VIRGINIA DEPARTMENT OF HEALTH ADVISORY BOARD OFFICE OF EMERGENCY MEDICAL SERVICES

ACUTE CARE COMMITTEE

THURSDAY, MAY 05, 2022 3:00 P.M.

EMBASSY SUITES BY HILTON RICHMOND 2925 EMORYWOOD PARKWAY RICHMOND, VIRGINIA 23294



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| 1 APPEARANCES | 1 VIRGINIA DEPARTMENT OF HEALTH ADVISORY BOARD |
| 2 COMMITTEE MEMBERS IN APPEARANCE: | 2 OFFICE OF EMERGENCY MEDICAL SERVICES |
| 3 JEFFREY YOUNG, CHAIR | 3 ACUTE CARE COMMITTEE |
| 4 SHELDON BARR, TRAUMA CENTER ADMINISTRATOR | 4 THURSDAY, MAY 05, 2022 |
| 5 BETH BROERING, LEVEL I TRAUMA CENTER | 5 3:00 P.M. |
| 6 KELLY BROWN, LEVEL II TRAUMA CENTER | 6 CHAIR YOUNG: Everybody, we can get |
| 7 DR. BRYAN COLLIER, LEVEL I TRAUMA CENTER | 7 started. It'll be a little casual. I can't even |
| 8 SONIA COOPER, BURN CENTER | 8 remember when the last meeting was. Did we get |
| 9 PIER FERGUSON, NON-DESIGNATED HOSPITAL | 9 minutes of any kind? |
| 10 DR. TERRAL GOODE, LEVEL II TRAUMA CENTER | 10 MS. CARTER: I don't have, do you |
| 11 TRACEY JEFFERS, LEVEL III TRAUMA CENTER | - I |
| 12 CATHY PETERSON, PEDIATRIC TRAUMA CENTER | 11 have them in front of you because 12 CHAIR YOUNG: No. |
| 13 DR. KEITH STEPHENSON, LEVEL III TRAUMA CENTER | |
| 14 RICHARD SZYMCZYK, PHC REP | 13 MS. CARTER: I can't even pull them |
| 15 | 14 up right now. |
| 16 OTHERS IN APPEARANCE | 15 CHAIR YOUNG: Well, we can vote on |
| 17 VALERIE QUICK | 16 to approve them anyway. So basically, what we |
| 18 RON PASSMORE | 17 have been working on, we've been working on these |
| 19 GEORGE LINDBECK | 18 2 same things for nigh on 2 and a half years at |
| 20 MOHAMED ABBAMIN | 19 this point, which was the trauma program managers |
| 21 WILLIAM WEBER | 20 working on revising the Commonwealth Designation |
| 22 AMANDA TURNER | 21 Manual, part one. And that revision also entailed |
| 23 ROBERT TEWEY | 22 looking at the College of Surgeons' optimal |
| 24 AMANDA LORETI | 23 resources document and looking at what kind of |
| 25 LORI STURT | 24 crosstalk there was between those two. And that |
| 23 LON 310101 | 25 is what percent done that first part? |
| | 3 5 |
| | |
| 1 JOSH ORZEL | 1 MS. BROERING: I'll defer to Tracey |
| 2 DALLAS TAYLOR | 2 as the newly elected leader of the Trauma Program |
| 3 TIMOTHY KENNEDY | 3 Managers. |
| 4 KATHY BUTLER | 4 CHAIR YOUNG: So, Tracey. |
| 5 CHRIS MONTERA | 5 MS. JEFFERS: The trauma |
| 6 WHITNEY PIERCE | 6 designation manual, the trauma program, managers |
| 7 JAMES GIEBFRIED | 7 workgroup, we have actually, that one has come to |
| 8 MINDY CARTER | 8 completion. We've gone through everything and |
| 9 | 9 capability forms that we've also looked at as |
| 10 | 10 part of the designation. And those are going to |
| 11 | 11 be talked about today. We just received the burn. |
| 12 | 12 We have received peds and adults from their |
| 13 | 13 specialties also. I know that. |
| 14 | 14 CHAIR YOUNG: Okay. So this still |
| 15 | 15 has to go through the whole thing, right? Does |
| 16 | 16 this whole committee have to approve everything? |
| 17 | 17 MS. JEFFERS: This committee asked |
| 18 | 18 for the trauma program management group to do |
| 19 | 19 this task. |
| | |
| 20 | 20 CHAIR YOUNG: Right. |
| 20 21 | |
| | 20 CHAIR YOUNG: Right. |
| 21 | 20 CHAIR YOUNG: Right. 21 MS. JEFFERS: Part of the task has |
| 21 22 | 20 CHAIR YOUNG: Right. 21 MS. JEFFERS: Part of the task has 22 been completed which would be the designation 23 manual. So that would have to come back to this 24 committee. And this committee would have to |
| 21 22 23 | 20 CHAIR YOUNG: Right. 21 MS. JEFFERS: Part of the task has 22 been completed which would be the designation 23 manual. So that would have to come back to this |



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1 Office of EMS. CHAIR YOUNG: So can that document 3 be sent out? Or does it have to be reviewed, 4 whatever their revised document can be sent to 5 the committee? 6 MS. JEFFERS: Yeah. CHAIR YOUNG: Because otherwise. 8 it'd be impossible to look through the whole 9 thing here, obviously. 10 MS. CARTER: It could be sent to 11 the committee. There is no issue that. 12 CHAIR YOUNG: And, did you by any 13 chance highlight those areas that changed? 14 Is there at least a track change? 15 Copy? 16

MS. JEFFERS: We put one to a close 17 together, but it's significant to change. 18 CHAIR YOUNG: Well, I mean, let's 19 say we discuss it next time as we discuss it, if 20 you could then say, okay, go to this page, we 21 change this, that's probably all we need. But I 22 think people are going to have to look at it 23 somewhat beforehand. 24 MS. JEFFERS: Okay. We can send it

