ATEMEN	IT OF DEFICIENCIES OF CORRECTION	E & MEDICAID SERVICES  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			. 0938-0 E SURVEY
		495421	B. WING_	С		
IAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS OFFI OTHER	10/	13/2022
RIEND	SHIP HEALTH AND E	REHAB CENTER - SOUTH		STREET ADDRESS, CITY, STATE, ZIP CODE 5647 STARKEY ROAD		
		<u> </u>		CAVE SPRING, VA 24018		
(X4) ID PREFIX	SUMMARY ST	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL	Œ	PROVIDER'S PLAN OF CORRECTION	)N	000
TAG	REGULATORY OR	LSC (DENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROI DEFICIENCY)	D RE	COMPLE DAT
E 000	initial Comments		E 000	compliance for the deficiencies cited. However	noissimu	
	An unannounced	Emergency Preparedness		of this Plan of Correction is not an admission the deficiency exists or that one was cited correctly.	ıt a	
	survey was condu	Cted 10/11/22 through 10/12/22 i				
	I THE RECIBITY WAS IN	Substantial compliance with 49 l		F 756 (12VAC 5-371-300 (B) )		4 4 7 400
	) Urn ran 483./3.	Requirement for Long-Torm		Corrective Action(s):		11/7/20
	Care Facilities, No	O emergency preparedness		The facility immediately notified the fa Medical Director of the findings from the	icility's	]
F 000	i compiaints were ir	IVestigated during the survey		surveying team. The facility reviewed th	e	ŀ
	INTERCOMMEN	18	F 000	recommendations from the drug regime	n review	
	A			with the Medical Director and considera change occurred.	tion for	
	An unannounced	Medicare/Medicaid standard		priange occurred.		
	was conducted 10	al State Licensure Inspection		Identification of Deficient		
	Complaint was inve	/11/22 through 10/13/22. One estigated during the survey		Practices/Corrective Action(s):		
1	VA00053548 subs	tantiated no deficient practice.		Other residents throughout the facility have been affected; therefore, the DON	may	
	Corrections are rec	Juired for compliance with 42		and Unit Managers have performed an	, ADON, audit of	
	CFR Part 483 Fed	eral Long Term Care		all other residents on the same day of the	ne l	
- 1	requirements and \	/irginia Rules and Regulations		findings of resident #75 and #37. Any n	esident	
- 1	Sofoty Code average	f Nursing Facilities. The Life		who was noted as having an incomplete regimen review were discussed and	drug	
	Safety Code surve	y/report will follow.		consideration for change was given.		
- 1	The census in this	120 certified bed facility was				
- 1	119 at the time of t	he survey. The final sample		Systemic Change(s): The facility's policies and procedures	woro	
- 1	consisted of 24 cur	Tent resident reviews and 3		reviewed and no changes are needed a	t this	
	closed record revie	Ws.		time. The facility's medical records em-	Invee	
F 756   SS=D	Orug Hegimen Rev	iew, Report Irregular, Act On	F 756	will ensure all forms are complete prior	o having	
00_0	CFR(s): 483,45(c)(	1		both the Medical Director and DON reviews	ew and	
1	§483.45(c) Drug Re	gimen Review.		Monitoring:		
	9483.45(c)(1) The	drug regimen of each resident	23	The DON will be responsible for mon	itoring	
	licensed pharmacis	at least once a month by a	k	compliance. To assist with compliance	- 1	
	noonsed priamiacis	St.	ľ	monitoring, the DON, or designee, will p	erform	
- 1	\$483,45(c)(2) This	review must include a review	Į.	monthly drug regimen review audits. The will be responsible for implementing add	e DON	
	of the resident's me	edical chart		education, disciplinary action, and proce	SS	
			į.	changes to ensure compliance is mainta	ined.	
	§483.45(c)(4) The	pharmacist must report any	[	The findings from these audits, along wi	th the	
ĺ	irregularities to the	attending physician and the		corrective action will be presented to the Assurance Committee for review, analys	Quality	
	racility's medical dir	ector and director of nursing,	į	additional recommendations for change:	sin I	
			Ĭ	acility policy, procedure, practice, and le	ength in	
ATORY	DIRECTOR'S OR PROVIDE	PASUPPLIER REPRESENTATIVE'S SIGNAT	UBE N	which audits need to be continued.		
rande	8 S. Fun	10	5	7 7 4 4 4 4 7 7		X6) DATE
eficiency	statement ending with a	n netorini (f) denetara a fi fi d	- CX	counties Director of Holl Ser n may be excused from correcting providing sursing homes, find indings stated above are	WOF	

