconsisted of 3 Individ through # 3). DRUG REGIMEN REVI CFR(s): 483.4600) (1) A pharmacist with input the am must review the at least quarterly. This STANDARD is not Based on record revief facility staff failed to reviewed at least quarterly.	redness complaints were ne survey. damental Medicaid y was conducted 10/15/20 ne facility was not in FR Part 483 Requirements if Facilities for Individuals with is (ICF/IID). The Life Safety vill follow. No complaints ring the survey. certified bed facilities was 5 vey. The survey sample ual reviews (Individuals #1 EW but from the interdisciplinary e drug regimen of each client it met as evidenced by: ew and staff interview the ensure the drug regimen was rterly for 1 of 3 individuals	W 000	10/20/2020 to include completed in the pandemic. In the pandemic, which may be services Manager with the discussion of the control of the con	/ 65-1 "Pharmacy Services" wa ude procedures for Pharmacy Re event of an Infectious Disea event of an Infectious disea by restrict visitors to the facility, the ill coordinate with the Pharmacis individual and the information need the Consulting Pharmacist has a calso an option for the quarterly that quarterly Pharmacy Reviews occur Il be utilized to generate automate y reviews. Upon receipt of the will utilize the quarterly pharmacy is received for each in the review is received for each in tharmacist regarding any missing re	eviews to be ase/COVID-19 ase/COVID-19 he Residential ta telehealth edded for the access to the review. In cur timely the dederminders he pharmacy macy review individual and	10/20/2020 and ongoing
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other safes following to days follow	guards provide sufficient p he date of survey whether	rotection to the patients. (See instru or not a plan of correction is provide	uctions) Except for n ed. For nursing hom	nursing homes, the fining nes, the above findings a	a correcting providing it is determined to ge stated above are disclosable 90 days and plans of correction are disclosable in of correction is requisite to continue	14	
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W362	10/15/2009. The prim profound intellectual blindness due to option Review of the clinical reviews dated 10/14/7/6/20. This indicated between the 1/16/20 reviews. On 10/16/20 at approinterview was conducted by the conductive was conducted by the clinical aware of any reason to quarterly per regulation on 10/16/20 at approtence of any reason to quarterly per regulation on 10/16/20 at approtence pre-exit meeting to Supervisor, Residential Services National Professional Pro	nitted to the facility on lary diagnoses included: disability, autism, and cherch phopplasia. record revealed pharmacy 19, 1/16/20, 5/16/20 and 1 there were 120 days and 5/16/20, pharmacy 19, 1/16/20, pharmacy 19, 1/16/	W 362	deficient practice, notes, medication each individual in the quarterly pha reviews have bee required element Registered Nurse will provide result up with the consuinformation or ne progress note. (S In order to address will work togethe through the use of automated remin confirm planned pleast one week be Quarterly Medica Residential Service systemic issues with pharmacist and the immediately. In order to monitivally will utilize the Ouregarding Pharmareview date with date and ensure the due date. An pharmacy review.	ry other individuals that may be affer the Registered Nurse will review the start of the program. The Registered Nurse macy review checklist to ensure the received for each individual and the sare accounted for in this review. Will document the findings in a program of the review to the QIDP. The QI of the review to the QIDP. The QI of the review to the QIDP. The QI of the review to the QIDP will be documented by the review of the review which will be documented by the review of the paramacist regarding any mission of the consument of the QIDP will be documented by the review of the pharmacy review due documented by the review of the pharmacy review date with the pharmacy review date will be review to the Regimen Review will be review to Regimen Review	e pharmacy in related to be will utilize at pharmacist last all. The stress note and DP will follow ing umented in a stered Nurse in the stress of the stres	10/20/2020 and ongoing 10/20/2020 and ongoing
