STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495400			(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED
		495400			04/07/2022
NAME OF PI	ROVIDER OR SUPPLIER		STE	REET ADDRESS, CITY, STATE, ZIP CODE	
THE CULF	PEPER			25 VILLAGE LOOP LPEPER, VA 22701	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD BE COMPLE
E 000	Initial Comments		E 000		
F 000	survey was conducte The facility was in sul CFR Part 483.73, Re	ergency Preparedness d 4/5/22 through 4/7/22. ostantial compliance with 42 quirement for Long-Term omplaints were investigated	F 000		
	survey was conducte	fe Safety Code			
F 623 SS=D	the time of the survey consisted of 19 curre closed record reviews Notice Requirements	nt record reviews and 2 s. Before Transfer/Discharge	F 623		4/22/22
	the reasons for the m language and manne facility must send a c representative of the Long-Term Care Omt (ii) Record the reason discharge in the resid accordance with para and	fers or discharges a nust- and the resident's ne transfer or discharge and ove in writing and in a r they understand. The opy of the notice to a Office of the State oudsman.			

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 623 Continued From page 1 F 623 paragraph (c)(5) of this section. §483.15(c)(4) Timing of the notice. (i) Except as specified in paragraphs (c)(4)(ii) and (c)(8) of this section, the notice of transfer or discharge required under this section must be made by the facility at least 30 days before the resident is transferred or discharged. (ii) Notice must be made as soon as practicable before transfer or discharge when-(A) The safety of individuals in the facility would be endangered under paragraph (c)(1)(i)(C) of this section; (B) The health of individuals in the facility would be endangered, under paragraph (c)(1)(i)(D) of this section: (C) The resident's health improves sufficiently to allow a more immediate transfer or discharge, under paragraph (c)(1)(i)(B) of this section; (D) An immediate transfer or discharge is required by the resident's urgent medical needs, under paragraph (c)(1)(i)(A) of this section; or (E) A resident has not resided in the facility for 30 days. §483.15(c)(5) Contents of the notice. The written notice specified in paragraph (c)(3) of this section must include the following: (i) The reason for transfer or discharge; (ii) The effective date of transfer or discharge; (iii) The location to which the resident is transferred or discharged; (iv) A statement of the resident's appeal rights, including the name, address (mailing and email), and telephone number of the entity which receives such requests; and information on how to obtain an appeal form and assistance in completing the form and submitting the appeal

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 2 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 623 Continued From page 2 F 623 hearing request; (v) The name, address (mailing and email) and telephone number of the Office of the State Long-Term Care Ombudsman; (vi) For nursing facility residents with intellectual and developmental disabilities or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with developmental disabilities established under Part C of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (Pub. L. 106-402, codified at 42 U.S.C. 15001 et seq.); and (vii) For nursing facility residents with a mental disorder or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with a mental disorder established under the Protection and Advocacy for Mentally III Individuals Act. §483.15(c)(6) Changes to the notice. If the information in the notice changes prior to effecting the transfer or discharge, the facility must update the recipients of the notice as soon as practicable once the updated information becomes available. §483.15(c)(8) Notice in advance of facility closure In the case of facility closure, the individual who is the administrator of the facility must provide written notification prior to the impending closure to the State Survey Agency, the Office of the State Long-Term Care Ombudsman, residents of the facility, and the resident representatives, as well as the plan for the transfer and adequate relocation of the residents, as required at § 483.70(I).

