

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED 09/22/2020  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495240	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 09/16/2020
NAME OF PROVIDER OR SUPPLIER  FREDERICKSBURG HEALTH AND REHAB			STREET ADDRESS, CITY, STATE, ZIP CODE 3900 PLANK ROAD FREDERICKSBURG, VA 22407	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
E 000	Initial Comments	E 000	E 000	
F 000	An unannounced abbreviated Emergency Preparedness COVID-19 Focused Survey was conducted on 9/15/2020 through 9/16/2020. The facility was in substantial compliance with 42 CFR Part 483.73, Requirement for Long-Term Care Facilities.	F 000	The statements made on this plan of correction are not an admission to and do not constitute an agreement with the alleged deficiencies herein. To remain in compliance with all federal and state regulations, the center has taken or is planning to take the actions set forth in the following plan of correction. The following plan of correction constitutes the center's allegation of compliance. All alleged deficiencies cited have been or are to be corrected by the date indicated.	
F 880	INITIAL COMMENTS	F 880		
SS=E	An unannounced abbreviated COVID-19 Focused Survey was conducted 9/15/2020 through 9/16/2020. A complaint was investigated. Corrections are required for compliance with F-880 of 42 CFR Part 483 Federal Long Term Care requirement(s).			
	The census in this 177 certified bed facility was 88. Of the 88 current residents, 29 residents were currently positive for the COVID-19 virus. The survey sample consisted of three current resident reviews (Residents #1 through #3).			
	Infection Prevention & Control CFR(s): 483.80(a)(1)(2)(4)(e)(f)	F 880		
	§483.80 Infection Control The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections.			
	§483.80(a) Infection prevention and control program. The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Laura Carne RN Acting Interim Administrator*

10/1/2020

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 880	Continued From page 1 §483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.70(e) and following accepted national standards;  §483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to: (i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility; (ii) When and to whom possible incidents of communicable disease or infections should be reported; (iii) Standard and transmission-based precautions to be followed to prevent spread of infections; (iv) When and how isolation should be used for a resident; including but not limited to: (A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and (B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances. (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.  §483.80(a)(4) A system for recording incidents	F 880	<b>F880</b>  1 Trash and laundry bags were removed from the 2 shower rooms on 9/15/2020 by environmental services (EVS) worker. EVS Director educated OSM #1 on timely removal of trash and laundry to prevent overflow.  2 Current residents are at risk for spread of infection with overflowing soiled laundry and trash containers in the shower rooms.  3 EVS to document the removal of the dirty laundry and trash on units. A communication process was established for the staff to notify EVS when the laundry or trash are in need of emptying outside of routine pick up times and education given. The linen and trash bins were removed from the shower rooms and placed in new designated areas in the facility.	

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F 880	<p>Continued From page 2</p> <p>identified under the facility's IPCP and the corrective actions taken by the facility.</p> <p>§483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, facility document review, and in the course of a complaint investigation, it was determined that the facility failed to implement measures to prevent the spread of infection in two of three facility resident shower rooms, the dementia unit shower room and the COVID-19 (1) positive shower room. In both shower rooms, the facility failed to collect multiple bags of dirty laundry and linen, as well as multiple bags of trash. Both shower rooms were littered with these bags of dirty laundry and trash.</p> <p>The findings include:</p> <p>On 9/15/2020 at 11:38 a.m., the surveyor asked LPN (licensed practical nurse) #1 to accompany her to the dementia unit shower room. LPN #1 opened the locked shower room door, and the surveyor observed the floor area closest to the door littered with multiple bags of soiled resident laundry and linens, and multiple bags of trash. The surveyor and LPN #1 counted a total of 14 bags of laundry; some bags were securely fastened, and others were open, with dirty laundry/linens spilling out onto the floor of the</p>	F 880	<p>The IP/Designee will provide training of staff regarding proper handling, storage, and removal of soiled linen and trash to prevent the spread of infection.</p> <p>4 Audits will be conducted by the EVS Director/Designee and Facilities Management Director/Designee 7X/Week for 8 weeks to ensure IP practices for laundry and trash removal are maintained. All audit results will be presented at the monthly/Quarterly QAPI meeting to be analyzed for trending and need for revision to interventions.</p> <p>5 Compliance date is 10/05/2020</p>		

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F 880	<p>Continued From page 3</p> <p>shower room. Three plastic clothes hampers stood against the wall; each hamper was overloaded with dirty laundry, and the laundry was spilling out of each hamper. Observation revealed one securely tied industrial size black bag of resident trash on the floor. When asked about this observation, LPN #1 stated, "It is like we are on the other side of the world over here." LPN #1 stated the dementia unit had not had any COVID-19 positive residents or staff, and the staff was working hard to continue this trend. When asked what is supposed to happen with dirty laundry and trash, LPN #1 stated, "We are not sure what to do. This trash is still here from breakfast." She stated the facility's laundry supervisor was new to the job, and she neither knew the supervisor's name or how to get in touch with her by phone. LPN #1 stated, "I don't really know what to do. This is all so new." When asked how long the laundry had been piling up, LPN #1 stated, "At least the weekend." LPN #1 stated residents did regularly receive showers in the shower room.</p> <p>On 9/15/2020 at 11:43 a.m., OSM (other staff member) #1, a housekeeping floor technician, pushed a large cart, covered with a sheet, onto the unit. He stated he had arrived to pick up the trash. He went into the shower room.</p> <p>At 9/15/2020 at 11:52 a.m., OSM #2 (the housekeeping supervisor) arrived on the unit, after being called by LPN #1. OSM #2 accompanied the surveyor to the shower room. OSM #1 was standing in the shower room with the cart. OSM #2 stated the shower room floor should "never" be littered like it currently was. She stated that, as far as she knew, the floor technician should make rounds at least once in</p>	F 880		

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F 880	<p>Continued From page 4</p> <p>the morning and once every afternoon. OSM #1 stated, "I was here yesterday around 1 pm." OSM #2 stated, "We always put the dirty laundry in the clean shower rooms all over the building. It's not how I would do it." She stated this was not a "sanitary" practice. When asked what made this practice unsanitary, she stated the unbagged laundry and trash was a potential for the spread of infection.</p> <p>On 9/15/2020 at 12:40 p.m., LPN #2 accompanied the surveyor to the shower room on the COVID-19 positive unit. The surveyor observed multiple bags of laundry and trash scattered on the floor of the shower room. LPN #2 and the surveyor counted 14 bags of laundry (some secure and some open with laundry spilling out) and eight secured bags of trash. LPN #2 stated they usually only pick up trash and linens once a day. She further stated the shower room appeared as though nothing had been collected for "several days." She stated residents on the COVID-19 positive unit usually only get bed baths.</p> <p>On 9/15/2020 at 12:52 p.m., ASM (administrative staff member) #1, the interim director of nursing, and ASM #2, the assistant director of nursing, were informed of these concerns. ASM #2 stated there are linen and trash bins in each of the facility's shower rooms. She stated it is "someone from housekeeping's" responsibility to collect the laundry and trash bags. She stated she thought the housekeeping staff collected the bags a couple of times a day. She stated the facility does not have soiled utility rooms.</p> <p>A review of the facility policy "Collection of soiled linen and trash" revealed, in part: "Collection of</p>	F 880			

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F 880	Continued From page 5 Soiled Linen and Trash...Soiled Linen and trash containers or barrels should be on each nursing unit stored in a soiled area...These containers should be checked at regular intervals to keep the soiled linen/trash from overflowing, which may cause odor and infection control problems. Regularly scheduled pickups should be coordinated with nursing to get soiled linen off the units."  No further information was provided prior to exit.  References: (1) "Coronaviruses are a large family of viruses found in many different species of animals, including camels, cattle, and bats. The new strain of coronavirus identified as the cause of the outbreak of respiratory illness in people first detected in Wuhan, China, has been named SARSCoV-2. (Formerly, it was referred to as 2019-nCoV.) The disease caused by SARS-CoV-2 has been named COVID-19." This information was obtained from the website: <a href="https://www.nccih.nih.gov/health/in-the-news-coronavirus-and-alternative-treatments">https://www.nccih.nih.gov/health/in-the-news-coronavirus-and-alternative-treatments</a>  Complaint Deficiency	F 880			

On 9/15/2020 After I spoke with the  
state surveyor I had a conversation with  
Mark Hill the gentleman that was putting trash  
and linen that day. I told him this is why I  
tell you and everybody that this needs to be the  
first thing in the morning. It's a infection control  
issue, and you have residents that go into the  
shower room.