25 out to this group without a problem. For God's

1 sake, do not reply all if you have a question or 2 comment. CHAIR YOUNG: So that is part one 3 4 of that task. Now, the new optimal resource

5 document has come out. After that is done, do you 6 want to then do a crosswalk with that before it 7 goes up? We can't send it up and then send it up 8 again later. MS. JEFFERS: That would be to the 10 discretion of this committee. That's when it's 11 just come out ... 12 CHAIR YOUNG: I think what we could 13 do is look at what you have. And some of us are 14 getting to know the new document pretty well from 15 the college. And we can just kind of get a 16 spitball of what looks best. Is that okay, that 17 we just kind of, because I don't think there are 18 any monumental changes. I mean, a lot of them are 19 IR and some other stuff. 20 MS. BROERING: This is Beth 21 Broering from the Trauma Level 1 representative.

22 I think it behooves us to take the recommended 23 standard changes the trauma program managers went 24 through the recommendations, and then compare 25 this to what I'm gonna call a draft final

1 document. And then compare those two standards 2 that include process measures that are nuances of 3 the new ACS standards for all levels and say, "Do

4 we need to make modifications to what we

5 suggested?" Because if we don't, then we're going

6 to be years behind the national standard. 7 CHAIR YOUNG: Right. So we're not

8 going to send this past this committee until we

9 do that. Correct? We shouldn't. I mean,

10 otherwise. Yeah. Okay. So what we can say is next

11 time at the minutes, next time we have this

12 meeting, I would say that should be pretty much 13 the meeting. Then, we'll have this set out

14 beforehand. We'll discuss what it is such that at

15 the end, so you're not going to be, "Well, it's 3

16 months," right? Do you think you'd have some

opportunity to see the crosswalk with the new 18 optimal dock by 3 months from now? Or I could try

and do it too, between the 2 of us, hopefully, we

20 can.

7

21 MS. BROERING: It may actually be

22 helpful to have a fresh set of eyes.

23 CHAIR YOUNG: Okay, well, the,

24 that's pretty fresh to me at this point, but I'll

25 look at it. I'll try to figure it out. Okay. So

1 for the next meeting, pretty much the entire

2 agenda is going to be reviewing the changes in

3 the new designation manual and making

4 recommendations. If we have to make new edits,

5 we'll recommend those and if not, theoretically,

6 it could be approved. I think we should try to

7 get this comparison to the new optimal dock done

8 at the next meeting. Otherwise, it'll be 9

9 months, right? So there'll be another 3 months

10 before we can do that, and then another 3 months

11 before it could go up to the board, right? So

12 it'd be 9 months. So we should probably try our

13 best to take a shot at it next time.

14 MS. CARTER: So, before we go any

15 further, I just wanted to say that all these

little devices on the table are recording

devices. They are alive. Please announce your

name before you speak and do not turn them off.

The company will come in and turn those off at

20 the end of the meeting.

21 CHAIR YOUNG: All right.

22 MS. JEFFERS: I asked the program

23 managers. I did not want to speak for the

24 committee commitment. I'm sorry, this is Tracey

25 Jeffers, I currently am sitting at the level of 3



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11 13

1 the meetings. Alright. So we decided that that

2 will be the cornerstone of the next meeting.

- 3 We'll have the recommended changes beforehand.
- 4 And we'll hash it out at the next meeting. The
- 5 next thing that, yes, I'm sorry.

6 **COMMITTEE MEMBER:** If you're going

7 to send this out, does that mean that we just

- 8 review it, and then don't do anything with it
- 9 until, but I could still talk with like, who's
- 10 gonna send it out? I guess? What person could I
- 11 talk to? The person who actually sends out the
- 12 actual document, correct?

13 MS. CARTER: Tracey has taken on

14 the task of sending that out to the committee.

15 CHAIR YOUNG: And that's a

16 subgroup.

17 **COMMITTEE MEMBER:** I'll be able to

18 correspond with you?

19 MS. JEFFERS: Yes.

20 **COMMITTEE MEMBER:** Okay.

CHAIR YOUNG: Just don't hit reply

22 all.

21

23 MS. JEFFERS: Yeah. No "reply all." 24 CHAIR YOUNG: The next thing I just

25 wanted to bring up was making an official Vice-

1 point? Correct? We're talking about whether it

- 2 could be a combined visit, we were talking about
- 3 whether it should be within a certain period and
- 4 several other TPM said having a state and an ACS
- 5 visit within a constrained amount of time could
- 6 be very, very difficult. It was very, very
- 7 difficult. And since you have a gestalt of what
- 8 the new designation manual is, will that make it
- any easier? To have them close to get one? Okay.

10 So I'm not sure how much farther,

- 11 does anybody have proposals on how far we can go
- 12 with that? I know some of us in the ACS centers
- would like to just have one visit, but that's
- probably not going to happen. Does anyone have
- 15 any proposals on what to do? Terral?
- 16 DR. GOODE: For clarification.
- 17 When you say not close together, does that mean
- 18 that the state comes in very similar after ACS
- 19 comes? That's difficult for our combined visit in
- 20 general, doesn't seem feasible.
- 21 MS. JEFFERS: I think there were 2
- 22 questions on the table. One of those was can we
- 23 combine them? That was one question. And then the
- 24 other question is if you cannot do that, can we
- 25 make them close together?



16

17

CHAIR YOUNG: And I think people

3 MS. JEFFERS: With being combined,

4 I think that goes back to the office of BMS, and

5 their decision so that if you're not spinning

2 said they'd rather combine.

6 your wheels and wasting your time or not going,

7 sorry this is Tracey, maybe we go to Gary.