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days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

Facility ID: VA0419

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES						FORM	: 10/21/2022 APPROVED
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		495421	B. WING	·		1 10	C /13/2022
NAME OF I	PROVIDER OR SUPPLIER	·		1	STREET ADDRESS, CITY, STATE, ZIP CODE	10	10/2022
FRIENDSHIP HEALTH AND REHAB CENTER - SOUTH		HAB CENTER - SOUTH			647 STARKEY ROAD CAVE SPRING, VA 24018		
(X4) ID PREFIX TAG	(EACH DEFICIENCY I	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ED PREF TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	DBF	(X5) COMPLETION DATE
F 756	drug that meets the (d) of this section fo (ii) Any irregularities during this review meets attending the separate, written reattending physician director and director minimum, the reside and the irregularity (iii) The attending physician should do the resident's medical mirregularity has been action has been take the no change in the physician should do the resident's medical from the second should do the resident should be shoul	nust be acted upon. lude, but are not limited to, any criteria set forth in paragraph or an unnecessary drug. Is noted by the pharmacist must be documented on a port that is sent to the and the facility's medical or of nursing and lists, at a ent's name, the relevant drug, the pharmacist identified. The pharmacist identified or reviewed and what, if any, then to address it. If there is to the medication, the attending the medication, the attending the medication are retionale in the call record.  Contact the monthly that include, but are not the set or the different steps in	F	756			
	the process and ste when he or she ider requires urgent action This REQUIREMEN by: Based on staff interested and facility document failed to ensure drug upon for 2 of 5 residence with the findings include 1. For Resident #75	ps the pharmacist must take ntifies an irregularity that on to protect the resident. IT is not met as evidenced rview, clinical record review, nt review, the facility staff gregimen reviews were acted lents in the survey sample essary medications, Resident					

CENTE	RS FOR MEDICARE	& MEDICAID SERVICES		100	-			FORM	: 10/21/2022 APPROVED
STATEMENT	T OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	T (Y2) MIRT		ONSTRUCTION		0	MB NO.	. 0938-0391
AND PLAN U	OF CORRECTION	IDENTIFICATION NUMBER:							E SURVEY MPLETED
NAME OF C		495421	B. WING_					ľ	C <b>13/2022</b>
	PROVIDER OR SUPPLIER			STREE	ET ADDRESS, C	CITY, STATE, ZIP	CODE		10/2045
		EHAB CENTER - SOUTH			STARKEY RO. E SPRING, V				
PREFIX TAG	(CACH DEFICIENCY)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTS			N SHOULD ! E APPROPR	BE	(XS) COMPLETION DATE
F 756	2022, July 2022, an requesting a gradua review for the antide Sertaline and Trazo	months of April 2022, June nd August 2022 each al dose reduction (GDR) epressant medications odone.	F 75	56	3			×	
	Diastolic (Congestiv Obstructive Pulmon Atrial Fibrillation, Ma Generalized Anxiety					* * *			
	9/02/22 assigned the mental status (BIMS	nual minimum data set (MDS) t reference date (ARD) of e resident a brief interview for S) summary score of 10 out of sident was moderately						*	
	regimen reviews con the months of April 2 and August 2022. O 8:15 am, surveyor si	ident #75's clinical record on was unable to locate drug mpleted by the pharmacist for 2022, June 2022, July 2022, On 10/13/22 at approximately poke with the director of requested the drug regimen			ES ES	9.			
§ .	(LPN) #3 provided so Resident #75's drug 2022, June 2022, Ju The drug regimen re- physician and there indicating the drug re- reviewed by the physicial did not have physicial	O pm, licensed practical nurse surveyor with copies of regimen reviews for April 1/1/2022, and August 2022, eviews were not signed by the was no documentation egimen reviews were sician. LPN #3 stated they an signed pharmacy reviews une through August 2022.						w)	