M. Hill  
Mark Hill  
Eleanr Fitzgerald

Attention Nurses and CNA's

Regarding Soiled Laundry and Trash:

If you notice that the soiled laundry and/or trash containers are full and overflowing between routine pick up times:

1. Notify Housekeeping Supervisor Eleanor Fitzgerald at extension 50720
2. After hours or on weekends ask the receptionist to call Eleanor and leave her a message
3. On the weekend, you can also notify the Manager on Duty when that person is here



INSERVICE RECORD

Department: housekeeping Instructor: E. Evans

Date: 9/29/2000 Time: \_\_\_\_\_

Subjects: trash & soiled laundry  
collection per P.O.C.

**Summary of Subject Material Covered:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Signatures in Attendance:**

- |                          |           |
|--------------------------|-----------|
| 1. <u>Chantal Miller</u> | 10. _____ |
| 2. <u>[Signature]</u>    | 11. _____ |
| 3. <u>[Signature]</u>    | 12. _____ |
| 4. <u>Jackie Perry</u>   | 13. _____ |
| 5. <u>[Signature]</u>    | 14. _____ |
| 6. _____                 | 15. _____ |
| 7. _____                 | 16. _____ |
| 8. _____                 | 17. _____ |
| 9. _____                 | 18. _____ |

Healthcare Services Group  
Collection of soiled linen and trash

Collection of Soiled Linen and Trash

Soiled Linen and trash containers or barrels should be on each nursing unit stored in a soiled area. This is so that, nursing can deposit soiled linen and trash. These containers should be checked at regular intervals to keep the soiled linen/trash from over-flowing, which may cause odor and infection control problems. Regularly scheduled pickups should be coordinated with nursing to get soiled linen off the units.

Soiled linen must be removed from the units for two (2) reasons:

1. Keep the area infection free
2. The Laundry needs the soiled linen picked up regularly to keep the flow of wash moving through the Laundry room and clean linens properly stocked out on the units

The Manager should check with nursing to coordinate these pickups. The timing of nursing activities such as:

- Getting residents up
- Breakfast feeding
- Showers
- Changing beds

INSERVICE RECORD

Department: housekeeping Instructor: Eleanor

Date: 9/29/2020 Time: \_\_\_\_\_

Subjects: New Soiled Laundry And  
TRASH ROOMS

**Summary of Subject Material Covered:**

W1: Small bathroom across from nurses station

W2: trash outside linen in soiled laundry room

E1 - Small shower room across from nurses station

E2: storage/supply room converted.  
All areas are marked

**Signatures in Attendance:**

1. [Signature]

10. \_\_\_\_\_

2. [Signature]

11. \_\_\_\_\_

3. [Signature]

12. \_\_\_\_\_

4. [Signature]

13. \_\_\_\_\_

5. [Signature]

14. \_\_\_\_\_

6. [Signature]

15. \_\_\_\_\_

7. [Signature]

16. \_\_\_\_\_

8. \_\_\_\_\_

17. \_\_\_\_\_

9. \_\_\_\_\_

18. \_\_\_\_\_

9/29/30 Sign on sheet for Inservice-New Soiled Laundry  
and Trash areas on the facility

See Facility Map

Valerie Fleck RN, Interim DON

R. Bailey RN

Laura L. W.

Meagan Kelly Staffing

Sathish Kumar Mani, PT, Director of Rehab.

Jandra Curry, SSD

Eleana J. Sigurd housekeeping

Lusevan Wallace, business ofc.

A. Brown RN (interim)

Alicia Thomas (cm)

Colette McKeon (HR)

Elisa Adams RNAC-CT

Candace J. Ford (RN)

Spencer Central Supply Clerk

Kimberly B. B. MD

Gabe Williams, Transportation Board

Yolanda S. King, Activities Director

Maureen Keese Medical Records

## Education for DPOC F-880 Infection Control regarding soiled laundry and trash removal

1. The soiled laundry and trash bins are no longer being kept in the shower rooms. As of 9/29/20, there are newly designated areas in the facility where the soiled laundry and trash containers are kept (see map). The only exception, will be on West 2 where soiled laundry will be directly dropped off in the soiled laundry room, and the trash will continue to be placed in trash transport bins outside West 2 doors for EVS (Environmental Services/Housekeeping to empty).
2. EVS (Environmental Services/Housekeeping) will remove soiled linen and trash from the newly designated areas on a routine basis a minimum of one time a day, including weekends.
3. If there happens to be soiled laundry and/or trash that is overflowing from inside these containers between routine pick up times, please call the EVS Director Eleanor Fitzgerald at extension 50720. If it is after hours or on the weekend, ask the receptionist at the front desk to call and leave Eleanor a message, or notify the manager on duty when here on the weekend.
4. Remember to always tie the soiled laundry and trash bags before placing them in the soiled laundry and trash containers, so that if the containers become over filled before the next pick up, they would not be spilling all over the floor.