8 CHAIRMAN YOUNG: To what? Go to

9 what?

10 MS. JEFFERS: Go to Gary. And say

11 what are the probability possibility of this

12 occurring, so that this committee could then

13 embark on the task, other than that.

14 CHAIR YOUNG: So having done a lot

15 of state visits on a college visit, I think the

16 main difficulty is the chart poll, right? College

17 is not going to adopt the state's chart poll

18 requirements. But if the state could adopt the

19 method by which the college does it, I don't

20 think there's a whole lot, I just kind of been

21 visiting Colorado and visiting other states.

22 Basically, New York, New Jersey, Pennsylvania,

23 North Carolina, Colorado, and Florida, all have

24 an OEMS rep that is with the team. So the Office

25 of EMS is with the college team. They attend all

1 population and that their data or their PI

2 process, etcetera. So what does that look like?

3 What does good look like for the state for a

4 hospital that also has gone through ACS

5 verification? And how do we meet that in the

middle to make it efficient and effective for the

7 hospital and hospital personnel to be able to

meet those needs?

CHAIR YOUNG: Yeah, I think the

10 biggest, well, the first thing is to ask Gary.

11 Second, the biggest obstacle is really seeing

12 what needs to be seen, what is really markedly

different between the two. And as far as my

memory, the chart poll is markedly different.

15 Because you only poll 25 charts for the college.

16 MS. CARTER: And the ACS is also

17 doing a virtual review versus us doing an in-

18 person review and I don't think that we really

19 have any, there's been no intentionality on the

part of the office to even consider virtual

21 reviews at this point.

22 CHAIR YOUNG: It was a smaller area

23 to cover. No, that's a good point. I'm not sure

24 that could be combined. If that's the case.

MS. BROERING: Well, I mean, the

15

1 the meetings together. And often, they will have

2 their separate criteria on a separate sheet.

3 And they have the ACS Senior

4 Reviewer affirm that they've met all the state

5 criteria. So I'm just saying ways it's done in

6 other states. And that is the most common. Well,

7 the most common way is they just accept the ACSs.

8 But it is known in other places that you have

9 both teams there, you do your best to try to make

10 it so there's as much overlap as possible. And

11 then there's a discussion between the OEMs. And

12 it is possible in certain states that they would

13 not meet state criteria, or ACS or vice versa,

14 I've seen that happen. So I go with what you're

15 saying. Let's ask Gary what's possible.

MS. JEFFERS: Yeah.

CHAIR YOUNG: If it is possible to

18 somehow figure out a method to combine them, then

19 the committee can work on the process to combine

20 them.

16

17

21 MS. BROERING: I think the question

22 was what does good look like that is optimal for

23 the state to ensure that a hospital has met the

24 standard or the minimum standards that are in 25 place to provide optimal trauma care for their

25

1 review is a process, it's a process of validating

2 the Physical Review, whether it's virtual or in-

3 person, and only a process is being done to

4 validate the standards are being met. And care is

5 being provided in the best way. And that's the

6 methodology virtual versus in-person or whatever.

7 I guess the question is, are the standards being

8 met? And how can they be verified? And how can 9 that be verified in the best way that does not

10 put a huge burden on the trauma center?

11 CHAIR YOUNG: All right, so

12 let's...

MS. BROERING: Because right now, 13

14 for those Trauma Centers, who are both ACS and

15 state designated or verified, regardless of what

level, the burden is on the personnel of the

trauma center to do the work, right? I mean, it's

18 incredibly...

19

CHAIR YOUNG: So the first step

20 might be to make sure that we just don't have two

21 completely different manuals, which it sounds

22 like we probably do not, correct? So, there are

23 lots of ideas on how to do it. If we stick with

24 face-to-face in the state, the college doesn't 25 care. So the state visits usually only take 7, or

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| 1 | 8 hours | in general | anyway if that. | As long as the |
|---|---------|------------|-----------------|----------------|
| | | | | |

- 2 chart poll was the same, and you kind of did your
- 3 best to not have to do all kinds of different
- 4 things with paperwork, the state could have a
- 5 face-to-face the day before the college. I would
- 6 be perfectly willing to have that as long as it
- 7 wasn't two completely separate amounts of work
- 8 that you had to put together, the state could
- 9 come in person the day before the college could
- 10 do it virtually. The day and a half after it
- 11 would still only be probably 48 hours. It's a
- 12 half-day on one, a full day, and then a half-day.
- 13 So that would address several other things. We
- 14 just don't want to do that if the state is going
- 15 to require a whole different amount of work.
- 16 **MS. BROERING:** Well, there is that
- 17 onus, I mean, again, somebody else speak up, 18 please.
- 20 speaking.

19

21 **MS. BROERING:** They are completely

MS. CARTER: This is Beth

- 22 separate applications and the amount of work and
- 23 the data poll for the ACS application and the
- 24 types of data that are submitted for an ACS
- 25 application. And then what is submitted for the

- 1 driven by being on this side of things now, in
- 2 terms of the amount of time that we have to
- 3 actually go do a review and the number of people
- 4 that we are able to take realistically to do it.
- 5 Right now I am very frequently going back to the
- 6 Trauma Program Managers and asking for additional
- 7 documents that are not currently included in that
- 8 listing of documents that we're supposed to
- 9 review. And to be blunt with you, as you
- 10 mentioned 6 or 7 hours, is almost an impossible
- 11 thing to do. There's an awful lot of work that
- 12 goes in on my part before we ever go to review to
- 13 make sure...

