

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/12/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495203	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 08/09/2022
NAME OF PROVIDER OR SUPPLIER ENVOY OF ALEXANDRIA, LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 900 VIRGINIA AVENUE ALEXANDRIA, VA 22302		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
{F 000}	INITIAL COMMENTS An unannounced Medicare/Medicaid revisit to the standard survey conducted 6/27/22 through 6/29/22, was conducted on 8/9/22. Corrections are required for compliance with 42 CFR Part 483 Federal Long Term Care Requirements. Uncorrected deficiencies are identified within this report.	{F 000}			
{F 804} SS=D	<p>Nutritive Value/Appear, Palatable/Prefer Temp CFR(s): 483.60(d)(1)(2)</p> <p>§483.60(d) Food and drink Each resident receives and the facility provides-</p> <p>§483.60(d)(1) Food prepared by methods that conserve nutritive value, flavor, and appearance;</p> <p>§483.60(d)(2) Food and drink that is palatable, attractive, and at a safe and appetizing temperature. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview and facility document review, it was determined the facility staff failed to serve food with a palatable taste and texture.</p> <p>Pureed food was prepared without identifiable taste, and the texture was paste-like.</p> <p>The findings include:</p> <p>Observation was made on 8/9/2022 at 4:55 p.m. of the kitchen. A plate of all food being served</p>	{F 804}	<p>1. The facility recognizes that the plate sampled had little palatability.</p> <p>2. All residents have the potential to be impacted by the alleged deficient practice.</p> <p>3. All cooks will be retrained regarding palatability including texture and seasoning. The Dietary Manager/Assistant will interview residents with a BIMS of 9 or higher regarding food palatability concerns. In the AM meeting the IDT will review any concern forms to capture those regarding food issues.</p> <p>4. The Executive Director will conduct a quality monitoring of 10 residents/trays per week X 6 weeks focusing on food palatability. The findings of these quality monitoring's to be reported to the Quality Assurance/Performance Improvement Committee monthly. Quality Monitoring schedule modified based on findings with quarterly monitoring by the Regional Director of Clinical Services/designee.</p>	8/24/2022	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Tamir Davis

TITLE

ED

(X6) DATE

8/15/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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{F 804}	<p>Continued From page 1</p> <p>was provided to the survey team. The plate consisted of baked ziti, rolls, cooked carrots, puree bread, puree vegetables, and puree meat patty. Three surveyors and the dietary manager tasted the food. The ziti and cooked carrots were hot and the taste was good. The puree bread had no taste and the texture was like a thick paste. The puree vegetables did not taste like vegetables, just thickener, and was very paste like in texture. The puree meat patty tasted like thick paste and did not have any flavor of beef. OSM (other staff member) #1, the dietary manager, tasted the food also and agreed it had no taste and was paste like.</p> <p>An interview was conducted with OSM #2, the cook who prepared the food, on 8/9/2022 at approximately 5:05 p.m. OSM #2 was asked to taste all of the puree food. OSM #2 stated it had no taste and couldn't differentiate which flavor the puree food was to taste like. When asked if she tasted the food she prepares, OSM #2 stated, no. OSM #2 stated they (the residents) aren't allowed seasoning like she uses at home. When asked if she had training the in use of thickening agents, OSM #2 stated she had had training. The above findings were shared with OSM #1 at the same time.</p> <p>The facility policy titled, "Food Production/Preparation" documented, "Food will be prepared under sanitary condition as outlined in the most current FDA Food Code using methods that conserve nutritive value, quality, flavor and appearance."</p> <p>ASM (administrative staff member) #1, the executive director, and ASM #2 the director of nursing, were made aware of the above findings</p>	{F 804}			

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{F 804}	Continued From page 2 on 8/9/2022 at 5:20 p.m. No further information was provided prior to exit.	{F 804}			