VIRGINIA DEPARTMENT OF HEALTH ADVISORY BOARD OFFICE OF EMERGENCY MEDICAL SERVICES

SYSTEM IMPROVEMENT COMMITTEE

THURSDAY, MAY 05, 2022 10:00 A.M.

EMBASSY SUITES BY HILTON RICHMOND 2925 EMORYWOOD PARKWAY RICHMOND, VIRGINIA 23294



1 APPEARANCES 2 COMMITTEE MEMBERS IN APPEARANCE 3 STANLEY KUREK, CHAIRPERSON 4 ANN KUHN 5 MAUREEN MCOUSKER 6 ANNE MCDONNELL BRAIN INJURY ASSOCIATION OF 7 WIRGINIA 9 VALERIA MITCHELL 9 ANNA NEWCOMB 10 GREG NEIMAN, VOL HEALTH 11 SOLERIA FRANCE 12 MCHELLE POMPHREY, UVA 13 SHERRY STANLEY 14 BOERT STANLEY 15 GUESTS IN APPEARANCE 16 MINDY CARTER, OEMS 17 VALERIE QUICK, UVA 18 DALAS TAYLOR, HCA 19 DAMA HARRELL, OEMS 20 JESSICA ROSNER, OEMS 21 JESSICA ROSNER, OEMS 22 JESSICA ROSNER, OEMS 23 TANYA TREVILIAN, CARILLAR CHILDREN'S 24 JESSICA ROSNER, OEMS 25 CHRIS MONTERA, ESO 26 PETH BROERINS, VOL MEDICAL CENTER 6 BETH BROERINS, VOL MEDICAL CENTER 7 PAULA FERRADA, INOVA 18 STRACEY JEFFERS 19 20 MANDA TURNER, CENTRA 6 BETH BROERINS, VOL MEDICAL CENTER 7 PAULA FERRADA, INOVA 18 STRACEY JEFFERS 19 20 MR NEWCOMB STRACE 10 THE STRANDA SHOW THE WEIGHT OF THE ALTH ADVISORY BOARD 27 TO COMMITTEE MEETING 28 OFFICE OF EMERGENCY MEDICAL SERVICES - SYSTEM 1 MINDY COVERNT COMMITTEE MEETING 29 THORDIOS AND THE MIND SERVICES - SYSTEM 1 MINDY COVERNT COMMITTEE MEETING 29 THORDIOS AND THE MIND SERVICES - SYSTEM 1 MINDY COVERNT COMMITTEE MEETING 29 THORDIOS AND THE MIND SERVICES - SYSTEM 20 THORDI	2	2	
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21 ADAM HARRELL, OEMS 22 JESSICA ROSNER, OEMS 23 TANYA TREVILLAN, CARILLAN CHILDREN'S 24 JENNIFER WILSON, ESO 25 CHRIS MONTERA, ESO 26 PIT REVIDEN, CARILLAN CHILDREN'S 27 EXCITED, WE just had our American College of 1 stronger. We just had our American College of 2 Surgeons meeting down in Williamsburg last week, 3 JOSH ORZEL, LEWIS GALE 4 AMANDA LORETI, CSEMS 3 JOSH ORZEL, LEWIS GALE 4 AMANDA TURNER, CENTRA 5 LORI STURT, SOUTHSIDE MEDICAL CENTER 6 BETH BROERING, VCU MEDICAL CENTER 7 PAULA FERRADA, INOVA 8 TRACEY JEFFERS 9 19 Trauma centers here. There's great EMS agencies. 10 There's great nurses and programs in the state, 11 so it would be nice to kind of move us ahead. 11 With that being said, I would like to go around 18 He room just to get introductions from everybody 14 so we know who you are. The folks that are 15 recording this asked that if any time you speak, 16 you say your name first because they're not 17 actually in the room, so they're just going to be 18 listening to this later on. So we'll start on 19 the end? 20 MR. NEIMAN: I'm Greg Neiman. I'm 21 the EMS liaison for VCU Health, and I'm the 22 educational representative. 2 months of the promisers at the some propagative and the promisers at the promiser. I am Michelle 2 prombers. James and programs are the sister at the promiser. I am Michelle 2 prombers. James and programs in the state on the promisers are simple to the sister at the promiser. I am Michelle 2 prombers. James and programs in the state on the promisers are the promisers at the promiser. I am Michelle 2 prombers. James and programs and programs in the state, 11 so it would be nice to kind of move us and programs in the state, 11 so it would be nice to kind of move us and programs in the state, 11 so it would be nice to kind of move us and programs in the state, 11 so it would be nice to kind of move us and programs in the state, 11 so it would be nice to kind of move us and programs in the state, 11 so it would be nice to kind of move us and programs in the state, 11 so it would	19 DALLAS TAYLOR, HCA	19 this committee. So I've been around for a long	
22 JESSICA ROSNER, OEMS 23 TANYA TREVILIAN, CARILIAN CHILDREN'S 24 JENNIFER WILSON, ESO 25 CHRIS MONTERA, ESO 26 L'Imexcited to actually start participating with 25 some of these processes to make the state 3	20 TIM KENNEDY, HENRICO DOCTORS HOSPITAL	20 time, twenty-two years, past president of East,	