W 440	EVACUATION DRILLS CFR(s): 483.470(i)(1)		W 440	W 440			
	The facility must hold quarterly for each shill	evacuation drills at least ft of personnel.		entails a process quarter. The Resi which be respons unannounced and Residential Servic Quarterly Fire Dri including the shift fire drills will be a 11/30/2020. Any	in" was revised on 10/20/2020. The in which fire drills will occur through dential Services Supervisor and/or of the fire drill white at various times/on revolving shift ess Supervisor will record the drills of the	out the lesignee th will occur the the the drill addition, the	10/20/2020 & 11/30/2020 and ongoing
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W 440	Continued From page	t met as evidenced by:		In order to identify	other individuals having the potent	ial to be	11/30/2020 and
	Based on record revie facility staff failed to least quarterly for ea The findings included	ew and staff interview the conduct evacuation drills at ch shift. : e fire/evacuation drills the		affected by the sam evacuation drill rep the evacuation drill identified needs/su ISP. All Evacuation I	ne deficient practice, the QIDP will rorts to ensure that all individuals per held on each shift throughout the epports for each individual will be active the prosts for each individual will be active the prosts for each individual will be active the prosts or review no later than twenty four	eview all articipated in quarter. Any ided to the Residential	ongoing
	shift on 7/17/19 at 5: p.m., 4/27/20 at 6:10 And 10/14/20 at 6:39 quarterly fire drills co on the 11 p.m7 a.m	rills on the 11 p.m7 a.m. 42 am, 10/31/19 at 11:25 1a.m. 7/312/ 0 at 6:45 a.m. b a.m. There were only five inducted since the last survey in shift which indicated that a fire drill was omitted in		Drill results will be a no later than twent Services Manager w issues. Any areas of	systemic issues, the Quarterly Fire/ submitted to the Residential Service of four hours after each drill. Reside will review the report to assess for a f concern will be addressed with the will be revised if necessary.	es Manager Intial Iny systemic	11/30/2020 and ongoing
	Conducting Fire/Safe indicated: Fire Drill: Residential sites will wonthly basis, rotation A Quarterly fire drills procedures included	conduct fire drills on a ng between shifts. (the simulation of fire safety in the written fire plan) will to outpatient and day support	W 440	entails the process quarter. The Reside which be responsibe unannounced and a Supervisor will reco Drill/Evacuation Sci drills to be completed	" was revised on 10/20/2020. The by which fire drills will occur througential Services Supervisor and/or de le for performing the fire drill which at various times. The Residential Sord the drills on the Quarterly Fire hedule following the drill. In addition to revolving shifts will be added after than 11/30/2020. (See Attachr	ghout the esignee h will occur ervices on, the fire i to the	10/20/2020 & 11/30/2020 and ongoing
	During an interview v Supervisor on 10/16/	/20 at 1:45 P.M. she stated aduct a fire drill on each shift		affected by the san evacuation drill rep the evacuation drill individual did not p	other individuals having the potent ne deficient practice, the QIDP will of ports to ensure that all individuals p i. If necessary, the drill will be repeatant participate. Any identified needs/sup be added to the ISP.	review all articipated in ated if any	11/30/2020 and ongoing
	*			Drill results will be no later than twent Manager will review Any areas of conce	systemic issues, the Quarterly Fire, submitted to the Residential Servic ty four hours after the drill. Reside with report to assess for any syste rns will be addressed with the QIDF erevised if necessary.	es Manager ential Services mic issues.	11/30/2020 and ongoing
				Residential Service the Residential Mo	r the performance and sustain comps s Manager/QIDP added a section for inthly report. Any areas of concerns e QIDP at which time the ISP will be eachment C)	or review on will be	11/30/2020 and ongoing