23

- 14 **CHAIR YOUNG:** No, but the actual
- 15 in-person review, you start in the morning and
- 16 you go home by 3:30.
- 17 MS. CARTER: Yeah, but what I'm
- 18 seeing is the application itself, I do have plans
- 19 to modify that to some degree to make sure that
- 20 we can fit that, that we get more documentation
- 21 on the front end in some respects.
- 22 CHAIR YOUNG: Yes.
 - COMMITTEE MEMBER: So, to your
- 24 knowledge, other states who have decided that
- 25 they want to align with ACS, have there been

19 21

- 1 state is quite different as well. There are
- 2 aspects of the state application like the
- 3 question describing your trauma service structure
- 4 and describing your coverage of attending
- 5 surgeons and staff. You can copy and paste that
- 6 kind of question or answer some of those
- 7 questions or describe your injury prevention. But
- 8 there are very unique data aspects for college...
- 9 CHAIR YOUNG: Is the state
- 10 designation manual application codified in the,
- 11 is the application codified in the designation
- 12 manual?
- 13 MS. BROERING: No.
- 14 **CHAIR YOUNG:** So we could change
- 15 the application?
- 16 **MS. BROERING:** You can change the
- 17 application.
- 18 **CHAIR YOUNG:** So there are several
- 19 steps here. I guess step one, I would imagine
- 20 being what we're going to...
- 21 MS. BROERING: I mean, I'm
- 22 speaking, I'm probably speaking.
- 23 CHAIR YOUNG: Is it true?
- 24 MS. CARTER: I actually have plans
- 25 to revise part of that application. And that is

- 1 other states who have had a representative from
 - 2 ACS to help to guide this unification process?
 - 3 'Cause, there's somebody on that side who has
 - 4 seen this happen.
 - 5 **CHAIR YOUNG:** The only state that
 - 6 is completely outside ACS now is Pennsylvania.
 - 7 Ohio does both. But I've visited 25 states. So
 - 8 most states do not have better or anyone, is
 - 9 anyone else aware of this completely parallel
 - 10 process? I'm not aware of it anywhere else.
 - 11 **MS. BROERING:** There may be others
 - 12 and it may be different today. But if I recall
 - 13 correctly, in some of the original conversations,
 - 14 4 or 5 years ago, even. At the time of the Trauma
 - 15 System Assessment, when the college was here for
 - 16 the Trauma Systems Assessment, there was a
 - 17 discussion about North Carolina being an example
 - 18 that we could benchmark against where there are
 - 19 big state and ACS level centers that have
 - 20 somewhat of a combined visit.
 - 21 CHAIR YOUNG: Yeah, so the way
 - 22 North Carolina works is the EMS Medical Director
 - 23 for the state, the Trauma Medical Director, who
 - 24 has always been Mike Thomas, and the nurse
 - 25 administrator, for them come to the visit with



25

1 the college team. They sit in a separate room,

2 and they review those documents that are specific

3 to Carolina. And I believe they just provide kind

4 of a checklist, but the college report is the

5 report that goes in. But that's exactly what we

6 were saying. That whole team goes, they do their

7 own examination. We just would have to do our

8 best to make sure those two examinations are not

9 wildly different, because there's really no

10 reason for them to be wildly different. I mean,

11 there are 400 trauma centers verified by the ACS.

12 I know people feel strongly that

13 we have certain things that we want to preserve

14 in the Virginia system, the college system is

15 pretty well put together. And the way that they

16 do the manuals, we've had this conversation

17 before. So, we're not going to get rid of the

18 Commonwealth system. I would think figuring out a

19 way that we can decrease the amount of work for

20 the centers would be best. I mean, the other is

21 just to make sure that they're off cycle. But

22 that's even worse because then you're preparing

23 for a visit every 18 months. Well, let other

24 people talk.

25 It just seems to me that bending

1 maybe not a lot we're doing quite this way. If

2 that's the case, are we trying to blaze this

3 trail? And really, there's an easier way to do

4 it.

CHAIR YOUNG: Yeah, I mean, the one

6 thing that we've said from the beginning is we

7 would not require, there are states, Illinois, a

8 bunch of states require you to be visited by the

9 ACS. I don't think we would ever do that. I don't

10 think that's what the Commonwealth would want.

11 And if the center doesn't want the ACS coming,

12 they should be perfect. So we still have to

13 preserve some sort of state site visiting

14 process, because not everybody's going to do the

15 ACS, right? So that's number one. I don't know.

16 Correct me if I'm wrong, but I think it's

17 unlikely Virginia would just put into their code

18 like the other states have that the ACS has their

19 verification system. So bearing that in mind, we

20 would have to have a separate parallel ability to

21 do site visits independent of the ACS, right? But 22 as we've seen over the past 10 years, that number

23 of places has dropped smaller and smaller, as

24 most places have gotten all the level ones or ACS

25 now. And I don't know how many of the level twos.

1 over backward to try to preserve two completely

2 independent systems is not consistent with what

3 the rest of the country is doing. If we want to

4 live free and die and just say that's what we're

5 going to do here, that's fine, but it's not

6 consistent with what the rest of the country is

7 doing. And I think we would have to show that

8 there's value for us being one of the few states

in the country that doesn't do it that way.

10 **COMMITTEE MEMBER:** Yeah, I think a

11 lot of it makes a lot of sense. There's a lot of

12 aspiration for centers who want to do with that

13 to give both verifications. No, as you say, do it

14 in an off-cycle way, that's terrible.

15 **CHAIR YOUNG:** That's worse.

16 **COMMITTEE MEMBER:** I can't, I want

17 to throw myself on the track or something. I

18 would need to have it so that it is, very much

19 like you said, it's either a day, three-day

20 combined day visit. And if there's a path

21 forward, it's already been forged. If it's

22 somebody who already blazed this trail, I think

23 maybe our time is better served to not the kind

24 of reinvent the wheel again and see how is this

25 successfully implemented. Yes. Your point is that

1 MS. CARTER: Not all.

COMMITTEE MEMBER: No, not all of

3 them.

2

7

23

CHAIR YOUNG: They're getting

5 visited this, which one?

