

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/12/2021  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>49G027</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/07/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>LAKE JACKSON DRIVE GROUP HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>10144 LAKE JACKSON DRIVE MANASSAS, VA 20111</b>	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
E 000	Initial Comments	E 000		
W 000	INITIAL COMMENTS	W 000		
W 159	QIDP CFR(s): 483.430(a)	W 159		
			W159:QIDP CFR(s): 483.430(a)	8/20/2021

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Bernice Meanchoy*



TITLE

Clinical Director

(X6) DATE

7/13/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 159	<p>Continued From page 1</p> <p>Individual #1 was a 29 year-old female who was admitted to the group home with diagnoses including sleep apnea (2) and mild intellectual disabilities.</p> <p>On 7/6/21 at 3:30 p.m., Individual #1's CPAP equipment was observed. The inside of the mask contained a ring of crusty, brown material near where the mask connected to the tubing.</p> <p>On 7/7/21 at 8:45 a.m., Individual #2's CPAP equipment was observed. The inside of the mask still contained a ring of crusty, brown material near where the mask connected to the tubing.</p> <p>A review of Individual #1's physician's orders revealed the following order, most recently dated 6/12/21: "CPAP Machine dx (diagnosis) sleep apnea."</p> <p>A review of Individual #1's PCP revealed, in part: "Desired Outcome: #7: Health and safety... [Individual #1] follows her medical, safety protocols, and personal safety 100% of the time to maintain her health and wellness daily, until 12/31/2021...Goal #A: [Individual #1] follows her medical and safety protocols to maintain her health and wellness daily until 12/31/2021...Support Activities and Instructions: Refer to...CPAP Protocol (Daily)...Support instruction...c) Ensure CPAP machine is cleaned."</p> <p>On 7/7/21 at 10:41 a.m., DSP (direct support professional) #1 was shown Individual #1's CPAP mask. When asked if she was aware of any cleaning requirements for the mask, she stated the staff should be cleaning it at night before the individual goes to bed. She stated the evening or night shift documents this has been done. When</p>	W 159			

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W 159	<p>Continued From page 2</p> <p>asked who is responsible for making sure the CPAP mask is clean, DSP #1 stated, "All of us. This is definitely not clean."</p> <p>On 7/7/21 at 11:55 a.m., LPN (licensed practical nurse) #1 was interviewed. When asked what should be included in CPAP cleaning, he stated the tubing, water reservoir and mask should be clean. When asked why it is important for a CPAP mask to be clean, he stated a dirty mask can be a risk of infection for the individual. When shown the portion of Individual #1's PCP referenced above, and asked whether or not the mask is included in the cleaning of the machine, LPN #1 stated: "Yes, absolutely."</p> <p>On 7/7/21 at 11:20 a.m., ASM (administrative staff member) #1, the clinical director, and ASM #2, the program director, were informed of these concerns.</p> <p>On 7/7/21 at 12:28 p.m., ASM #1, who is also the acting Q (QIDP - qualified intellectual disabilities professional) for the home, was interviewed. When asked about the role of the QIDP in implementing an individual's PCP, she stated it is the Q's responsibility to assure an individual's PCP is implemented. She stated she was already taking steps to add Individual #1's participation in the support to clean the CPAP. ASM #1 stated if the cleaning is not being done, the staff is not implementing the individual's active treatment plan. She stated it is the Q's responsibility to monitor to make sure an individual's plan is being implemented.</p> <p>A review of the facility protocol, "CPAP," revealed, in part: "Cleaning Instructions...Mask: Should be washed whenever needed...Daily inspection and</p>	W 159		
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W 159	<p>Continued From page 3</p> <p>weekly washing is recommended...Remove the mask from the tubing but leave completely assembled...With the soft cloth, gently wash the mask in solution of warm water and a mild detergent...Concentrate on the mask cushion flaps...Do not clean mask with alcohol...Rinse thoroughly...Allow to air dry."</p> <p>A review of the facility policy, "Qualified Mental Retardation Professional," revealed, in part: "[Name of Corporation] designates a Qualified Mental Retardation Professional as a professional staff person with a minimum of a bachelor degree level in the field and at least one year of experience in the intellectual disabilities or mental health. The [Q] is responsible for the integration, coordination, monitoring and development of the Individual Service Plan, and to ensure quality active treatment in the program."</p> <p>No further information was provided prior to exit.</p> <p>REFERENCES</p> <p>(1) "CPAP (Continuous Positive Airway Pressure) is a treatment that uses mild air pressure to keep your breathing airways open...It involves using a CPAP machine that includes a mask or other device that fits over your nose or your nose and mouth, straps to position the mask, a tube that connects the mask to the machine's motor, and a motor that blows air into the tube. CPAP is used to treat sleep-related breathing disorders including sleep apnea." This information is taken from the website <a href="https://www.nhlbi.nih.gov/health-topics/cpap">https://www.nhlbi.nih.gov/health-topics/cpap</a>.</p> <p>(2) "Sleep apnea is a common sleep disorder characterized by brief interruptions of breathing during sleep. These episodes usually last 10</p>	W 159			