ORM CMS	-2567(02-99) Previous Version	ons Obsolete	Event ID LXY311	Facility ID VA	ICFMR57	If continuation	sheet Page 3 of 6
	MENT OF HEALTH AND					FORM	TED: 10/20/2020 A APPROVED NO 0938-0391
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W 441	The facility must hold of varied conditions. This STANDARD is not a Based on record review		W 441	be unannounced designee will per conditions throu will monitor wea	lan" was revised on 10/20/2020. All fa I as the Residential Services Supervisor rform these drills during all types of ware ighout the year. Residential Services Sather conditions to ensure that drills or tried weather conditions. The Reside	or and/or veather Supervisor occur during	10/20/2020 and ongoing
	during various times of The findings included:	onduct evacuation drills f the day or night. fire drills the following was		that the drills oc varied weather of alert Residential	rovide the Residential Services Mana cur. Residential Services Manager w conditions are captured in the drill rep Supervisor if there are any trends that ons are not varied.	ill ensure that ports and will	
	The facility had evacua following shift: (7:00 A at 8 38 A.M., 5/29/20 a 7:57 A.M., 1/21/20 at 1 A.M. and 9/26/19 at 8: drills conducted were 8 10:15 A.M	.M3:00 PM) On 8/25/20 at 10 15 A.M., 2/12/20 at 11 21 A.M, 11/26/19 at 9:30 :00 A.M. Four of the six between 8:00 A M. and		affected by the soutcome of the special accommersulting in healt comments for each	ify other individuals having the poten same deficient practice, the QIDP will evacuation drills to determine if there odations based on the conditions of the th and safety concerns. QIDP will ensu ach individual are captured in the fire dress any concerns/accommodations	review the e are any he weather ure drill report.	11/30/2020 and ongoing
	conducted on 9/12/20 4:58 P M , 3/20/20 at 6 P.M. and on 8/8/19 at	0 P.M) shift Fire Drills were at 4:20 P.M., 6/29/20 at 5:30 P M., 12/19/19 at 7:50 6:23 P.M Five of the six ' between 4:20 P.M. and		Fire/Evacuation Manager each q be discussed wit revisions needed Manager will en	ess systemic issues, the Quarterly Drill form will be sent to the Resident uarter for review. The outcome of th h the QIDP regarding any issues note f to the ISP, if necessary. Residential S sure that varied weather conditions a ts and will alert Residential Superviso	ese drills will d and/or Services are captured	11/30/2020 And ongoing
	6:45 A.M. 4/27/20 at 6 p.m., and 7/17/19 at 5	0 at 6:39 A.M., 7/31/20 at 6:10 A.M., 10/31/19 at 11:25 :42 A.M. Four of the five between 5:42 A.M. and		any trends that i	ndicate weather conditions are not v	aried.	
	A review of the facility	's policy and procedures for			tor performance and to ensure comp er varied conditions, the Residential S		11/30/2020 And ongoing