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 3 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING ____ 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 623 Continued From page 3 F 623 This REQUIREMENT is not met as evidenced by: Based on staff interview, facility document review 1. Facility staff failed to notify the and clinical record review, it was determined the ombudsman for a transfer to the facility staff failed to notify the ombudsman for a emergency room for one of 21 residents. transfer to the emergency room for one of 21 The identified resident was found not to residents in the survey sample, Resident #8 (R8). be affected by the deficient practice. The findings include: 2. All residents who transferred to the ER and returned to the facility without proper On the most recent MDS (minimum data set) notification to the ombudsman, have the assessment, a quarterly assessment, with an potential to be affected by the deficient ARD (assessment reference date) of 1/13/2022, practice. the resident scored a four out of 15 on the BIMS (brief interview for mental status) score, indicating 3. Social Worker responsible for notifying the resident is severely cognitively impaired for the ombudsman of transfers to the ER making daily decisions. was re-educated immediately by Surveyor on site 4/6/22; to include on the The nurse's note dated, 3/27/2022 at 9:39 p.m. ombudsman notice all residents who go to documented in part, "@ (at) 2100 (9:00 p.m.) this ER, regardless if they return without writer heard yelling from resident's room. Upon hospital admission. entering, resident was observed laying on his 4. DON/Designee will audit 100% of all right side on bathroom floor. Stated, 'he fell while resident transfers/discharges for proper transferring from toilet back to wheelchair.' Denies hitting his head but c/o (complained of) ombudsman notification monthly x 2 left leg pain. Resident remained on floor with months. All findings will be reported to the pillows cushioning his head and right arm. QAPI committee for continued review and Rescue Squad called for further assessment and oversight. resident was transferred to[name of hospital] ED (emergency department) for evaluation @ 2200 5. 5/9/22 and ongoing (10:00 p.m.) Care plan goals sent and written notice of transfer initiated." A request was made on 4/6/2022 at 1:17 a.m. to ASM (administrative staff member) #1, the interim administrator, for the notification to the ombudsman of the transfer to the hospital for R8. An email, documenting the residents that were

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

If continuation sheet Page 4 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 623 Continued From page 4 F 623 transferred out of the facility for the month of March 2022, was presented. R8's name was not on the list. An interview was conducted with OSM (other staff member) #2. the social worker. on 4/6/2022 at 3:39 p.m. When asked the process for notifying the ombudsman of transfers out of the facility, OSM #2 stated she completes a form monthly and sends it to the state ombudsman. When asked what type of transfers, OSM #2 stated residents that are transferred out fo the hospital and admitted, if the resident goes to the emergency room and comes back then she never does them. The facility policy, "Facility Initiated Transfer and Discharge" documented in part, "The facility will send a copy of the notice to a representative of the Office of the State Long-Term Ombudsman...Copies of notices for emergency transfers will be sent to the ombudsman, but they may be sent when practicable, such as in a list of residents on a monthly basis." ASM #1, ASM #2, the director of nursing, and ASM #3, the quality assurance/staff development/infection preventionist nurse were made aware of the above findings on 4/6/2022 at 5:19 p.m. No further information was provided prior to exit. F 658 Services Provided Meet Professional Standards F 658 4/22/22 SS=D CFR(s): 483.21(b)(3)(i) §483.21(b)(3) Comprehensive Care Plans The services provided or arranged by the facility, as outlined by the comprehensive care plan,

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 5 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 658 Continued From page 5 F 658 must-(i) Meet professional standards of quality. This REQUIREMENT is not met as evidenced by: Based on staff interview, facility document review 1. Facility staff failed to clarify two and clinical record review, it was determined the physician orders for the treatment of pain facility staff failed to clarify two physician orders for one of 21 residents. The identified for the treatment of pain for one of 21 residents in resident was found not to be affected by the survey smaple, Resident # 194 (R194). the deficient practice. The findings include: 2. All residents with physician orders for more than one pain medication have the On the Initial Nursing Assessment, dated, potential to be affected by the deficient 3/30/2022, R194 was documented as being alert practice. An audit has been completed on but not oriented. 100% of all current residents who have more than one prn pain medication order, The physician order dated 3/30/2022, to ensure clarity of the orders for proper documented, "Acetaminophen (Tylenol - used to pain management. This audit has been treat mild to moderate pain) (1) 500 mg completed as of 4/22/22. (milligrams) tablet 1 tab (tablet) by mouth every 6 3. All Licensed Staff will be re-educated hours as needed for pain. A second order dated, on the requirement of clarifying pain 3/30/2022, documented, "Celebrex (used to management orders to ensure an relieve pain, tenderness, swelling and stiffness caused by osteoarthritis, rheumatoid arthritis and effective pain management program for to relieve other types of short-term pain including residents. pain caused by injuries, surgery and other medical or dental procedures, or medical 4. DON/Designee will audit 50% of conditions that last for a limited time.) (2) 200 mg residents who have more than one pain capsule - 200 mg by mouth twice a day as medication order, to ensure orders have needed for pain." been clarified for appropriate use of each pain medication. Audits will be completed The April 2022 MAR (medication administration weekly x 4 weeks, then monthly x2 record) documented the above orders. The months. All findings will be reported to the Tylenol was administered once on 4/2/2022 at QAPI committee for continued review and 7:25 p.m. and the Celebrex was administered on oversight. 4/3/2022 at 3:41 p.m. 5. 5/20/22 and ongoing The comprehensive care plan dated, 3/30/2022, documented in part, "Problem: Alteration in