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W 159	Continued From page 4 seconds or more and occur repeatedly throughout the night. People with sleep apnea will partially awaken as they struggle to breathe, but in the morning they will not be aware of the disturbances in their sleep." This information is taken from the website <a href="https://www.ninds.nih.gov/Disorders/All-Disorders/Sleep-Apnea-Information-Page">https://www.ninds.nih.gov/Disorders/All-Disorders/Sleep-Apnea-Information-Page</a> .	W 159			
W 249	<b>PROGRAM IMPLEMENTATION</b> CFR(s): 483.440(d)(1)  As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.  This STANDARD is not met as evidenced by: Based on observation, staff interview, facility document review, and clinical record review, it was determined that the facility staff failed to implement the active treatment plan for one of two individuals in the survey sample, Individual #1. The facility staff failed to implement Individual #1's PCP (person-centered plan) to clean her CPAP (1).  The findings include:  Individual #1 was a 29 year-old female who was admitted to the group home with diagnoses including sleep apnea (2) and mild intellectual disabilities.	W 249	<b>W249:PROGRAM IMPLEMENTATION</b> CFR(s): 483.440(d)(1)  The QIDP will revise Individual # 1's Outcome to clean her CPAP, to accurately reflect the different steps in ensuring that the CPAP is always clean and that the goal is met as identified in her Person Centered Plan.  The Program Manager / QIDP will review all individuals' outcomes to ensure that they accurately reflect their needs and that they are being fully implemented  The Program Manager will provide training to all staff during the next staff meeting to review the different steps in cleaning the CPAP as captured in the individuals' Person Centered Plan.  The Program Manager will provide supervision to all the staff on all individuals' PCPs and also ensure that the PCPs accurately reflect the individuals' needs and are implemented appropriately.  The Program Manager will conduct monthly assessments to ensure that all services and needs are met and are accurately reflect on monthly QIDP notes.  The Clinical Director will review within supervision with the Program Manager the documentation to support the coordination of services for each individual.	8/20/2021	

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W 249	<p>Continued From page 5</p> <p>On 7/6/21 at 3:30 p.m., Individual #1's CPAP equipment was observed. The inside of the mask contained a ring of crusty, brown material near where the mask connected to the tubing.</p> <p>On 7/7/21 at 8:45 a.m., Individual #2's CPAP equipment was observed. The inside of the mask still contained a ring of crusty, brown material near where the mask connected to the tubing.</p> <p>A review of Individual #1's physician's orders revealed the following order, most recently dated 6/12/21: "CPAP Machine dx (diagnosis) sleep apnea."</p> <p>A review of Individual #1's PCP revealed, in part: "Desired Outcome: #7: Health and safety... [Individual #1] follows her medical, safety protocols, and personal safety 100% of the time to maintain her health and wellness daily, until 12/31/2021...Goal #A: [Individual #1] follows her medical and safety protocols to maintain her health and wellness daily until 12/31/2021...Support Activities and Instructions: Refer to...CPAP Protocol (Daily)...Support instruction...c) Ensure CPAP machine is cleaned."</p> <p>On 7/7/21 at 10:41 a.m., DSP (direct support professional) #1 was shown Individual #1's CPAP mask. When asked if she was aware of any cleaning requirements for the mask, she stated the staff should be cleaning it at night before the individual goes to bed. She stated the evening or night shift documents this has been done. When asked who is responsible for making sure the CPAP mask is clean, DSP #1 stated, "All of us. This is definitely not clean."</p>	W 249			