necessary.

Facility ID VAICEMR57

Event ID LXY311

Conducting Fire/Safety Drills up-dated 6/18

Residential sites will conduct fire drills on a

Supervisor on 10/16/20 at 1:45 P.M. she stated,

the staff failed to conduct a fire drill on each shift

monthly basis, rotating between shifts.

During an interview with the Residential

indicated:

during various times. FORM CMS-2567(02-99) Previous Versions Obsolete

If continuation sheet Page 4 of 6

Manager/QIDP added a section for review on to the Residential

varied weather conditions are captured in the drill reports and will

Monthly report. Residential Services Manager will ensure that

alert Residential Supervisor if there are any trends that indicate

weather conditions are not varied. Any areas of concerns will be

addressed with the QIDP at which time the ISP will be revised, if

	OF DEFICIENCIES F CORRECTION		(XI) PROVIDER/	SUPPLIER/CLIA TION NUMBER	(X2) MULTIPLE CONTRUCTION I. BUILDING	(x3) DATE SURVEY COMPLETED	
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	Continued From page 4					dig consequence	
	INFECTION CONTROL CFR(s): 483.470(1)(1)					Å	
	There must be an active program for a prevention, control, and investigation and communicable diseases.						
W 455	This STANDARD is not met as evidence on observations during a medication pass, staff interviews, record review, documentation review, the facility state ensure infection control measures to of gloves and proper hand hygiene, wimplemented to prevent opportunitie infection. The findings include: During observation of a medication proportion of the findings include: During observation of a medication proportunity Supprofessional (CSA) #1 administered Canasal spray in the right nare (nostril) of the following this administration, and propour and administer other medication same individual. During another medication pass on 10	and facility If failed to Include use Inc	W 455	on 10/22/2020. As observed during a morder for nasal spray disciplinary action for Medication Administ nurse and QIDP revious Observation Record In order to identify of deficient practice, the observe a medication Specifically, the program nurse will of that time. The staff of passing any medical Administration train infection control program for the observation record and the observation record	Medication Administration refres part of the refresher training CSA redication pass for Individuals that is and eye medications. CSA #1 refor not following the Infection Contration Policy. On 10/27/2020 the ewed the Medication Administrat with all medication certified staff other individuals that may be affect the program nurse will schedule at in pass for all mediation certified of gram nurse will observe the medicing nasal sprays and or eye drops the Infection Control procedures, document any deficient practices will be immediately removed from calions and will repeat Medication ing if they do not successfully pracedures during the medication passive the medication passive the medication passive the medication passive the completed by the program warterly. QIDP and the Residential to the Observation Record to enserted	#1 will be t have an ceived irol and e program ion	10/22/2020 & 10/27/2020 11/30/2020 and ongoing
				trend will be addres deficient practices. V	andards are being followed. Any is sed with additional training to add when necessary, the staff will be assing any medications and will retration training.	dress removed	
				Procedures are bein Manager will review monthly. Any noted identified trend will address deficient pr	performance and to ensure Infect g implemented, the Residential Si r the Medication Pass/Observation d issues will be addressed with the be addressed with additional trai actices. When necessary, the staff luties of passing medications and tration training.	ervices n Records e QIDP. Any ning to f will be	11/30/2020 and ongoing
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W 455	medication without glentered the medication administer the eye megloves On 10/16/20 at approte the pre-exit meeting of Supervisor, she stated the CSA wear gloves thand washing after ac #2's nasal spray and oprocedure followed by The policy and procedure followed before and after all ta Hands should be wash Removed after perfor contact with blood or mucous membranes of washing facilities are field), the employee is	oceeded to administer eye loves when another CSA on room to assist to position of told him not to proceed to edication without donning wimately 240 p.m., during 'with the Residential I it was her expectation that luring administration of iministration of iministration of iministration of individual rewar gloves during the y hand hygiene. Sure titled Infection Control and hands should be washed sks and contact with clients. The when gloves are mining a task that involves body fluids, substances for non-intact skin. If hand not available (such as in the sto use an antiseptic orming the task and then	W 455	on 10/22/2020. As observed during a rorder for nasal spradisciplinary action of Medication Adminimedication without nurse and QIDP rev Observation Record in order to identify deficient practice, to observe a medicati Specifically, the proall individuals requit the medication cert procedures by done The program nurse at that time. The siduties of passing ar Administration traininfection control properties of the program for the program of	a Medication Administration refrees part of the refresher training CSA medication pass for individuals that pays and eye medications. CSA #1 refor not following the Infection Constration Policy due to administering to donning gloves. On 10/27/2020, it is with all medication Administration are the "Medication Administration with all medication certified state other individuals that may be affeathe program nurse will schedule a compass for all medication certified gram nurse will observe the medication gram nurse will observe the medication gram nurse will observe the medication groups and following proper I will document any deficient practication will be immediately removed for medications and will repeat Mening if they do not successfully practiced ure defining the medication purposed in the Will be immediately removed for medications and will repeat Mening if they do not successfully practiced ure defining to address deficient practices. When the Medication Pass/Observation dissues with Infection control will identified trend will be addressed to address deficient practices. When the duties of passing medicion Administration training.	#1 will be t have an eceived trol and g eye the program ation ff. cted by the time to l employees. cation pass of ensure that atrol hand hygiene. ices observed from the dication dictice proper ass. ass nurse for all Services rends will be at practices. tion Control ervices n Records be addressed with en necessary,	10/22/2020 and ongoing
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October 23, 2020

Laura S. Veuhoff Division of Long Term Care Services Supervisor Virginia Department of Health 9960 Mayland Drive Ste. 401 Henrico, VA 23233

RE: Plan of Correction for Winburn Place ICF

Hampton, Virginia 23666 Provider Number: 49-G048

Dear Ms. Veuhoff:

We received your letter on October 20, 2020, advising that during our most recent survey, ending on October 16, 2020, Winburn Place ICF was not in compliance with CFR Part 483 Requirements for Intermediate Care Facilities for the Intellectually Disabled. We are submitting a plan of correction of the stated deficiencies for your review.

Please advise if you have any questions, or require any additional documentation. Please feel free to contact me at (757) 788-0031.

