PRINTED: 04/08/2022 FORM APPROVED OMB NO. 0938-0391

AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILDIN	PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED
	495097	B. WING		C 03/23/2022
NAME OF PROVIDER OR SUPPLIER		,	STREET ADDRESS, CITY, STATE, ZIP CODE	•
PARHAM HEALTH CARE & REHA	B CEN		2400 E PARHAM ROAD RICHMOND, VA 23228	
PREFIX (EACH DEFICIENC	IATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE COMPLETION
F 000 INITIAL COMMENTS	S	F 00	00	
survey was conducted Corrections are requirements. Three substantiated with desubstantiated with growing the services provide as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compustion of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the compusition of the services provided as outlined by the services provided as outlined by the servi	complaints (VA00054704 eficiency, VA00054689 eficiency, and VA00052708 eficiency) were investigated eet Professional Standards bl(i) rehensive Care Plans ed or arranged by the facility, imprehensive care plan, standards of quality. T is not met as evidenced on, staff interview, clinical or documentation review, and implaint investigation, the provide care and services in fessional standards for two #2, Resident #5) in a sample	F 6:	The statements made in the follow plan of correction are not an admis and do not constitute an agreemen the alleged deficiencies nor the rep conversations and other informatio in support of the alleged deficiencie facility sets forth the following plan correction to remain in compliance federal and state regulations. The has taken or will take the actions so in the plan of correction. The follow plan of correction constitutes the fa allegation of compliance. All allege	sion to t with corted n cited es. The of with all facility et forth ving cility s ed
physician on 03/05/2	022.		deficiencies cited have been or will corrected by the date or dates indic	be
clinical record was re dated 02/17/2022 do	03/23/2022, Resident #2's eviewed. A physician's order cumented, "Enteral Feed		F 658 1. Resident #2 MD and Respons	ible

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

Electronically Signed Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that 04/07/2022

other safeguards provide sufficient protection to the patients . (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

OLIVILITO I OIT MEDIO/IITE & MI	LDIO, ND CLITTICE				<u> </u>	3. 0000 000 1
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION	` ′	SURVEY PLETED
		D MINO				С
	495097	B. WING			03	/23/2022
NAME OF PROVIDER OR SUPPLIER PARHAM HEALTH CARE & REHAB (CEN		24	TREET ADDRESS, CITY, STATE, ZIP CODE 100 E PARHAM ROAD ICHMOND, VA 23228		
PREFIX (EACH DEFICIENCY I	EMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL C IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE	(X5) COMPLETION DATE
for 1-2 hours daily for A review of the Medication revealed that the Jevity administered on 03/05/2 A physician's order date documented, "Enteral F for water flush 150ml [1 4x [4 times] daily via PE Medication Administrati the water flush was not administered on 03/05/26:00 P.M. A physician's order date documented, "Zenpep (Particles 40000-126000 (Lip-Prot-Amyl)) Give 2 with meals for exocrine A review of the Medicat revealed that Zenpep wadministered on 03/05/20 A physician's order date documented, "Coreg Ta (Carvedilol) Give 1 table a day for hypertension.' Medication Administrati Coreg was not signed of 03/05/2022 at 6:00 P.M. A physician's order date	inuous via PEG inuous via PEG iniuous via PEG iniuous via PEG inity for ADLs etc.)[may hold init	F	658	party have been made aware of misses medications, tube feed flushes and glucose monitoring levels on 3/5/22. B. Resident #5 abdominal binder has been discontinued. Gastrostomy tube anchor is in place. 2 Current residents in the cente with medication /tube feed/blood gluco orders have the potential to be affecte b. Residents with orders for abdominal binders /gastrostomy tube anchors have the potential to be affect 3. Director of nursing/designee will educate Licensed nurses on medicatio /treatment administration and documentation, following physician or including the placement of abdominal binder/gastrotomy tube anchor. 4. Director of nursing/ designee wereview missed documentation of medication /treatment orders daily on random patients. Weekly audit of patie with gastrostomy tubes to ensure placement /documentation of anchor /abdominal binder as ordered. Results will be reported to the Monthl Quality committee for review and discussion to ensure substantial compliance. Once the QA committee determines the problem no longer exist review will be completed on a random basis. 5. Date of compliance 4/20/22	r ose d. ted I on ders till 10 ents	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDII		ONSTRUCTION (X3) DATE COMP		SURVEY
		495097	B. WING				C 23/2022
	ROVIDER OR SUPPLIER	1111		2400 E PAR	DRESS, CITY, STATE, ZIP CODE RHAM ROAD ID, VA 23228	1 03/	23/2022
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 658	was not signed off as at 6:00 P.M. A physician's order documented, "Blood blood glucose manage Medication Administrative blood sugar level: 03/05/2022 at 12:00 lin an 18-hour lapse of blood glucose level. A physician's order documented, "Insulin Suspension 100 UNI's subcutaneously two treview of the Medical revealed that the insu 03/05/2022 at 7:30 At though the blood glucomented as ordered not signed off as administrative D (LPN D) was she was Resident #2 reported for work at a surveyor and LPN Delectronic Medication When asked why Resmedications and blood during her shift on 03 physician, LPN D ind stated she "should haweren't done." LPN D	ated 02/22/2022 sugars every 6 hours for gement." A review of the ation Record revealed that is were not obtained on P.M. and 6:00 P.M. resulting f monitoring Resident #2's ated 02/25/2022 NPH (Human) (Isophane) T/ML Inject 19 unit imes a day for diabetes." A cion Administration Record alin WAS administered on I.M. and 4:00 P.M. even cose levels had not been I and the enteral feeding was an inistered for the day shift. 30 A.M., Licensed Practical is interviewed. LPN D verified is nurse on 03/05/2022 and approximately 2:00 P.M. This observed Resident #2's Administration Record. Sident #2 did not receive the id glucose level monitoring /05/2022 as ordered by the icated she didn't know and ave written a note why they of also stated that if she gave	F	558			
	them, she would have						