East 1 Wing

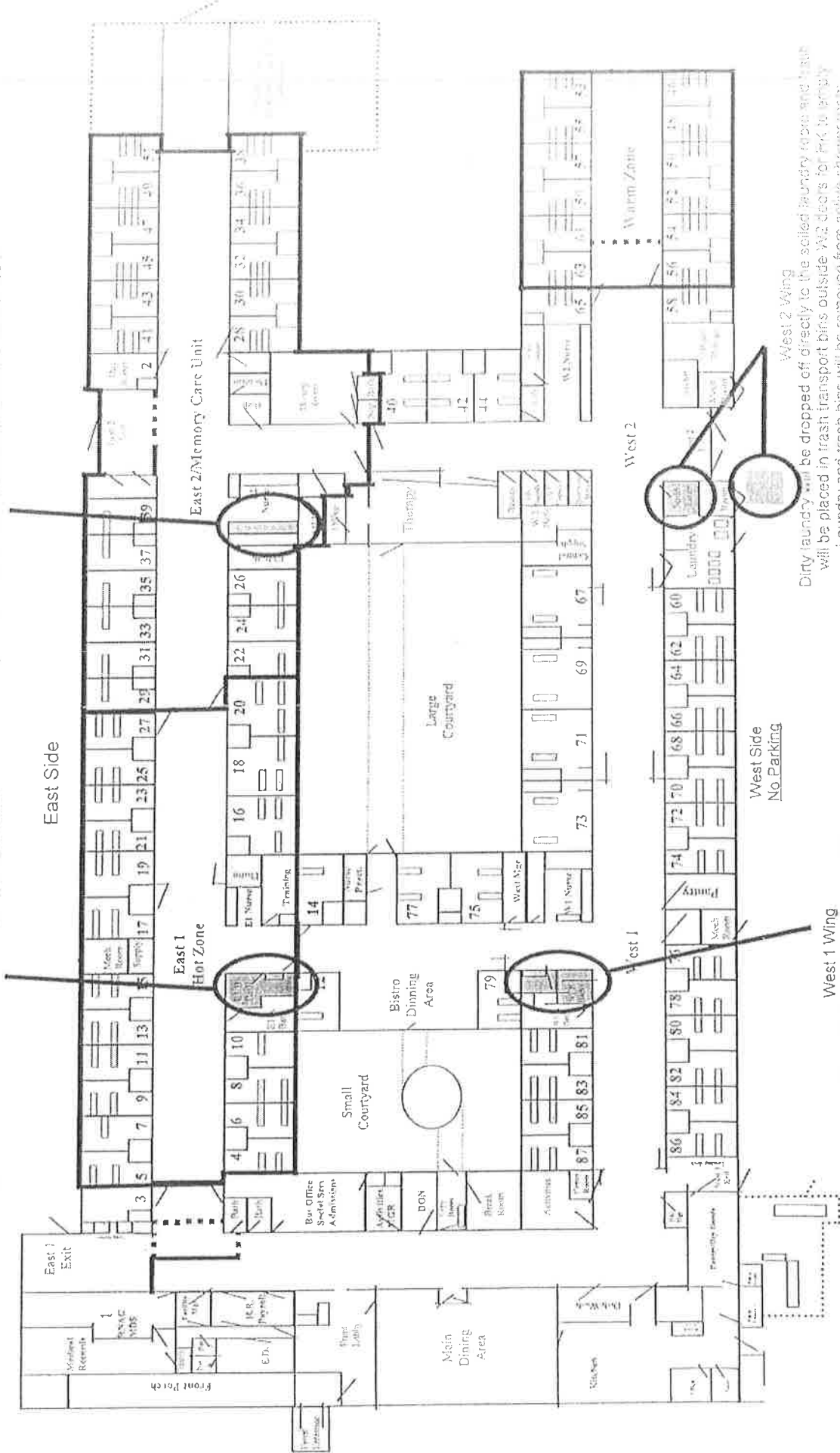
Extra Shower Room will be used for soiled laundry and trash storage until HK pickup.

Laundry and trash bins will be removed from active shower room

East 2 Wing

Storage/Supply will be converted to soiled laundry and trash storage until HK pickup

Laundry and trash bins will be removed from active shower room



West 1 Wing  
Extra Shower Room will be used for soiled laundry and trash storage until HK pickup.  
Laundry and trash bins will be removed from active shower room

West 2 Wing  
Dirty laundry will be dropped off directly to the soiled laundry room and trash will be placed in trash transport bins outside W2 doors for HK to pickup.  
Laundry and trash bins will be removed from active shower room

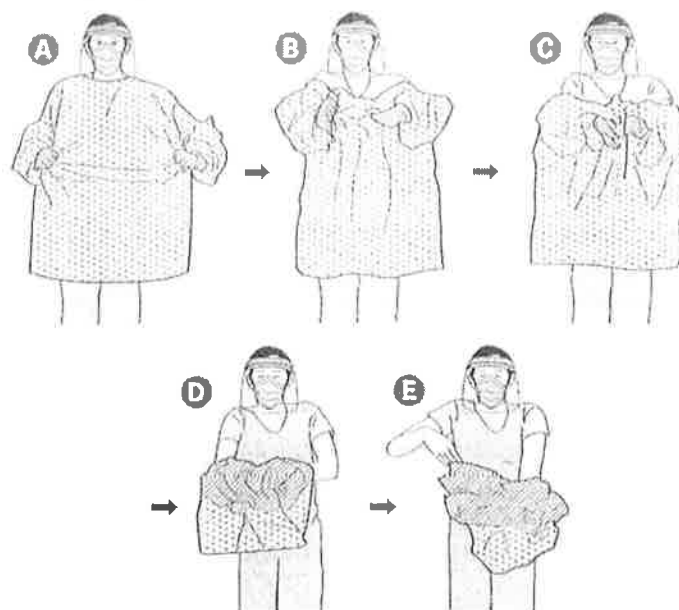
# HOW TO SAFELY REMOVE PERSONAL PROTECTIVE EQUIPMENT (PPE)

## EXAMPLE 2

Here is another way to safely remove PPE without contaminating your clothing, skin, or mucous membranes with potentially infectious materials. **Remove all PPE before exiting the patient room** except a respirator, if worn. Remove the respirator **after** leaving the patient room and closing the door. Remove PPE in the following sequence:

### 1. GOWN AND GLOVES

- Gown front and sleeves and the outside of gloves are contaminated!
- If your hands get contaminated during gown or glove removal, immediately wash your hands or use an alcohol-based hand sanitizer
- Grasp the gown in the front and pull away from your body so that the ties break, touching outside of gown only with gloved hands
- While removing the gown, fold or roll the gown inside-out into a bundle
- As you are removing the gown, peel off your gloves at the same time, only touching the inside of the gloves and gown with your bare hands. Place the gown and gloves into a waste container



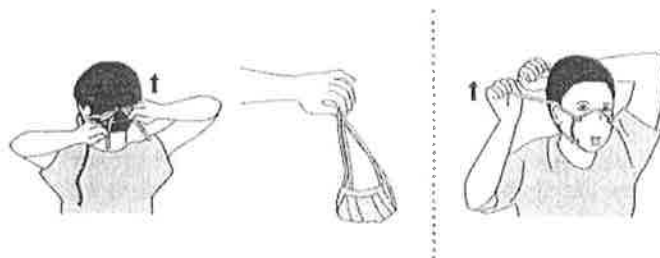
### 2. GOGGLES OR FACE SHIELD

- Outside of goggles or face shield are contaminated!
- If your hands get contaminated during goggle or face shield removal, immediately wash your hands or use an alcohol-based hand sanitizer
- Remove goggles or face shield from the back by lifting head band and without touching the front of the goggles or face shield
- If the item is reusable, place in designated receptacle for reprocessing. Otherwise, discard in a waste container

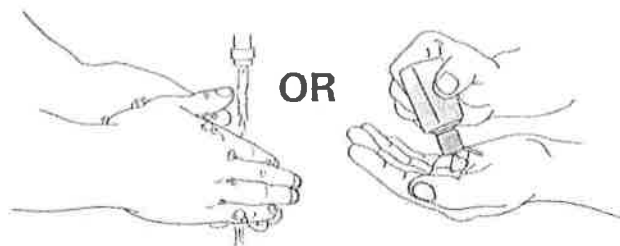


### 3. MASK OR RESPIRATOR

- Front of mask/respirator is contaminated — DO NOT TOUCH!
- If your hands get contaminated during mask/respirator removal, immediately wash your hands or use an alcohol-based hand sanitizer
- Grasp bottom ties or elastics of the mask/respirator, then the ones at the top, and remove without touching the front
- Discard in a waste container



### 4. WASH HANDS OR USE AN ALCOHOL-BASED HAND SANITIZER IMMEDIATELY AFTER REMOVING ALL PPE



**PERFORM HAND HYGIENE BETWEEN STEPS IF HANDS BECOME CONTAMINATED AND IMMEDIATELY AFTER REMOVING ALL PPE**



**PROCEDURES Subject: Exposure Control Plan: Linen Handling**

**Effective Date: 02/2017**

**Revision**

---

**Date:**



**POLICY:** Clean and soiled linen will be kept in separate locations. Clean linen will be stored in a closed closet or a covered, wheeled linen cart. Closed doors and covered carts provide protection from airborne contamination. Soiled linen will be handled using Standard Precautions.