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 6 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 658 Continued From page 6 F 658 comfort/pain related to compression deformities at T4 - T 6 (thoracic level 4 - 6), back pain, post fall and hx (history of) repeated falls." The "Approach" documented in part, "Administer pain meds (medications) per MD (medical doctor) order. Evaluate effectiveness of pain management prn (as needed)." An interview was conducted with LPN (licensed practical nurse) #1 on 4/6/2022 at 4:53 p.m. The two medication orders were reviewed with LPN #1. When asked how she knows which one to give, LPN #1 stated she had only worked with R194 twice. LPN #1 stated there is no pain scale so I'm not sure which to give for what. When asked if those orders should be clarified, LPN #1 stated, yes. A request for the facility policy on clarifying physician orders was requested on 4/7/2022 at approximately 10:00 a.m. At 10:50 a.m. ASM (administrative staff member) #2, the director of nursing, stated the facility does not have a policy on clarifying physician orders. When asked the standard of practice the facility follows, ASM #2 stated the facility follows their policies. According to Potter and Perry's, Fundamentals of Nursing, 7th edition, page 268 documents the following statements: "Clarifying an order is competent nursing practice, and it protects the client and members of the health care team. When you carry out an incorrect or inappropriate intervention, it is as much your error as the person who wrote or transcribed the original order." ASM #1, ASM #2, the director of nursing, and ASM #3, the quality assurance/staff

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

If continuation sheet Page 7 of 17

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 658 Continued From page 7 F 658 development/infection preventionist nurse were made aware of the above findings on 4/6/2022 at 5:19 p.m. No further information was provided prior to exit. (1). This information was obtained from the following website: https://medlineplus.gov/druginfo/meds/a681004.h tml. (2) This information was obtained from the following website: https://medlineplus.gov/druginfo/meds/a699022.h tml. F 695 Respiratory/Tracheostomy Care and Suctioning F 695 4/22/22 SS=D CFR(s): 483.25(i) § 483.25(i) Respiratory care, including tracheostomy care and tracheal suctioning. The facility must ensure that a resident who needs respiratory care, including tracheostomy care and tracheal suctioning, is provided such care, consistent with professional standards of practice, the comprehensive person-centered care plan, the residents' goals and preferences, and 483.65 of this subpart. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, resident 1. Facility staff failed to store respiratory interview, facility document review and clinical equipment in a sanitary manner for 2 of record review, it was determined the facility staff 21 residents. The identified residents failed to store respiratory equipment in a sanitary were found not to be affected by the manner for two of 21 residents in the survey deficient practice. Immediate action was sample, Residents # 193 (R193) and # 194 taken by facility staff on 4/6/22 to correct (R194). these issues. The findings include: 2. All residents with respiratory equipment have the potential to be affected by the

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Event ID: HY3C11

Facility ID: VA0075

If continuation sheet Page 8 of 17

PRINTED: 09/12/2022 FORM APPROVED

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 695 Continued From page 8 F 695 1. For R193, the facility staff failed to store his deficient practice. 100% of residents with CPAP (continuous positive airway pressure respiratory equipment were audited on prevents episodes of airway collapse that block 4/8/22 for proper storage of respiratory the breathing in people with obstructive sleep equipment, all found to be compliant. apnea and other breathing problems.) (1), in a sanitary manner. 3. All Licensed Staff will be re-educated on proper sanitary storage of respiratory On the most recent MDS (minimum data set) equipment. assessment, a Medicare assessment, with an ARD (assessment reference date) of 3/25/2022, 4. DON/Designee will audit 100% of the resident scored a 15 out of 15 on the BIMS residents with respiratory equipment, to (brief interview for mental status) score, indicating ensure compliance with storage; audit will the resident is not cognitively impaired for making be completed weekly x4 weeks, then daily decisions. monthly x 2 months. Any incorrect findings will be corrected immediately. All Observation was made of R193's room on audit findings will be reported to the QAPI 4/5/2022 at approximately 1:15 p.m. A CPAP Committee for continued review and machine was sitting on the night stand. The oversight. tubing for the CPAP machine was hanging over the machine with no covering over it. When 5. 5/20/22 and ongoing asked if the staff had given him a bag or something to store the tubing for his CPAP machine when it wasn't in use, R193 stated the staff had not provided anything like that. A second observation was made on 4/6/2022 at 8:15 a.m. and 8:50 a.m. the CPAP machine tubing was again noted hanging over the CPAP machine on the night stand. The comprehensive care plan dated, 4/7/2022, failed to evidence the storage of the CPAP mask/tubing when not in use. An interview was conducted on 4/6/2022 at 4:53 p.m. with LPN (licenses practical nurse) #1. When asked how a CPAP mask/tubing should be stored when it is not in use by the resident, LPN #1 stated it should be stored in a dated Ziploc