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIF	PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED
		495097	B. WING		C 03/23/2022
	ROVIDER OR SUPPLIER	AB CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228	1 00:20:20
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUI CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE COMPLETION
F 658	progress note writte written by LPN D. T 03/05/2022 at 6:15 marked and blood glucose of as administered as a dministered at the risk of medication en a documented, "World Blood Glucose Morimplementation produced to: "Verify the administered at the risk of medication en administered at the risk of medication en a documented, "Record testing and results in record." On 03/23/2022, the of their policy entitled Under the header, "Licensed nurses with monitoring as ordered as a documented or design and results in record."	viewed. There was one n on 03/05/2022 and it was the progress note was dated P.M. which documented, veight." There was no ressing why the medications monitoring were not signed off ordered. 1:25 A.M., the administrator sing were notified of findings. the facility's professional e, the DON stated it was g to Lippincott's "Nursing ok" under the section entitled, pate-acting) (NPH)" and g Considerations" an excerpt for blood glucose levels" cott "Nursing Procedures", 16, under the section entitled,	F 65	58	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	PLE CONSTRUCTION G		DATE SURVEY COMPLETED
		495097	B. WING			C 03/23/2022
	ROVIDER OR SUPPLIER	B CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228		03/23/2022
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORE (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
F 658	administrator and Dir	e 4 proximately 2:45 P.M., the rector of Nursing stated there nation or documentation to	F 6	58		
	a) Apply an abdomin physician	he facility staff failed to: al binder as ordered by the be anchor as ordered by the eeding tube site on				
	reviewed. A physicia documented, "Apply placement q [every]: Treatment Administrative revealed that the application was not located. A physician's order documented, "Anchoreview of the Treatment of the present the series of the treatment of the present the series of the serie	ation Record for March 2022 olication of the abdominal ed on the Treatment Record. lated 06/17/2021 or feeding tube every shift." A ent Administration Record for				
	feeding tube anchor administered on each exception of the follo 03/01/2022, 03/11/20 and 03/16/2022; eve 03/21/2022.	n shift in March 2022 with the wing: Day shift on 022, 03/14/2022, 03/15/2022, ning shift and night shift on sician's order for feeding				

