		ND HUMAN SERVICES MEDICAID SERVICES				RM APPROVED NO. 0938-0391
	DF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· · /	PLE CONSTRUCTION G		TE SURVEY MPLETED
		495338	B. WING		1	0/28/2021
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CO	ODE	
CHOICE H	IEALTHCARE AT ABING	GDON		600 WALDEN ROAD ABINGDON, VA 24210		
(X4) ID	SUMMARY S	TATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF 0	CORRECTION	(X5)
PRÉFIX TAG		CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX	(EACH CORRECTIVE ACTI CROSS-REFERENCED TO TH DEFICIENCY	HE APPROPRIATE	COMPLETION DATE
E 000	Initial Comments		E 0	00		
F 000	survey was conductor 10/28/21. The facility compliance with 42 Requirement for Lor	/ was in substantial CFR Part 483.73, Ig-Term Care Facilities. No Iness complaints were he survey.	F0	00		
	survey and biennial was conducted 10/2 Corrections are requ CFR Part 483 Feder requirements and Vi	rginia Rules and Regulations Nursing Facilities. The Life				
F 645 SS=D	72 at the time of the consisted of 18 curre closed record review PASARR Screening	for MD & ID	F 6	45		
	§483.20(k) Preadmis individuals with a me with intellectual disa	ental disorder and individuals				
	or after January 1, 1 (i) Mental disorder a (i) of this section, un authority has determ independent physica performed by a pers	sing facility must not admit, on 989, any new residents with: s defined in paragraph (k)(3) less the State mental health nined, based on an al and mental evaluation on or entity other than the authority, prior to admission,				
ABORATORY	DIRECTOR'S OR PROVIDER	SUPPLIER REPRESENTATIVE'S SIGNATUR	E	TITLE		(X6) DATE

11/24/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	-	ID HUMAN SERVICES MEDICAID SERVICES				FORM	): 07/28/2022 APPROVED 0. 0938-0391	
STATEMENT C	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· ,		CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		495338	B. WING _			10/28/2021		
NAME OF PF	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE			
CHOICE H	EALTHCARE AT ABINGI	NOC			00 WALDEN ROAD BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	K	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI, DEFICIENCY)		(X5) COMPLETION DATE	
F 645	condition of the individual re- and (B) If the individual re- services, whether the specialized services; (ii) Intellectual disabili (k)(3)(ii) of this section intellectual disability of authority has determin (A) That, because of the condition of the individual re- services, whether the specialized services pr and (B) If the individual re- services, whether the specialized services for §483.20(k)(2) Exception section- (i)The preadmission separagraph(k)(1) of this for determinations in the to a nursing facility of being admitted to the transferred for care in (ii) The State may che preadmission screeni paragraph (k)(1) of the to a nursing facility of (A) Who is admitted to the hospital after receiving hospital,	the physical and mental dual, the individual requires provided by a nursing facility; quires such level of individual requires or ty, as defined in paragraph n, unless the State or developmental disability ned prior to admission- the physical and mental dual, the individual requires provided by a nursing facility; quires such level of individual requires or intellectual disability. tons. For purposes of this creeening program under s section need not provide the case of the readmission an individual who, after nursing facility, was a hospital. pose not to apply the ng program under is section to the admission	F	345	DEFICIENCY)			
	the hospital, and	e individual received care in physician has certified,						

Facility ID: VA0061

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	-	ID HUMAN SERVICES MEDICAID SERVICES					FORM	): 07/28/2022 MAPPROVED ). 0938-0391
STATEMENT	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· ,		CONSTRUCTION		(X3) DATE	
		495338	B. WING			-	10/	28/2021
NAME OF P	ROVIDER OR SUPPLIER	•		S	TREET ADDRESS, CITY, STA	ATE, ZIP CODE	-	
CHOICE H	IEALTHCARE AT ABING	DON			00 WALDEN ROAD BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIZ TAG	×	(EACH CORREC CROSS-REFEREN	PLAN OF CORRECTION CTIVE ACTION SHOULD BI ICED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 645	before admission to the is likely to require less facility services. §483.20(k)(3) Definitions section- (i) An individual is cor- disorder if the individual disorder defined in 48 (ii) An individual is co- intellectual disability at or is a person with a re- described in 435.1010 This REQUIREMENT by: Based on staff interv- review, the facility star required PASARR (PH Resident Review) for survey sample, Resident The findings included For Resident #60, the complete a Level 1 PA A PASARR is a federate ensure that individual placed in nursing hom Resident #60's diagner which included, but no Disorder Bipolar Type Pain Syndrome, Irrita Constipation, and Ath of Native Coronary Are	he facility that the individual is than 30 days of nursing on. For purposes of this hisidered to have a mental ual has a serious mental 33.102(b)(1). Insidered to have an if the individual has an as defined in §483.102(b)(3) related condition as 0 of this chapter. is not met as evidenced iew and clinical record ff failed to complete a re-admission Screening and 1 of 21 residents in the lent #60.	F	545				