Inre D. Williams

Lonice D. Williams, Residential Services Manager

Developmental Services

PC: Natale Ward Christian Carol McCarthy Daphne Cunningham





Hampton-Newport News COMMUNITY SERVICES BOARD Developmental Services Policy Statement

Intermediate Care Facility for Individuals with Intellectual Disabilities Winburn Place

ICF- IID #65-1

Pharmacy Services

Reference(s)

483.460; W 361, W 362, W 363, W 364, W 365, W 366

Effective:

March 2015

Revised

POLICY STATEMENT:

It is the policy of the Winburn Place facility to provide active treatment pharmaceutical services as outlined in regulations for Intermediate Care Facilities for persons with mental retardation (42 CFR Part 483.440) and detailed in pharmaceutical contracts.

PROCEDURES

- 1. The program pharmacist will participate in the assessment of the individual, the development of the Individual Program Plan and subsequent IPP reviews, and will participate as member of the ID Team.
- 2. The program pharmacist will review each individual's medication regimen at least quarterly (every 90 days). Information collected (e.g. drug administration records, physicians orders, laboratory reports) is analyzed to determine whether there are any potential problems with the individual's medication therapy and whether such medication therapy is achieving the stated objections established by the physician for that individual. The pharmacist will review on a more frequent basis when the individual's response indicates problem with the medication(s).
- 3. The pharmacist's review of the individual medication regimen will contain at a minimum:
 - · Identification of any apparent irregularities and determine their significance
 - · Identification of appropriate medication use for established diagnosis
 - Appropriate laboratory testing
 - · Apparent effectiveness/outcomes
- 4. The pharmacist will complete a written quarterly report on each medication review. The report will be reviewed by the program Registered Nurse and then will be submitted to the ICF-IID Medical Director. The report will be shared with all members of the Interdisciplinary Team. The written reports will be filed in each individual's medical record.

- 5. The Medical Director and the Interdisciplinary Team will consider the report of the Pharmacist. The Medical Director's response to any irregularities in the Pharmacists report will be documented in the Medical Director's quarterly review. The Medical Director will direct any action to be taken such as notification of any irregularities to the Primary Care Physician, nursing action, etc.
- 6. The Pharmacist will participate in training for direct support staff as needed and respond as on-call for consultation as needed.
- The facility will maintain a contract with a licensed pharmacy to provide routine and emergency drugs.
- 8. In the event of an Infectious disease/COVID-19 pandemic, which may restrict visitors to the facility, The Residential Services Manager will coordinate with the Pharmacist to provide remote pharmacy reviews which are to be completed within the quarter review period.

Carol McCarthy

Carol McCarthy

Date

Director, Developmental Services

ICE IID 65-1 Verification & Review Log

ICF IID 03-1 VEI	incation & Review Log
Date	Director/Designee Initials
Issued	
Revised: October 2020	
Reviewed: June 2020	



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Hampton-Newport News COMMUNITY SERVICES BOARD **Developmental Services**

Policy Statement

ATTACHMENT B

Intermediate Care Facility for Individuals with Intellectual Disabilities Winburn Place

ICF- IID #87

Fire Plan

Reference(s)

W440;W441

Effective:

March 2015

Revised

POLICY STATEMENT:

In accord with the HNNCSB AGENCY Health and Safety policy #HS-006, it is the policy of Winburn Place Facility to ensure the welfare and safety of persons served, visitors, and staff in the event of a fire or other emergency.

PROCEDURES:

- 1. This procedure is in addition to HNNCSB DISASTER AND EMERGENCY PROCEDURES and shall be made known to all persons served and staff. This procedure shall be approved by the local fire authority, to be implemented in the event of a fire, and shall be reviewed periodically on a regular basis.
- 2. In the event that fire is detected, the fire alarm will automatically sound via the Fire and Life Safety America Company Alarm System. Fire and Life Safety America Company then calls 911; staff does not have to call 911.
- 3. Staff shall alert occupants to leave the building and gather at the designated assembly point.
- 4. Staff are to encourage and instruct occupants to leave the building quickly, calmly, and orderly, using the approved escape routes indicated on the posted floor plans. Staff shall provide appropriate support to any persons who have special needs such as deafness, blindness, or difficulty with mobility.
- 5. Once the building is evacuated, staff on duty will conduct a head count to ensure that all
- Once the outcome occupants are present and sate.
 Staff will notify the fire authority if there is an incomplete head count.
 If possible, portable fire extinguishers may be utilized only as a first line of defense to extinguish small fires or to facilitate evacuation.