**PROCEDURE:**

**Clean Linen Handling**

1. Delivery of clean linen from the Laundry Department to the care areas will be by covered, wheeled carts and transferred to the linen storage areas.
2. Linen may be obtained by staff only. Residents are not allowed to obtain their own supply.
3. Clean linen is handled with clean hands.
4. While providing resident care, use clean surfaces to store clean lines.
5. Clean linen found on the floor is to be considered contaminated and should be relaundered before use.

**Soiled Linen Handling**

- I. Supplies needed for the handling and disposal of soiled linen:
  - a. gloves
  - b. other PPEs, such as gowns, may be needed if the linen is heavily soiled with blood or body fluids.
  - c. plastic bags
  - d. portable barrels specifically identified for soiled laundry storage.
2. Soiled linen is to be handled as little as possible and with minimum of agitation to prevent contamination of the air, environmental surfaces, and persons handling the linen.
3. All personnel must wear gloves when handling linen visibly soiled with blood or other body fluids, excretions or secretions.

**4. Facilities without Laundry Chutes**

- a. All soiled linen must be bagged or placed directly into mobile soiled linen barrels/carts at the location where it is generated.
- b. Plastic bagging technique is required for any soiled linen transport through the corridors when the mobile soiled linen containers are not used or are not located just outside the patient room. Plastic bags are recommended for linen soiled with blood or other body fluids.



## Healthcare-associated Infections

### Appendix D – Linen and laundry management

Best Practices for Environmental Cleaning in Healthcare Facilities: in RLS

#### Best practices for linen (and laundry) handling:

- Always wear reusable rubber gloves before handling soiled linen (e.g., bed sheets, towels, curtains).
- Never carry soiled linen against the body. Always place it in the designated container.
- Carefully roll up soiled linen to prevent contamination of the air, surfaces, and cleaning staff. Do not shake linen.
- If there is any solid excrement on the linen, such as feces or vomit, scrape it off carefully with a flat, firm object and put it in the commode or designated toilet/latrine before putting linen in the designated container.
- Place soiled linen into a clearly labeled, leak-proof container (e.g., bag, bucket) in the patient care area. Do not transport soiled linen by hand outside the specific patient care area from where it was removed.
- Reprocess (i.e., clean and disinfect) the designated container for soiled linen after each use.
- If reusable linen bags are used inside the designated container, do not overfill them, tie them securely, and launder after each use.
  - Soiled linen bags can be laundered with the soiled linen they contained.

The effectiveness of the laundering process depends on many factors, including:

- time and temperature
- mechanical action
- water quality (pH, hardness)
- volume of the load
- extent of soiling
- model/availability of commercial washers and dryers

Always use and maintain laundry equipment according to manufacturer's instructions.

Always launder soiled linens from patient care areas in a designated area, which should:

- be a dedicated space for performing laundering of soiled linen
- not contain any food, beverage or personal items
- have floors and walls made of durable materials that can withstand the exposures of the area (e.g., large quantities of water and steam)
- have a separation between the soiled linen and clean linen storage areas, and ideally should be at negative pressure relative to other areas
- have handwashing facilities have SOPs and other job aids to assist laundry staff with procedures

## Best practices for personal protective equipment (PPE) for laundry staff:

- Practice hand hygiene before application and after removal of PPE.
- Wear tear-resistant reusable rubber gloves when handling and laundering soiled linens.
- If there is risk of splashing, for example, if laundry is washed by hand, laundry staff should always wear gowns or aprons and face protection (e.g., face shield, goggles) when laundering soiled linens.

## Best practices for laundering soiled linen:

- Follow instructions from the washer/dryer manufacturer.
- Use hot water (70–80°C X 10 min) [158–176°F]) and an approved laundry detergent.
  - Disinfectant are generally not needed when soiling is at low levels.
  - Use disinfectant on a case by case basis, depending on the origin of the soiled linen (e.g., linens from an area on contact precautions).
- Dry linens completely in a commercial dryer.

## Manual reprocessing steps

**If laundry services with hot water are not available, reprocess soiled linens manually according to the following:**

1. Immerse in detergent solution and use mechanical action (e.g., scrubbing) to remove soil.
2. Disinfect by one of these methods:
  - Immersing the linen in boiling water or
  - Immersing the linen in disinfectant solution for the required contact time and rinsing with clean water to remove residue
3. Allowing to fully dry, ideally in the sun.

## Best practices for management of clean linen:

- Sort, package, transport, and store clean linens in a manner that prevents risk of contamination by dust, debris, soiled linens or other soiled items.
- Each floor/ward should have a designated room for sorting and storing clean linens.
- Transport clean linens to patient care areas on designated carts or within designated containers that are regularly (e.g., at least once daily) cleaned with a neutral detergent and warm water solution.

Page last reviewed: March 27, 2020

Content source: Centers for Disease Control and Prevention, National Center for Emerging and Zoonotic Infectious Diseases (NCEZID), Division of Healthcare Quality Promotion (DHQP)

Staff In-Service Sheet: 9/30/20

Topic: Infection Control Practices – PPE- Updated Trash/Soiled Linen locations /Disinfection of Shower Rooms (Includes proper handling, storage, and removal of soiled linen and trash)

Presenters: Brenda Bailey LPN – Infection Preventionist / Lauren Carmel RN-ADON (Interim Acting Administrator) VFleck, RN (Interim DAU)

Name	Print	Signature	Department	Shift
Keasha Brax	Keasha Brax		CNA	7am-3pm
Chanta Miller		Chanta Miller	Housekeeping	7-2:30
Doreen Fry	Doreen Fry	Doreen Fry	CNA	7-3
Dove Bentley		Dove Bentley	Facilities	7-3
Eunice Williams		Eunice Williams	Pharm	Day
	Hope Keene	Hope Keene	HIM	Day
Kim Bothea		Kim Bothea	MS	Day
TRISHA MONTANA	Sirhan		CNA	7-3
Margaret Johnson	M Johnson	M Johnson	Nursing	3-11pm
James Mitchell	x	James Mitchell	Dietary	7:30-12:30
Jay Carter	x	Jay Carter	USG	7-3
Fatmata Eubaly	Fatmata Eubaly	Fatmata Eubaly	Nursing	7-3
Savile Moha	x	Savile Moha	Nursing	7-3
Collette McBeth	x	Collette McBeth	HZ	7-3
Amirah Bangura	x	Amirah Bangura	Nursing	11-7am
Shearill Reel	x	Shearill Reel	nursing	3-11
JoAnn Hess	x	JoAnn Hess	REHAB	Day
Christy Ferris	x	Christy Ferris	CNA	7-3
SATHISH KUMAR MANI	x	Sathish Kumar Mani	PT. DOR	Day
Bambi Anderson	x	Bambi Anderson	NSG	Day
Agnes Wilson	x	Agnes Wilson	Dietary	AM 6:00
LESA BROWN	x	LESA BROWN	Nursing	7-3
Brett Thomas	x	Brett Thomas	Dietary	5-3
Eleonor Fitzgerald	x	Eleonor Fitzgerald	Housekeeping	All
Amaniya Beckett	x	Amaniya Beckett	CNA	7-3
Monica Brown	x	Monica Brown	Nursing	11-7
Mark Hall	x	Mark Hall	Housekeeping	0800-1600
Yolanda F. King	x	Yolanda F. King	Activities Dir	Days