			, ,	(3) DATE SURVEY COMPLETED		
		495097	B. WING			C 3/23/2022
	ROVIDER OR SUPPLIER	B CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228		312312022
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 658	Licensed Practical N Resident #5's room t feeding tube. LPN C and gown to reveal tl Resident #5 did not h as ordered by the ph dressing applied to th there was no feeding There were dried, bro substance observed of the feeding tube a asked what the dried C stated it looked like went to gather suppli #5's room. LPN C cle surrounding skin with and applied a gauze exiting the room at a C was asked about th referred to the physic there was an order fo wasn't listed on the T then checked Reside abdominal binder but When asked about th C stated she was not anchor because the fi tube anchors, only ga anchors. On 03/23/2022 at 11: and Director of Nursi findings. When asked professional standard it was Lippincott. Acc Procedures", Sevent	25 A.M., this surveyor and burse C (LPN C) entered to observe Resident #5's covers the enteral feeding tube site. In ave an abdominal binder on a spician; there was no the feeding tube site; and tube anchor observed. It is a surveyed, burnish chunks of a sunder the external bumper and surrounding skin. When a surrounding skin. When a cold feeding solution. LPN C test and returned to Resident the site and a dermal wound cleanser dressing at the site. After a sproximately 9:45 A.M., LPN the abdominal binder. LPN C that is orders and verified for the abdominal binder but it is reatment Record. LPN C that #5's room for an a swas not able to locate it. The feeding tube anchor, LPN a sable to apply a feeding tube facility does not have PEG astrostomy tubes (G-tube) 225 A.M., the administrator and (DON) were notified of a about the facility's as reference, the DON stated fording to Lippincott "Nursing the Edition, 2016, under the ansabdominal Tube Feeding	F 65	58		

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION	(X3) DATE COMP	SURVEY
		495097	B. WING _			C / 23/2022
	ROVIDER OR SUPPLIER HEALTH CARE & REHAE	3 CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228	•	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION ((EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE
F 658	of a percutaneous en (PEG)tube requires care." At 12:20 P.M., the DC facility's policy entitled Feeding Tube." An ex "Stoma Care: Gastros "Gastrointestinal stom and a dressing applie nurse in accordance 12:45 P.M., the DON orders for feeding tub On 03/23/2022 at appadministrator and DO further documentation ADL Care Provided for CFR(s): 483.24(a)(2) §483.24(a)(2) A resid out activities of daily I services to maintain opersonal and oral hygometric transportation interview, clinical record documentation review complaint investigation provide bathing care of (Resident #1) in a sur	ot documented, "The exit site doscopic gastrostomy is routine observation and on the documented of the documented of the Patient with a scerpt of Section 1 entitled, is stomy" documented, and site care will be cleaned of the day indicated by a licensed with physician orders." At was notified there were not be site care for Resident #5. The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there was not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there were not not information to submit. For Dependent Residents The proximately 2:45 P.M., the lay stated there were not lay stated	Fé	F 677 1. Resident #1 is receiving care and services needed to maintain good hygiene. 2. Current residents in center have t potential to be affected 3. Director of Nursing or designee w educate all Licensed nurses on correct entering resident bathing schedule in policic care and monitoring to ensure bathing schedules are adhered to.	he ill tly	4/20/22