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

If continuation sheet Page 9 of 17

DEPARTMENT OF HEALTH AND HUMAN SERVICES **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 695 Continued From page 9 F 695 bag. When asked the purpose of keeping the tubing in the plastic bag, LPN #1 stated it was to keep the germs off of it. The physician order dated, 4/7/2022, documented. "CPAP mask and tubing to be stored in dated Ziploc bag when not in use. 11-7 (11:00 p.m. to 7:00 a.m.) shift to initiate new Ziploc bag each week. Date when changed." The facility policy, "Use and Maintenance of BI-PAP/CPAP Machine" failed to evidence documentation of how the tubing/mask is to be stored when not in use. The policy, documented in part, "1. 7-3 (7:00 a.m. to 3:00 p.m. shift) daily wash BI-PAP/CPAP mask and humidifier chamber daily with soapy water, then rinse and let air dry." ASM #1, ASM #2, the director of nursing, and ASM #3, the quality assurance/staff development/infection preventionist nurse were made aware of the above findings on 4/6/2022 at 5:19 p.m. No further information was provided prior to exit. (1) This information was obtained from the following website: https://medlineplus.gov/ency/article/001916.htm 2. For R194, the facility staff failed to store a CPAP mask/tubing in a sanitary manner. On the Initial Nursing Assessment, dated, 3/30/2022, R194 was documented as being alert but not oriented. Observation was made of R 194's room on

FORM CMS-2567(02-99) Previous Versions Obsolete

If continuation sheet Page 10 of 17

PRINTED: 09/12/2022 FORM APPROVED

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 695 Continued From page 10 F 695 4/5/2022 at approximately 1:30 p.m. The CPAP machine was observed sitting on the night stand. The tubing/mask were hanging over the machine, not store in any manner. A second observation was made on 4/6/2022 at 2:18 p.m. The resident was in their wheelchair watching TV. The CPAP tubing/mask were hanging over the headboard of the bed. Not in any type of covering. The physician order dated, 4/1/2022, documented, "BI-CPAP Use: 1. fill chamber to fill line with distilled water only. 2. To attach the water chamber to device, open top of machine, place chamber in device, chose top and secure. 3. Attach tubing to back of device and other end of the tube to the mask. Switch on device by pressing on/off button at bedtime." The comprehensive care plan dated, 4/3/2022, failed to evidence documentation related to the storage of a CPAP machine. An interview was conducted on 4/6/2022 at 4:53 p.m. with LPN (licenses practical nurse) #1. When asked how a CPAP mask/tubing should be stored when it is not in use by the resident, LPN #1 stated it should be stored in a dated Ziploc bag. When asked the purpose of keeping the tubing in the plastic bag, LPN #1 stated it was to keep the germs off of it. ASM #1, ASM #2, the director of nursing, and ASM #3, the quality assurance/staff development/infection preventionist nurse were made aware of the above findings on 4/6/2022 at 5:19 p.m.

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 11 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 695 Continued From page 11 F 695 No further information was provided prior to exit. F 697 Pain Management F 697 4/22/22 SS=E CFR(s): 483.25(k) §483.25(k) Pain Management. The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences. This REQUIREMENT is not met as evidenced by: Based on staff interview, facility document 1. Facility Staff failed to have a complete review, and clinical record review, it was pain management program for one of 21 determined the facility staff failed to have a residents; by failing to clarify physician complete pain management program for one of orders, failing to document the location of 21 residents in the survey sample, Resident # 24 pain, and failing to document the level of (R24). The facility staff failed to clarify the pain. The identified resident was found physician orders, document the location of pain not to be affected by the deficient practice. and document the level of pain for R24. 2. All residents with a need for pain The findings include: management program have the potential to be affected by the deficient practice. On the most recent MDS (minimum data set) 100% audit completed on all residents assessment, a quarterly assessment, with an with a pain management program to assessment reference date (ARD) of 2/24/2022, ensure completeness of deficient the resident scored a 14 out of 15 on the BIMS components. Audit completed as of 4/22/22. (brief interview for mental status) score, indicating the resident is not cognitively impaired for making daily decisions. In Section J - Health Conditions -3. All Licensed Staff will be re-educated R24 was coded as having frequent pain, the on the requirement of having a complete limited her day-to-day activities because of pain. pain management program, to include The resident rated the pain as a "6" on a pain order clarity and proper documentation of scale of 0 to 10, 10 being the worse pain ever felt location of pain and pain level. and zero being no pain. 4. DON/Designee will audit 50% of The physician orders dated, 3/11/2022, resident's Medication Administration documented, "Acetaminophen (Tylenol - used to Records (MARS) to ensure proper order

