State of Virginia X31 DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: A WING VANORA 04/16/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3900 PLANK ROAD FREDERICKSBURG HEALTH AND REHAB FREDERICKSBURG, VA 22407 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREEIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 000 Initial Comments F 000 The statements made on this plan of correction are not an admission to and An unannounced blennlal State Licensure do not constitute an agreement with Inspection was conducted 04/13/2021 through the alleged deficiencies herein. To 04/16/2021. Corrections are required for remain in compliance with all federal compliance with the following Virginia Rules and and state regulations, the center has Regulations for the Licensure of Nursing Facilities. taken or is planning to take action set forth in the following plan of correction, The census in this 177 bed certified facility was The following plan of correction 92 at the time of the survey. The survey sample constitutes the center's allegation consisted of 24 current resident reviews and 5 of compliance. All alleged closed record reviews. deficiencies cited have been or are to be corrected by the date or dates indicated F 001 Non Compliance F 001 The facility was out of compliance with the 1.)RN#1 her employment was terminated on following state licensure requirements: 07/17/2019, RN#2 her employment was terminated on 01/08/2021. Certified Nursing This RULE: Is not met as evidenced by: Assistant #13, her employment was terminated 12VAC5-371-150, Resident Rights. on 03/31/2021. Certified Nursing Assistant # 14, remains an active employee and her Based on staff interview it was determined the facility staff failed to enforce resident rights. missing State background check was ran on 04/14/21. Certified Nursing Assistant #15, her The facility staff failed to register with the employment was terminated on 04/30/2020. Department of State Police to receive notice of Certified Nursing Assistant #16 and her the registration of any sex offender within the employment was terminated on 02/29/2020. same or a contiguous zip code area in which the Certified Nursing Assistant #17, her facility is located. employment was terminated on 08/02/2019. The findings include: OSM #12, her employment was terminated on 06/15/2020. On 04/13/2021 at approximately 11:15 a.m., a 2.) An audit was performed on HR files to request was made to ASM [administrative staff ensure that all employee files contain evidence member] # 1, administrator for evidence that the of verification of a sworn statement, current facility receives notice of the registration or license or certification, background checks and reregistration of any sex offender within the same or a contiguous zip code area in which the facility reference checks is located.

LABORATORYDIRECTOR'S OR PROVIDER/SUPPLIES (HEALTH'S SIGNATURE STATE FORK

TITLE

State of Virginia STATEMENT OF DEFICIENCIES 04/16/2021 8. WING VA0088 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 3900 PLANK ROAD FREDERICKSBURG HEALTH AND REHAB FREDERICKSBURG, VA 22407 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EAC) CORRECTIVE ACTION SHOULD BE COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 001 F 001 | Continued From page 1 3. Whe HR Director was re-educated on the documents that need to be part of the On 04/13/2021 at approximately 11:15 a.m., a request was made to ASM (administrative staff active employee files. member) # 1, administrator during the entrance 4.) The Administrator and/or her conference for evidence that the facility receives designee will audit new employee files notice of the registration or reregistration of any weekly times 3 months. The results of sex offender within the same or a contiguous zip these audits will be discussed at the code area in which the facility is located. OAPI meeting. 5.) Compliance Date: 5/18/2021 On 04/14/21 at approximately 8:45 a.m. ASM # 1 stated there were multiple turnovers of the director of nursing during the past year and the previous administrator left in August and he was only one registered to received the sex offender emails. ASM # 1 further stated that the admissions director registered yesterday, [April 13, 2021] to receive the notifications. ASM # 1 further stated that they had been checking new admissions to the facility to determine if they were classified as sex offenders since they had started and provided evidence of those checks. On 04/14/2021 at approximately 4:30 p.m., ASM # 1, administrator and ASM # 2, director of nursing, were made aware of the above findings. No further information was provided prior to exit. Infection control 12VAC5-371-180 A cross reference to F695. F001 F880 1. The Admission's Director was immediately registered with Virginia Policies and procedures State Police to receive notice of the 12VAC5-371-140 E.3.e cross reference to F730 registration of any sex offender within the same or a contiguous zip code area in 12VAC5-371-140, Policles and procedures. which the facility is located. See below citation 2. All residents residing in this facility are Based on staff interview and facility document at risk to be affected by this practice. review, it was determined that the facility staff failed to evidence verification of a sworn statement, current license or certificate or

