

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: VA0245	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/26/2021
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

CONSULATE HEALTH CARE OF WOODSTOCK **803 SOUTH MAIN ST**
WOODSTOCK, VA 22664

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
F 000	Initial Comments An unannounced biennial State Licensure Inspection was conducted 10/19/2021 through 10/26/2021. Corrections are required for compliance with the following Virginia Rules and Regulations for the Licensure of Nursing Facilities. The census in this 88 bed certified facility was 82 at the time of the survey. The survey sample consisted of 35 current resident reviews and seven closed record reviews.	F 000		
F 001	Non Compliance The facility was out of compliance with the following state licensure requirements: This RULE: is not met as evidenced by: Resident Rights 12VAC5-371-150 cross reference F550 Nurse Staffing 12vac5-371-210 cross reference F725 Nursing Services 12VAC5-371-220 H cross reference F580. 12VAC5-371-220 D cross reference F677. 12VAC5-371-220 A cross reference F684, F690, F695 12VAC5-371-220 ABC1 cross reference F686. 12VAC5-371-220 AB cross reference F697, F689. Resident Assessment & Care Planning 12VAC5-371-250 F cross reference F656, F657. Staff Development & Inservice Training 12VAC5-371260 BC cross reference F730, F947.	F 001	Cross Reference tags F725, F550, F580, F677, F684, F690, F695, F686, F697, F689, F656, F657, F730, F947, F745, F770, F842, F919 1. Employee #7's background check was completed 7/27/20 and no disqualifying offenses were observed. 2. Current employee files at the facility will be audited to ensure they have current background checks. 3. Executive Director will be educated by Regional Vice President of Operations/designee on process for obtaining background checks per regulation prior to hire. 4. New hires will be audited by Executive Director weekly x 4 weeks to ensure	12/1/21

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

11/18/21

State of Virginia

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NAME OF PROVIDER OR SUPPLIER CONSULATE HEALTH CARE OF WOODSTOCK		STREET ADDRESS, CITY, STATE, ZIP CODE 803 SOUTH MAIN ST WOODSTOCK, VA 22664		
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F 001	<p>Continued From page 1</p> <p>Social Services 12VAC5-371-270 A cross reference F745.</p> <p>Diagnostic Services 12VAC5-371-310 A cross reference F770.</p> <p>Clinical Record 12VAC5-371-360 E cross reference F 842.</p> <p>Maintenance & Housekeeping 12VAC5-371-370 A cross reference F919.</p> <p>12VAC5-371-140 E3b Based on staff interview and facility document review, it was determined that the facility staff failed to evidence that a criminal record background check was obtained in accordance with the laws of the State of Virginia, for one of 25 employee records reviewed, CNA [certified nursing assistant] #7.</p> <p>The findings included:</p> <p>On 10/21/2021 at approximately 11:00 a.m., the employee records for newly hired employees within the past two years were reviewed. Review of the employee records failed to evidence that a criminal record background check was obtained within 30 days of hire in accordance with the laws of the State of Virginia.</p> <p>The employee identified was: 1. CNA [certified nursing assistant] # 7. Hire date 05/12/2020. Evidence of the Virginia State Police criminal background check was dated "7/27/20."</p> <p>On 10/21/2021 at 1:57 p.m., an interview was conducted with OSM [other staff member] # 3,</p>	F 001	<p>compliance. ED/designee will report results of audits to QAPI committee for review monthly for review and recommendations. Follow-up based on findings.</p> <p>5. 12/1/2021.</p>	

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F 001	<p>Continued From page 2</p> <p>human resource coordinator. When asked about the missing documents OSM # 1 stated that they did not have the missing documents listed above. When asked to describe the process for obtaining license verifications and criminal background checks OSM # 3 stated, "Background checks are done prior to hire and they would not be allowed to work until it was obtained."</p> <p>The facility's policy "Abuse, Neglect, Exploitation & Misappropriation" documented in part, "1.Screening: Persons applying for employment with the center will be screened for a history of abuse, neglect, exploitation or misappropriation of resident property. This includes but not limited to: Employment history, Criminal Background check, Abuse check with appropriate licensing board and registries, prior to hire, Sworn disclosure statement prior to hire, Licensure or Registration verification prior to hire, Documentation of status of any disciplinary action from licensing or registration boards and other registries and Information from former employers. The center will ensure that all prospective consultants, contractors, volunteers, caregivers and students are pre-screened as required by law."</p> <p>Review of the state regulation 12VAC5-371-140 documents "E. Personnel policies and procedures shall include, but are not limited to: 3. An accurate and complete personnel record for each employee including: b. Criminal record check."</p> <p>Virginia Nursing Home Regulation 12VAC5-371-150 states that a facility must comply with the requirements of §32.1-126.01: Employment for compensation of persons convicted of certain offenses prohibited; criminal record checks required; suspension or revocation</p>	F 001		

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F 001	<p>Continued From page 3</p> <p>of license. "A nursing home shall, within 30 days of employment, obtain for any compensated employees an original criminal record clearance with respect to convictions for offenses specified in this section or an original criminal history record from the Central Criminal Records Exchange."</p> <p>State law (§§ 32.1-126.01 and 32.1-162.9:1 Employment for compensation of persons convicted of certain offenses prohibited; criminal records check required; suspension or revocation of license.) requires that each nursing facility, home care or home health organization, and hospice obtain a criminal record background check on new hires within 30 days of employment. The law also requires that these background checks be obtained using the Central Criminal Records Exchange from the Virginia Department of State Police. See Appendix 2 for a copy of each law.</p> <p>On 10/26/2021 at 4:00 p.m., ASM [administrative staff member] # 1, executive director, ASM # 2, director of clinical services, ASM # 3, regional vice president of operations, were made aware of the above findings.</p> <p>No further information was provided prior to exit.</p>	F 001		