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 12 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 697 Continued From page 12 F 697 treat mild to moderate pain) (1)325 mg clarifications and complete documentation (milligrams) tablet, 2 tabs (tablets) by mouth (including pain location and pain level); every 6 hours as needed for pain." The physician audit will be completed weekly x 4 weeks order dated, 3/11/2022, documented, and then monthly x2 months. All findings will be reported to the QAPI Committee "Hydromorphone (Dilaudid) (used to relieve moderate to severe pain) (2) 2 mg tablet, 4 mg for continued review and oversight. every 4 hours as needed for pain." 5. 5/20/22 and ongoing The March 2022 MAR (medication administration record) documented the above medication orders: The Tylenol was administered on the following dates: time and with a pain scale" 3/19/2022 at 4:44 a.m. - pain scale of 3, no location documented 3/21/2022 at 7:29 p.m. - no pain scale documented, resident complained of "body aches." The March 2022 MAR documented the above medication orders. The Hydromorphone was administered on the following dates, time with a pain scale: 3/14/2022 at 5:00 p.m. -pain scale of 4 - no location documented. 3/19/2022 at 9:15 p.m. - pain level of 6 - no location documented. 3/20/2022 at 4:18 p.m. - pain level of 5 - no location documented. 3/21/2022 at 8:52 p.m. - pain level of 0 - location right hip and knee pain. 3/26/2022 at 3:06 p.m. - pain level of 0 - location riaht knee. 3/28/2022 at 3:08 p.m. - pain level of 5 - no location documented. Review of the nurse's notes for March failed to document the location or pain scales above. The April 2022 MAR documented the above medication orders. The Hydromorphone was

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 13 of 17

CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION			OMB NO. 0938-039 (X3) DATE SURVEY		
AND PLAN OF CORRECTION Í IDENTIFICATION NUMBER: 495400		IDENTIFICATION NUMBER:	A. BUILDING			MPLETED	
		B. WING		a	04/07/2022		
NAME OF F	ROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE		•	i	
THE CUL	PEPER		12425 VILLAGE LOOP CULPEPER, VA 22701				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETIOI DATE	
F 697	administered on the f pain scale: 4/1/2022 at 2:03 p.m location documented 4/3/2022 at 4:28 p.m location documented 4/4/2022 at 7:45 p.m location documented 4/6/2022 at 7:47 a.m location documented Review of the nurse's to evidence documented Review of the nurse's to evidence documented repain when the medic The comprehensive of documented in part, comfort/pain related f pain from falls PTS (f to R (right) hip fracture weight bearing) on R The "Approaches" do "Complete pain asse quarterly and PRN (a intensity/location of p scale to assess for in An interview was com practical nurse) #1, o When asked the proor medication, LPN #1 s assess the resident if non-pharmacological repositioning, ice or h skilled residents are a times refuse non- phar The above two medic	following dates, time with a pain scale of 6, no pain scale of 3, no pain scale of 5, no pain scale of 4, no s notes for April 2022 failed thation of the location of the ation was administered. care plan dated, 12/21/2021, "Problem: Alteration in tojoint pain and right sided prior to admission) that lead re currently NWB (non - LE (right lower extremity)." boumented in part, ssment upon admission, as needed) and when vain changes. Utilize pain tensity of pain." aducted with LPN (licensed on 4/6/2022 at 4:53 p.m. cess for giving a pain stated the nurse should f in pain, try to do	F 69				

