

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/28/2022  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>49G035</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>03/17/2022</b>
NAME OF PROVIDER OR SUPPLIER  <b>CRI PARK ROAD</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>4500 PARK ROAD ALEXANDRIA, VA 22312</b>		
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E 000	Initial Comments	E 000			
W 000	An unannounced Emergency Preparedness (EP) survey was conducted 3/15/22 through 3/17/22. The facility was in substantial compliance with 42 CFR Part 483.73, 483.475, Condition of Participation for Intermediate Care Facilities for Individuals with Intellectual Disabilities. No EP complaints were investigated during the survey.  INITIAL COMMENTS	W 000			
W 104	An unannounced Fundamental Medicaid re-certification survey was conducted 3/15/22 through 3/17/22. Corrections are required for compliance with 42 CFR Part 483 Requirements for Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID). The Life Safety Code survey/report will follow. No complaints were investigated during the survey.  The census in this 7 certified bed facility was 7 at the time of the survey. The survey sample consisted of 4 Individual reviews (Individuals #1 through #4).  GOVERNING BODY CFR(s): 483.410(a)(1)	W 104			
	The governing body must exercise general policy, budget, and operating direction over the facility. This STANDARD is not met as evidenced by: Based on observation, staff interview, facility documentation review, the facility staff failed to implement to ensure the environment had proper sanitation, maintenance, and repair.				
	The findings included:				
	During the initial tour on 3/15/2022, observations of the kitchen, dining room and other rooms				

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Bernice Maanchoy* 

Clinical Director

4/5/2022

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 104	Continued From page 1 inside the home revealed areas of concern.  1) In the kitchen, there were cabinets with missing doors and misaligned doors. When entering the galley-style kitchen, the first cabinet to the left was missing the doors for the four exposed shelves. There were several crumbs of food noticed in the bottom right corner of that cabinet. There were three cabinets on the right in the kitchen that were in disrepair. The doors of the two cabinets next to the stove were unable to close and misaligned. The fifth cabinet did not have the door covering the two exposed shelves. An interview was conducted with the staff person (Employee C) working in the kitchen. She stated the kitchen's cabinets had been missing doors for a long time. She stated the management team was aware of the issues in the kitchen.  2) On 3/16/2022 at 12:30 pm, both surveyors toured the outside of the facility along with the Clinical Manager. There were several trash cans, two were overflowing with the lids unable to be closed due to the amount of trash inside. (One of those two had the lid flipped over on the side and trash standing at least 12 inches above the top of the trash can The other of those two had the lid open about 8 inches with trash preventing the lid from closing.) There were several items of trash on the ground beside the trash can on the far right. There were several items of equipment noted on the ground outside near the trash can to include an ottoman, large industrial sized yellow mop bucket, a broken large blue pail with white rope handles with two old mops and other debris inside the pail, a plywood square lying next to the ottoman, and a large red umbrella (for outdoor seating). There was a chair available for use	W 104	<p>The Maintenance team will immediately clean and install temporary cabinets doors in the facility kitchen.</p> <p>The Facility Manager will immediately place an order for replacement kitchen cabinets for the facility kitchen.</p> <p>The Program Manager will perform weekly environmental checks of the facility and submit work orders for repairs as needed</p> <p>The Clinical Director will perform random monthly checks of the facility and ensure that the environment is clean and repairs have been completed on work orders submitted.</p> <p>The Facility Manager will complete quarterly work order quality assurance visits to the facility to ensure that all work orders have been completed and the environment is clean.</p>		4/25/2022