Topic: Infection Control Practices - PPE- Updated Trash/Soiled Linen locations/Disinfection of Shower Rooms (Includes Proper Handling, Storage, and Removal of soiled linen and trash)

Presenters: Brenda Bailey LPN - Infection Preventionist / Lauren Carmel RN-ADONJ (Interim Acting Administrator) (Interim DOJ)

Name	<del>Print</del>	Signature	Department	Shift
Jeanne Dalton		Jeanne Dalton	Housekeeping	5:30
Deidra Stepiant		Deidra Stepiant	Kitchen	
Ryan Osborne		Ryan Osborne	Nursing	PRN
LMoie's miles LMoie's		LMoie's	Keypin	PRN
Nellege Costin		Nellege Costin	Nursing	all
Josephine Saunoy		Josephine Saunoy	Nursing	night
Jasmine Link	Jasmine Link	Jasmine Link	Nursing	PRN
Sonia Vargas		Sonia Vargas	Nursing	CNA 11-7
JENN METTERDE		JENN METTERDE	Nursing	CNA 3-11
Adelin Bonney		Adelin Bonney	Dietary	am
Jessie Hutchinson		Jessie Hutchinson	Rehab	Day
Lucea Harris		Lucea Harris	Rehab	Day
Chebeau McZy		Chebeau McZy	Nursing	8-11
Tyonna Starks		Tyonna Starks	Nursing	7-3
Lydia Logan		Lydia Logan	Nursing	7-3
Andrew Truwell		Andrew Truwell	NSG	11-7
Charlene Monroe		Charlene Monroe	Housekeeping	7-2
Sher. Wells		Sher. Wells	Nursing	11-7 P
Janet Wells		Janet Wells	Social Work	Day
Samantha Dickson		Samantha Dickson	CNA	7-3
Alicia Thomas		Alicia Thomas	NSG	7-3
Deborah Byrnes		Deborah Byrnes	Kitchen	Day
Anne Marie Philibian		Anne Marie Philibian	NSG	PRN
Nicol Smith		Nicol Smith	NSG	7-3
Cary Robison		Cary Robison	Housekeeping	7-2
Nicole Skinner		Nicole Skinner	Therapy	Day
Shawda New		Shawda New	NSG	All
Jackie Berry		Jackie Berry	Housekeeping	day home

Topic: Infection Control Practices - PPE- Updated Trash/Soiled Linen locations /Disinfection of Shower Rooms (Includes proper handling, storage, and removal of soiled linen and trash)

Presenters: Brenda Bailey LPN - Infection Preventionist / Lauren Carmel RN-ADON (Interim Acting Administrator) V. Fleck RN Interim DOI

Name	Print	Signature	Department	Shift
Angela Sullivan	X	Angela Sullivan	Admins	AM
Valerie Fleck	X	Valerie Fleck	DOI	AM
Shawn Howard	X	Shawn Howard	MAINT.	AM
Josiah Hilliard	X	Josiah Hilliard	Nursing	12-8
Lauren Carmel	X	Lauren Carmel	Nursing / Admin	ALL
Brenda Bailey		B Bailey	NSG/UM	ALL
Madison King		Madison King	Central Supply	RA AM
Mercy Abiodun		Mercy Abiodun	Staffing	Day
Annette Ossei	Annette Ossei	Annette Ossei	nursing	11-7
Lynne Johnson	LYNNE JOHNSON	Lynne Johnson	nursing	7-3
Victoria Empher		Victoria Empher	nursing	7-3
Brittany Pugh		Brittany Pugh	ACT	8:30-5
Jaclyn Myers		Jaclyn Myers	Nursing	3-11
Emily McLaughlin		Emily McLaughlin	Rehab	day
Kaysha Lewis		Kaysha Lewis	Nursing	3-11 pm
Michayla Ashton		Michayla Ashton	Nursing	11-7
Michelle Haught		Michelle Haught	nursing	11-7
Danielle Hittner		Danielle Hittner	nursing	7-3
Valene Sullivan		Valene Sullivan	NSG	7-3
S. Martie Bonner		S. Martie Bonner	NSG	3-11
Juanita LeVelle		Juanita LeVelle	Nurse	3-11
Clara Mame		Clara Mame	Dietary	1-7:30
Gloria Ayayee		Gloria Ayayee	Nurs	11-7
Celia Brown		Celia Brown	NURS	PBA
Sason Matejko		Sason Matejko	Dietary	SLing
Maria EC		Maria EC	Dietary	PM
Vilma Gold		Vilma Gold	E-2 CNA	pm-3-11

Staff In-Service Sheet: 9/30/20

Topic: Infection Control Practices – PPE- Updated Trash/Soiled Linen locations /Disinfection of Shower Rooms (Includes Proper Handling, Storage, and Removal of soiled linen and trash)

Presenters: Brenda Bailey LPN – Infection Preventionist / Lauren Carmel RN-ADON (Interim Acting Administrator) Valerie (Elect. Rn) Interim DCU

Name	Print	Signature	Department	Shift
Andrea Jensen		<i>[Signature]</i>	Nurs	11-7
Mary McCormick		<i>[Signature]</i>	Admissions	8:30-5:00
Bernash Adomok		<i>[Signature]</i>	Nursing	3-11
Iris Pates		<i>[Signature]</i>	NSG	3-11
ANANDAS RAMANAS.		<i>[Signature]</i>	Pharmacy	9-5
Tiera Snowden		<i>[Signature]</i>	Nursing	7-3
Salisa Dorsey		<i>[Signature]</i>	Dietary	1-7
Kejanna Bell		<i>[Signature]</i>	House Keeping	2-10
Cordell Ford		<i>[Signature]</i>	QA & S	8am - 4:30
Tawanda Smith		<i>[Signature]</i>	Dietary	All shifts
Danielle Wharton		<i>[Signature]</i>	Nursing	7p-7a
Eniya Coleman		<i>[Signature]</i>	Laundry	2am-9am
Kimberly Hill		<i>[Signature]</i>	NSG	11p-7a
Milagro G. SOKTO		<i>[Signature]</i>	NSG	3p-11
Tawanda Hall		<i>[Signature]</i>	NSG	3-11
Petra Ann Thomas		<i>[Signature]</i>	Nursing	3-11
Maritus Jones		<i>[Signature]</i>	Nursing	3-11
Elizabeth Schneider		<i>[Signature]</i>	Nursing	3-11
Markinson Salvant		<i>[Signature]</i>	Nursing	3-11/11-7
Virginia Atkins		<i>[Signature]</i>	Nursing	7-3
Suzette B. Clarke		<i>[Signature]</i>	Nursing	3-11

times I checked shower rooms

Monday 9/21/2020  
8:30 AM 2:30 p.m

Tuesday 9/22/2020  
8:45 A.m 2:15 p.m

Wednesday 9/23/2020  
8:00 A.m 2:45 p.m

Thursday 9/24/2020  
8:30 A.m 2:00 p.m

Friday 9/25/2020  
8:00 A.m 2:00 p.m

Monday 9/28/2020  
8:30 A.m 2:15 p.m

Tuesday 9/29/2020  
8:30 A.m

Ellean J. [Signature]