State of Virginia (X1) PROVIDER/SUPPLIFF/CUA IDENTIFICATION NUMBER B WING 04/16/2021 VA0088 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE ZIP CODE 3900 PLANK ROAD FREDERICKSBURG HEALTH AND REHAB FREDERICKSBURG, VA 22407 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FUL PREFIX PREEX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY Continued From page 2 F 001 F 001 3.)The Business Office manager and the Administrator will also sign up to receive sex perform reference checks in accordance with the offender automatic notifications. laws of the State of Virginia, for eight of 25 4.) Any findings will be discussed as part of employee records reviewed. the AM meeting as applicable The findings included: 5.) Compliance Date: 5/18/2021 On 4/15/21 at approximately 7:45 AM, the employee records for newly hired employees within the past two years were reviewed. Review of the employee records failed to produce evidence of a sworn statement, license verifications or reference checks on file for eight ... staff members. The employees identified were: RN (registered nurse) #1's employee record was reviewed. RN #1's employee record documented they were hired as a RN with the facility on 6/26/19. Further review of RN #1's employee record failed to evidence any primary source verification from the Virginia Department of Health Professionals for a registered nurse license until 6/28/19. RN #2's employee record was reviewed. RN #2's employee record documented they were hired as a RN/Director of Nursing with the facility on 10/26/20. Further review of RN #2's employee record failed to evidence any sworn statement and reference checks. CNA (certified nursing assistant) #13's employee record was reviewed. CNA #13's employee record documented they were hired as a CNA with the facility on 4/1/20. Further review of CNA #13's employee record failed to evidence any criminal background check until 10/20/20.

CNA #14's employee record was reviewed. CNA

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STATEMENT OF DEPICIENCHES. AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CHA IDENTIFICATION NUMBER:	A BUILDING:	CONSTRUCTION	(X3) DATE SURVEY COMPLETED 04/16/2021
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	#14's employee record documented they were hired as a CNA with the facility on 10/29/19. Further review of CNA #14's employee record failed to evidence any criminal background check until 4/14/21.		sk		
	CNA #15's employee record was reviewed. CNA #15's employee record documented they were hired as a CNA with the facility on 3/12/20. Further review of CNA #15's employee record failed to evidence any criminal background check until 6/7/20 and failed to evidence any primary source verification from the Virginia Department of Health Professionals for a registered nurse aide until 3/19/20.		ck		
	#16's employee reco hired as a CNA with Further review of CN failed to evidence an from the Virginia Dep	e record was reviewed. CN- rd documented they were the facility on 1/30/20. A #16's employee record y primary source verification partment of Health egistered nurse aide until			
	#17's employee reco hired as a CNA with the Further review of CN failed to evidence an and falled to evidence verification from the N	Virginia Department of for a registered nurse aide.	k		
	was reviewed. OSM documented they we with the facility on 5/2	mber) #12's employee record #12's employee record re hired as a receptionist 22/19. Further review of	rd		

FORM APPROVED State of Virginia COMPLETED 8 WING VA0088 04/16/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3900 PLANK ROAD FREDERICKSBURG HEALTH AND REHAB FREDERICKSBURG, VA 22407 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION. 1X4110 (EACH CORRECTIVE ACTION SHOULD BE COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) F 001 F 001 Continued From page 4 any criminal background check until 9/3/19. An interview was conducted on 4/15/21 at 8:57 AM with OSM (other staff member) #10, the human resources director. When asked about the process for obtaining sworn statements, primary source verification of license and references, OSM #10 stated, "It is my responsibility to maintain the employee files. I started in June 2019. Their hire date is the date they come for orientation. I would expect for their license, sworn statement and their reference checks to be completed prior to coming for orientation. For CNA #13, I could not find the original background check; it was not in her file. I looked for it in the state database, but it is outside of the window that I can retrieve it. I will ask the business office for a copy of the invoice for the request we had for her background check. For CNA #14, I could not find the original background check; it was not in her file. I looked for it in the state database, but it is outside of the window that I can retrieve it, so I printed it yesterday. For RN #2, she was hired through a recruiting agency and was here about two months. We are trying to get her information from the recruiting agency. For CNA #16, she did orientation then immediately had to have surgery and after her surgery, we did not have a position open". ASM (administrative staff member) #1, the administrator was informed of the employee record concerns at 10:00 AM. An interview was conducted on 4/15/21 at 11:48 AM with OSM #10, who stated, "I could not find

any further information on CNA #17 or OSM #12. I will keep looking and let you know by end of

business day 4/15/21".

State of Virginia (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED IDENTIFICATION NUMBER: B. WING 04/16/2021 VA0088 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 3900 PLANK ROAD FREDERICKSBURG HEALTH AND REHAB FREDERICKSBURG, VA 22407 (X5) COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) IO (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 001 Continued From page 5 4/16/21 at 8:57 AM, and email from the administrator was received with CNA #13's name on the statement from Commonwealth of Virginia Department of State Police Central Criminal Records Exchange with date of completion of a background check on 3/27/20. However, no evidence that facility received the background check or the findings of the background check were provided. No further information was provided prior to exit.