DEPART	MENT OF HEALTH	AND HUMAN SERVICES  & MEDICAID SERVICES			PRINTED: 10/21/2022 FORM APPROVED
STATEMENT	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	LE CONSTRUCTION	OMB NO. 0938-0391 (X3) DATE SURVEY COMPLETED
		495421	B. WING	<u> </u>	C 10/13/2022
		EHAB CENTER - SOUTH	5	STREET ADDRESS, CITY, STATE, ZIP CODE 5647 STARKEY ROAD CAVE SPRING, VA 24018	IVI IVILYES
(X4) ID PREFIX TAG	(EACH DEFICIENCY I	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE COMPLETION
F 756	received monthly from physician liaison who Managers for review physician liaison who review. LPN #3 stated by Dr. (name omitted regimen reviews we seemed to be an issue back as sometimes directly to the pharm Resident #75's April stated in part "Ple	drug regimen reviews were om the pharmacy, given to the ho then distributed to the Unit w and then returned to the no provided to the physician for sted for any resident followed ed) (geriatric psychiatry), drug are sent to them and there sue with getting the reviews they would return the reviews macy.	F 756		
	50 mg qd (once a da (at bedtime)" Res 2022 drug regimen! apologize if this v could not find a respPlease review the possibility of a GDR Trazodone 25 mg H regimen review state Dr. (name omitted) r the third attempt for (name omitted) has following orders for	bility of a GDR: 1. Sertraline ay) 2. Trazodone 25 mg HS sident #75's June and July reviews each stated in part "was already addressed but I conse in the eChart or email of following orders for the It: 1. Sertraline 50 mg qd 2. Its" The August 2022 drug red in part "Please ensure receives this review, as this is a GDR that I do not think Dr. seenPlease review the the possibility of a GDR: 1.  2. Trazodone 25 mg HS"			
	policy entitled "Drug in part: 3. When there are p due to the finding of detailed recommenc provided to the attent psychiatrist and dire	and received the facility Regimen Review" which read charmacy recommendations if the drug regimen review, a chation will be promptly inding physician, designee or ector of nursing.			

CENTER	RS FOR MEDICARE	AND HUMAN SERVICES & MEDICAID SERVICES		E .	FORM	10/21/2022 APPROVED 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG	(X3) DAT	E SURVEY PLETED
NAMEORI		495421	B. WING_	<del></del>	1	C <b>13/2022</b>
	PROVIDER OR SUPPLIER SHIP HEALTH AND RE	HAB CENTER - SOUTH		STREET ADDRESS, CITY, STATE, ZIP CODE 5647 STARKEY ROAD CAVE SPRING, VA 24018		
(X4) ID PREFIX TAG	(EACH DEFICIENCY I	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT	LD BE	(XS) COMPLETION DATE
F 756	in the form of a writ regimen review.  On 10/13/22 at 3:48 with the administrat LPN #3 and discuss #75's drug regimen by the facility.  No further information presented to the su conference on 10/12. For resident # 37 ensure that the drug 2022, was reviewed a gradual dose reduattending physician.  Resident #37's diaglimited to the following depressive like epis diabetes mellitus, hinfarction, dysphagi.  The most recent que (MDS) with an assee 08/01/2022, assigned interview for mental out of 15 in section indicating the reside impaired.	vill require action to be taken ten response to the drug  B pm, the survey team met or, DON, assistant DON, and sed the concern of Resident reviews not being addressed on regarding this concern was rvey team prior to the exit 3/22.  If the facility staff failed to gregimen review for August and the recommendation for action was addressed by the concern was addre	F 75	56		
	surveyor was unable drug regimen review pharmacist.	to locate the August 2022				