6 **COMMITTEE MEMBER:** Norfolk General.

CHAIR YOUNG: I thought they just

got visited.

9 MS. CARTER: No. They, no.

10 CHAIR YOUNG: Okay, we won't talk

11 about it. Anyway, so I think, number one, we

12 still have to preserve some part of the

13 Commonwealth site visit system, because number

14 one, not everybody's gonna want to have the ACS

15 come in. Number 2 is simple, I think. We should

16 look at what really brings value that needs to be

17 continued to be preserved in the Commonwealth

18 system that is not just bringing extra work

19 without bringing value.

COMMITTEE MEMBER: That was my next

21 question you brought up that was very interesting

22 is that there are certain aspects of the current

23 Commonwealth system that people really care a lot

24 about. I don't know that that's something that's

25 really well-publicized. Is that something that



20

Acute Care Committee May 5, 2022 CCR#17231-1 Page 8 26 28 1 only people in the know, know? Or what? It would 1 least I can speak for myself, but others can 2 be nice to have that somehow so that, if it is 2 speak up. It is incredibly difficult on a day-to-3 something that can be preserved that doesn't 3 day basis for program managers to say, to group 4 negatively impact the ACS sytem, then it can 4 some individuals, whether it's nurses or 5 physicians, or hospital administration. "Well, we 5 remain in that and it wouldn't be an issue versus 6 something that is contradictory to what ACS is 6 have to do this, but then we have to do this." 7 doing. And so how do we have to align those 7 Well, who do you have to do what for? And then 8 particular line items to fit the ACS model. 8 so, CME was one of them, especially if you are in 9 You're right, I think to do that, you're gonna be 9 an opposite cycle. Like, I have been, until I'm 10 well-positioned to move forward much more 10 more closely aligned now. But it's like, we have successfully. 11 to meet for this, we have to do this for this. 12 CHAIR YOUNG: Yeah, and we want to 12 And then, you're constantly bantering people for additional documents. You're asking for a 13 appreciate the work of TPM because this has been 14 a completely moving target as to what we're going neurosurgeon, you're asking for this, you're 15 to do here. Made worse by the fact that we have asking for a different report. 16 So, in being a good steward to our 16 met twice in 3 years. But what I remember from 17 the conversations around this room was nursing 17 Trauma Center and then the people that we work 18 education was a big difference. And that's easy with on a day-to-day basis and that 19 to preserve. I think if they see a senator is 19 organizational leaders and administrators across 20 like if you said okay, we'll make you do that. the visions of departments and services, you want to be able to have clear communication, you want 21 That sounds great. I mean Nursing Education was 22 the thing that was, CME was a big difference and to have accurate communication and you want to 23 make it so that it's easy for your teams to be 23 we changed that. I don't want to put anyone on 24 able to meet those standards as well. Because 24 the spot, that's the one thing that struck me 25 they're the ones that are meeting the standards, 25 that was people consistently brought up that the 27 29 1 requirements for nursing education were higher in 1 not you, not me. I'm just the messenger a lot of 2 the commonwealth, right? And wanted to preserve 2 times, and then, the messenger of, saying can you 3 that. All right, so the people, this is a 3 provide me this, whether it's staffing ratios, or 4 conversation we've had before. Do people have 4 CME, or reports to IR, whatever that is, you're 5 suggestions of what we should do? Yes. 5 the messenger and you're helping them, helping 6 MR. TAYLOR: This is Dallas Taylor. 6 the center. 7 And so, the more those messages 7 I would probably just make sure that the state can be timely consistent and then, because 8 has no issue with the virtual piece that Beth there's reporting for lots of other things, like 9 alludes to. There are some big differences in 10 how we refer to ACS versus the state. That scrubs and other things, so we want to be good 11 virtual view, the tour and all that, and how good 11 stewards of that for our hospitals. And that's what I think a lot, that's to me what I'm asking 12 the charts. Make sure that's what we meet, and

13 how they want to do the charts.

14 CHAIR YOUNG: Yeah, I think they

15 were saying they would never want a virtual. 16 MR. TAYLOR: But about the chart review, so like are we saying that when the HCS 17 18 reviewers review the charts and whatever feedback

19 they had, they would go along with that or...

20 CHAIR YOUNG: I think that one has

21 to be figured out.

22 MR. TAYLOR: Yeah. 23 MS. BROERING: I think the

24 challenge, and, I'm sorry, I interrupted you 25 Kathy, so go ahead. I think the challenge, at

for is let's make it work so that we're not individually working very hard twice... 14

15 CHAIR YOUNG: And that would be 16 okav if there's a lot of value in it. But we have

17 determined there's a lot of value in it. 18 MS. BROERING: Right.

19 **COMMITTEE MEMBER:** And also, as you 20 said about the inconsistency, it does, it eludes

credibility quite often if you say we need to do

22 this, and then I come back 3 or 4 months later,

23 I'm like, "I thought I need to do this but...

24 CHAIR YOUNG: That works very very

25 poorly to do that.



31 33

1 the documents are put together and the way the

2 charts are put together. And if that is the only

3 difference, that does not seem to me to be a

4 sufficient reason to not try to create some

5 synergy between the 2 processes. So can we try to

6 do that? If you send me the document, I'm happy

7 to go through the chapters and look at what the

8 differences are

MR. TAYLOR: This is Dallas. I'll

10 tell you, there are some service line differences

11 that the ACS requires you to have versus what ...

12 CHAIR YOUNG: Like which?

13 MR. TAYLOR: Like your level twos,

14 for example, State Bar and ACS, for example, and

15 there's a lot of stuff on that.

CHAIR YOUNG: Yeah. I think stuff

17 like that's easy.

16

18

MR. TAYLOR: But then there's a

19 quality matrix that ACS looks at, the states make

20 you look at ACS. That's the main thing. There is

21 some quality stuff that's stated in front.