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W 249	<p>Continued From page 6</p> <p>On 7/7/21 at 11:55 a.m., LPN (licensed practical nurse) #1 was interviewed. When asked what should be included in CPAP cleaning, he stated the tubing, water reservoir and mask should be clean. When asked why it is important for a CPAP mask to be clean, he stated a dirty mask can be a risk of infection for the individual. When shown the portion of Individual #1's PCP referenced above, and asked whether or not the mask is included in the cleaning of the machine, LPN #1 stated, "Yes, absolutely." He stated the cleaning of Individual #1's CPAP mask is a part of her PCP.</p> <p>On 7/7/21 at 11:20 a.m., ASM (administrative staff member) #1, the clinical director, and ASM #2, the program director, were informed of these concerns.</p> <p>On 7/7/21 at 12:28 p.m., ASM #1, who is also the acting Q (QIDP - qualified intellectual disabilities professional) for the home, was interviewed. When asked about the role of the QIDP in implementing an individual's PCP, she stated it is the Q's responsibility to assure an individual's PCP is implemented. ASM #1 stated she was already taking steps to add Individual #1's participation in the support to clean the CPAP. She stated if the cleaning is not being done, the staff is not implementing the individual's active treatment plan.</p> <p>A review of the facility protocol, "CPAP," revealed, in part: "Cleaning Instructions...Mask: Should be washed whenever needed...Daily inspection and weekly washing is recommended...Remove the mask from the tubing but leave completely assembled...With the soft cloth, gently wash the mask in solution of warm water and a mild</p>	W 249		
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W 249	<p>Continued From page 7</p> <p>detergent...Concentrate on the mask cushion flaps...Do not clean mask with alcohol...Rinse thoroughly...Allow to air dry."</p> <p>A review of the facility policy, "Individual Service Plan (ISP)" revealed, in part: [name of corporation] recognizes that a holistic integrated approach is essential for the success of the individual. The intent of this policy is to ensure the integration and coordination of all [name of corporation]'s services and resources, available both in the community and within [name of corporation], such that a standardized system of developing, implementing and updating an individual's Individual Service Plan (ISP) is achieved...ISP Implementation and Individual Engagement: Implementation of the ISP begins at the time of its development. Components of the plan are fully implemented, with the individual receiving the support, learning environment, and active engagement necessary to reach his or her objectives/desired outcomes as defined in the ISP."</p> <p>REFERENCES</p> <p>(1) "CPAP (Continuous Positive Airway Pressure) is a treatment that uses mild air pressure to keep your breathing airways open...It involves using a CPAP machine that includes a mask or other device that fits over your nose or your nose and mouth, straps to position the mask, a tube that connects the mask to the machine's motor, and a motor that blows air into the tube. CPAP is used to treat sleep-related breathing disorders including sleep apnea." This information is taken from the website <a href="https://www.nhlbi.nih.gov/health-topics/cpap">https://www.nhlbi.nih.gov/health-topics/cpap</a>.</p> <p>(2) "Sleep apnea is a common sleep disorder</p>	W 249			



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W 249	Continued From page 8 characterized by brief interruptions of breathing during sleep. These episodes usually last 10 seconds or more and occur repeatedly throughout the night. People with sleep apnea will partially awaken as they struggle to breathe, but in the morning they will not be aware of the disturbances in their sleep." This information is taken from the website <a href="https://www.ninds.nih.gov/Disorders/All-Disorders/Sleep-Apnea-Information-Page">https://www.ninds.nih.gov/Disorders/All-Disorders/Sleep-Apnea-Information-Page</a> .	W 249		
W 455	<p>INFECTION CONTROL CFR(s): 483.470(l)(1)</p> <p>There must be an active program for the prevention, control, and investigation of infection and communicable diseases.</p> <p>This STANDARD is not met as evidenced by: Based on observation, staff interview, facility document review, and clinical record review, it was determined that the facility staff failed to maintain an individual's CPAP (1) mask in a manner to prevent infection. The facility staff failed to clean Individual #1's CPAP mask.</p> <p>The findings include:</p> <p>Individual #1 was a 29 year-old female who was admitted to the group home with diagnoses including sleep apnea (2) and mild intellectual disabilities.</p> <p>On 7/6/21 at 3:30 p.m., Individual #1's CPAP equipment was observed. The inside of the mask contained a ring of crusty, brown material near where the mask connected to the tubing.</p>	W 455		