On 10/12/2022 at 6:25 pm, surveyor spoke with

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		A. BUILDING	CON	(X3) DATE SURVEY COMPLETED C		
		495421	B. WING			13/2022
	PROVIDER OR SUPPLIER SHIP HEALTH AND RI	EHAB CENTER - SOUTH	5 5 C	E		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PROVIDER'S PLAN OF CORRECTI PREFIX (EACH CORRECTIVE ACTION SHOUL TAG CROSS-REFERENCED TO THE APPRODEFICIENCY)			(X5) COMPLETION DATE
F 756	review had not bee record yet and she as possible. On 10 surveyor noted that updated with a forr Recommendation 8/24/2022. The for pharmacist had recreduction for trazor medication) 50 mg and depression. Torm that a physici recommendation, to physician's responsible of the physician liaison, where the physician liaison, where the physician liaison is the physician liaison physician. LPN #3 followed by Dr. (not psychiatry), drug rethern, and there segetting the reviews would return the responsible of the finding a detailed recommended to the attraction of the physician of the physician in part:  3. When there are due to the finding a detailed recommended to the attractions and distributed in part:	sing (DON), who stated the en scanned into the medical would have that done as soon /13/2022 at 8:00 a.m., to the medical record had been mentitled, "Physician From Pharmacist", dated mindicated that the commended a gradual dose done (an antidepressant at hour of sleep for insomnia there was no indication on the ain had seen the line form was devoid of a see or signature.  10 pm, licensed practical nurse of drug regimen reviews were from the pharmacy, given to the who then distributed to the Unit law. Once reviewed by the unit cay reviews are then returned to bon, who provides them to the stated for any resident ame omitted) (geriatric regimen reviews were sent to be an issue with a back, as sometimes they eviews directly to the pharmacy. It is dand received the facility and and received the facility and Regimen Review" which read pharmacy recommendations of the drug regimen review, nendation will be promptly ending physician, designee or	F 756			

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/21/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES - F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				(X3) DATE SURVEY COMPLETED	
		495421	B. WING	,		C 10/13/2022		
	PROVIDER OR SUPPLIER SHIP HEALTH AND RE	EHAB CENTER - SOUTH		S 5	TREET ADDRESS, CITY, STATE, ZIP CODE 647 STARKEY ROAD CAVE SPRING, VA 24018	10/1	UIEVEE	
(X4) ID PREFIX TAG			ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD TAG CROSS-REFERENCED TO THE APPROPROPROPROPROPROPROPROPROPROPROPROPRO		BE	(X5) COMPLETION DATE		
	in the form of a writter regimen review.  On 10/13/22 at 3:4 with the administrat LPN #3 and discus #37's drug regimen by the facility.  No further informat presented to the su conference.	will require action to be taken in response to the drug  B pm, the survey team met tor, DON, assistant DON, and sed the concern of Resident in review not being addressed ion regarding this concern was irvey team prior to the exit		756				
F 761 SS=E	Drugs and biological labeled in accordate professional principal principal propriate access	and Biologicals h)(1)(2) g of Drugs and Biologicals als used in the facility must be nce with currently accepted bles, and include the sory and cautionary se expiration date when	F	761	F 761 (12VAC 5-371-300 (B)) Corrective Action(s): The facility immediately removed the medications stored improperly for reside and provided the resident with education surrounding medication administration a storage policies. The facility also remove discarded the unlabeled insulin along with improperly labeled bag. Lastly, the facility also remove the improvided all employees with education surrounding medication administration a storage of medications.	ent #27 n and ved and ith the ity	11/7/2022	
	§483.45(h)(1) In act Federal laws, the fabiologicals in locke temperature contropersonnel to have §483.45(h)(2) The locked, permanent storage of controlle the Comprehensive	e of Drugs and Biologicals ecordance with State and acility must store all drugs and d compartments under proper els, and permit only authorized access to the keys. facility must provide separately ly affixed compartments for ed drugs listed in Schedule II of the Drug Abuse Prevention and and other drugs subject to	87		Identification of Deficient Practices/Corrective Action(s): The facility audited all other residents as being safe to self-administer medical ensure their medications were being stoproperly with no others identified as being compliance. The facility also performed cart audit and administration audit to eninsulin were stored properly and medical weren't left unattended and were inacced. There were no other cases where medical were stored inappropriately. Additionally facility performed in-services with all states surrounding proper storage of medication.	tions to ored ing out of a 100% sure ations essible. cations by, the	*5	