22 CHAIR YOUNG: Oh, you mean time

23 antibiotic administration time to femur fracture

24 excision? Yeah. So if that's all the differences

25 there are. I would think that's surmountable.

1 times more advanced.

MS. PETERSON: And so I think

3 personally, I think the area that's the most

4 robust with the state stamina, or the nursing

5 education piece, other than that, I don't think

6 there's a huge difference.

CHAIR YOUNG: I mean, what you just

8 said is how I imagined it would look that we

9 would for those places that want to do the state

10 would have the state for those places want to do

11 both, they would go through their ACs process,

12 and there would be an additional process in

person or whatever, to go over those things and

14 that we're different. And make sure that those

15 are verified.

16

COMMITTEE MEMBER: I mean, I think,

17 from a workflow standpoint would be advantageous.

18 I mean, I know that COVID's kind of thrown a

19 monkey wrench backlog, and create opportunities

20 to come to do full state visit to each one of

21 these centers. It's already a huge mountain to

22 climb as it is, now being able to decrease some

23 of that would be raised.

24 CHAIR YOUNG: I don't know who

25 either knows the ACS process very well. But I



35 37

1 the trauma program managers and those individuals

2 that are having to write the applications and get

25 information so that the burden is removed from

3 the information or write a report. So the more we

4 can align, the easier it becomes for the center

5 to do the work to meet those, to meet and be

6 successful, and help the reviewers be really

7 successful and happy with what is provided to

8 them. I'm comfortable with that.

CHAIR YOUNG: I don't know how many 10 people who are uncomfortable with the college

11 process actually know the college process, have

12 actually gone through a PRQ or seen what the

13 output of a PRQ looks like. So, I'm happy to

14 provide that. I'm happy to provide our PRQ. And

15 people can look at it and like, "Oh, wow, there's

16 really nothing more that we need in this. There

17 may be more in it than we need regarding the

18 metrics, but those metrics aren't horrible to

19 know how many femur fractures you're fixing in 24

20 hours, et cetera. All right, so first of all, am

21 I allowed to talk to Gary outside of this

22 meeting?

23 MS. CARTER: You can talk to 24 anybody you like outside this meeting.

25 CHAIR YOUNG: I still don't 1 that we had. And we decided we needed to change

25 started, we compared ACS to the current manual

2 our manuals that we did that work, then we looked

3 at all the paperwork and went with [in

4 capabilities. And so all of those things have

5 been talked about, looked at, changed over. But I

6 don't think we've looked at it as a whole. And to

7 have just gotten the gray book to live our lives

8 by, so I think we need some time with that. And 9 to kind of absorb that. So I think handing over a

10 document that we think might be a good thing, I

11 don't think that that's going to move in one in

12 this group, or it's gonna get anything done any

13 faster.

14 CHAIR YOUNG: So that's another 3

15 months?

16 MS. JEFFERS: The trauma program

17 managers have worked on this. I would like to

18 defer to that meeting. So that we can hash these

19 things out on how we should present this, we

20 would love to have you as of 4:30 here, if you

21 can attend with us. And we can work as a

22 workgroup and separate into some workgroups so

23 that we're not attacking each other with our

24 people. So I would defer that. And also, before

25 we do all of this work once again, we have



40

1 earnest and honest conversations with the Office

2 of EMS, so that we understand why-

CHAIR YOUNG: Well, I will talk to

4 them about what is possible. But the concept of

5 sunk costs, if things that we worked on 3 years

6 ago simply are not optimal and not relevant now,

7 they should be discarded. Even if they took a

8 whole lot of work, and we really appreciate that

9 work. But that's the way it works.

MS. JEFFERS: Well, I think the

11 designation manual along with all the company

12 documents definitely needs to be looked at and

13 worked over. And we have definitely given its due

14 diligence. So I think that's something that...

15 CHAIR YOUNG: So you all may decide16 that we can see a draft and you may all decide we

17 can't see a draft.

MS. JEFFERS: You can see the

19 draft. I'm plugging the information ...

20 MS. CARTER: That's the definition

21 of a draft.

10

18

23

22 MS. JEFFERS: ... right now.

CHAIR YOUNG: Whatever most recent

24 document is on their computer.

25 MS. BROERING: I agree with what

1 Unfortunately, it's somewhat algorithmic, because

2 if the two sets of standards are going to be

3 wildly different, there's probably not any reason

4 to go any farther with doing anything about the

5 process. So I think the first thing is to see,

6 are they reasonably similar, and I'll ask Gary

7 what is within his comfort zone of what we could

8 do? Oh, look, who's here. I may talk to you in 10

9 minutes if I can. And so like, if they're

10 reasonably similar, but we've preserved what we

11 want from the Commonwealth if that's the case,

12 and I think we can pursue the process, right? Do

13 you do we all think that we'd have to have the

14 entire designation manual up through all of the

15 levels before we even talked about the process?

16 **MS. JEFFERS:** For that task to work

17 for the trauma program manager workgroup. So at

18 any point, you wanted to see where we were, or

19 are we staying with the documents we've been

20 working on? They're yours to look at? That's not

21 a problem at all. So I mean, I will send you what

22 we have so that you have an idea of what's been

23 said and done, I don't think that we have any

24 problem with that as a group. Because this

25 committee asked for it.

39

1 Tracey says and I said it before. The trauma

2 program managers worked incredibly hard over the

3 last year to kind of go standard by standard to

4 say, does this make sense? Should it be updated?