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495338 B. WING 10/28/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 600 WALDEN ROAD CHOICE HEALTHCARE AT ABINGDON ABINGDON, VA 24210 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 645 Continued From page 3 F 645 set) with an ARD (assessment reference date) of 9/24/21 assigned the resident a BIMS (brief interview for mental status) score of 3 out of 15 in section C, Cognitive Patterns. A review of Resident #60's clinical record revealed a "Notice of PASRR (Pre-Admission Screening and Resident Review) Level 1 Screen Outcome" dated 2/14/20 which read in part "Your Level 1 screen shows you have evidence of serious mental illness or intellectual/developmental disability (IDD). Further PASRR review is not needed because you meet criteria for a short-term convalescence stay. This means you are approved for up to 60 days in a nursing home that takes Medicaid without additional PASRR review. Your Level 1 screen lists any mental health and/or IDD services needed for you during your stay in the nursing home and they must give you the services listed. If you or you care provider thinks you need to stay longer than sixty (60) days, then a nursing home staff member must submit a new Level 1 screen to Ascend. This must be done by or before the 60th day from your admission date to the nursing home". Resident #60 was admitted to the facility on 2/14/20. On 10/27/21 at 11:00 am, surveyor spoke with the UM (unit manager) who stated Resident #60 has not had another Level 1 screen completed. UM stated they have been unable to complete another Level 1 screen because the facility just received access to the DMAS (Department of Medical Assistance Services) portal due to email address changes related to the change of facility ownership. UM further stated the social worker is

FORM CMS-2567(02-99) Previous Versions Obsolete

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	-	D HUMAN SERVICES				FORM	07/28/2022 APPROVED
STATEMENT C	DF DEFICIENCIES CORRECTION	MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	ECONSTRUCTION		(X3) DATE COMP	
		495338	B. WING		_	10/2	28/2021
NAME OF PF	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, ST	TATE, ZIP CODE	-	
CHOICE H	EALTHCARE AT ABING	OON		00 WALDEN ROAD ABINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD BI NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 645	Continued From page aware and when they DMAS portal a Level 7 #60. On 10/27/21 at 4:25 p Administrator, DON (or Assistant DON, UM, a Clinical Services and or Resident #60 not havi PASARR. No further information presented to the surve conference on 10/28/2 Quality of Care CFR(s): 483.25 § 483.25 Quality of car Quality of care is a fur applies to all treatment facility residents. Base assessment of a resid that residents receive accordance with profe practice, the compreh care plan, and the res This REQUIREMENT by: Based on observation record review the facil residents receive treat	e 4 receive access to the 1 will be done for Resident orm, surveyor met with the director of nursing), and the Regional Director of discussed the concern of ing a current Level 1 regarding this issue was ey team prior to the exit 21. are ndamental principle that nt and care provided to ed on the comprehensive dent, the facility must ensure treatment and care in essional standards of bensive person-centered sidents' choices. is not met as evidenced in, staff interview, and clinical lity staff failed to ensure that trment and care by following 1 of 21 residents. Resident	F 645				
		e facility staff failed to follow regards to obtaining the					