23 TANYA TREVILIAN, CARILIAN CHILDREN'S 24 JENNIFER WILSON, ESO 25 CHRIS MONTERA, ESO 26 I'm excited to actually start participating with 27 some of these processes to make the state 28 some of these processes to make the state 29 AMANDA LORETI, CSEMS 3 JOSH ORZEL, LEWIS GALE 4 AMANDA TURNER, CENTRA 5 LORI STURT, SOUTHSIDE MEDICAL CENTER 6 BETH BROERING, VCU MEDICAL CENTER 7 PAULA FERRADA, INOVA 8 TRACEY JEFFERS 9 10 10 10 10 10 10 10 10 10 10 10 10 10	21 ADAM HARRELL, OEMS	21 which is a big large trauma organization that,	
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25 CHRIS MONTERA, ESO 25 some of these processes to make the state 3 JOSH ORZEL, LEWIS GALE 3 JOSH ORZEL, LEWIS GALE 4 AMANDA TURNER, CENTRA 5 LORI STURT, SOUTHSIDE MEDICAL CENTER 6 BETH BROERING, VCU MEDICAL CENTER 7 PAULA FERRADA, INOVA 8 TRACEY JEFFERS 9 1 Stronger We just had our American College of 2 Surgeons meeting down in Williamsburg last week, 3 and I was shocked that we only had three members 4 there. I'm used to being in Texas, we'd have 5 150; Florida, we'd have a couple hundred surgeons 6 and program directors there, so I think we need 7 PAULA FERRADA, INOVA 7 to kind of revamp things a little bit for the 8 state to move us forward. There are some great 9 trauma centers here. There's great EMS agencies. 10 There's great nurses and programs in the state, 11 so it would be nice to kind of move us ahead. 12 With that being said, I would like to go around 13 the room just to get introductions from everybody 14 so we know who you are. The folks that are 15 recording this asked that if any time you speak, 16 you say your name first because they're not 17 actually in the room, so they're just going to be 18 listening to this later on. So we'll start on 19 the end? 20 MR. NEIMAN: I'm Greg Neiman. I'm 21 the EMS liaison for VCU Health, and I'm the 22 educational representative. 23 CHAIR KUREK: Morning. 24 MS. POMPHREY: I am Michelle 25 Pomphrey. Jam the trauma purse register, at the	23 TANYA TREVILIAN, CARILIAN CHILDREN'S	23 excited. I've been here about two years now, so	
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System Improvement Committee May 5, 2022 CCR#17241-1 6 1 University of Virginia, and I'm here representing 1 Center. I am also the chair of the post-acute 2 the trauma registrars. 2 committee now, so Mindy, put me in my place if MS. CARTER: Mindy Carter with the 3 I'm supposed to be at the table because I don't 4 Office of EMS. 4 know if I'm supposed to be on this committee or 5 MS. MCCONNELL: I'm Anne not. 6 McDonnell. I'm the executive director of the 6 **COMMITTEE MEMBER:** Anne McDonnell 7 Brain Injury Association of Virginia, and I have is representing that one. seasonal allergies. MS. BROERING: Okay, great. All 9 CHAIR KUREK: In the back. right, that's fine. 10 COMMITTEE MEMBER: Mo, you want to 10 DR. FERRADA: My name is Paula 11 start? 11 Ferrada. I am the division and system chief for 12 Inova Trauma and Acute Care Surgery, and I am 12 MR. ABBAMIN: Oh yeah, hey. My 13 name is Mohamed Abbamin, Office of EMS, senior 13 also the chair of TACS. 14 policy analyst, very new. CHAIR KUREK: All right. Well, I 14 15 MR. TAYLOR: I'm Dallas Taylor. 15 want to go, I killed a lot of trees trying to get 16 ready for this meeting, so I went back through 16 I'm the vice president of trauma services for 17 minutes like from 2018 and '19 to try to get a 17 HCA. 18 flavor of what this committee really does for the 18 MR. KENNEDY: Tim Kennedy, trauma 19 state, and it sounds like it's really two 19 program director at Henrico Doctors Hospital. 20 components. We're going to kind of go over the 20 MR. HARRELL: Adam Harrell. I'm 21 goals and objectives that were set up when they 21 the associate director for the Office of EMS. 22 had a state planning meeting here in a few 22 MS. ROSNER: Jessica Rosner. I'm 23 slides. It sounds like it's data collection for 23 the epidemiology program manager at the Office of 24 all the other committees or to be the, yes, to 24 EMS. 25 get that impression for them, and also for 25 MS. TREVILIAN: Tanya Trevilian, 7