5 How should it be changed? And I think we were

 $6 \;\;$ thoughtful and methodical. We have not said okay,

7 what we said should be there compared to what the

8 grade book says. And we all said from the very9 beginning because we talked about it several

10 times, on multiple occasions during the meetings,

11 we're going to have to see what the gray book

12 says. It could be subject to change once the gray

13 book comes out, you know, this standard may have

14 to change or be augmented. So I do think that we

15 are, we should do that. But the standards and the

16 process are two different things, two completely

17 separate things, they are very interconnected.

18 But meeting the standards is one thing, and the

19 process of verifying that we meet standards is

20 another and that's where I have to make sure that

21 we're sort of separating that to a certain extent

22 that how do we do a process in the state, and

23 then these are the standards. So I don't think

24 that we should mix them up until...

25

CHAIR YOUNG: This is Jeff.

1 CHAIR YOUNG: I guess. So. I'm just

2 getting a little confused. So then what was the

3 concern that you brought up? That just we don't

4 interpret it as being in its final form?

5 **MS. JEFFERS:** The concern is it's

6 not ready to hand over the state, because the

7 gray book came out ...

CHAIR YOUNG: Okay. No, I don't

9 think anybody thought that was the case.

10 **MS. JEFFERS:** Now. As I said, you

11 tasked us with that anytime this committee,

12 anyone else really wanted to see those documents

13 that were available, or that weren't conveyed?

14 CHAIR YOUNG: Well, we don't really

15 have a Dropbox site.

MS. JEFFERS: You can E-mail

17 directly.

16

18 **CHAIR YOUNG:** But there was some

19 time in the past three years that we did do it,

20 we put it on the screen. And we went through a

21 variety of things. And that's where I got the

22 nursing education bug in my head and that's when

23 we determined CME.

24 COMMITTEE MEMBER: For the

25 Gradebook. I guess I'm not expecting it to be



45

42

1 changed in bold in the book, but there's an2 update that explains the differenc is between the3 old and new.

4 CHAIR YOUNG: No, I got it. I can
5 give it to you. It's an education session that
6 the VRC puts out.
7 COMMITTEE MEMBER: That way you

7 **COMMITTEE MEMBER:** That way you 8 don't need to comb the whole book

8 don't need to comb the whole book.

9 **CHAIR YOUNG:** Right. But that's the 10 difference between the old optimal resources and 11 the new optimal resources, not the difference 12 between theirs and the optimal resource? 13 **MS. PETERSON:** We're most

14 concerned about our conflicting areas on the same
15 topic.
16 CHAIR YOUNG: Right. That should

17 only be preserved if there's a really good
18 reason.

MS. PETERSON: ... we in essence
have done that because we've done that, we just
didn't have the grade book. What's the next plan?
Yeah, the grade book came out.

CHAIR YOUNG: So you guys just want

24 to do that. I mean, I'm happy to just say I'm25 happy to help. Terrell is happy to help. But do

1 certainly be different, but they should try to be

2 as synergistic as possible. And that we have to

3 preserve a genuine designation system because

4 everybody will want to be in the ACS. So all of

5 that infrastructure still needs to be in place. I

6 just want to say about the application. I did a

7 site visit in Florida. They have a 1500-page

8 Trauma Center document that they put together. It

9 has pictures of every room in it. And it was the

10 dumbest thing I've ever seen.

11 So we just don't need to go down 12 that rabbit hole. I mean, I think we could take a

13 real honest look at what the documents are

14 required in the grade book, like what documents

15 are not required in the grade book that the state

16 would require, and just not perpetuate something

17 that may be incredibly difficult for you to deal

18 with. And asking for more papers and asking more

stuff. The other thing that several of us wouldgladly be able to share privately is the way the

21 administrative documents are set up for the

22 college because they are very prescriptive about

23 what needs to be in each folder. And that may

24 address many of your concerns.

So I think there's still a little

1 you want that just to be the next step of what

2 you do now that you can get the Gradebook off the

3 web whenever you want? Okay.

4 (WHEREUPON, simultaneous talking.)

5 **CHAIR YOUNG:** So if that somehow 6 gets done between now and the next meeting, and 7 you feel comfortable sending it to the committee 8 after you've done that part, then you can send 9 it. If not, we can just discuss it in the next

10 meeting.

io incetting.

MS. JEFFERS: I feel very confidentabout what we have done.

13 **CHAIR YOUNG:** Okay.

14 MS. JEFFERS: We meet monthly and

sometimes every two weeks to get this done.CHAIR YOUNG: Okay. I think we've

17 beaten that enough. So then, really, the only

18 other thing on the agenda was the combining of

19 the visits for dually verified centers, and I

20 have to talk to Gary Brown about what's possible.

21 But from the committee if I'm not misinterpreting

22 them, one thing we don't want is a site visit by

23 someone every 18 months, right? That would be

24 sub-optimal. And we would want as best we can

25 that the preparation for both visits there could

1 bit of a knowledge gap between what's in the two

2 ACS process and what's now in the upcoming

3 Virginia process. So I think we just need to

4 close that gap. And then we can move on. Anything

5 else on that? 15 minutes. Anybody? All right. New

business. Please don't bring anything up. No, I'mjust kidding. Any new business? Did we vote on

8 everybody. So Mark Day, we voted on Vice-Chair.

9 All right. Was there anything else? One other

10 thing?

25

43

11 **MS. CARTER:** Well, there are still

12 a couple of gaps there. So we're gonna have to

13 identify just some replacements.

14 **CHAIR YOUNG:** Was that the other

15 one that we had to? The pediatrics? Or did we

16 settle it?

17 **MS. CARTER:** We haven't settled

18 pediatrics. And that's okay. We can wait till

19 next time to do that.

20 CHAIR YOUNG: No. Well, I mean,

21 we'd haven't asked anybody if they want to do it

22 yet. Right?

23 MS. CARTER: I think there's also

24 the other thing that we need to talk about is,

25 that it doesn't have to be the day but at some



1 point, there are some folks who do have seats on

2 the current committee that has actually never

3 been to a meeting or have very sporadically even

4 before.

