

State of Virginia

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>VA0208</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____		(X3) DATE SURVEY COMPLETED  <b>01/16/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>PHEASANT RIDGE NURSING &amp; REHAB CENTER</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>4355 PHEASANT RIDGE ROAD, SW ROANOKE, VA 24014</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
F 000	Initial Comments  An unannounced biennial State Licensure Inspection was conducted 1/14/2020 through 1/16/2020. The facility was not in compliance with the Virginia Rules and Regulations for the Licensure of Nursing Facilities.  The census in this 101 bed facility was 94 at the time of the survey. The survey sample consisted of 19 current resident reviews.	F 000			
F 001	Non Compliance  The facility was out of compliance with the following state licensure requirements:  This RULE: is not met as evidenced by: The facility was not in compliance with the following Virginia Nursing Home Rules and Regulations:  12VAC5-371-140 E 3  The facility was not in compliance with the following Virginia Rules and Regulations for the Licensure of Nursing Facilities: 12 VAC 5-371-140.  Based on staff interview and facility document review, facility staff failed to obtain criminal background checks within the required time frame for 2 of 29 newly hired employees reviewed.  The findings included:  On 1/15/2020 through 1/16/2020, the surveyor reviewed files of 29 newly hired employees. During this review, the surveyor noted the following:	F 001			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

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F 001	<p>Continued From page 1</p> <p>" Employee #13 had a criminal record verification dated for 2/26/19. The employees hire date was 4/1/19.</p> <p>" Employee #29 was hired on 8/5/19 and had no criminal record verification.</p> <p>The administrator was notified of the above documented findings on 1/15 at 10:30 am by the surveyor. The administrator stated, "when you asked for those files, we realized that we did not have a background check on _____ (employee #29). We have already submitted a request for the background check to be done on _____ (employee #29). The surveyor requested the facility's policy on obtaining a criminal record check on new and rehired employees.</p> <p>At 10:45 am, the surveyor was provided a copy of the facility's policy titled "Re-employment and Re-hire". The policy read in part, " ...who were separated from employment longer than thirty (30) days, will be considered a "new hire" subject to Introductory Period and any required waiting period for benefits and time accrual eligibility ..."</p> <p>The surveyor asked the human resource's (HR) employee if there were any other policies that could support this policy to include obtaining criminal record check within the first thirty (days) of employment. The HR employee stated this was what is in place and that she was new in this role.</p> <p>No further information was provided to the surveyor prior to the exit conference on 1/16/2020.</p> <p>12VAC5-371-250 F cross-reference to F657 12VAC5-371-220 C 5 cross-reference to F692</p>	F 001			

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F 001	Continued From page 2  12VAC5-371-300 H cross-reference to F756 12VAC5-371-300 L cross-reference to F761 12VAC5-371-310 B cross-reference to F775	F 001			