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1 pediatric trauma program manager at Carilion

2 Children's in Roanoke.

MS. WILSON: Jennifer Wilson, 3

4 project manager at ESO.

MR. TEWEY: Robert Tewey, director

of engineering at ESO. 6

MR. MONTERA: Chris Montera,

8 director over our state and federal programs at

9

5

10 MS. LORETI: Amanda Loreti,

11 performance improvement specialist for the CSEMS

12 region.

13 MR. ORZEL: Josh Orzel, trauma

14 program director at Lewis Gale in Salem.

15 MS. TURNER: Amanda Turner, senior

16 director of emergency service for Centra. I'm

17 filling in for our trauma director today.

18 MS. STURT: Lori Sturt, trauma

program manager interim at Southside Medical 19

20 Center.

21 MS. QUICK: Valerie Quick. I'm

22 with UVA trauma program and PI coordinator, and

23 I'm also the vice chair of the GAB.

24 MS. BROERING: I'm Beth Broering.

25 I'm the trauma program manager at VCU Medical

1 quality measures is what Dr. Aboutanos said at

2 one of the sets of his minutes. The structure

3 itself is supposed to be fifteen representatives,

4 a chair, the five system committees, injury and

5 violence prevention, prehospital care, acute

6 care, post-acute care, and emergency preparedness

7 and response. Then we also have a burn center

8 representative, a peds center representative, a

non-designated trauma center, a citizen

10 representative, epidemiologist, registrar PI

11 education and research. This is what the

12 minutes, or last set of minutes was February of

13 '20, and these are the folks that were involved

14 with this committee, and I don't know if anybody

15 was here before that want to speak to some of

16 these. I'm not sure where we stand with the

17 committee members. I know we have all these open

18 seats over there and plus PI is now vacant, and

19 I'm not sure about the rest of the people if

20 they're actually still interested or involved.