Facility ID: VA0061

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		ID HUMAN SERVICES MEDICAID SERVICES					FORM	D: 07/28/2022 MAPPROVED D. 0938-0391
STATEMENT (	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, í		CONSTRUCTION		(X3) DATE	
		495338	B. WING			_	10/	28/2021
NAME OF PI	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, ST	TATE, ZIP CODE		
CHOICE H	IEALTHCARE AT ABINGI	DON			00 WALDEN ROAD BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD B NCED TO THE APPROPRI/ DEFICIENCY)		(X5) COMPLETION DATE
F 684	15	e 5 sugar) and administering	F	684				
	insulin.							
	The residents (EHR) included the diagnosis	electronic health record s of type 2 diabetes.						
	quarterly (MDS) minir with an (ARD) assess 09/18/21 included a (I mental status summa	patterns) of Resident #41's mum data set assessment sment reference date of BIMS) brief interview for ny score of 15 out of 15 resident was alert and						
	the focus area Diabet	rehensive care plan included tes Mellitus. Interventions t limited to, administer d.						
		cian orders included an nsulin give per sliding scale pedtime.						
	(LPN) licensed praction #41's BS (323) and ac	n., the surveyor observed cal nurse #4 obtain Resident dminister their insulin. eady eaten their noon meal.						
	obtained after eating	ked about having their BS and stated that potato did and they usually get here						
	did obtain Resident #	LPN #4 acknowledged she 41's BS and administer their eaten and stated things had						
	10/27/21 04:24 p.m.,	the interim administrator,						

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	-	ID HUMAN SERVICES MEDICAID SERVICES			FORM	): 07/28/2022 APPROVED ). 0938-0391
STATEMENT C	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE	
		495338	B. WING		10/:	28/2021
NAME OF PF	ROVIDER OR SUPPLIER			REET ADDRESS, CITY, STATE, ZIP CODE		
CHOICE H	IEALTHCARE AT ABING	DON		0 WALDEN ROAD BINGDON, VA 24210		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	ЗE	(X5) COMPLETION DATE
F 684 F 693 SS=D	nursing, and side 2 ur aware of the issue reg insulin and BS. No further information provided to the survey conference. Tube Feeding Mgmt/F CFR(s): 483.25(g)(4)( §483.25(g)(4)-(5) Ente (Includes naso-gastric both percutaneous endosc enteral fluids). Based comprehensive asses ensure that a resident §483.25(g)(4) A reside eat enough alone or v	inical services, (DON) DON) assistant director of nit manager were made garding Resident #41's a regarding this issue was yor prior to the exit Restore Eating Skills (5) eral Nutrition c and gastrostomy tubes, ndoscopic gastrostomy and copic jejunostomy, and on a resident's ssment, the facility must	F 684	DEFICIENCY)		
	clinically indicated and resident; and §483.25(g)(5) A reside means receives the a services to restore, if and to prevent compli including but not limite diarrhea, vomiting, de abnormalities, and na This REQUIREMENT by: Based on observation	ent who is fed by enteral ppropriate treatment and possible, oral eating skills ications of enteral feeding ed to aspiration pneumonia,				

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	-	ID HUMAN SERVICES MEDICAID SERVICES				FORM	D: 07/28/2022 MAPPROVED D: 0938-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE COMP	SURVEY PLETED
		495338	B. WING			10/28/2021	
NAME OF PI	ROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE		
CHOICE H	IEALTHCARE AT ABINGI	DON			00 WALDEN ROAD \BINGDON, VA 24210		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	ЗE	(X5) COMPLETION DATE
F 693	determined the facility enteral feedings were needs for one (1) of 2 The findings include: The facility staff failed tube feeding set (whic and infusion tubing) w Resident #65's clinica minimum data set (MI assessment reference Resident #65 was ass to make self understo to understand others. Interview for Mental S score was documente Resident #65 was doo nutrition via feeding tu altered diet. Resident being dependent on of toilet use, personal hy Resident #65's diagno limited to: anemia, he pressure, diabetes, an On 10/26/21 at 12:57 feeding set (containin was noted to be provi hydration to the reside was dated 10/24/21 w LPN (licensed practic tube feeding set date observation. On 10/2 (registered nurse) #2 <sup>-</sup>	y staff failed to ensure e provided to meet resident 21 residents (Resident #65). 4 to ensure Resident #65's ch included the flush bag vas changed every 24 hours. al documentation included a DS) assessment, with an e date (ARD) of 10/6/21. sessed as sometimes able od and as sometimes able Resident #65's Brief Status (BIMS) summary ed as a four (4) out of 15. cumented as receiving ube and mechanically t #65 was documented as others for dressing, eating, ygiene, and bathing. oses included, but were not eart failure, high blood nd Parkinson's disease. p.m., Resident #65's tube g tube feeding and water) iding enteral nutrition and ent. The tube feeding set with the time of 12:30 a.m. al nurse) #21 confirmed the and time at the time of the 26/21 at 2:47 p.m., RN	F	693			