DEPARTMENT OF HEALTH CENTERS FOR MEDICARI	HAND HUMAN SERVICES		PRINTED: 10/21/2022 FORM APPROVED			
		я	Systemic Change(s):  The facility's policies and procedures reviewed and no changes are needed a time. The facility's Unit Managers will p audits weekly to ensure compliance wit surrounding medication carts as well as resident's who have been deemed safe administer medications.  Monitoring:  The DON and ADON will be response	at this perform h storage s those to self-		
×			monitoring compliance. To assist with compliance monitoring, the DON and A designee, will review the monthly audits completed by the facility's Unit Manage DON/ADON will be responsible for Impl additional education, disciplinary action process changes to ensure compliance maintained. The findings from these aualong with the corrective action will be processed to the Quality Assurance Committee for analysis, and additional recommendation changes in facility policy, procedure, proc	DON, or s. rs. The ementing , and is udits, presented review, ons for actice.		
			# 22			
	20					
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 1	TIPLE CONSTRUCTION NG	(X3) DATE SURVEY COMPLETED		
	495421	B. WING		C 10/13/2022		
NAME OF PROVIDER OR SUPPLIER FRIENDSHIP HEALTH AND RI	EHAB CENTER - SOUTH		STREET ADDRESS, CITY, STATE, ZIP CODE 5647 STARKEY ROAD CAVE SPRING, VA 24018			
	ate		- 3			

Event ID:39TC11

Facility ID: VA0419

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**DEPARTMENT OF HEALTH AND HUMAN SERVICES** PRINTED: 10/21/2022 CENTERS FOR MEDICARE & MEDICAID SERVICES FORM APPROVED OMB NO. 0938-0391 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETION DATE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) F 761 Continued From page 7 F 761 abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected. This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, clinical record review, and facility document review, the facility staff failed to ensure medications/supplements were stored in a locked compartment in a resident room for 1 of 24 (Resident #27), failed to label and store medication appropriately on 1 of 4 wings (wing 1), failed to keep medications in direct line of sight until administered for 1 of 4 Residents during a medication pass (Resident #10), and failed to lock an unattended medication cart on 1 of 4 wings (wing 3), The findings include: 1. For Resident #27, the facility staff failed to store supplements in a locked compartment. Resident #27 had been approved to self-administer their supplements these were observed to be kept in an unlocked drawer in the residents room. Resident #27's diagnosis included, but were not limited to, quadriplegia and polyneuropathy. Section C (cognitive patterns) of Resident #27's quarterly MDS (minimum data set) assessment with an assessment reference date (ARD) of 07/22/22 included a brief interview for mental status (BIMS) score of 15 out of a possible 15

A			
STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY
AND PLAN OF CORRECTION	DENTIFICATION NUMBER:	A. BUILDING	COMPLETED
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	495421	B. WING	10/13/2022
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points.

Resident #27's clinical record included a provider

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	HS FOR MEDICARE & MEDICAID SERVICES		OMB NO. 0938-0391					
NAME OF	PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE					
FRIENDS	SHIP HEALTH AND REHAB CENTER - SOUTH		5647 STARKEY ROAD					
		(	CAVE SPRING, VA 24018					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	FULL DEELY (FACH CORRECTIVE ACTION OF CONTROL OF CONTRO		(OS) COMPLETION DATE				
F 761	Continued From page 8 order to keep the following supplements at bedside: coconut oil capsule (09/25/18), ginger root (07/31/19), super B-complex (07/31/19), turmeric (07/31/19), and vitamin D3 (07/31/19).	F 761						
	Resident #27's comprehensive care plan included the focus area keeps supplements per her choice, and as approved by MD at bedside, and completes self-administration. These include: Coconut Oil, Ginger Root, Super B Complex, Turmeric, and Vitamin D. Interventions included, but were not limited to, consult MD for discussion with patient should they be noncompliant with self-administration of these medications. Medications to be kept in a lock box in the patients room.		2 %					
	Resident #27's clinical record included a self-administration of medications assessment completed on 04/30/21 that was signed by the provider indicating the resident was granted approval for self-administration of medications.		· .					
	10/12/22 3:40 p.m., the surveyor observed Resident #27 open the second drawer of a small dresser and remove the following supplements Vitamin C, Super B complex, Dong Quai, D3, Magnesium, Biotin, Coconut oil. Resident #27 left a container of Hemp cream in the drawer and stated this was used for pain. Resident #27 stated they were going to let the staff administer her medications, she may have had a lock box one time, but she turned it back in.		€8					
	10/12/22 3:45 p.m., during an end of the day meeting with the Administrator, Director of Nursing (DON), and Assistant Director of Nursing (ADON) the issue regarding the supplements was discussed.		W\$1					