21 Mindy brings a good point about the citizen. I

22 guess there's always a citizen representative,

23 but nobody has ever showed up, so it's hard to

24 get quorum when you have somebody listed as a

25 citizen. So I guess we have to have some



- 2 recommendations to try to get people on this
- 3 committee that I could reach out to or, so we can
- 4 fill all these spots that are open.
- 5 DR. FERRADA: Paula Ferrada. We
- 6 did have a question while talking with Beth. It
- 7 is still unclear to me we have to vote for, like
- 8 we can just offer the, the chair can offer the
- 9 position to people that are interested to
- 10 volunteer their time, or do we have to vote on
- 11 them and what is the process?
- 12 MS. CARTER: So within the
- 13 committees, we should, the committee should be
- 14 voting on new members or that sort of thing, and
- 15 we do have quite, the other thing that's going to
- 16 affect the composition of the membership is there
- 17 is a cross-representative from the other trauma
- 18 committees. And so, because of the fact that we
- 19 have shaken up the timeframes for the schedules,
- 20 some of those committees are obviously going to
- 21 be running concurrently. That may change the
- 22 composition in terms of the member who crosses
- 23 over from the other committees. So we have to
- 24 figure that out. That's one of the big projects
- 25 we have to figure out in the next two days.

- 1 a question, it can go back to staff to help
- 2 facilitate answering that guestion and whether it
- 3 goes back out to the group. But that way it
- 4 doesn't constitute full committee back and forth
- 5 communication. Because if you send out an email
- 6 and somebody clicks Reply All or replies to two
- 7 or three committee members, once you hit that
- 8 third person, that's an open public meeting and
- 9 we violated that section of code in Virginia. So
- 10 generally the best bet is to facilitate any
- 11 committee communications through staff, so that
- 12 way we can help protect the committee and protect
- 13 the members.
- 14 DR. FERRADA: Thank you.
- 15 MR. KENNEDY: Tim Kennedy. If the
- committee has to vote on new representatives and
- we don't have a quorum, what would be the process
- to get that voting going?
- 19 MR. HARRELL: So in the event a
- 20 committee, Adam Harrell with the office, in the
- 21 event a committee doesn't have the representation
- 22 to be able to vote for new members, it would then
- 23 roll back up to whomever that committee reports
- 24 to. So in this instance, it could go back up to
- 25 TAC or the TAC representative, which would be Dr.

7

- DR. FERRADA: And additionally to
- 2 that point, we are communicating with a
- 3 committee, it is my understanding we cannot do it
- 4 through emails when we're communicating with the
- 5 whole committee. It can be one-on-one email, but
- 6 not to the entire committee, as to uphold
- 7 discretion. Can you clarify that for everybody
- 8 here?
- 9 MS. CARTER: So Adam is going to
- 10 help me out here, but essentially you as the
- 11 chair can send out an email to your committee.
- 12 The problem is, you can't be having an email
- 13 discussion amongst you. Is that correct?
- 14 MR. HARRELL: So I'll tell you the
- 15 best way to address that and I've got, Mo here
- 16 can help me piggyback this. The blind carbon
- 17 copy component is beautiful when you're trying to
- 18 communicate with the committee, because it
- 19 prevents them from responding, somebody
- 20 accidentally clicking Reply All. And then also
- 21 being sure to coordinate through Mindy or
- 22 whomever staff assigned is to a committee, having
- 23 them communicate with them, and then our staff
- 24 using the BCC option when they email that
- 25 committee so that if any one committee member has

- 1 Ferrada, and that would help facilitate that. So
 - 2 that way we build all of this in, and of course
 - 3 the bylaws committee is working on some of this
 - 4 as well so that we don't get into these
 - 5 circumstances where a committee is deadlocked
 - without a quorum consistently.
 - MS. MCDONNELL: This is Anne. I
 - 8 have sort of a question and a comment. One of
 - the things that I noticed was that on the
 - 10 original schedule that I received, there was no
 - 11 notice of the system improvement committee
 - 12 meeting, and so I think that may have been part
 - of the confusion, and I'm curious as to whether
 - or not these individuals who are tier have
 - 15 indicated that they are or are not willing to
 - 16 continue.
 - 17 MS. CARTER: And that's a very
 - 18 good question. Basically I was kind of looking
 - at the attendance over time of the current
 - committee members. There are a couple who were
 - 21 really good in attendance in 2019, and then
 - 22 obviously we had the hiatus for the most part in
 - 23 2020 and up into 2021, but this is really the 24 first time this committee has met in...
 - 25 (WHEREUPON, simultaneous speaking.)



