State of Virginia (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: C B. WING 12/16/2021 VA0030 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **621 BERRY HILL ROAD** BERRY HILL NURSING HOME SOUTH BOSTON, VA 24592 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Berry Hill Nursing and Rehabilitation Center F 000 F 000 Initial Comments acknowledges receipt of the Statement of Deficiencies and proposes this Plan of Correction to the extent that An unannounced biennial State Licensure the summary of findings is factually correct and in order Inspection was conducted 12/14/2021 through to maintain compliance with applicable rules and 12/16/2021. Corrections were required for provisions of quality of care of residents. The Plan of Correction is submitted as a written allegation of compliance with the Virginia Rules and compliance. Regulations for the Licensure of Nursing Facilities. Berry Hill Nursing and Rehabilitation Center's response to this Statement of Deficiencies does not denote agreement with the Statement of Deficiencies nor does it The census in this 120 bed facility was 53 at the constitute an admission that any deficiency is accurate. time of the survey. The survey sample consisted Further, Berry Hill Nursing and Rehabilitation Center of 14 current resident reviews and three closed reserves the right to refute any of the deficiencies on this record reviews. Statement of Deficiencies through Informal Dispute Resolution, formal appeal procedure and/or any other administrative or legal proceeding. F 001 F 001 Non Compliance F550 Resident Rights/Exercise of Rights The facility was out of compliance with the following state licensure requirements: On 12/15/2021, the Administrator immediately removed This RULE: is not met as evidenced by: restriction to confine residents to room, stop communal The facility was not in compliance with the dining and activities. following Virginia Rules and Regulations for the On 12/15/2021, the Social Worker notified all alert and Licensure of Nursing Facilities: oriented residents to include resident #36, #158, and #37 that the restriction for not leaving room had been lifted 12VAC5-371-150 (B) (1) & 12VAC5-371-280 (A) and communal dining and activities would resume. Cross reference to F550 On 1/7/2022, the Social Worker completed questionnaires with all alert and oriented residents to 12VAC5-371-150 (B) (1) include resident #36, #158, and #37 in regards to Resident Cross reference to F563, F565, F576 Rights to include: in the past week have you been allowed out of your room for activities or dining? In the past week 12VAC5-371-220 (H) have you been allowed to go outside? The Social Worker and the Administrator will address all concerns identified Cross reference to F580 during the audit. Audit will be completed by 1/30/2022. 12VAC5-371-370 (A) On 12/16/2021, the Facility Consultant in-serviced the Cross reference to F584 Administrator and Director of Nursing in regards to (1) Facility Guidelines on Activities/Communal Dining and (2) Guidelines for Quarantine Residents. 12VAC5-371-75 (B) (1) (2) (3) and 12VAC5-371-140 (E) (3b.) On 1/7/2022, the Staff Facilitator initiated an in-service Cross reference F607 with all nurses, nursing assistants (NA), dietary staff, housekeeping staff, therapy staff, maintenance staff, activity staff, Social Worker, Accounts Payable, Accounts 12VAC5-371-250 (C) (F)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

ALLEGOOD BOLL, LNHA

TITLE

12022

State of Virginia (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: B. WING 12/16/2021 VA0030 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **621 BERRY HILL ROAD** BERRY HILL NURSING HOME SOUTH BOSTON, VA 24592 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY** Receivable. Medical records and receptionist in regards to F 001 F 001 Continued From page 1 Covid 19 Guidelines on Activities/Communal Dining, Guidelines for Quarantine Residents, and resident rights. Cross reference to F657 In-service will be completed by 1/30/2022. All newly hired nurses, nursing assistants (NA), dietary staff, 12VAC5-371-280 (A) housekeeping staff, therapy staff, maintenance staff, Cross reference to F679 activity staff, Social Worker, Accounts Payable, Accounts Receivable, Medical records and receptionist will be inserviced by the Staff Facilitator during orientation in 12VAC5-371-280 (B) regards to Covid 19 Guidelines on Activities/Communal Cross reference to F680 Dining and Guidelines for Quarantine Residents. 12VAC5-371-220 (A) (B) The Social Worker will complete resident interviews with Cross reference to F684 all alert and oriented residents weekly x 4 weeks then monthly x 1 month utilizing the Resident Rights Audit Tool. This audit is to ensure staff allow residents to leave 12VAC5-371-220 (A) room upon request, attend activities of choice and have Cross reference to F688 meals served in the dining area without restrictions. The Social Worker will address all concerns identified during 12VAC5-371-210 the audit to include re-training of staff. The Director of Cross reference to F732 Nursing (DON) will initial the Resident Rights Audit Tool weekly x 4 weeks then monthly x 1 month to ensure all 12VAC5-371-220 (B) concerns were addressed. Cross reference to F759 The DON will forward the results of the Resident Rights Audit Tool to the Executive Quality Assurance Committee 12VAC5-371-340 (A) monthly x 2 months. The Executive Quality Assurance Cross reference to F813 Committee will meet monthly x 2 months and review the Resident Rights Audit Tool to determine trends and/or issues that may need further interventions put into place 12VAC5-371-130 (A) and 12VAC5-371-140 (D) and determine the need for further and/or frequency of Cross reference to F835 F563 Right to Receive or Deny Visitors 12VAC5-371-180 (A) (C) (3) (4) (6) (7) Cross reference to F880, F881 12VAC5-371-210 (A) (C) On 12/15/2021, the Social Worker updated the resident representative for resident #38 on the visitation guidance Cross reference to F882 to include visitation without restriction. 12VAC5-371-110 (J) On 1/7/2022, the Payroll Bookkeeper mailed a letter to all Cross reference to F883 resident representatives to include resident #38 regarding the updated facility Visitation Guidelines without 12VAC5-371-180 (A) restrictions. This includes removing restrictions regarding Cross reference to F887 frequency or length of visits, number of visitors or required advanced scheduling of visits. Letters will be mailed by 1/30/2022.