FREDERICKSBURG HEALTH AND REHAB

TRASH AND LINEN PICK UP AND REMOVAL AUDIT

Week Ending 10/4/20	MONDAY 9/28	TUESDAY 9/29	WEDNESDAY 9/30	THURSDAY 10/1	FRIDAY 10/2	SATURDAY 10/3	SUNDAY 10/4
8AM	Taylor	Taylor	Taylor				
12N	Taylor	Taylor	Taylor				
3PM	Taylor	Taylor	Taylor				

MANAGER SIGN OFF Ellean Ellean

Week Ending 10/11/20	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8AM							
12N							
3PM							

MANAGER SIGN OFF \_\_\_\_\_

Week Ending 10/18/20	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8AM							
12N							
3PM							

MANAGER SIGN OFF \_\_\_\_\_

Week Ending 10/25/20	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8AM							
12N							
3PM							

MANAGER SIGN OFF \_\_\_\_\_

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: Shae B 23 Sep 20

	Room #:	E1	E2	W1	W2	Kitchen
Harms tested and functioning/doors secured		✓	✓	✓	✓	✓
Kitchen clean & properly maintained		✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary		✓	✓	✓	✓	✓
Washer - Food stored appropriate temps (hot > 140 cold < 40)		✓	✓	✓	✓	✓
Dishpan - Hair restraints used and all hair covered		✓	✓	✓	✓	✓
Kitchen - Uniforms, aprons clean		✓	✓	✓	✓	✓
Nitchen - Food labeled and dated - covered securely in all storage areas		✓	✓	✓	✓	✓
Kitchen - Leftovers used within 72 hours		✓	✓	✓	✓	✓
Kitchen - Storeroom clean and organized		✓	✓	✓	✓	✓
Kitchen - Refrigerators and freezers clean and organized		✓	✓	✓	✓	✓
Kitchen - Temperature logs kept daily for refrigerators/freezers		✓	✓	✓	✓	✓
Kitchen - Freezer at 0 degrees or less		✓	✓	✓	✓	✓
Kitchen - Refrigerators at 40 degrees or less		✓	✓	✓	✓	✓
Kitchen - Separation of clean and soiled dishes		✓	✓	✓	✓	✓
Kitchen - Garbage cans covered		✓	✓	✓	✓	✓
Kitchen - Dumpster covered and neat		✓	✓	✓	✓	✓
Full Inspection - Floors, walls, ceiling are clean and have no damage or stains entrance and exit equipment in rooms hallway entrance are all able gate and in good working order Saniter Rooms Checked		✓	✓	✓	✓	✓

Comments: ✓ = Good

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: Ann B. 24 Sep 20

Room #:	E1	E2	W1	W2	Kitchen
Rooms locked and functioning/doors secured	✓	✓	✓	✓	✓
Kitchen clean & properly maintained	✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary	✓	✓	✓	✓	✓
Kitchen food stored appropriate temps (hot >140 cold <40)	✓	✓	✓	✓	✓
Kitchen hair restraints used and all hair covered	✓	✓	✓	✓	✓
Kitchen - Uniforms, aprons clean	✓	✓	✓	✓	✓
Kitchen - Food labeled and dated - covered securely in all storage areas	✓	✓	✓	✓	✓
Kitchen - Linens used within 72 hours	✓	✓	✓	✓	✓
Kitchen - Storeroom clean and organized	✓	✓	✓	✓	✓
Kitchen - Refrigerators and freezers clean and organized	✓	✓	✓	✓	✓
Kitchen - Temperature logs kept daily for refrigerators/freezers	✓	✓	✓	✓	✓
Kitchen - Freezer at 0 degrees or less	✓	✓	✓	✓	✓
Kitchen - Refrigerators at 40 degrees or less	✓	✓	✓	✓	✓
Kitchen - Separation of clean and soiled dishes	✓	✓	✓	✓	✓
Kitchen - Garbage cans covered	✓	✓	✓	✓	✓
Kitchen - Dumpster covered and neat	✓	✓	✓	✓	✓
End of Rounds - Floors, walls, ceiling are clean and there are no odors or stains - restrooms and equipment in rooms hallway - all are clean and safe and in good working order Shower Rooms checked	✓	✓	✓	✓	✓

Comments: ✓ = Good

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: Quil B Sep 25 2020

Room #:	E1	E2	W1	W2	Kitchen
Kitchen - restep and functioning/doors secured	✓	✓	✓	✓	✓
Kitchen clean & properly maintained	✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary	✓	✓	✓	✓	✓
Kitchen - food stored appropriate temps (hot > 140 cold < 40)	✓	✓	✓	✓	✓
Kitchen - Hair restraints used and all hair covered	✓	✓	✓	✓	✓
Kitchen - Uniforms, aprons clean	✓	✓	✓	✓	✓
Kitchen - Food labeled and dated - covered securely in all storage areas	✓	✓	✓	✓	✓
Kitchen - Linens used within 72 hours	✓	✓	✓	✓	✓
Kitchen - Storeroom clean and organized	✓	✓	✓	✓	✓
Kitchen - Refrigerators and freezers clean and organized	✓	✓	✓	✓	✓
Kitchen - Temperature logs kept daily for refrigerators/freezers	✓	✓	✓	✓	✓
Kitchen - Freezer at 0 degrees or less	✓	✓	✓	✓	✓
Kitchen - Refrigerators at 40 degrees or less	✓	✓	✓	✓	✓
Kitchen - Separation of clean and soiled dishes	✓	✓	✓	✓	✓
Kitchen - Garbage cans covered	✓	✓	✓	✓	✓
Kitchen - Dumpster covered and neat	✓	✓	✓	✓	✓
Environmental - Floors, walls, ceiling are clean	✓	✓	✓	✓	✓
and nails are clean, no debris	✓	✓	✓	✓	✓
Temperature and humidity in kitchen hallway	✓	✓	✓	✓	✓
Temperature already OK gate card in good	✓	✓	✓	✓	✓
condition after	✓	✓	✓	✓	✓
Silver Rooms Checked	✓	✓	✓	✓	✓

Comments: ✓ = Good

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: Rue 28 SEP 2020

	Room #:	E1	E2	W1	W2	Kitchen
- Doors locked and functioning/doors secured		✓	✓	✓	✓	✓
Kitchen clean & properly maintained		✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary		✓	✓	✓	✓	✓
Kitchen: food stored appropriate temps (hot >140 cold <40)		✓	✓	✓	✓	✓
Kitchen: Hair restraints used and all hair covered		✓	✓	✓	✓	✓
Kitchen: Uniforms, aprons clean		✓	✓	✓	✓	✓
Kitchen: Food labeled and dated - covered securely in all storage areas		✓	✓	✓	✓	✓
Kitchen: Leftovers used within 72 hours		✓	✓	✓	✓	✓
Kitchen: Storeroom clean and organized		✓	✓	✓	✓	✓
Kitchen: Refrigerators and freezers clean and organized		✓	✓	✓	✓	✓
Kitchen: Temperature logs kept daily for refrigerator/freezers		✓	✓	✓	✓	✓
Kitchen: Freezer at 0 degrees or less		✓	✓	✓	✓	✓
Kitchen: Refrigerators at 40 degrees or less		✓	✓	✓	✓	✓
Kitchen: Separation of clean and soiled dishes		✓	✓	✓	✓	✓
Kitchen: Garbage cans covered		✓	✓	✓	✓	✓
Kitchen: Dumpster covered and neat		✓	✓	✓	✓	✓
<p>Handwritten notes:</p> <ul style="list-style-type: none"> <li>✓ <u>Fluorescent Fluorescent Walls Ceiling are clean</u></li> <li>✓ <u>and there is damage by stains</u></li> <li>✓ <u>on walls and ceiling in rooms hallway</u></li> <li>✓ <u>doors already are safe and in good</u></li> <li>✓ <u>condition</u></li> <li>✓ <u>Silver Rooms Checked</u></li> </ul>						

