

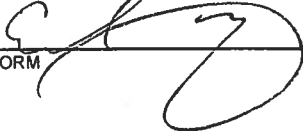
State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: VA0270	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/05/2021
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NAME OF PROVIDER OR SUPPLIER WESTPORT REHABILITATION AND NURSING CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 7300 FOREST AVE RICHMOND, VA 23226
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F 000	<p>Initial Comments</p> <p>An unannounced biennial State Licensure Inspection was conducted 9/28/21 through 9/30/21 and 10/4/21 through 10/5/21. The facility was not in compliance with the Virginia Rules and Regulations for the Licensure of Nursing Facilities. Five complaints were investigated during the survey.</p> <p>The census in this 225 certified bed facility was 192 at the time of the survey. The survey sample consisted of 60 current resident reviews and 24 closed record reviews.</p>	F 000		
F 001	<p>Non Compliance</p> <p>The facility was out of compliance with the following state licensure requirements:</p> <p>This RULE: is not met as evidenced by: 12 VAC 5 - 371 - 140 E</p> <p>Based on staff interview, facility document review and employee record review, it was determined the facility staff failed to complete sworn statements, criminal background checks within 30 days of employment and/or check licenses for fourteen of 25 employee record reviews, (LPN (licensed practical nurse) #20, RN (registered nurse) #5, LPN #21, OSM (other staff member) #13, staff development, RN #6, CNA (certified nursing assistant) #17, CNA #18, LPN #22, RN #7, CNA #19, LPN #4, OSM #14 physical therapist, OSM #15 maintenance director and CNA #21).</p> <p>The findings include:</p> <p>Twenty-Five employee records were reviewed. The following staff member had the following missing or late items in the personnel file:</p>	F 001	<ol style="list-style-type: none"> The following employees' files were corrected accordingly CNA#21, LPN#20, RN#5, LPN#21, OSM#13, RN#6, OSM#15, CNA#17, CNA#18, LPN#22, RN#7, CNA#19, LPN#4, OSM#14. All current staff files reviewed to ensure contents of background checks, license verification, and sworn statements are present. DON or designee will provide facility Human Resource Team education on policy for required documentation on new hires to include, sworn statements, license verification and background checks. HR or designee will audit 10% of all staff to ensure acquisition of mandatory onboarding requirements weekly times 4 weeks and monthly times 2 to ensure completion of necessary documentation. Any identified issues will be immediately corrected. Results will be reported to Quality Assurance committee for analysis and revision x 3 months. Date of compliance will be 	<p>11/19/21</p> <p>RECEIVED NOV 30 2021</p>

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE: **ADH/OLC**

Administrator

(X6) DATE:

11/22/21

State of Virginia

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F 001	<p>Continued From page 1</p> <p>LPN (licensed practical nurse) #20 was hired on 4/7/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>RN (registered nurse) #5 was hired on 3/3/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>OSM (other staff member) #13, staff development was hired on 2/3/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>RN #6 was hired on 6/23/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>LPN #21 was hired on 11/3/2020. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank. The Virginia State Police Background Check was dated 10/5/2021. There was no license documented at the time of hire and none in the personnel file.</p> <p>CNA (certified nursing assistant) # 17 was hired on 5/12/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>CNA #18 was hired on 5/19/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>LPN #22 was hired on 4/21/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>RN #7 was hired on 2/28/2020. The only license verification was dated 5/31/2021. No license information was documented at time of hire.</p> <p>CNA #19 was hired on 11/20/2020. The only license verification was dated 3/25/2021. No license information was documented at time of hire.</p>	F 001		

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F 001	<p>Continued From page 2</p> <p>LPN # 4 was hired on 8/4/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank. The Virginia State Police Background Check was dated 9/29/2021, 56 days after hire.</p> <p>OSM # 14, physical therapist, was hired on 8/9/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>OSM #15, maintenance assistant, was hired on 6/16/2021. The application documented, Question 3. Have you ever been convicted of any crimes? This was left blank.</p> <p>CNA #21 was hired on 12/9/2020. There was no license documented at the time of hire. The only documentation of a license check was dated, 7/16/2021.</p> <p>An interview was conducted with OSM #9, the Director of Human Resources, on 10/5/2021 at 12:02 p.m. When asked why she did a Virginia State Police Background Check this morning for LPN #21, OSM #9 stated she did not see it in the personnel record for LPN #21 and completed it. OSM #9 stated she just started on 9/8/2021. The above were reviewed with OSM #9. OSM #9 stated the background checks were probably not done. The missing license verification upon hires were probably thrown out. OSM #9 stated there had not been a Human Resources staff member for three months prior to her arrival.</p> <p>The facility policy, "Abuse Prevention Program" documented in part, 2. Conduct employee background checks and will not knowingly employ or otherwise engage any individual who has: a. Have been found guilty of abuse, neglect, exploitation, misappropriation of property or mistreatment by a court of law. b. Have had a finding entered into the State nurse aide registry</p>	F 001		