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W 104	<p>Continued From page 2</p> <p>near a seating area that had two large tears in the seat. When asked about the chair, the Clinical Manager removed the chair and placed it in the area by the trash bins. She stated the chairs should be in good repair.</p> <p>3) In the dining area, the window blinds were observed to be very soiled with what appeared to be dirt and food particles. One set of blinds had two blinds broken on both ends with sharp edges. There were large dead insects and thick dust and dirt in the window sills where the top windows use a latch to lock the bottom windows. There were live ants observed crawling in the lower window sills and in the corner near the door to the outside courtyard.</p> <p>4) There were cobwebs in the corners of the room as well as on the light fixture in the middle of the room.</p> <p>5) The walls under the windows were very soiled with dirt and food particles.</p> <p>6) The floors in the dining room were very dirty. They had a buildup of dark dirt in the cracks and crevices in the tiles. The tiles on the outer perimeter of the room appeared to have debris in the corners. The floors were described as more than dirty but rather more accurately as "filthy."</p> <p>When asked to describe the floors, the Clinical Manager stated the floors did appear dirty but that the staff cleaned the floors daily. The Clinical Manager also stated the facility had a contract with a cleaning company also. The Clinical Manager stated she would check to see the last time the cleaning company had serviced the home and that the contract was handled</p>	W 104	<p>The area around the facility trash cans will be immediately cleaned with all trash cans well covered and all bulk items removed.</p> <p>The Program Manager will immediately review the facility trash distribution and proper storage in all trash cans during a staff meeting to ensure that all staff fully understand how to handle trash.</p> <p>The Program Manager will submit bulk removal workers as needed by the facility, for all bulk to be picked up and disposed by the maintenance team.</p> <p>The Program Manager will perform weekly environmental checks around the program and ensure that all trash cans are properly utilized and bulk is removed as needed</p> <p>The Clinical Director will perform random monthly checks around the program and ensure that the trash area is arranged and free of bulk</p> <p>The Facility Manager will complete quarterly work order quality assurance visits to the facility to ensure that all work orders have been completed and the trash area is free of bulk and clean.</p>	4/25/2022	

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W 104	<p>Continued From page 3 externally.</p> <p>The Clinical Manager stated the home was old. When asked if the appearance of the floors, windows and walls met her expectation, the Clinical Manager stated "No."</p> <p>The Clinical Manager retrieved a paper towel and began cleaning the bugs and dirt out of the window sills.</p> <p>7) Tour of the outside of the facility revealed several issues including rotten siding, broken tiles on the porch, loose brick pavers in the walkway, mold on the siding and bricks.</p> <p>An interview was conducted with the Clinical Manager who stated she would contact the Asset Manager to determine if he could meet with the surveyors to discuss the plans for resolving issues noted within the home involving the kitchen and other projects involving repair of the items in disrepair. The Clinical Manager stated the Asset Manager was able to inspect the home the next day and provide a report to the surveyors describing future plans to resolve the disrepair.</p> <p>On 3/17/2022 at 10:05 a.m., an interview was conducted with the Asset Manager who stated he had toured the home earlier that morning at the request of the Clinical Manager on the previous day. The Asset Manager stated that the last time he had inspected the inside of the home was "probably last fall." He stated contractors had been locked out due to COVID. The Asset Manager stated he was aware of the problems in the kitchen but had difficulty obtaining the cabinet doors due to a backlog and that the cabinets had to be custom to size. The Asset Manager stated</p>	W 104	<p>A detailed deep cleaning of the facility was completed 3/30/22 by a professional cleaning company to ensure areas are free of cobwebs, insects, dried food particles and filth.</p> <p>A detailed tile and grout cleaning was completed 3/31/22 at the facility by a professional steam cleaning company to thoroughly clean all tiles.</p> <p>The Facility Manager will schedule quarterly deep cleaning of the facility in addition to daily routine cleaning, to ensure the program remains clean at all times.</p> <p>The Program Manager will review with the program staff during a staff meeting, the daily routine cleaning of the facility to ensure that all areas of the facility are always cleaned and remain clean.</p> <p>The Program Manager will perform weekly weekly environmental checks of the facility to ensure that routine cleaning is properly completed and the facility is constantly clean</p> <p>The Clinical Director will perform random monthly checks of the facility and ensure that the environment is clean.</p> <p>The Facility Manager will complete quarterly quality assurance visits to the facility to ensure that all work orders have been completed and the environment is clean.</p>	4/25/2022	

