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November 18, 2025

via: UPS and Email

The Honorable John Dunn, DVM, PhD, EMBA-SL
State Health Commissioner
Tennessee Department of Health
710 James Robertson Parkway
Nashville, TN 37243

The Honorable Karen Shelton, MD, FACOP
State Health Commissioner
Virginia Department of Health
109 Governor Street
Richmond, VA 23219

Dear Commissioner Dunn and Commissioner Shelton:

Pursuant to Section 6.04(b) of the Fifth Amended and Restated Tennessee Terms of Certification dated January 1, 2025, and to the Virginia Order and Letter Authorizing a Cooperative Agreement dated October 30, 2017, Ballad Health made timely submission of its Fiscal Year 2025 ("FY25") Annual Report. Since the date of that submission, Ballad Health discovered certain information that should be revised. Ballad Health hereby submits an amended Fiscal Year 2025 Annual Report (the "Amended Report") with the below revisions.

- I. **Item #1 Clinical Council: (Membership) Pg. 18** – Some providers were placed in the incorrect section of the table based on employment status as of July 1, 2025. Additionally, one provider's name was misspelled (Dr. Abkes was spelled Abes).
- II. **Item #21 Data: (Access Measure Data Table) Pg. 54** – "FY25 Results" incorrectly reflected as "(declined)" compared to baseline for measures #4 "Population within 15 miles of an emergency department %" and #5 "Population within 15 miles of an acute care hospital (%)" . They should have been reflected as "(improved)". Page 8 of the Executive Summary has been updated to reflect that Ballad Health improved in 20 of 25 access measures.
- III. **Item #4 Quality: Reported in Attachment 2 "Comparison to Similarly Sized Systems" and Attachment 3 "Comparison of Ballad Health Facilities to National Averages" (READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate) Pgs. 91, 97, and 102 –** The baseline percentage for "Top 10% in the Nation" was incorrectly reflected as "94%". It should have been reflected as "9.4%".

IV. **Item #4 Quality: Reported in Attachment 2 “Comparison to Similarly Sized Systems” (Readmissions 30 Days Rate%) for Methodist LeBonheur Health Pg. 91 – The rates for this section were incorrect.**

	As Reported	As Amended
READM 30 AMI	13.4%	13.1%
READM 30 CABG	9.6%	11.0%
READM 30 COPD	17.5%	17.8%
READM 30 Hip/Knee	5.0%	4.9%
READM 30 Heart Failure	19.9%	18.7%
READM 30 Pneumonia	15.5%	16.0%

V. **Item #4 Quality: Reported in Attachment 2 “Comparison to Similarly Sized Systems” and Attachment 3 “Comparison of Ballad Health Facilities to National Averages” (Hip and Knee Complications) Pgs. 91, 97, and 102 – Formatting issue caused incorrect display of percentages (e.g., 0.03 instead of 2.8%).**

The Ballad Health Amended Annual Report covers the same timeframe of the original report - July 1, 2024, through June 30, 2025 (the “Reporting Period”).

As always, we welcome any questions or comments that you may have.

Sincerely,



Karen Seiden
SVP, COPA Compliance Officer
Ballad Health

cc: Jonathan Skrmetti
Tennessee Attorney General and Reporter

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Tennessee Deputy Attorney General

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Virginia Senior Assistant Attorney General

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