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F 001	<p>Continued From page 3</p> <p>concerning abuse, neglect, exploitation, mistreatment or residents or misappropriation of their property; or c. Have a disciplinary action in effect against his or her professional license by a state licensure body as a result of a finding of abuse, neglect, exploitation, mistreatment of residents or misappropriation of resident property."</p> <p>ASM (administrative staff member) #2, the director of nursing, was made aware of the above concern on 10/5/2021 at 1:58 p.m.</p> <p>No further information was obtained prior to exit.</p> <p>F 582 - there is no cross reference to state regulations F 730 - there is no cross reference to state regulations 12 VAC 5 - 371 - 300 - cross references fo F 761</p> <p>12 VAC 5 - 371 - 150 B 1 cross references to F 559</p> <p>12 VAC 5 - 371 330 A - I - cross references to F 604</p> <p>12 VAC 5 - 371 - 250 F - cross references to F 657</p> <p>12 VAC 5 - 371 - 220 B - cross references to F 695</p> <p>12 VAC 5 - 371 - 270 A, E - cross references to F 745</p> <p>12 VAC 5 - 371 - 220 H - cross references to F 580</p>	F 001	<p>12 VAC 5 - 271 - 150 B 1 Cross referenced to POC for F559</p> <p>12 VAC 5 - 371 - 220 H cross referenced to POC for F580</p> <p>12 VAC 5 - 371 - 370, Maintenance and housekeeping cross referenced to POC for F584</p> <p>12 VAC 5 - 371 - 370, Maintenance and housekeeping cross referenced to POC for F584</p> <p>12 VAC 5 - 371 - 150 A+B cross references to POC for F585</p> <p>12 VAC 5 0 371 330A - I cross references to POC for F604</p> <p>12 VAC5 - 271 - 250, Resident assessment and care planning Cross referenced to POC for F637</p> <p>12VAC 5 - 371 - 140 F 2 - cross referenced to POC for F645</p> <p>12 VAC 5 - 371 - 250 F. G - cross referenced to POC for F656</p> <p>12 VAC 5 - 371 - 250 F, 12VAC 5 -371 - 210, Nurse staffing, cross references POC for f657</p> <p>12vac 5 - 371 - 200 - B1 , cross references to the POC for F658</p> <p>12VAC 5 -220B, C1, 12VAC5 - 371 - 220 cross references to POC for F686</p> <p>12VAC 5 0 371 - 220 . Nursing services, 12 VAC 5 - 371 - 250, Resident assessment and care planning, 12VAC 5 - 371 - 140 cross referenced to POC for F695</p>	

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F 001	<p>Continued From page 4</p> <p>12 VAC 5 - 371 - 150 A + B - cross references to F 585</p> <p>12 VAC 5 - 371 - 140 D 2 - cross references to F 645</p> <p>12 VAC 5 - 371 - 250 F, G - cross references to F 656</p> <p>12 VAC 5 - 371 - 200 - B.1 - cross references to F 658</p> <p>12 VAC 5 - 220 B, C 1 - cross references to F 686</p> <p>12 VAC 5 - 220 A - cross references to F 697</p> <p>12 VAC 5 - 371 - 220 A + B - cross references to F 698</p> <p>12 VAC 5 - 371 - 370 A + B - cross references to F 700</p> <p>12 VAC 5 - 371 - 220 B - cross references to F 757</p> <p>12 VAC 5 - 371 - 340 A - cross references to F 812</p> <p>12 VAC 5 - 371 - 140 D.10 - cross references to F 840.</p> <p>12VAC5-371-140. Policies and Procedures. Cross references to F695</p> <p>12VAC5-371-210. Nurse staffing. Cross reference to F657</p> <p>12VAC5-371-220. Nursing services</p>	F 001	<p>12VAC 5 - 220 A - cross references to POC for F697</p> <p>12 VAC 5 - 371 - 220 A +B cross references to the POC for F698</p> <p>12vac 5 - 371 - 370 A + B - cross references to the POC for F700</p> <p>12VAC 5 - 371 - 270 A, E - Cross references to the POC f745.</p> <p>12VAC - 371 - 240 A - cross references to the POC for f812</p>	

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F 001	<p>Continued From page 5</p> <p>Cross reference to F695</p> <p>12VAC5-371-250. Resident assessment and care planning. Cross reference to F637, F656, F657, F695</p> <p>12VAC5-371-220. Nursing services cross reference to F686.</p> <p>12VAC5-371-360. Clinical records cross reference to F842.</p> <p>12VAC5-371-370. Maintenance and housekeeping cross reference to F584.</p>	F 001		

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