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	-	D HUMAN SERVICES MEDICAID SERVICES				FORM	APPROVED 0. 0938-0391
STATEMENT (	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DATE	
		495338	B. WING			10/	28/2021
NAME OF PI	ROVIDER OR SUPPLIER		•		STREET ADDRESS, CITY, STATE, ZIP CODE		
CHOICE H	IEALTHCARE AT ABINGI	DON			600 WALDEN ROAD ABINGDON, VA 24210		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 693	The survey team was policies addressing tu were titled: "Medicati Tube" and "Flushing a these policies address tube feeding set shou The Director of Nursin Director of Clinical Se 10/27/21 at 3:50 p.m. policy was found to a changing the tube fee reported that docume the tube feeding sets #65's clinical record. The manufactures ins Resident #65's feeding	provided two (2) facility the feedings. These policies on Administration via Enteral a Feeding Tube". Neither of sed the frequency that the ld be changed. and (DON) and the Regional ervices were interviewed on They reported no facility ddress the frequency for eding sets. They also ntation of every changing of was not found in Resident etructions/directions for ig set included the following	F	69:	3		
F 791 SS=D	was held with the faci Regional Director of C assistant DON, and R facility staff to change feeding set every 24 R additional information provided to the survey Routine/Emergency E CFR(s): 483.55(b)(1)- §483.55 Dental Servio The facility must assist	o.m., a survey team meeting lity's interim Administrator, Clinical Services, DON, N #21. The failure of the Resident #65's tube nours was discussed. No , related to this issue, was y team. Dental Srvcs in NFs -(5) ces st residents in obtaining mergency dental care.	F	79 <sup>.</sup>	1		

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	-	ID HUMAN SERVICES				FORM	): 07/28/2022 APPROVED
STATEMENT C	DF DEFICIENCIES	MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION		(X3) DATE	0. 0938-0391 SURVEY LETED
		495338	B. WING		_	10/2	28/2021
NAME OF PF	ROVIDER OR SUPPLIER		S	STREET ADDRESS, CITY, ST	TATE, ZIP CODE	-	
CHOICE H	EALTHCARE AT ABING	OON		00 WALDEN ROAD ABINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD BI NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 791	Continued From page		F 791				
	outside resource, in a of this part, the followin the needs of each res (i) Routine dental serve under the State plan); (ii) Emergency dental §483.55(b)(2) Must, if assist the resident- (i) In making appointm (ii) By arranging for tra- dental services location §483.55(b)(3) Must pro- residents with lost or of dental services. If a resident	vices (to the extent covered ; and services; f necessary or if requested, nents; and ansportation to and from the ons; romptly, within 3 days, refer damaged dentures for eferral does not occur within					
	what they did to ensure and drink adequately services and the exter- led to the delay; §483.55(b)(4) Must hat circumstances when to dentures is the facility charge a resident for to dentures determined in policy to be the facility §483.55(b)(5) Must as eligible and wish to par reimbursement of dem medical expense undor This REQUIREMENT by: Based on resident int	nuating circumstances that ave a policy identifying those the loss or damage of r's responsibility and may not the loss or damage of in accordance with facility y's responsibility; and ssist residents who are articipate to apply for ntal services as an incurred					

