PRINTED: 04/22/2022 FORM APPROVED State of Virginia STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ C VA0218 B. WING 04/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 380 MILLWOOD AVENUE **EVERGREEN HEALTH AND REHAB** WINCHESTER, VA 22601 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) F 000 Initial Comments F 000 An unannounced blennial licensure survey was conducted 4/12/22 through 4/14/22. Corrections are required for compliance with the Virginia Rules and Regulations for the Licensure of Nursing Facilities. The census in this 176 bed facility was 120 at the time of the survey. The survey sample included forty current residents and five closed record 12 VAC 371-140(3)(A) reviews. **Professional License** Verification F 001 Non Compliance F 001 The facility was out of compliance with the following state licensure requirements: Professional Licenses have been This RULE: is not met as evidenced by: verified and copies are on file in 12VAC5-371-240(C)(10) - cross referencs to the facility for CNAs #7, #8, #9, F578. #10 and #11. Evergreen Heath 12VAC5-371-250(A)(12) - cross reference to and Rehab has identified that all F641. residents are at risk from this 12VAC5-371-250(G) - cross reference to F656. alleged deficient practice. 12VAC5-371-370(A) - cross reference to F689. 12VAC5-371-220(A) - cross reference to F695. 12VAC5-371-360(E)(9) - cross reference to F842. 12VAC5-371-180(A)&(C)(4) - cross referencs to

LABORATORY DIRECTOR'S	ORP	ROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURI
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F880.

State of Virginia STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A, BUILDING: C B. WING VA0218 04/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 380 MILLWOOD AVENUE **EVERGREEN HEALTH AND REHAB** WINCHESTER, VA 22601 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRFFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY F 001 2. The Administrator/designee has Continued From page 1 F 001 performed an audit on employee 12VAC5-371-140 (3)(A). Policies and procedures. Based on staff interview and facility document professional licenses for the review, it was determined that the facility staff nursing staff. All current nursing failed to obtain license verifications upon hire or staff have the appropriate verify that expired licenses were renewed for 5 of 25 employee record reviews. professional licenses which are applicable to, and required for, The facility staff failed to obtain license their positions at Evergreen verifications upon hire for CNA (certified nursing Heath and Rehab. assistant) #8 and CNA #10, and failed to verify that expired licenses were renewed for CNA #7. 3. The Administrator/Designee has CNA #9 and CNA #11. in-serviced Human Resources staff on verification of The findings include: professional licenses. The CNA#8 was hired on 3/18/21. A review of CNA education included, but was not #8's employee record falled to reveal evidence of limited to, the importance of a license verification. verification of professional CNA #10 was hired on 11/2/21. A review of CNA licenses upon hire and will verify #10's employee record failed to reveal evidence that employees possess required of a license verification. licensure upon hire and prior to CNA #7 was hired on 5/4/20. CNA #7's license expiration. The expired on 5/31/20 and there was no evidence of Administrator/Designee has verification that the license was renewed. developed a system to verify that CNA #9 was hired on 5/18/21. CNA #9's license employees maintain valid expired on 6/30/21 and there was no evidence of professional licenses during their verification that the license was renewed. employment at Evergreen Heath CNA #11 was hired on 11/30/21. CNA #11's and Rehab. Employee license expired on 12/31/21 and there was no professional licenses will be kept evidence of verification that the license was renewed. on file in the facility. The human resources director was no longer employed at the facility. On 4/13/22 at 3:45 p.m., an interview was conducted with ASM (administrative staff member) #3 (the regional

PRINTED: 04/22/2022 FORM APPROVED State of Virginia STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C VA0218 B. WING 04/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 380 MILLWOOD AVENUE **EVERGREEN HEALTH AND REHAB** WINCHESTER, VA 22601 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION 0(5) **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE **DEFICIENCY**) F 001 Continued From page 2 The Administrator/Designee will F 001 perform a monthly assessment human resources director). ASM #3 stated she sends all human resources directors a check list for the next three months of of tasks that must be completed prior to employee professional licenses to employee orientation. ASM #3 stated a license ensure that licenses are current lookup (verification) is included on the check list. In regards to verification that expired licenses are and valid for all employees that renewed, ASM #3 stated staff is supposed to are required to be professionally complete a license lookup when an employee's licensed. The annual evaluation is completed and staff is supposed to run a monthly report to see who's Administrator/Designee will license is about to expire. prohibit any employees not possessing a valid license from On 4/13/22 at 5:02 p.m., ASM #1 (the working in the position that administrator) and ASM #2 (the director of nursing) were made aware of the above concern. requires a license until the time that the employee obtains a valid The facility abuse policy documented, "b) I) State license. The licensure and certification agencies, and applicable registries, will be contacted, prior to Administrator/Designee will hire, to validate current licensure or certification identify any patterns or trends requirements and to determine if the potential employee is in good standing with the registry." and report to the Quality Assurance and Performance No further information was presented prior to exit. Improvement Committee at least quarterly. 5. Date of Compliance: 5/16/2022