5

CHAIR YOUNG: Do we have any regs

6 about that at all? If you don't attend three

7 meetings in a row or something.

MS. CARTER: I don't think that's

9 in the bylaws, Gary, but I think we certainly

10 have the ability going forward to make those

11 changes.

12 **CHAIR YOUNG:** Okay. The other

13 spitball something, if you don't come to a

14 meeting for an entire year, you can be removed

15 from the committee. That's four meetings, right.

16 **MR. BROWN:** The Advisory Board

17 members, if you've missed two unexcused meetings

18 in a row, we would contact the organization that

19 you wish to represent on the board and notify

20 them of your absenteeism. And maybe it is up to

21 that organization what action they will take.

22 **CHAIR YOUNG:** Okay, what do people

think. I don't want to throw something out there.What do people think is reasonable? Three

25 meetings in a row. We can't do 12 months, because

1 to do is it needs to be across the board.

CHAIR YOUNG: Right. I thought the

3 ACC can make their own rules for the kickoff of

4 the committee.

5 MS. CARTER: I think that's

6 appropriate.

CHAIR YOUNG: Paul was probably

8 gonna lead that.

MS. QUICK: So I think if we could,

10 there certainly needs to be expectations and

11 accountability. And I think that is definitely

12 something that we looked at and that is going to

13 be something that we're going to ask each of the

14 individual committees to report back to us, and

15 understanding that COVID has been here having

16 messed up that the attendance apart from this

17 part for really from 2021 forward, going back and

8 looking to make sure that we are consistent.

19 CHAIR YOUNG: So can you tell me

20 functionally how that would work like would Paul

21 say it and then has to be voted on by the tag or

22 like how would that even work?

23 COMMITTEE MEMBER: Well, right now

24 they will continue to get the products or

25 suggestions from the [inaudible] to workgroups.

47 49

1 COVID may come back again. So we'd have to say

2 four meetings or three meetings.

3 **COMMITTEE MEMBER:** I think three

4 meetings are reasonable.

CHAIR YOUNG: In a row or not? I

6 mean, after three in a row or three out of five

7 or something.

5

16

8 MS. CARTER: I think that's

9 something we can consider next time. After three

10 meetings, you've conducted three months' worth of

11 business and they haven't been there. And if

12 you're trying to preserve a quorum, I think that

13 we need to maybe think a little less than three.

14 **CHAIR YOUNG:** Okay. Go ahead Val.

15 Val Quick University of Virginia.

MS. QUICK: One of the things that

17 we've been tasked to do with the government

18 advisory board is we have a Bylaws Committee or

19 bylaws workgroup. And we have a compensation

20 workgroup. And one of the things that we actually

21 are looking at specifically are committee

22 members, but have they been there, what the

23 relevancy of each one of the committees are? Is

24 there any overlap? And how do we make it more

25 efficient? And I think that what we probably need

1 Okay, that will come back to the executive

2 committee. Upon review, the executive committee

3 may take it back to the workgroups.

CHAIR YOUNG: Yeah, I mean, so it's

5 a little different on the board, because there's

6 no level three Trauma Center Group, kind of, we

7 can kick it back to. So it would probably have to

8 be your warned after X. And then if you miss the

next one.

10 MR. BROWN: As Valerie says, We

11 want to keep it consistent with the Fore Board

12 and the standard including something that came up

13 today and executive committees as well as

14 tomorrow for what is an electronic participation

15 policy. So in other words, allowing you to

16 participate electronically; however, the board

17 has to accept a policy first, so the department

18 of the state, and then each committee would have

19 to come up with their policy approved by the

20 board within the guidelines that are provided.

21 And there would be parameters. In other words,

22 let's say you have four meetings a year. It's not

23 to be that you can participate electronically

24 four times, and you can only do it two times. It

25 will be like, "Okay, in four meetings, you may

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Page 14 50 52 CERTIFICATE OF REPORTER AND SECURE 1 deal with over the participating group," one of **ENCRYPTED** 2 those four electronically per year, which SIGNATURE AND DELIVERY OF CERTIFIED TRANSCRIPT 3 means... I, CHERYL R. LANE, Notary Public, do hereby CHAIR YOUNG: Well, it sounds like 4 certify that the forgoing matter was reported by 5 you guys need to get that settled first. 5 stenographic and/or mechanical means, that same was 6 MR. BROWN: Yeah. Yes, there's a 6 reduced to written form, that the transcript prepared 7 lot to be done. But we want to be very 7 by me or under my direction, is a true and accurate comprehensive in what we're doing. 8 record of same to the best of my knowledge and CHAIR YOUNG: So yeah, no, I agree. 9 ability; that there is no relation nor employment by 10 I thought it would have been a bridge too far for 10 any attorney or counsel employed by the parties 11 us to actually make that rule. But good. What 11 hereto, nor financial or otherwise interest in the 12 else did you have? Alright, anything else? All 12 action filed or its outcome. 13 right. Thank you all. 13 This transcript and certificate have been 14 (WHEREUPON, the Meeting ended at 3:55 p.m.) 14 digitally signed and securely delivered through our 15 15 encryption server. 16 IN WITNESS HEREOF, I have here unto set my hand 16 17 17 this 12TH day of MAY, 2022. 18 18 19 19 20 20 21 22 22 /s/ CHERYL R. LANE 23 23 COURT REPORTER / NOTARY 24 24 NOTARY REGISTRATION NUMBER: 7864242 25 25 MY COMMISSION EXPIRES: 05/31/2024 51 **CAPTION** 2 3 The foregoing matter was taken on the date, and at 4 the time and place set out on the title page hereof. 5 6 It was requested that the matter be taken by the 7 reporter and that the same be reduced to typewritten 8 form. 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25



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