

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/07/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495166	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/12/2025
NAME OF PROVIDER OR SUPPLIER STRATFORD HEALTHCARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 508 RISON STREET DANVILLE, VA 24541	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	<p>INITIAL COMMENTS</p> <p>An unannounced Medicare/Medicaid abbreviated survey was conducted 06/10/25 through 06/11/225. Corrections are required for compliance with the following 42 CFR Part 483 Federal Long Term Care requirements.</p> <p>Six complaints were investigated during the survey:</p> <p>VA00064385-compliant with regulations VA00063626-compliant with regulations VA00063587-compliant with regulations VA00063573-compliant with regulations VA00063378-noncompliant VA00062720-compliant with regulations</p> <p>The census in this 60 certified bed facility was 49 at the time of the survey. The survey sample consisted of 3 current resident reviews and 3 closed record reviews.</p>	F 000		
F 805 SS=D	<p>Food in Form to Meet Individual Needs CFR(s): 483.60(d)(3)</p> <p>§483.60(d) Food and drink Each resident receives and the facility provides-</p> <p>§483.60(d)(3) Food prepared in a form designed to meet individual needs.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, staff interviews, clinical record review, and facility document review, the facility staff failed to provide a resident with food prepared in a form designed to meet the individual needs for 1 of 6 sampled residents. (Resident #3)</p> <p>The findings include:</p>	<p>F 805</p> <p>F 805</p> <p>1. Resident #3's tray was immediately corrected to the ordered therapeutic textured diet.</p> <p>2. Current residents have the potential to be effected. A 100% audit was completed</p>	7/3/25	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

07/02/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 805	<p>Continued From page 1</p> <p>For Resident #3, the facility staff failed to ensure meat was ground as indicated for a mechanical soft diet as ordered by a medical provider to meet the resident's dietary needs.</p> <p>Resident #3's diagnosis list indicated diagnoses that included, but were not limited to, Congestive Heart Failure, Dysphagia, Transient Cerebral Ischemic Attack, Glaucoma, Anemia, Peripheral Vascular Disease, Chronic Kidney Disease-Stage 3, Unspecified Dementia, and History of Falling.</p> <p>The most recent minimum data set (MDS) with an assessment reference date (ARD) of 6/2/25, assigned the resident a brief interview for mental status (BIMS) summary score of 7 out of 15 for cognitive abilities, indicating the resident was severely impaired in cognition. A review of Section K (Swallowing/Nutritional Status) was coded in section K0520. Nutritional Approaches with "C-Mechanically altered diet" and "D-Therapeutic diet."</p> <p>A review of the clinical record revealed the following documentation:</p> <p>A speech therapy patient referral and history note dated 5/28/25 read in part, "...Reason for referral...referred to ST (speech therapy) via nursing as patient's family is requesting diet downgrade..."</p> <p>A "Diet Order & Communication" form dated 5/28/25, which read in part, "...Diet Change...Texture...Mechanical Soft..."</p> <p>A review of the comprehensive care plan disclosed a focus that read in part, "...Resident</p>	F 805	<p>immediately of all therapeutic textured diets to ensure the resident had received the appropriate tray.</p> <p>3. Dietary and licensed nursing staff in-serviced by DON/designee on providing meals per tray ticket and following diet orders policy. Dietary staff in-serviced by Dietary Manager/designee on mechanically altered diets.</p> <p>4. the Dietary Manager/designee will monitor tray line for accurate fulfillment of resident tray tickets weekly x 12 weeks to ensure resident received meal according to tray ticket and diet order.</p> <p>5. The DON will report finding of the monitoring to the monthly QA committee meeting for review and recommendations.</p>	