17

5 time. 6 CHAIR KUREK: I kind of wanted to

7 see who showed up today. I mean I could certainly, I have everybody's email address, I

could send an individual email to them and see if

they are, still want to be on the committee, and

then, yes, sir? 11

12 MR. HARRELL: So just to give you 13 just kind of the same spiel Gary Brown, the 14 director of the office, gave in a previous

15 committee. When you're looking at these things

16 and you're considering your membership and your

17 composition and whether people are participating,

18 one of the things that Mindy can help you with is

going back over past rosters, so we've circulated 20 one around in here. We do that every meeting.

21 So not only do you see committee member

22 participation, but we also capture the audience

23 so that you can see from the audience who is

24 here, who they're with, those type of things to

25 help facilitate that, and generally what we

1 GAB. So that's something that we're actively

2 looking towards, and we fully understand that the

3 last two years have been an abnormal

4 representation of what's going on, and

5 unfortunately with the trauma committees, they

6 pretty much started right before the pandemic

7 hit, and so it really, it kind of reduced down

8 the efficiency of it. So I think moving forward

if that is something that you-guys as a committee

can make sure that you sort of zip up and really

11 try to show purpose and try to broaden that out

and make that a useful committee, those are the

things that I think are going to be really

important sort of moving forward, so, and we're

going to be getting together with you in the next

couple of weeks for a report. 16

17 CHAIR KUREK: Sounds good. Any

comments or questions about membership? You

brought up the goals. These are, when they had the trauma system planning meeting, they came up

21 with the, we don't have to go through all these,

but there were basically four goals for this

committee. We can go over them briefly since we

24 can't do some other things I wanted to get done

25 today. Number one is to promote and support data

1 recommend to committees when they're evaluating

2 their membership composition and structure is go

3 into it eyes wide open. Look at who is

4 participating, whether it's committee or the

5 audience, how active are they in engaging with

6 the committee and the stakeholders and so forth.

7 And again, those are things that you can reach

8 out to Dr. Ferrada and other members of the

9 Advisory Board, other committees, and we can help 10 facilitate that, help you with that.

11 CHAIR KUREK: That's perfect. So

12 I will do that. I'll shoot an email out.

13 MS. QUICK: One more...

14

CHAIR KUREK: I'm sorry, go ahead.

15 MS. QUICK: No, that's all right. 16 Valerie Quick. I'm actually chairing a work

group for the GAB that is actually going to be

18 looking at the composition of the GAB as well as 19 the committees, and one of the things that we're

20 actually going to be focusing on in the next

21 couple of months is actually getting each of the

22 committees to sort of report back attendance and

23 mission purpose so that we can make sure that

24 across the board we don't have duplication and

25 really just looking for efficiency of the entire

1 systems regarding the continual care and

2 disposition of the patient in order to support

3 trauma system education, PI, public health

4 planning, injury prevention and outcomes. So

5 there were a couple of objectives there, and I

6 think I, I hope, I had a bunch of handouts if 7 you-all want to take them, whoever wants to be

8 involved with this. Number two was promote,

educate, and empower institutions and providers

10 to reduce the burden of preventable deaths and

11 suffering as a result of injury by improving

12 care, developing clinical practice guidelines,

13 engagement of the populace of the trauma system

14 through training advocacy and understanding.