Comments: ✓ = Good

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: DeB 29557200

Room #:	E1	E2	W1	W2	Kitchen
Alarms tested and functioning/floors secured	✓	✓	✓	✓	✓
Kitchen clean & properly maintained	✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary	✓	✓	✓	✓	✓
Kitchen - food stored appropriate temps (hot >140 cold <40)	✓	✓	✓	✓	✓
Kitchen - Hair restraints used and all hair covered	✓	✓	✓	✓	✓
Kitchen - Uniforms, aprons clean	✓	✓	✓	✓	✓
Kitchen - Food labeled and dated - covered securely in all storage areas	✓	✓	✓	✓	✓
Kitchen - Linens used within 72 hours	✓	✓	✓	✓	✓
Kitchen - Storeroom clean and organized	✓	✓	✓	✓	✓
Kitchen - Refrigerators and freezers clean and organized	✓	✓	✓	✓	✓
Kitchen - Temperature logs kept daily for refrigerators/freezers	✓	✓	✓	✓	✓
Kitchen - Freezer at 0 degrees or less	✓	✓	✓	✓	✓
Kitchen - Refrigerators at 40 degrees or less	✓	✓	✓	✓	✓
Kitchen - Separation of clean and soiled dishes	✓	✓	✓	✓	✓
Kitchen - Garbage cans covered	✓	✓	✓	✓	✓
Kitchen - Dumpster covered and neat	✓	✓	✓	✓	✓
Handrails - Floor walls ceiling clear	✓	✓	✓	✓	✓
Handrails - No damage debris	✓	✓	✓	✓	✓
Handrails - No obstructions in rooms, hallways	✓	✓	✓	✓	✓
Handrails - already able gate card in good	✓	✓	✓	✓	✓
Handrails - checked	✓	✓	✓	✓	✓
Sweet Rooms Checked	✓	✓	✓	✓	✓

✓ = Good

\* Sink Dirty

Comments:

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: Deb 30 Sep 20

Room #:	E1	E2	W1	W2	KIDNEY
Alarms tested and functioning/floors secured	✓	✓	✓	✓	✓
Kitchen clean & properly maintained	✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary	✓	✓	✓	✓	✓
Kitchen food stored appropriate temps (hot >140 cold <40)	✓	✓	✓	✓	✓
Kitchen Hair restraints used and all hair covered	✓	✓	✓	✓	✓
Kitchen Uniforms, aprons clean	✓	✓	✓	✓	✓
Kitchen Food labeled and dated - covered securely in all storage areas	✓	✓	✓	✓	✓
Kitchen Leftovers used within 72 hours	✓	✓	✓	✓	✓
Kitchen Storeroom clean and organized	✓	✓	✓	✓	✓
Kitchen Refrigerators and freezers clean and organized	✓	✓	✓	✓	✓
Kitchen Temperature logs kept daily for refrigerators/freezers	✓	✓	✓	✓	✓
Kitchen Freezer at 0 degrees or less	✓	✓	✓	✓	✓
Kitchen Refrigerators at 40 degrees or less	✓	✓	✓	✓	✓
Kitchen Separation of clean and soiled dishes	✓	✓	✓	✓	✓
Kitchen Garbage cans covered	✓	✓	✓	✓	✓
Kitchen Dumpster covered and neat	✓	✓	✓	✓	✓
<p>Handwritten notes:</p> <p>✓ Floor/Walls - Floor/Walls Perfectly Clean</p> <p>✓ Sink/Tables - NO DAMAGE OR STAINS</p> <p>✓ Temperature and equipment in Rooms balanced</p> <p>✓ Animals already are safe and in good condition</p> <p>✓ Shower Rooms Checked / Sealed Utility Doors</p>	✓	✓	✓	✓	✓

Comments:

✓ = Good

# Care Keeper Rounds

(Quality Assurance)

Person Assigned: 1 OCT 20 Barb

Room #:	E1	E2	W1	W2	Kitchen
Alarms tested and functioning/doors secured	✓	✓	✓	✓	✓
Kitchen clean & properly maintained	✓	✓	✓	✓	✓
Kitchen food and utensils stored, safe & sanitary	✓	✓	✓	✓	✓
Kitchen food stored appropriate temps (not > 140 cold < 40)	✓	✓	✓	✓	✓
Kitchen - Hair restraints used and all hair covered	✓	✓	✓	✓	✓
Kitchen - Uniforms, aprons clean	✓	✓	✓	✓	✓
Kitchen - Food labeled and dated - covered securely in all storage areas	✓	✓	✓	✓	✓
Kitchen - Leftovers used within 72 hours	✓	✓	✓	✓	✓
Kitchen - Stereoclean clean and organized	✓	✓	✓	✓	✓
Kitchen - Refrigerators and freezers clean and organized	✓	✓	✓	✓	✓
Kitchen - Temperature logs kept daily for refrigerators/freezers	✓	✓	✓	✓	✓
Kitchen - Freezer at 0 degrees or less	✓	✓	✓	✓	✓
Kitchen - Refrigerators at 40 degrees or less	✓	✓	✓	✓	✓
Kitchen - Separation of clean and soiled dishes	✓	✓	✓	✓	✓
Kitchen - Garbage cans covered	✓	✓	✓	✓	✓
Kitchen - Dumpster covered and neat	✓	✓	✓	✓	✓
Environment - Floors, walls, ceiling are clean and have no damage or stains	✓	✓	✓	✓	✓
Handrails and equipment in rooms hallway common areas are safe and in good working order	✓	✓	✓	✓	✓
Shower Rooms Checked/Soiled Utility Area	✓	1.	2.	3.	✓

Comments: ✓ = Good

1. A few personal items left out.
2. Dirty Linens out on lift.
3. Briefs in tub



## Infection Control Directed Plan of Correction (DPOC)

1. Infection Control P&P for linen (laundry) handling, PPE, CDC Appendix D-Linen and laundry management, Map of facility with new laundry areas
2. Staff were trained regarding proper handling, storage and processing of soiled linen, soiled resident clothing and trash; disinfection of common resident shower areas to prevent the spread of infection. Timeline for completion is 10/05/20
3. A Root Cause Analysis was conducted on 9/24/20 with the members of QAPI, including the designated IP with the interventions listed on the Ad Hoc QAPI form

## Root Cause Analysis for Fredericksburg Health & Rehab

Date: 9/24/20

Attendees (See attached list)

Areas of Opportunity: Two of the facility shower rooms noted to have soiled laundry and trash containers that were overflowing and spilling out onto the floor

Root Cause Analysis:

1. The soiled linen and trash were not emptied due to ongoing shortage of EVS personnel all over the facility, and
2. Poor time management on the part of the EVS worker on the day in question. (OSM#1 was re-educated on 9/15/20 regarding the timely emptying of soiled laundry and trash)

The interventions include:

\*The EVS Director is in the process of hiring more staff. This was evidenced by HCSG corporate person by the name of Derrick on

site assisting with doing interviews for housekeeping and laundry staff vacancies on 9/24/20. The EVS Director also stated that she was hiring an afternoon floor tech. This person is in addition to the daytime floor tech, so that soiled laundry and trash can be picked up one more times a day. This person would work 5 days/week, and every other weekend. The EVS Director has been diligently working on continued hiring of EVS personnel, and monitoring EVS timely emptying of soiled laundry and trash containers so that they are not overflowing.