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	MENT OF HEALTH AN	ID HUMAN SERVICES				FORM	07/28/2022 APPROVED
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DATE COMP	
		495338	B. WING			10/2	28/2021
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, S	TATE, ZIP CODE		
CHOICE H	HEALTHCARE AT ABING	DON		600 WALDEN ROAD ABINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION ECTIVE ACTION SHOULD B ENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 791	review, the facility sta obtaining dental care of 21 residents in the #60. The findings included For Resident #60, the the resident in obtaini Resident #60's diagno which included, but no Disorder Bipolar Type Pain Syndrome, Irrital Constipation, and Ath of Native Coronary Ar The most recent quar set) with an ARD (ass 9/24/21 assigned the interview for mental si section C, Cognitive F On 10/26/21 at 12:11 Resident #60 who stat teeth pulled and also A review of Resident si revealed the following A nursing progress no stated in part, "Small noted on pillow, res. ( had upper tooth left si Placed on MD list, res (appointment). No co	<ul> <li>If failed to assist residents in from an outside source for 1 survey sample, Resident</li> <li>I: a facility staff failed to assist ing a dental consult.</li> <li>Is indicated diagnoses, ot limited to Schizoaffective a, Bipolar Disorder, Chronic ble Bowel Syndrome with perosclerotic Heart Disease rtery without Angina Pectoris.</li> <li>Iterly MDS (minimum data sessment reference date) of resident a BIMS (brief tatus) score of 3 out of 15 in Patterns.</li> <li>pm, surveyor spoke with ated they need to have some needed a root canal.</li> <li>#60's clinical record g documentation:</li> <li>Det dated 5/22/21 at 7:01 am amount of blood brownish (resident) stated (he/she) ide bleeding with cavity. s. request dental appt</li> </ul>	F 79	1			

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		ID HUMAN SERVICES MEDICAID SERVICES				FORM	: 07/28/2022 APPROVED . 0938-0391
STATEMENT	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION		(X3) DATE COMP	SURVEY
		495338	B. WING		_	10/2	28/2021
NAME OF P	ROVIDER OR SUPPLIER		s	TREET ADDRESS, CITY, ST	TATE, ZIP CODE		
CHOICE F	EALTHCARE AT ABING	DON		00 WALDEN ROAD BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD BI NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 791	practitioner) on 5/24/2 in part "c/o (complain missing several tee dental disease". Th "refer to dentist". Sur dental consult in Resi On 10/27/21 at 11:03 UM (unit manager) wh not have a dental com write an order for a de stated that they just n and asked (him/her) a (he/she) stated they w and wanted to wait ur to go to the dentist. Resident #60's curren person-centered care area of "(Resident #6 condition. They are d have cavities" with an "Coordinate arrangen transportation as need Surveyor requested a policy entitled, "Denta part "It is the policy of with residents' needs, obtaining routine (to t State plan) and emerg On 10/27/21 at 4:25 p Administrator, DON (of Assistant DON, UM, a Clinical Services and	21, the progress note stated ing of) dental swelling th, molar down into gum he written plan included veyor was unable to find a dent #60's clinical record. am, surveyor spoke with the ho stated Resident #60 did sult and the provider did not ental consult. UM further ow spoke with Resident #60 about dental pain and vere not having pain now ntil (he/she) was having pain at comprehensive plan included the focus 0's) teeth are in poor liscolored and appear to intervention stating nents for dental care, ded/as ordered". Ind received the facility al Services" which states in this facility, in accordance to assist residents in he extent covered under the gency dental care".	F 791				

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						O. 0938-039	
	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			· · ·	E SURVEY PLETED	
		495338	B. WING		10/28/2021		
NAME OF P	ROVIDER OR SUPPLIER	•	s	TREET ADDRESS, CITY, STATE, ZIP CODE			
CHOICE F	IEALTHCARE AT ABING	DON		00 WALDEN ROAD IBINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETIO DATE	
F 791	Continued From page	e 12 n regarding this issue was	F 791				
	presented to the surv conference on 10/28/	ey team prior to the exit 21.					
F 801 SS=F	Qualified Dietary Stat CFR(s): 483.60(a)(1)		F 801				
	appropriate competer out the functions of th taking into considerat individual plans of ca	•					
	full-time, part-time, or qualified dietitian or or nutrition professional (i) Holds a bachelor's a regionally accredite United States (or an or with completion of the a program in nutrition an appropriate nation recognized for this pu	rition professional either on a consultant basis. A other clinically qualified is one who- or higher degree granted by ed college or university in the equivalent foreign degree) e academic requirements of or dietetics accredited by nal accreditation organization urpose.					
	professional. (iii) Is licensed or cert nutrition professional services are performe provide for licensure	practice under the tered dietitian or nutrition					