15 Number three was to build a trauma system that

16 works towards continuous improvement at all

levels, so periodic external and internal

18 benchmarking, consultation, adoption of best

practices. Again data collection and QI I think

was the big focus that Dr. Aboutanos and I

21 discussed. Number four was conduct research to

22 obtain new insights, innovative solutions to

23 injury-related health problems. So also in the,

24 for those who have not been here before, I did, I

25 love this report, the quarterly report of trauma



21

- 1 incidents. That's awesome. I have that for
- 2 people who have not seen this. That's one of the
- 3 things that this committee does is get the data
- 4 so this can be published, and I'm not sure when,
- 5 I guess that will be discussed on some of the
- 6 committees, but I wanted to ask them to go back
- 7 out again and how we can help do that. It's a
- 8 great report.
- 9 MS. CARTER: I think probably what
- 10 we need is direction from the committee what
- 11 timeframe they want this...
- 12 CHAIR KUREK: Yes.
- 13 MS. CARTER: You know, what
- 14 timeframe you want this data pulled from, since
- 15 we've had just a hiatus.
- 16 **CHAIR KUREK:** Yes, ma'am?
- 17 **MS. ROSNER:** Jessica Rosner,
- 18 Office of EMS. So we, the reason we haven't been
- 19 publishing it is because it actually, like the,
- 20 SIC has sort of an approval before we publish it.
- 21 So since we haven't been meeting, we haven't, we
- 22 still have those reports but we have not, you
- 23 know, had an opportunity to present them to the
- 24 committee...
- 25 CHAIR KUREK: Because, got you.

- 1 statement of, that when they had the trauma
- 2 system plan task force to kind of help set up all
- 3 these committees. We could do this at a later
- 4 time once we get our committee actually set up.
- 5 Yeah, that's all I have for old business, if
- 6 there's any new business we could address. Kind
- 7 of an action plan. I think, like you said, I
- 8 think we'll reach out to the individuals who were
- 9 on the committee, see if they're still
- 10 interested, and I guess we could ask, I'll get
- 11 with Dr. Ferrada and see, actually I could ask
- 12 for a call for volunteers of people who have been
- 13 here in the past, I do have the minutes and
- 14 things from past meetings, and send a call for
- 15 volunteers out, get that back, and then get with
- 16 Dr. Ferrada and see if she could appoint some
- 17 folks.
- 18 **MS. CARTER:** I will say that the
- 19 pediatric representative, Dr. Kuhn, is going to
- 20 be stepping down from her position in mid-July or
- 21 late July, and I don't know that she will be
- 22 wanting to continue on as the rep. So we may
- 23 need to identify that as a need as well.
- 24 CHAIR KUREK: Okay. Dallas?
 - MR. TAYLOR: Dallas Taylor. So

19

- MS. ROSNER: ...before putting
- 2 them on our website. So we have a backlog of
- 3 some of the reports, although I will say during
- 4 the data transition process to the new vendor,
- 5 some of our ability to pull that data has been6 delayed, but we are now in a position where we
- 7 can resume those reports. It would just be a
- 8 matter of coming and presenting them to SIC,
- 9 having them approved, and then...
- 10 CHAIR KUREK: That's awesome,
- 11 okay.
- 12 MS. ROSNER: ...being able to
- 13 distribute the information again.
- 14 **CHAIR KUREK:** Okay. So if anybody
- 15 has not seen that report, I do have about fifteen
- 16 or twenty copies around this table. You can grab
- 17 one and take a peek. I think it's great. I
- 18 think, it was the fifth, I'm sorry. Again, the
- 19 advice of Virginia Department of Health Office of
- 20 EMS to manage and maintain performance for the
- 21 process and a designation triage plan and
- 22 improved trauma care throughout Virginia. That
- 23 was, sorry about that, I forgot about that fifth
- 24 one. We all need to go through this. This is
- 25 the mission statement and the goals and vision

- 1 for members that may be interested in serving on
 - 2 this committee, do they email you, Dr. Ferrada,
 - 3 and Mindy? Or just you, Mindy? How would you
 - 4 like that?
 - 5 CHAIR KUREK: I'll, email me and
 - 6 I'll, this is Stan Kurek. It's
 - 7 Stanley.Kurek@hcahealthcare.org is the easiest
 - 8 way to get me.
 - MR. TAYLOR: Okay.
 - 10 MS. CARTER: They've got
 - 11 healthcare.com or healthcare.org?
 - 12 CHAIR KUREK: It is .com, I'm
 - 13 sorry. I have too many email addresses. That's
 - 14 my work one, though, is .com. Does anybody else
 - 15 have any other new business for today?
 - 16 MS. CARTER: We could have
 - 17 committee updates.
 - 18 CHAIR KUREK: Has anybody met, any
 - 19 committees met already this morning? I could get
 - 20 committee updates. Thank you, Mindy, that's
 - 21 right.
 - 22 MS. CARTER: The TAC committee has
 - 23 met previously. The prehospital committee met
 - 24 previously.
 - 25 **CHAIR KUREK:** That's true.