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W 455	<p>Continued From page 9</p> <p>On 7/7/21 at 8:45 a.m., Individual #2's CPAP equipment was observed. The inside of the mask still contained a ring of crusty, brown material near where the mask connected to the tubing.</p> <p>A review of Individual #1's physician's orders revealed the following order, most recently dated 6/12/21: "CPAP Machine dx (diagnosis) sleep apnea."</p> <p>A review of Individual #1's PCP revealed, in part: "Desired Outcome: #7: Health and safety... [Individual #1] follows her medical, safety protocols, and personal safety 100% of the time to maintain her health and wellness daily, until 12/31/2021...Goal #A: [Individual #1] follows her medical and safety protocols to maintain her health and wellness daily until 12/31/2021...Support Activities and Instructions: Refer to...CPAP Protocol (Daily)...Support instruction...c) Ensure CPAP machine is cleaned."</p> <p>On 7/7/21 at 10:41 a.m., DSP (direct support professional) #1 was shown Individual #1's CPAP mask. When asked if she was aware of any cleaning requirements for the mask, she stated the staff should be cleaning it at night before the individual goes to bed. She stated the evening or night shift documents this has been done. When asked who is responsible for making sure the CPAP mask is clean, DSP #1 stated, "All of us. This is definitely not clean."</p> <p>On 7/7/21 at 11:55 a.m., LPN (licensed practical nurse) #1 was interviewed. When asked what should be included in CPAP cleaning, he stated the tubing, water reservoir and mask should be clean. When asked why it is important for a CPAP mask to be clean, he stated a dirty mask can be a</p>	W 455	<p>W445: INFECTION CONTROL CFR(s): 483.470(l)(1)</p> <p>The QIDP will immediately clean the CPAP Mask and its related parts to ensure that they are safe for use as ordered</p> <p>The QIDP will ensure that all other individuals' equipment are cleaned and maintained as ordered</p> <p>The LPN will immediately create a weekly CPAP Cleaning protocol to accompany the CPAP Protocol and train all program staff during the next staff meeting on the new protocol</p> <p>The QIDP will incorporate into the Individual's Person Centered Plan a skilled building outcome to include the individual in the CPAP cleaning process and train all program staff during the next staff meeting</p> <p>The Program Manager will ensure that Infection Control policies and guidelines as it applies to the CPAP and other individuals' equipment are reviewed by all program staff</p> <p>The QIDP will ensure that there is a weekly tracking and documentation on the CPAP Cleaning</p> <p>The Program Manager will conduct random checks on the CPAP and other individuals' equipment to ensure that they are regularly cleaned as indicated in their protocols.</p> <p>Clinical Director will also conduct random checks on the CPAP, other equipment and documentation reviews for compliance.</p>	8/20/2021	

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W 455	<p>Continued From page 10</p> <p>risk of infection for the individual. When shown the portion of Individual #1's PCP referenced above, and asked whether or not the mask is included in the cleaning of the machine, LPN #1, stated, "Yes, absolutely." When asked if the facility has a policy related to CPAP cleaning, he stated no. He stated there is only a protocol.</p> <p>On 7/7/21 at 12:28 p.m., RN (registered nurse) #1, the nursing coordinator, was interviewed. When asked the possible consequences of an individual's CPAP mask not being clean, RN #1 stated, "If it's not clean, it can be a source of infection." She stated an unclean CPAP mask could lead to a respiratory or other type of infection for an individual.</p> <p>On 7/7/21 at 11:20 a.m., ASM (administrative staff member) #1, the clinical director, and ASM #2, the program director, were informed of these concerns.</p> <p>A review of the facility protocol, "CPAP," revealed, in part: "Cleaning Instructions...Mask: Should be washed whenever needed...Daily inspection and weekly washing is recommended...Remove the mask from the tubing but leave completely assembled...With the soft cloth, gently wash the mask in solution of warm water and a mild detergent...Concentrate on the mask cushion flaps...Do not clean mask with alcohol...Rinse thoroughly...Allow to air dry."</p> <p>No further information was provided prior to exit.</p> <p>REFERENCES (1) "CPAP (Continuous Positive Airway Pressure) is a treatment that uses mild air pressure to keep your breathing airways open...It involves using a</p>	W 455		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>49G027</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>07/07/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>LAKE JACKSON DRIVE GROUP HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>10144 LAKE JACKSON DRIVE MANASSAS, VA 20111</b>		
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W 455	Continued From page 11 CPAP machine that includes a mask or other device that fits over your nose or your nose and mouth, straps to position the mask, a tube that connects the mask to the machine's motor, and a motor that blows air into the tube. CPAP is used to treat sleep-related breathing disorders including sleep apnea." This information is taken from the website <a href="https://www.nhlbi.nih.gov/health-topics/cpap">https://www.nhlbi.nih.gov/health-topics/cpap</a> .  (2) "Sleep apnea is a common sleep disorder characterized by brief interruptions of breathing during sleep. These episodes usually last 10 seconds or more and occur repeatedly throughout the night. People with sleep apnea will partially awaken as they struggle to breathe, but in the morning they will not be aware of the disturbances in their sleep." This information is taken from the website <a href="https://www.ninds.nih.gov/Disorders/All-Disorders/Sleep-Apnea-Information-Page">https://www.ninds.nih.gov/Disorders/All-Disorders/Sleep-Apnea-Information-Page</a> .	W 455			