DEPART CENTER	TMENT OF HEALTH RS FOR MEDICARE	AND HUMAN SERVICES  & MEDICAID SERVICES					FORM.	: 10/21/2022 APPROVED
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONS		O	OMB NO. 0938-0391 (X3) DATE SURVEY COMPLETED	
		495421	B. WING					C 13/2022
		HAB CENTER - SOUTH		5647 ST	ADDRESS, CITY, STATE, ZIP ARKEY ROAD SPRING, VA 24018	CODE	101	10/11/11
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F 761	Continued From page	ge 9	F7	61				
	"Medication Storage document read in p container or compa storage of medication	e" policy date 03/2016. This art, "A medicine cabinet, rtment shall be used for						
	10/13/22 12:15 p.m. (LPN) #1 stated the supplements to the	., Licensed Practical Nurse by were returning the pharmacy.		į				
	No further information provided to the survicence.	on regarding this issue was vey team prior to the exit						
	2. The facility nursin with a Residents na insulin in a bag labe	ng staff failed to label insulin Ime and stored Novolog Peled Lantus insulin.						
	wing 1 with Register medication cart con with the name of Re insulin. Inside this cl 2 Lantus and 1 Nov	., checked medication cart red Nurse (RN) #1. This tained a clear baggy labeled esident #87 and Lantus lear baggy was 3 insulin pens olog. Only 1 insulin pen in Resident #87's name and Lantus).				v		
	for Lantus insulin (0 been discontinued b	cal record included an order 4/12/22). The Novolog had by the provider on 10/10/22. Included the diagnosis type 2				u	<u></u>	

10/13/22 1:03 p.m., RN #1 reviewed Resident #87's clinical record and stated the Novolog

DEPARTMENT OF HEALTH AND H CENTERS FOR MEDICARE & MEI					FORM	: 10/21/2022 APPROVED	
STATEMENT OF DEFICIENCIES (X1) PR	ROVIDER/SUPPLIER/CLIA ENTIFICATION NUMBER:			CONSTRUCTION		(X3) DATI	. 0938-0391 E SURVEY IPLETED
	495421	B. WING				C 10/13/2022	
NAME OF PROVIDER OR SUPPLIER FRIENDSHIP HEALTH AND REHAB C	ENTER - SOUTH		5647	EET ADDRESS, CITY, STATE 7 STARKEY ROAD VE SPRING, VA 24018	ZIP CODE	1 10/	19/2022
(X4) ID SUMMARY STATEMENT PREFIX (EACH DEFICIENCY MUST BE TAG REGULATORY OR LSC IDENT	PRECEDED BY FULL	ID PREFI TAG	x	PROVIDER'S PLAN (EACH CORRECTIVE / CROSS-REFERENCED T DEFICIE	ACTION SHOULD O THE APPROP	DBE	(XS) COMPLETION DATE
insulin had been disconting discarded the unlabeled in 10/13/22 the DON staff prowith a policy titled, "Medica policy read in part, "All main the pharmacy issued comprescription label or direct 10/13/22 3:45 p.m., the Adapon, and LPN #3 were issue regarding labeling ar pens.  No further information regard provided to the survey tear conference.  3. The facility staff failed to medication cart and left and containing an Aspirin 81 manti-inflammatory) and a Containing an Aspirin 81 manti-inflammatory) and a Containing an Aspirin 81 manti-inflammatory and a Containing and pass and pour observation nurse (LPN) #4 began prefersident #10. LPN #4 platablet and a Coreg 12.5 mg cup on the top of the medication of the surveyor's sight to cart unlocked and the cup	rovided the survey team ration Labeling." This redications shall remain redications shall remain ration label attached"  Idministrator, DON, made aware of the rad storage of the insulin rarding this issue was am prior to the exit  To lock an unattended medication cup grablet (nonsteroidal coreg 12.5 mg tablet theart failure and on the top of the ration made and paring medications for red an Aspirin 81 mg grablet in a medication cation cart located in redication cart located in redication cart and down the hall leaving the medication	F 7	761				