MS. CARTER: I don't know that any 2 of the others have since the big hiatus.

DR. FERRADA: So from the TAC

4 committee, this is Paula Ferrada, and you may

- 5 have to correct me, we met and basically what we
- 6 discussed is at the time we didn't have a quorum,
- 7 so we couldn't approve the minutes either. We,
- 8 what we discussed was in the meeting committee
- 9 chairs were, committees where the chairs were
- 10 coming out. I have the opportunity to be part of
- 11 the bylaws committee as well where it's inviting
- 12 that we have any strategies so there's no empty
- 13 chairs and there's some type of overlap between
- people that are serving, so we're not back in
- 15 this cirumstance again. And it was also, it was
- 16 a brief meeting because of the safety issues that
- 17 we're having today.
- 18 CHAIR KUREK: Thank you, Dr.
- 19 Ferrada. And prehospital care committee, any
- 20 representative from that?
- 21 MS. CARTER: Sherry is not here.
- 22 CHAIR KUREK: So then onto injury
- 23 and violence prevention, acute care, post-acute
- 24 care, emergency preparedness.
 - MS. MCCONNELL: No post-acute.

- 1 facilities and seeing that increase, because one
- 2 of the things that we know is that insurance
- 3 companies are increasingly decreasing lengths of
- 4 stays or refusing to admit somebody into acute
- rehab, rather admitting them into a SNF with
- rehab, and we know that those outcomes aren't the
- same. So that was one of the things that we were
- also considering looking at.
 - CHAIR KUREK: Okay, thank you.
- 10 All right, Stan Kurek again. Anybody else have
- 11 anything else for the committee today? Yes, sir?
- 12 MR. HARRELL: So I would be remiss
- 13 if I didn't take this opportunity, since we do
- 14 have ESO, the new, the vendor that is providing
- 15 the state's trauma registry, our STR registry,
- 16 our EHR for EMS, our patient registry, and the
- 17 hospital bed exchange that should the committee
- 19 individuals have questions for them, that please
- take this opportunity. But one of the things

18 have any questions today or if any specific

- 21 that we are really focusing on right now is
- 22 trying to work with and convince health systems
- to come onboard with the hospital data exchange.
- 24 So for those of you that aren't aware of what
- 25 that is or what it does, it is actually that,

23 25

- CHAIR KUREK: Post-acute? Have
- 2 you guys met?

- 3 MS. MCCONNELL: No, we're meeting
- 4 this afternoon.
- 5 CHAIR KUREK: Okay.
- MS. MCCONNELL: I mean there are a
- 8 met previously. One of the conversations that we
- 9 had had was whether or not there was any benefit
- 10 to having external folks come in. We were
- 11 specifically talking about what happens to folks
- 12 after acute care. Now Virginia Commonwealth

- 15 who have been on that program for more than
- 17 of the long-term outcomes of individuals who are
- 18 seen in trauma settings, because these are all
- 20 hospitals. So you know, thinking outside the box
- 21 as to where else we may be able to come, you
- 22 know, find some data that informs some of the
- 23 things, that was discussions we were sort of
- 24 beginning to have, and we wanted to look at some

- 7 couple of things that I can recall from when we

- 13 University has one of the TBI Model Systems
- 14 grants, and they have been following individuals
- 16 thirty years, and so we have some data about some
- 19 individuals who have been admitted into trauma