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '		E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		495097	B. WING _				C 23/2022
NAME OF P	ROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE	1 00.	
				2	400 E PARHAM ROAD		
PARHAM	HEALTH CARE & REHAI	B CEN		F	RICHMOND, VA 23228		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 677	Resident's hair was no in appearance. The lapleasant, smiling, attered Resident was oriented appropriate in response Resident complained too long and very und verbalized that the Resince last year, they origive baths every day Resident's feet were Resident laying in bethick, square pieces on the sheet beneath skin under the slough soft. There was no stand her legs were pir Resident's family mer On 3-22-22 at 1:00 punit was interviewed care to Resident #1, spast but not that day, bathed the Resident, was from an outside account of the Resident with [the resident] muidentified themselves stated "I don't really wouch."	tial tour of the facility, rviewed in her room. esident revealed that the natted in the back, and oily Resident was found to be entive, and talkative. The d to self, place, and was se to questioning. The that the Resident's hair was comfortable. Resident #1 esident "have not had a bath don't have enough people to they tell me". The observed uncovered with the d, and of note were scaling, of yellow skin, sloughing off the Resident's feet. The sing dead skin was pink and welling of the extremities, at and unblemished. The mber was at the bedside. I.m., a CNA on the Resident's and asked if she had given she stated she had in the She was asked if she and she stated no, that she agency and could give no ent as she had "not worked toch." Other staff on the unit as "agency staff" and they work with [the resident]	F6	677	4. Director of nursing /designee will a bathing documentation on 5 random patients per week to ensure bathing had occurred. 5. Results will be reported to Monthly Quality committee for review and discussion to ensure substantial compliance. Once the QA committee determines problem no longer exists review will be completed on a random basis. 6. Date of compliance 4/20/22	IS	
	conducted, and revea	esident's clinical record was aled that the Resident was and bladder, and dependant					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				DATE SURVEY COMPLETED
		495097	B. WING			C 03/23/2022
	ROVIDER OR SUPPLIER	B CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228		03/23/2022
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 677	Continued From pag		F 6	77		
		g and incontinence care. progress notes revealed no				
	The Care plan for Re revealed no care pla	esident #1 was reviewed and nning for bathing.				
	surveyor asked when records could be four CNA's document in the care software prograte each hallway. The streeords for the Reside 2022, at the end of condition of the DON was asked often Residents shour DON responded "Two incontinence care afford they were asked if the given, and stated the not done.	or of Nursing (DON), and the Registered Nurse Consultant. I her expectation of how ald be bathed weekly. The rice weekly, with hygiene and the each incontinent episode." The documents reflected care at if it's not documented it's				
	completed by CNA's for ADL (activities of bathing and hygiene episode care was rerevealed, that the Re	t of care" documentation (certified nursing assistants) daily living) care such as that included incontinence viewed. The documents esident received hygiene for her day, 22 day period as				
	twice on 3/2/22 twice on 3/3/22 once on 3/4/22 twice on 3/5/22					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		495097	B. WING			C 23/2022
	ROVIDER OR SUPPLIER	3 CEN		STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228	1 00/	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 677	Resident in 22 days. documented as given from 3/1/22 through the 3/22/22. The DON was asked for bathing and incontinuate after each incontinuate after each incontinuated on 3 occasion. On 3/23/22 at 3:00 Pt.	giene were given for the No bath, nor showers were for the entire 22 day period ne time of survey on what the facility policy was inence care, she stated ce weekly, and incontinence inence episode." nence care facility policy was ions, and never received. M, the facility Administrator ng were made aware of the	F 67			
F 806 SS=D	CFR(s): 483.60(d)(4)(§483.60(d) Food and	eferences, Substitutes 5)	F 80	06		4/20/22

				X3) DATE SURVEY COMPLETED		
		495097	B. WING			C 03/23/2022
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	•	03/23/2022
				2400 E PARHAM ROAD		
PARHAM	HEALTH CARE & REHA	B CEN		RICHMOND, VA 23228		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 806	allergies, intolerance	hat accommodates resident s, and preferences;	F 80	06		
	nutritive value to resist food that is initially sed different meal choice. This REQUIREMENT by: Based on observation record review, and fathe facility staff failed for one resident in a smesidents. The findings included During an interview of approximately 2:30 p. Assistant (CNA) A was Resident #7's tray. For consumption of less to the resident likes peas and wiches and will abutter and jelly sandw. Surveyor accompanion the partially consumed the partially consumed CNA A was greeted a kitchen, by Staff H. Obutter and jelly sandw departed and returned only ham and cheese At approximately 3 p. B interviewed Staff G showed the surveyor butter, jelly) on shelf	in, staff interviews, clinical cility documentation review to honor food preferences sample size of seven I: In March 22, 2022, at .m. Certified Nursing as observed to be removing Resident tray revealed a meal than 25%. CNA A stated that anut butter and jelly ask dietary for a peanut vich for resident #7. The ed CNA A to the kitchen with		F 806 1. Resident #7 is receiving for his preferences. 2. Current residents in the cet the potential to be affected 3. Dietary Services will be earlier to the Regional Dietary Manager Designee to assess and provid with food preferences. 4. The Unit manager/ Design complete 5 resident interviews ensure food preferences have provided. 5. Results will be reported to Quality committee for review a discussion to ensure substantic compliance. Once the QA completer will be completed on a basis. 6. Date of compliance 4/20/2	ducated by or de residents nee will sweekly to been of the Monthly and all mittee ager exists, random	

STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION	(1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′	TIPLE CONSTRUCTION NG	(X3) DATE :	
	495097	B. WING		02/	
NAME OF PROVIDER OR SUPPLIER	10001		STREET ADDRESS, CITY, STATE, ZIP CODE	03/2	23/2022
PARHAM HEALTH CARE & REHAB C	CEN		2400 E PARHAM ROAD RICHMOND, VA 23228		
PREFIX (EACH DEFICIENCY M	EMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL CIDENTIFYING INFORMATION)	ID PREFI TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
was no peanut butter an available. Surveyor A ide Staff G asked Staff H the request for the peanut b Staff H verbalized that the task (dishes). Surveyor making sandwiches was responded, yes. The facility provided a composition of preferences and preferences and preferences and preferences are provided as the provided provided as th	staff member stated there and jelly sandwiches entified Staff H. The basis of not fulfilling the putter and jelly sandwich, their focus was on another or B asked Staff H if it is a part of job role. Staff H if is a part of job role. Staff H if is a part of job role. Staff H if is a part of job role in the ences Policy stated "upon ent/patient with expressed food and/or beverage will is selection of comparable. Director of Nursing were 3/23/22 at approximately 2 in the facility staff in the policies and the facility staff in the policies and the facility is selected fully vaccinated if it is lered fully vaccinated if it is lered fully vaccinated if it is lered fully vaccinated if it is reasonable in the administration of all in the policies and in the policies in the administration of all in the policies in the administration of all in the policies and		388		4/20/22

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		, ,	(X3) DATE SURVEY COMPLETED	
495097		B. WING _			C 03/23/2022		
NAME OF PROVIDER OR SUPPLIER PARHAM HEALTH CARE & REHAB CEN				STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228		03/23/2022	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFI) TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE	
F 888	§483.80(i)(1) Regard or resident contact, the must apply to the folioprovide any care, treathe facility and/or its r (i) Facility employees (ii) Licensed practitio (iii) Students, trainees (iv) Individuals who pother services for the under contract or by contact with residents and other services and who do not have residents and other si (1) of this section; and (ii) Staff who provide facility that are perform the facility setting and contact with residents paragraph (i)(1) of this \$483.80(i)(3) The poinclude, at a minimum (i) A process for ensuparagraph (i)(1) of this staff who have pendir been granted, exemprequirements of this swhom COVID-19 vac delayed, as recommedinical precautions at received, at a minimum vaccine, or the first delayed.	less of clinical responsibility re policies and procedures owing facility staff, who atment, or other services for residents: is; ners; a, and volunteers; and provide care, treatment, or facility and/or its residents, other arrangement. licies and procedures of this to the following facility staff: ely provide telehealth or outside of the facility setting any direct contact with the support services for the med exclusively outside of the who do not have any direct and other staff specified in as section. licies and procedures must and other staff specified in section. licies and procedures must and other staff specified in section. licies and procedures must and other staff specified in section. licies and procedures must and other staff specified in section. In the following components: uring all staff specified in section (except for those and requests for, or who have the section to the vaccination ection, or those staff for cination must be temporarily anded by the CDC, due to and considerations) have m, a single-dose COVID-19	F8				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2) MUI IDENTIFICATION NUMBER: A. BUILD		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		495097	B. WING		C 03/23/2022	
NAME OF PROVIDER OR SUPPLIER PARHAM HEALTH CARE & REHAB CEN			STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228		1 00/20/2022	
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE COMPLETION	
F 888	its residents; (iii) A process for en additional precaution transmission and spi who are not fully vac (iv) A process for tradocumenting the CO all staff specified in psection; (v) A process for tradocumenting the CO any staff who have coas recommended by (vi) A process by whice exemption from the strequirements based (vii) A process for tradocumenting information who have requested has granted, an exer COVID-19 vaccination (viii) A process for endocumentation, which clinical contraindication and which supports stexemptions from vaccination and dated by a licensist the individual requestis acting within their as defined by, and in applicable State and ensuring that such di (A) All information spauthorized COVID-1 contraindicated for the support of the support of the individual requestion acting that such di (A) All information spauthorized COVID-1 contraindicated for the support of the support	providing any care, ervices for the facility and/or suring the implementation of is, intended to mitigate the read of COVID-19, for all staff cinated for COVID-19; cking and securely VID-19 vaccination status of paragraph (i)(1) of this sking and securely VID-19 vaccination status of btained any booster doses the CDC; ich staff may request an staff COVID-19 vaccination on an applicable Federal law; icking and securely ation provided by those staff in and for whom the facility inption from the staff on requirements;	F 888			