CENTE	AS FOR MEDICARE	& MEDICAID SERVICES		*	<b>~</b>		APPROVED	
STATEMENT OF DEFICIENCIES (X1) PR		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			OMB NO. 0938-039 (X3) DATE SURVEY COMPLETED		
NAME OF		495421	B. WING				C 13/2022	
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE	, ZIP CODE	10/	10/2022	
		HAB CENTER - SOUTH		5647 STARKEY ROAD CAVE SPRING, VA 24018	,			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PROVIDER'S PLAN OF CORRECTION IEFIX (EACH CORRECTIVE ACTION SHOULD BE AG CROSS-REFERENCED TO THE APPROPRIATI DEFICIENCY)			(XS) COMPLETION DATE	
F 880	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FIRE		F 70	61				
00-0	CFR(s): 483.80(a)(1)	(<)(4)(8)(1)				16		

DEPARTMENT OF HEALTH AND HUMAN SERVICES

## PRINTED: 10/21/2022 **DEPARTMENT OF HEALTH AND HUMAN SERVICES** FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING\_ 495421 B. WING 10/13/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **5647 STARKEY ROAD** FRIENDSHIP HEALTH AND REHAB CENTER - SOUTH **CAVE SPRING, VA 24018** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY F 880 (12VAC 5-371-180) 11/7/2022 F 880 Continued From page 12 Corrective Action(s): F 880 Upon learning of the encounter the survey §483.80 Infection Control team had with employee #4, the facility The facility must establish and maintain an immediately provided the employee with infection prevention and control program education, instructed the employee to wash their designed to provide a safe, sanitary and hands and cleaned/disinfected all equipment comfortable environment and to help prevent the being utilized by the employee. development and transmission of communicable **Identification of Deficient** diseases and infections. Practices/Corrective Action(s): The facility performed hand hygiene audits to §483.80(a) Infection prevention and control include use of shared medication equipment and program. found no other cases of non-compliance. The facility must establish an infection prevention Additionally, the facility immediately initiated staff and control program (IPCP) that must include, at education surrounded the facility's infection a minimum, the following elements: control practices, polies, and procedures. §483.80(a)(1) A system for preventing, identifying. Systemic Change(s): reporting, investigating, and controlling infections The facility's policies and procedures were and communicable diseases for all residents. reviewed and no changes are needed at this time. The Unit Managers will perform infection staff, volunteers, visitors, and other individuals control audits no less than weekly to observe providing services under a contractual and monitor hand hygiene surrounding arrangement based upon the facility assessment medication administration as well as use of conducted according to §483.70(e) and following shared medical equipment. accepted national standards; Monitoring: §483.80(a)(2) Written standards, policies, and The facility's Infection Preventionist will be procedures for the program, which must include. responsible for monitoring compliance, reviewing but are not limited to: weekly audits to ensure compliance as well as any trends that may exist. The infection (i) A system of surveillance designed to identify possible communicable diseases or Preventionist will be responsible for implementing additional education, disciplinary infections before they can spread to other action, and process changes to ensure persons in the facility:

(ii) When and to whom possible incidents of communicable disease or infections should be

reported:

(iii) Standard and transmission-based precautions to be followed to prevent spread of infections; (iv)When and how isolation should be used for a

resident; including but not limited to:

(A) The type and duration of the isolation,

compliance is maintained. The findings from these audits, along with the corrective action will be presented to the Quality Assurance Committee for review, analysis, and additional recommendations for changes in facility policy, procedure, practice, and length in which audits need to be continued.