- 10. Occupants will be taken to a safe location, as determined by the Residential Supervisor and/or designee.



- 11. All staff will be trained initially and annually on fire drill procedures to include how to conduct a fire drill and how to document a fire drill.
- 12. The Residential Services Supervisor will conduct monthly inspections on the fire monitoring panel box and fire extinguishers to ensure they are operational.
- 13. The Maintenance department will conduct monthly inspections of the fire equipment, with the Residential Services Supervisor tracking their monthly inspections of all fire equipment.
- Fire and Life Safety America Company will conduct quarterly and annual inspections of the fire system.
- 15. Fire and Life Safety America Company will conduct smoke detector sensitivity test every two years with the Residential Services Supervisor informing the maintenance department to schedule the inspection/testing of the equipment.
- 16. The Residential Services Supervisor will notify the maintenance department of any deficiencies noted during the quarterly and annual inspections conducted by Fire and Life Safety America Company. The Residential Services Supervisor will notify maintenance by telephone and email of any deficiencies noted during inspections.
- 17. Any maintenance repairs noted during any inspection shall be repaired within 24 hours to ensure the safety of the individuals and staff.
- 18. The Residential Services Supervisor will schedule fire drills to occur on each shift of personnel each quarter. The Residential Services Supervisor will document and record the quarterly fire/evacuation drills on the Quarterly Fire Drill Schedule Form. The Quarterly Fire Drill Schedule Form will be submitted with the monthly report submitted to the Residential Services Manager for compliance review.

TEST FIRE DRILLS

- Notify Fire and Life Safety America Company prior to drill. Call Fire and Life Safety America Company and give them program name and account number posted at the site. Tell them how long the drill will last.
- 2. All fire drills will be timed with an instrument that indicates seconds; the timed interval begins when the alarm or first signal is given.
- 3. For ICF/IID fire drills, evacuation of the building must be done within six minutes.
- For ICF/IID fire drills, a fog horn must be used for early morning drills and/or late night drills.
- 5. At least one fire drill will be conducted each month on a rotating basis to cover all shifts.
- 6. During any 3 consecutive calendar months, at least one fire drill shall be conducted during each shift.
- A designated staff member will immediately document the fire drill on the approved agency form.

8. The Residential Services Supervisor will schedule fire/evacuation drills to be held under varied weather conditions during various times of the day and night.

Approvate M. Carthy 10/23/20

Carol McCarthy Date

Director, Developmental Services

ICF IID 87 Verification & Review Log

Date	Director/Designee Initials
Issued: 10/19/12	
Revised: March 2015	
Reviewed June 2020	



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TECENEL

JOHN!

Hampton-Newport News Community Services Board Developmental Services Intermediate Care Facility for Individuals with Intellectual Disabilities

QUARTERLY FIRE DRILL SCHEDULE

			Year: 2020
Drill Type	Quarter	Shift	Date
Fire-October		3 rd Shift	
Fire-Nov	Quarter 1 January	1st Shift	
Fire- Dec	January	2 nd Shift	
Fire -January		3 rd Shift	
Fire- February	Quarter 2 April	1 st Shift	
Fire-March		2 nd Shift	
Fire- April	Overton 2	3 rd Shift	
Fire -May	Quarter 3 July	1st Shift	
Fire -June		2 nd Shift	
Fire-July	Quarter 4	3 rd Shift	
Fire-August	Quarter 4 October	1st Shift	
Fire- September		2 nd Shift	

To be completed by the QIDP during the Quarter Analysis Review

CHECKLIST MONTHLY REPORTS

MONTH

/YEAR 2020

PROGRAM	Monthly Report	Training Grid	Expenditure Report	Staff Meeting Notes/Agenda	Overtime Hrs Reported	OSHA/ First Aid Checklist	Activity Calendar	Staff Schedule	Quarterly Pharmacy Reviews Completed
WINBURN PLACE									
Program #2									
Program #3									

ATTACHMENT C