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: VA0075

If continuation sheet Page 14 of 17

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 14 F 697 F 697 When asked where the pain scale is documented, LPN #1 stated it should be on the MAR. When asked where the location is documented, LPN #1 stated, it's in a note on the MAR. When asked if a pain scale should be documented with the pain medications. LPN #1 stated those medications should have some kind of parameters to give like mild to moderate pain or moderate to severe pain or by the pain scale. The facility policy, "Resident Comfort/Pain Management" documented in part, "The physician and staff in collaboration with the resident/resident's representative will establish a treatment regiment based on considerations of the following: a. The resident's medical condition. b. Current medication regimen. c. Nature, severity and cause of the pain. d. Course of the illness and e. Treatment goals....Pain management interventions shall reflect the sources, type and severity of pain... Pain Scale will be used each tine a prn (as needed) pain medication is administered. Pain Scale is posted in each MAR binder. Pain rating will be recorded along with the reason for the medication and with the results." ASM (administrative staff member) #1, the interim administrator, ASM #2, the director of nursing, and ASM #3, the quality assurance/staff development/infection preventionist nurse were made aware of the above findings on 4/6/2022 at 5:19 p.m. No further information was provided prior to exit. (1). This information was obtained from the following website: https://medlineplus.gov/druginfo/meds/a681004.h tml.

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 15 of 17

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING ____ 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 697 Continued From page 15 F 697 (2) This information was obtained from the following website: https://medlineplus.gov/druginfo/meds/a682013.h tml. F 812 Food Procurement, Store/Prepare/Serve-Sanitary F 812 4/22/22 SS=F CFR(s): 483.60(i)(1)(2) §483.60(i) Food safety requirements. The facility must -§483.60(i)(1) - Procure food from sources approved or considered satisfactory by federal, state or local authorities. (i) This may include food items obtained directly from local producers, subject to applicable State and local laws or regulations. (ii) This provision does not prohibit or prevent facilities from using produce grown in facility gardens, subject to compliance with applicable safe growing and food-handling practices. (iii) This provision does not preclude residents from consuming foods not procured by the facility. §483.60(i)(2) - Store, prepare, distribute and serve food in accordance with professional standards for food service safety. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview and facility 1. No residents were found to be affected document review, it was determined the facility by the deficient practice. staff failed to maintain clean kitchen equipment in one of two kitchens, the main kitchen. 2. All residents were at potential risk related to the deficient practice of the dirty The findings include: oven racks, based upon the potential for debris to get into food that is baked in the Observation was made of the main kitchen on ovens. The oven racks were cleaned 4/5/2022 at 11:28 a.m. The oven racks appeared thoroughly 4/5/22. to be covered in a brown substance. When asked

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Event ID: HY3C11

Facility ID: VA0075

If continuation sheet Page 16 of 17

PRINTED: 09/12/2022 FORM APPROVED

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING ____ 495400 B. WING 04/07/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12425 VILLAGE LOOP THE CULPEPER CULPEPER, VA 22701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 812 Continued From page 16 F 812 what the cleaning schedule was, OSM (other staff 3. A new weekly sanitation schedule will member) #3, the executive chef, stated they be implemented for the oven/racks. A new should be cleaned on a weekly basis, but may process for tracking the cleaning will also have been missed last week. When asked if they be implemented. could provide documentation when the ovens Dining Staff will be re-educated/retrained were cleaned last. OSM #1. the certified dietary on adherence to weekly sanitation for the manager, stated it was unlikely that they could oven/racks and the new tracking process. provide that. All education will be completed by 4/27/22. On 4/6/2022 at 10:41 a.m. OSM #1 was asked if they found the documentation of the oven having 4. Dining Director, Chef or Designee will been cleaned, OSM #1 stated, she doubted assign kitchen equipment cleaning per [OSM #3] could find that documentation. weekly sanitation sheets. Dining Director, Chef or Designee will audit sanitation The facility policy, "Cleaning and Sanitizing of sheets and actual kitchen equipment Work Surfaces." documented in part, "When (oven/racks) 3x/weekly for 2 months, to cleaning fixed equipment, (mixers, slicers, and ensure that kitchen equipment other equipment that cannot be readily immersed (oven/racks) are clean. Any noncompliant findings will be corrected immediately. All in water), the removable parts are washed and audit findings will be reported to the QAPI sanitized and non-removable parts are cleaned Committee for further review and with detergent and hot water." oversight. ASM #1, ASM #2, the director of nursing, and ASM #3, the quality assurance/staff 5. 5/2/22 and ongoing development/infection preventionist nurse were made aware of the above findings on 4/6/2022 at 5:19 p.m. No further information was provided prior to exit.

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: VA0075

If continuation sheet Page 17 of 17