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W 104	<p>Continued From page 4</p> <p>he would type a plan of action to address the issues.</p> <p>8) On 3/17/2022 at 10:45 a.m., inspection of the large family room in the rear of the home revealed dried food on the large dining tables, food particles on the floor under the table, food particles, dirt and dead ants were in one of the corners along the wall across from the dining tables. The large beige colored loveseat had two large tears in the right seat cushion revealing the matting inside. There were tears on the armrest of the loveseat. The nurse (Admin D) cleaned the two tables to allow the surveyors to utilize the table.</p> <p>On 3/17/2022 at 11:45 a.m., an interview was conducted with the nurse (Admin D) who stated "the floors appear dirty." When asked about the expectation, Admin D stated the expectation was not to see dirty floors, dead ants, cobwebs, and particles of food in corners." Admin D stated "Floors should be clean at all times."</p> <p>On 3/17/2022 at 12:18 p.m., an interview was conducted with the Clinical Manager who described the floors as "old, dirty, stained and discolored" when asked to describe them. The Clinical Manager stated the expectation was for the floors to be kept clean.</p> <p>During the three days of survey, the floors in the home were observed to be filthy in several places within the home. There was a buildup of dirt observed in the cracks and crevices on the floors. There were missing and broken cabinet doors in the kitchen. There were cracked tiles and loose brick pavers in the walkway outside,</p>	W 104	<p>The exterior of the facility will be power washed, broken tiles and loose brick pavers replaced.</p> <p>The Facility Manager and Director of Asset Management will identify scope of work to replace deteriorating siding and trim.</p> <p>The Facility Manager and Director of Asset Management will work with contractors and Rebuilding Together to complete the scope of work.</p> <p>The Facility Manager and Director of Asset Management will ensure the exterior painting of original section of the house where wood siding exists</p> <p>The Facility Manager will complete quarterly quality assurance visits of the facility to review and ensure completion of exterior work orders.</p>	5/1/2022	

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W 104	<p>Continued From page 5</p> <p>The Clinical Manager and program nurse were informed of the findings. The Clinical Manager stated the administration would address the issues.</p> <p>No further information was provided.</p> <p>During the three days of the survey, Individual #1 was observed to have heavily soiled feet (thick black shiny substance covering the soles of both feet). The facility floors were observed to be heavily soiled with a thick black substance daily from 3/15/22-3/17/22.</p> <p>Individual #1 was the only independently ambulatory individual who lived at the facility. Individual #1 did not require the use of any adaptive equipment for ambulation. On 3/15/22 at 11:00 A.M., Individual #1's feet were observed to be heavily soiled. He didn't wear socks or shoes. The soles of his feet were covered with a thick, black shiny substance. On 3/16/22, at 2:00 P.M., Individual #1's feet were observed. He didn't wear shoes or socks. The soles of his feet were covered with a thick, black shiny substance. On 3/17/22 at 10:00 A.M., Resident #1's feet were observed. The soles of his feet were covered with a thick, black shiny substance.</p> <p>A review was conducted of Individual #1's clinical record. According to the documentation, Individual #1 received a shower every morning.</p> <p>On 2/17/22 at 10:10 A.M., an interview was</p>	W 104	<p>The dining table and love seat will be immediately discarded and replaced with new furniture by the Program manager</p> <p>The other facility furniture will be thoroughly assessed by the Program Manager and replaced as needed.</p> <p>A detailed deep cleaning of the facility will immediately be completed by a professional cleaning company to ensure areas are free of cobwebs, insects, dried food particles and filth.</p> <p>The Program Manager will review with the program staff during a staff meeting, the daily routine cleaning of the facility to ensure that all areas of the facility are always cleaned and remain clean.</p> <p>The Program Manager will perform weekly weekly environmental checks of the facility to ensure that routine cleaning is properly completed and the facility is constantly clean</p> <p>The Clinical Director will perform random monthly checks of the facility and ensure that the environment is clean.</p> <p>The Facility Manager will complete quarterly quality assurance visits to the facility to ensure that all work orders have been completed and the environment is clean.</p>	4/25/2022	

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W 104	Continued From page 6 conducted with the Clinical Manager (Employee A). When asked to describe the substance on the soles of Individual #1's feet, she said they're dirty, they are black and shiny." The Clinical Manager stated that the cleaning company had not cleaned the floors for the past 2 years, due to the pandemic. She then stated that the facility staff were responsible for cleaning the facility.	W 104	<p>Individual #1's feet will immediately be washed and the soles of his feet thoroughly cleaned.</p> <p>The Program Manager will check other individuals' feet and ensure that they are washed and cleaned.</p> <p>The Program Manager will review during the next staff meeting all individuals' shower time routines with emphasis on ensuring all individuals' feet are thoroughly washed and remain clean through out the day.</p> <p>The Program Manager will conduct weekly random checks during shower times to ensure that all individuals feet are washed.</p> <p>The Clinical Director will perform random checks on individuals' feet at the facility to ensure that their feet are constantly clean.</p>	4/25/2022	