CENTER	IMENT OF HEALTH RS FOR MEDICARE	AND HUMAN SERVICES			FORM	D: 10/21/2022 MAPPROVED			
Statement	TATEMENT OF DEFICIENCIES ID PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495421		(X2) MULTIPL A. BUILDING	(X3) DA	MB NO. 0938-0391 (X3) DATE SURVEY COMPLETED				
NAME OF S			B. WING	10	C 10/13/2022				
NAME OF PROVIDER OR SUPPLIER FRIENDSHIP HEALTH AND REHAB CENTER - SOUTH			STREET ADDRESS, CITY, STATE, ZIP CODE 5647 STARKEY ROAD CAVE SPRING, VA 24018						
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	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 13 depending upon the infectious agent or organism involved, and (B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances. (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact with residents or their food, if direct contact will transmit the disease; and (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.  §483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.  §483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.  §483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by:  Based on staff interview, facility document review, and during a medication pass and pour observation, the facility staff failed to maintain an infection prevention and control program to provide a safe, sanitary, environment and help prevent the development and transmission of communicable disease and infections on 1 of 4 facility wings, Wing #3.		F 880						
	The findings include	d:							

During a medication pass and pour observation,

DEPART	MENT OF HEALTH	AND HUMAN SERVICES				PRIN	VTED:	10/21/2022
CENTER	RS FOR MEDICARE	& MEDICAID SERVICES						APPROVED 0938-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1.0		LE CONSTRUCTION		3) DATE COMP	SURVEY
		495421	B. WING		<u> </u>		10/1	3/2022
NAME OF I	PROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE			
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F 880	Continued From pa	ne 14	=	380				
	the facility staff faile and failed to sanitiz	d to perform hand hygiene e vital sign equipment	r	000			25	
	between resident us	5 <b>0S.</b>						
	pass and pour obselicensed practical nu #44's blood pressur utilizing a Dinamap placed the blood pro arm and the oxyger finger. LPN #4 faile pressure cuff or the	am, during a medication ervation, surveyor observed urse (LPN) #4 obtain Resident re and oxygen saturation vital sign machine. LPN #4 essure cuff on the resident's a sensor on the resident's and to sanitize the blood oxygen finger sensor namediately returned the				1 12		
	Dinamap vital sign i area. The vital sign attached compartm Sanicloth sanitizing perform hand hygie #44's room following administering medic available in Resider	machine to the hall storage machine included an ent with a container of Super wipes. LPN #4 also failed to ne prior to exiting Resident g obtaining vital signs and cations. Hand sanitizer was not #44's room beside the door available in the resident's	521					
	cart and began prep Resident #10 without bottle of hand saniti the medication cart. #10's medication, LI Dinamap vital sign if #10's room and obtatemperature, and or performing hand hy sanitize the blood p sensor following use	y returned to the medication paring medications for at performing hand hygiene. A zer was available on top of While preparing Resident PN #4 stopped and obtained a machine, entered Resident ained a blood pressure, kygen saturation without giene. LPN #4 failed to ressure cuff or oxygen finger e and returned the vital sign The Dinamap vital sign					ii.	

machine included an attached compartment with

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	(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		F8			

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AND PLAN OF COHHECTION I IDENTIFICATION NUMBER.			(X2) MULTIPLE CONSTRUCTION A. BUILDING				(X3) DATE SURVEY COMPLETED			
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NAME OF PROVIDER OR SUPPLIER FRIENDSHIP HEALTH AND REHAB CENTER - SOUTH				5	STREET ADDRESS, CITY, STATE, ZIP CODE 5647 STARKEY ROAD CAVE SPRING, VA 24018					
(X4) ID PREFIX TAG	(EACH DEFICIENCY I	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD I	8E	(X5) COMPLETION DATE		
F 880	assistant director of concern of LPN #4 hygiene and sanitize between resident us.	tirector of nursing, and f nursing and discussed of failing to perform hand e shared medical equipment ses. on regarding this concern was provey team prior to the exit	F8	380						
	2									