		IDENTIFICATION NI IMPED:		PLE CONSTRUCTION G	COMPLETED	
		495097	B. WING		C 03/23/2022	
NAME OF PROVIDER OR SUPPLIER PARHAM HEALTH CARE & REHAB CEN			STREET ADDRESS, CITY, STATE, ZIP CODE 2400 E PARHAM ROAD RICHMOND, VA 23228		03/23/2022	
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROFIDERICIENCY)	D BE COMPLETION	
F 888	Continued From page 14 contraindications; and (B) A statement by the authenticating practitioner recommending that the staff member be exempted from the facility's COVID-19 vaccination requirements for staff based on the recognized clinical contraindications; (ix) A process for ensuring the tracking and secure documentation of the vaccination status of staff for whom COVID-19 vaccination must be temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations, including, but not limited to, individuals with acute illness secondary to COVID-19, and individuals who received monoclonal antibodies or convalescent plasma for COVID-19 treatment; and (x) Contingency plans for staff who are not fully vaccinated for COVID-19. Effective 60 Days After Publication: §483.80(i)(3)(ii) A process for ensuring that all		F 84	38		
	are fully vaccinated of those staff who have the vaccination requithose staff for whom be temporarily delay CDC, due to clinical considerations; This REQUIREMEN' by: Based on observation document review, and complaint investigation ensure 100% complication against 0 member was found to COVID-19 vaccination.	T is not met as evidenced on, staff interview, facility d in the course of a on, the facility staff failed to ance for staff primary COVID-19. One staff o have no Primary		F 888 1. Employee has not returned to wasince 3/23/22 2. Current residents in the center potential to be affected. 3. The Director of nursing/designeeducate the Human Resources Manand Infection Preventionist on	nave e will	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	LE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		495097	B. WING			C 03/23/2022	
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP COL		13/23/2022	
				2400 E PARHAM ROAD			
PARHAM HEALTH CARE & REHAB CEN			RICHMOND, VA 23228				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE	
F 888	Continued From page	e 15	F 88	8			
	positive staff in the facility during the survey. There were 149 total staff and 148 staff were completely vaccinated for a vaccination percentage rate of 99.3. There were no staff exemptions. The findings included: For Employee (H) no primary vaccination series that was completed for COVID-19. Prior to the survey commencement, surveyors reviewed the Centers for Disease Control (CDC) National Healthcare Safety Network (NHSN) website and found the facility name and the self reported staff vaccination record. The facility self reported as 100% compliant with primary vaccination completion for all staff with no waivers and no partial vaccinations.			requirement to verify and document staff vaccination status prior to working in center. 4. The administrator/ designee will aud new hires for vaccination status prior to working in center. 5. Results will be reported to the Monthly Quality committee for review and discussion to ensure substantial compliance. Once the QA committee determines the problem no longer exists review will be completed on a random basis. 6. Date of compliance 4/20/22			
	known employees ob residents and staff du While reviewing facili Employee (H)'s name facility staff record. To supply the vaccina (H), and also to correinclude all staff as wa conference. The Administrator ret that Employee (H) ha record. The Administ the deficient practice correct the self report immediately. The Ad	dded to the staff sample of served to be working with uring the onsite survey. It is vaccination records, and did not appear on the line Administrator was asked atton record for Employee and the employee record to as requested at the entrance for the employee and stated and no vaccinations, nor trator was made aware of and stated she would at to the NHSN website ministrator stated she had a to provide at the time of					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED
					С
		495097	B. WING _		03/23/2022
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE	
PARHAM HEALTH CARE & REHAB CEN				2400 E PARHAM ROAD	
1 AKIIAM I	TEACHT GARE & REHAL	3 02.11		RICHMOND, VA 23228	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION ((EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	
•			Í		