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		ND HUMAN SERVICES MEDICAID SERVICES					ORM APPROVE NO. 0938-039	
STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION		IDENITIEICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		495338	B. WING _				10/28/2021	
NAME OF P	ROVIDER OR SUPPLIER		•	ST	TREET ADDRESS, CITY, STATE, ZIP CODE			
CHOICE H	EALTHCARE AT ABING	DON		600 WALDEN ROAD				
				Α	BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI) TAG	x	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	JLD BE	(X5) COMPLETIO DATE	
F 801	Continued From pag	e 13	F	301				
		as a "registered dietitian" by						
	the Commission on [	Dietetic Registration or its						
	successor organizati	-						
	requirements of para this section.	graphs (a)(1)(i) and (ii) of						
		ed or contracted with prior to						
		meets these requirements						
		after November 28, 2016 or						
	as required by state	law.						
	§483.60(a)(2) If a qu	alified dietitian or other						
		trition professional is not						
		he facility must designate a						
	person to serve as the nutrition services whe	ne director of food and						
		prior to November 28, 2016,						
		requirements no later than 5						
		er 28, 2016, or no later than 1						
	-	28, 2016 for designations						
	after November 28, 2 (A) A certified dietary							
	(B) A certified food s							
	(C) Has similar natio	nal certification for food						
	-	t and safety from a national						
	certifying body; or	's or higher degree in food						
		t or in hospitality, if the						
	•	s food service or restaurant						
	<b>u</b>	an accredited institution of						
	higher learning; and	e established standards for						
		ers or dietary managers,						
	-	nents for food service						
	managers or dietary							
		ntly scheduled consultations						
	from a qualified dietit qualified nutrition pro							
		T is not met as evidenced						
	by:							

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PRINTED: 07/28/2022 FORM APPROVED

	-	D HUMAN SERVICES				INTED: 07/28/2022 FORM APPROVED
STATEMENT	S FOR MEDICARE & I	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	CONSTRUCTION		IB NO. 0938-0391 ) DATE SURVEY COMPLETED
		495338	B. WING			10/28/2021
NAME OF P	ROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, STATE, ZIP	CODE	
CHOICE HEALTHCARE AT ABINGDON				00 WALDEN ROAD BINGDON, VA 24210		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OI (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE
F 801	Based on interviews documents, it was de failed to ensure the di services possessed th certification. The findings include: The facility's Dietary M have the required foo and/or education. On 10/27/21 at 2:05 p Administrator and Die interviewed about die staff member from the group participated in M It was confirmed that director/manager did dietary services. On the afternoon of 1 Administrator provide copy of the Dietary Di Under the "Job Requi document was found "Must possess Certific certification." The Die signed this job descrif The facility's interim Adm Dietary Manager had completed, the CDM Administrator reporter worked in the facility's seventeen (17) years	and the review of termined the facility staff rector of food and nutrition he required education and/or Manager/Director did not d service/dietary certification o.m., the facility's interim tary Manager were tary staff training; a regional e facility's dietary contract this interview via telephone. the facility's dietary not hold a certification for 0/28/21, the facility's interim d the survey team with a rector's job description. rements" heading of this the following statement: ed Dietary Manager (CDM) etary Director/Manager had obtion on 1/16/21.	F 801			

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			(VO) 1 ····			10.0938-039	
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE ( A. BUILDING	· · ·	(X3) DATE SURVEY COMPLETED		
		495338	B. WING		1	0/28/2021	
NAME OF P	ROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE		· · · · ·		
CHOICE F	IEALTHCARE AT ABING	DON		) WALDEN ROAD BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETIO DATE	
F 801	Continued From page Dietary Manger).	e 15	F 801				
F 880 SS=D	not have a food servi	ed the Dietary Manager did ice related degree. & Control	F 880				
	infection prevention a designed to provide a comfortable environn	ablish and maintain an and control program a safe, sanitary and nent and to help prevent the nsmission of communicable					
	program. The facility must esta	prevention and control ablish an infection prevention (IPCP) that must include, at wing elements:					
	reporting, investigatir and communicable d staff, volunteers, visit providing services un arrangement based u	upon the facility assessment to §483.70(e) and following					
	procedures for the pr but are not limited to:	illance designed to identify ble diseases or y can spread to other					