Projected Completion Date: 10/5/20 and ongoing hiring as needed

Person Responsible: EVS Director

Ongoing Monitoring and Surveillance: EVS Director will continue to hire personnel as needed. The EVS Director will also monitor that EVS worker is emptying soiled laundry and trash routinely to help prevent overflow. The EVS Director will report results of audits at the Monthly/Quarterly QAPI meeting to be analyzed for trending and need for revision to interventions

\*Establish new soiled laundry/trash areas and remove soiled laundry and linen containers from the shower rooms to help prevent any further infection control issues, as well as to improve the appearance and decrease odors

Projected Completion Date: 9/29/20

Person Responsible: Facilities Management Director

Ongoing Monitoring and Surveillance: The Facilities Management Director will report any issues with the change in moving the soiled laundry/trash containers from the shower rooms to other designated areas in the facility at the Monthly/Quarterly QAPI meeting

\*Education: The EVS Director/Designee will educate EVS workers and the DON/IP/Designee will educate other staff on where the new designated soiled laundry and trash areas are in the facility. The DON/IP/Designee will educate staff on who to contact if the soiled laundry/trash containers are full.

Projected Completion Date: 9/30/20

# AD HOC (SELF IDENTIFIED AREAS, SELF IMPOSED IJ) MEETING MINUTES: PRIVILEGED WORK DOCUMENT

(Page 1 of 2)

Directions: Administrator or QAPI co-chair person/coordinator designates staff person to take minutes during meetings. Attendees sign-in before each meeting. Completed meeting minutes are submitted to the QAPI Committee weekly or per center schedule for review and follow-up.

Date: 9/24/20 Location: Main Dining Room  
 Start Time: 9:45 AM End Time: 10:15 AM

**ATTENDEES**

NAME	TITLE	SIGNATURE
<i>See Attached</i>		

\* If additional documentation space is required, document on back of form.

ISSUES	RESOLUTION

## Issues

Review 2567 POC for  
9/16/20 findings  
POC & DPOC

Souled Laundry  
and Trash Removal -  
Overflowing containers  
on 2 Units

## Resolution

RCA completed  
(See RCA notes and  
Interventions)

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Page

Ad Hoc QAPI committee meeting 9/24/20 for F880 Infection Control Tag (E) on 9/15-9/16 complaint survey regarding excess trash and linen in 2 shower rooms

Valerie Fleck RN, Interim DON

B Bailey LPN

Lauren Carmel RN

Madison Kelly Staffing Coordinator

Sattish Kumar Mani PT, DOR.

Jonda Cline

Eleanor Fitzgerald

L Brown RN

Russika Wallace, Pharm

Mary McCormick, Admissions

Alice Reid, Central Supply

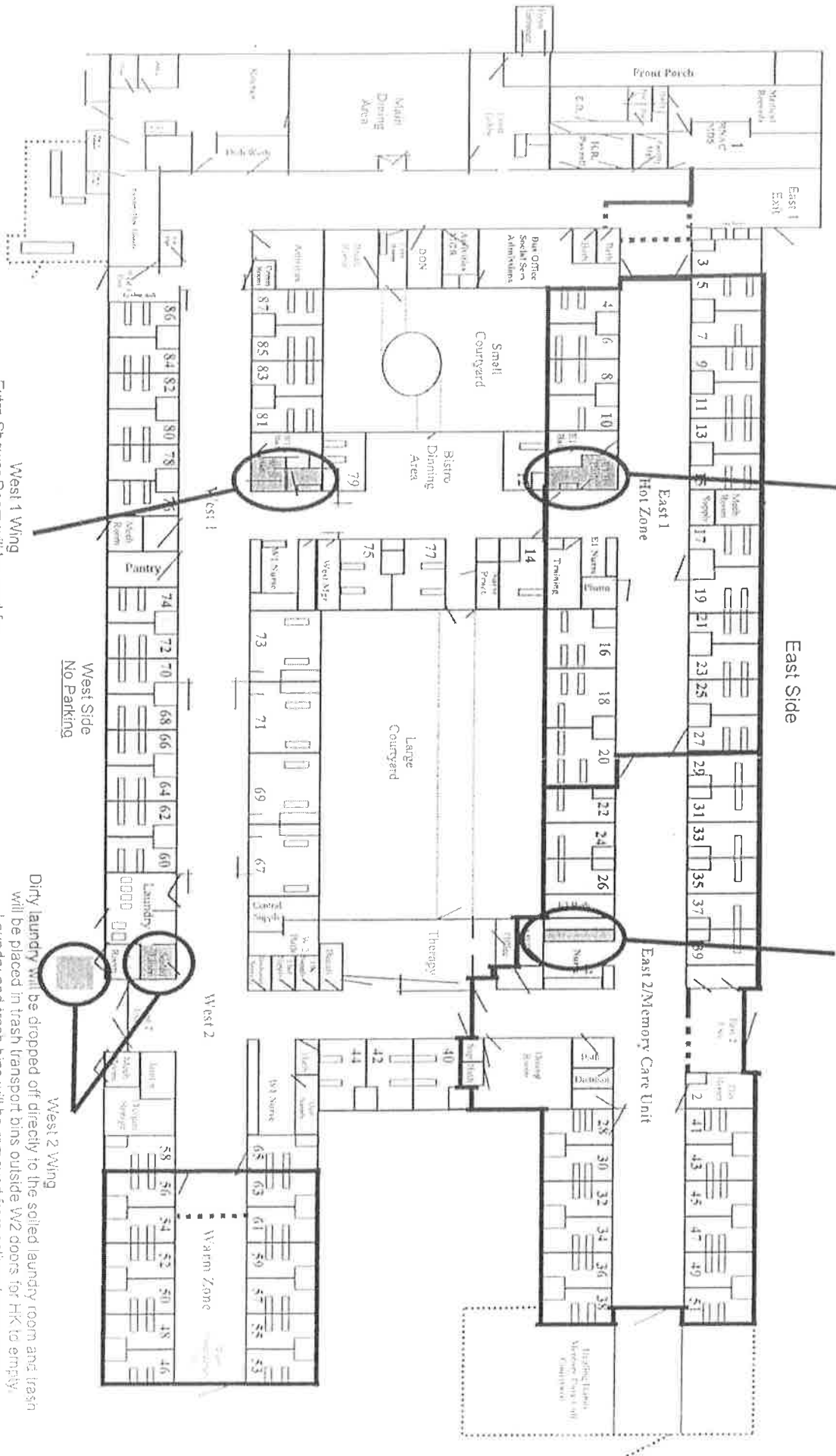
Baker Williams, Transportation Coord

Yolanda J. King, Activities Director

Hope Gessle, Medical Records

East 1 Wing  
 Extra Shower Room will be used for soiled laundry and trash storage until HK pickup. Laundry and trash bins will be removed from active shower room

East 2 Wing  
 Storage/Supply will be converted to soiled laundry and trash storage until HK pickup. Laundry and trash bins will be removed from active shower room



West 1 Wing  
 Extra Shower Room will be used for soiled laundry and trash storage until HK pickup. Laundry and trash bins will be removed from active shower room

West 2 Wing  
 Dirty laundry will be dropped off directly to the soiled laundry room and trash will be placed in trash transport bins outside W2 doors for HK to empty. Laundry and trash bins will be removed from active shower room

*R. Bailey PhD IP*