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F 805	<p>Continued From page 2</p> <p>has increased nutrition/hydration risk related to...dysphagia...therapeutic diet, mechanically altered diet...Edited: 06/02/2025..." A review of the interventions read in part, "...Provide diet per order..."</p> <p>A medical provider orders with a start date of 6/9/25 read in part, "...Dietary...Cardiac, Mech Soft (mechanical soft)..."</p> <p>On 6/10/25 at 12:34 PM, surveyor observed Resident #3 in her room with her lunch tray. The plate contained a regular pork chop with gravy cut into a few large strips and a piece of custard pie with crust. Certified nursing assistant #3 (CNA#3) was present in the room. Surveyor requested to see the resident's tray ticket and it read in part, "...Cardiac-Mech Soft (mechanical soft)...Ground Smothered Pork Chop...Sweet Potato Pie (no crust)...NURSING TO ASSIST TO CHOP MEAT..." CNA#3 informed surveyor she was assisting Resident #3 with eating and agreed the pork chop should have been ground.</p> <p>On 6/10/25 at 12:37 PM, dietary manager accompanied this surveyor to Resident #3's room and observed the plate and the resident's tray ticket. She agreed the resident should have received ground meat with gravy and the pie should not have crust. She informed surveyor the daughter wants the resident's diet to be upgraded. She stated she would get Resident #3 a new tray.</p> <p>On 6/10/25 at 1:05 PM, surveyor spoke via phone conversation with Resident #3's responsible party and she informed surveyor speech therapy is working with her mother, and she is supposed to be on a mechanical soft diet and her meat is</p>	F 805		

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F 805	<p>Continued From page 3</p> <p>supposed to be ground.</p> <p>On 6/11/25 at 8:10 AM, surveyor observed Resident #3 with her breakfast meal in her room and other staff #3 (OS#3) was present in the room. Surveyor reviewed the tray ticket and resident had the appropriate items remaining on her tray. OS#3 stated resident had already eaten her eggs and sausage.</p> <p>On 6/11/25 at 9:16 AM, surveyor interviewed CNA#4 and she informed surveyor she assists Resident #3 with her meals at times and the resident is supposed to be on a mechanical soft diet.</p> <p>On 6/11/25 at 9:28 AM, surveyor spoke with CNA#5 and she informed surveyor she assists Resident #3 with eating at times and resident eats "chopped meats."</p> <p>On 6/11/25 at 10:47 AM in an interview with administrative staff #4 (AS#4), she stated Resident #3's family is not agreeing with the resident's diet, and they did not want her on puree, the family wants a regular diet with chopped meats. Surveyor and AS#4 discussed Resident #3's tray ticket and AS#4 informed surveyor the mechanical soft diet tray tickets "default to ground meats" in the tray tracker system and that's what prints on the tray ticket, so that is why "nursing to assist to chop meat" was put on the bottom of the tray ticket, because they were trying to give the resident a liberalized diet.</p> <p>On 6/11/25 at 10:53 AM, surveyor interviewed the speech therapist, and she agreed the pork chop served at lunch yesterday (6/10/25) should have been ground from a safety standpoint. She stated</p>	F 805		

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F 805	<p>Continued From page 4</p> <p>the resident's two daughters do not agree on the resident's diet, one brings regular food and the other brings mechanical soft foods.</p> <p>This concern was reviewed on 6/11/25 at 11:49 AM during the pre-exit meeting with the administrator, interim director of nursing, and regional director of clinical services.</p> <p>Surveyor requested and received a facility policy titled, "Diet Orders Policy" with a revision date of 3/18/24, which read in part, "...The facility will ensure residents are provided meals as ordered by their healthcare provider...the Food and Nutrition Services Manager will utilize a tray card identification system to ensure that each resident receives his or her diet as ordered..."</p> <p>Surveyor was provided with a "Diet Descriptions" document that read in part, "...Mechanical Soft...The regular ground diet is for adults who have difficulty chewing...Foods that are difficult to chew are replaced with foods that have been altered into a form that can be easily chewed. Foods that may be modified because they are tough and difficult to chew include meats..."</p> <p>No further information was provided to the survey team prior to exit on 6/11/25.</p>	F 805		