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		ID HUMAN SERVICES MEDICAID SERVICES				FORM	APPROVED 0.0938-0391	
STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE		
		495338	B. WING			10/	28/2021	
NAME OF P	ROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE	1		
CHOICE HEALTHCARE AT ABINGDON				600 WALDEN ROAD ABINGDON, VA 24210				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)				(X5) COMPLETION DATE	
F 880	<ul> <li>(ii) When and to whor communicable disease reported;</li> <li>(iii) Standard and tran- to be followed to prev (iv)When and how iso resident; including bu (A) The type and dura- depending upon the in involved, and</li> <li>(B) A requirement that least restrictive possilic circumstances.</li> <li>(v) The circumstances.</li> <li>(vi) The hand hygiene by staff involved in direction of \$483.80(a)(4) A system identified under the factorrective actions take \$483.80(e) Linens.</li> <li>Personnel must hand transport linens so ass infection.</li> <li>\$483.80(f) Annual rev The facility will condured IPCP and update theit This REQUIREMENT by: Based on observation document review, the maintain an infection</li> </ul>	n possible incidents of se or infections should be asmission-based precautions ent spread of infections; blation should be used for a t not limited to: ation of the isolation, infectious agent or organism t the isolation should be the ble for the resident under the s under which the facility ees with a communicable kin lesions from direct s or their food, if direct ne disease; and procedures to be followed rect resident contact. em for recording incidents acility's IPCP and the en by the facility. le, store, process, and t to prevent the spread of riew. ct an annual review of its r program, as necessary. ' is not met as evidenced n, staff interview, and facility	F	880				

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PRINTED: 07/28/2022

	-	D HUMAN SERVICES				FORM	: 07/28/2022 APPROVED . 0938-0391
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER		MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING _		(X3) DATE COMP		
		495338	B. WING		_	10/:	28/2021
NAME OF PR	ROVIDER OR SUPPLIER		s	TREET ADDRESS, CITY, S	TATE, ZIP CODE		
			6	00 WALDEN ROAD			
CHOICE H	EALTHCARE AT ABING	JON	A	BINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD BI NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 880	Continued From page comfortable environm development and tran diseases and infection Unit 2. The findings included LPN (licensed practic sanitize a blood press uses of this shared ed On 10/27/21 at 8:12 a #1 obtain a resident's the reusable cuff on th After obtaining the blo #1 removed and cuff a placed the blood press resident's arm without use. On 10/27/21 at 9:01 a Unit Manager of the a Surveyor requested a policy entitled "Cleani Resident-Care Equipr 1. Resident-care equ	e 17 ent and to help prevent the ismission of communicable as for 1 of 2 facility units, al nurse) #1 failed to sure cuff between resident quipment. Im, surveyor observed LPN blood pressure by placing he resident's bare arm. bod pressure reading, LPN and then immediately sure cuff on another t sanitizing it in between it sanitizing it in between it sanitizing it in between in, surveyor notified the bove observation. Ind received the facility ng and Disinfection of ment" which states in part: ipment is categorized based	F 880				
	use of the equipment. c. Non-critical items skin, but not mucous require cleaning and low disinfection (i.e. use of disinfectants). 3. Staff shall follow ea	come in contact with intact membranes. These items /intermittent level of EPA-registered stablished infection control and disinfecting reusable,					

Facility ID: VA0061

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	-	ID HUMAN SERVICES MEDICAID SERVICES					FORM	): 07/28/2022 MAPPROVED ). 0938-0391
STATEMENT	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		495338	B. WING			_	10/	28/2021
NAME OF PROVIDER OR SUPPLIER					STREET ADDRESS, CITY, ST	ATE, ZIP CODE		
CHOICE HEALTHCARE AT ABINGDON					ABINGDON, VA 24210			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	(EACH CORREC CROSS-REFEREN	PLAN OF CORRECTION CTIVE ACTION SHOULD BI NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 880	and disinfection of mu use, particularly before d. Multiple-resident cleaned and disinfect On 10/27/21 at 4:25 p Administrator, DON (0 Assistant DON, UM, a Clinical Services and LPN #1 failing to sani between resident use should have cleaned between use and the have cleaned it.	oonsible for routine cleaning ulti-resident items after each e use for another resident. use equipment shall be ed after each use. om, surveyor met with the director of nursing), and Regional Director of discussed of concern of tize a blood pressure cuff c. Surveyor asked if LPN #1 the blood pressure cuff DON stated (he/she) should	F	880				

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