- 25 of the data around who's going to skilled nursing

- 1 it's linkage between the EMS patient care record,
- 2 the ED admission and allows that two-way
- 3 communication not only for you to be able to
- 4 import the EMS data, but it also allows for you
- 5 to work with the EMS Agency to provide outcomes
- 6 data back for their PI processes and improvement.
- 7 But then it also has implications with the STR
- 8 registry product, the trauma registry, and so 9 forth. So it has additional internal benefits to
- 10 the facilities, and the more champions we can get
- 11 to bring, you know, the Commonwealth has footed
- 12 the bill for this product for all 109 receiving 13 facilities in the state. So really the only
- 14 burden for the facility is their internal risk
- 15 processes and IT processes to implement that
- 16 system. We have covered the cost for the
- software as well as the cost to the EMS agency so
- that for receiving facilities, everybody who
- comes there, this could benefit you. So again,
- we want to make sure that everybody is aware of
- 21 that availability and that we just need you to
- 22 sign on the dotted line.
- 23 CHAIR KUREK: This is Stan Kurek.
- 24 How many senators are actually using the
- 25 technology right now? Percentage?



_	System improvement cor		lee May 5, 2022 CCR#17241-1	raye o
	26			28
1	COMMITTEE MEMBER: Unfortunately		available once we start to implement it.	
	Chris walked out.	'2	MR. HARRELL: Absolutely and I can	
3	MR. HARRELL: Yeah, Chris Montera	ı	put him on the spot. I see he's got a phone up	
	is out.	1	to	
5		5	COMMITTEE MEMBER: I'll cover him	
	CHAIR KUREK: Oh okay.	1	on this one. If I can get your contact	
6	MR. HARRELL: As of right now, I		information right after this	
	want to say, and again it's just a rough	8	_	
	estimate, I want to say it's about fourteen that	9	MS. BROERING: Sure.	
	we have actively engaged	ľ	COMMITTEE MEMBER:I can	
10	CHAIR KUREK: Okay.	Ι	connect you to somebody who, we've got tons of	
11	MR. HARRELL:but nobody has	11	,	
	come online yet.	13	to have this discussion. Absolutely.	
13	CHAIR KUREK: Oh wow.	ı	MS. BROERING: Okay. I mean I	
14	MR. HARRELL: So again it's there.		think sometimes our health systems, especially	
			ones that have, you know, individuals who may be	
	some of your objectives with it being, you know,	1	on the more, I would call it the conservative	
	data system inoperability	1	stance of data exchange across platforms to be	
18	CHAIR KUREK: Yes.	ı	able to have those conversations and share best	
19	MR. HARRELL:as well as clear	19		
1	data, clean data transitioning between EMS to the	21	thing, the process along. Just saying.	
21	•	ı	MR. TEWEY: This is Robert Tewey	
	alerted platform that is available that we		from ESO. So part of your question was also	
1	, , , , , , , , , , , , , , , , , , , ,	24	about security assessments and accessing	
24	•	ı	MS. BROERING: Well, I mean those	
25	trauma. You can put your entire trauma team in	25	are all parts of the steps in the implementation	
	27			29
1	there, your call rotations. They could	1	process, yeah.	
2	communicate directly with EMS in the field for a	2	MR. TEWEY: So we do have a	
3	live trauma case. So those are all options that	3	dedicated team to be able to help with those	
4	we're looking at to try to do systems improvement	4	assessments at ESO.	
5	overall in the state that we just need champions	5	MS. BROERING: Yeah.	
6	and partners to help us take this to the finish	6	MR. TEWEY: So as an account of	
7	line.	7	those, we can contact the sales team and get you	
8	CHAIR KUREK: Beth?	8	in touch with Eric in that group.	
9	MS. BROERING: Hey, thanks. Beth	9	MS. BROERING: I mean I want to	
10	from the post-acute care committee I guess and	10	champion it, and Greg from VCU. I mean we	
11	then from VCU. Are there, I know there's no one	11	definitely want to champion it for the health,	
12	that has actually come online in the state yet,	12	for VCU Health System. I mean I've been asking	
13	but I guess it would be nice to see if there's	13	for this for five or six years even before we	
14	some hospitals or health systems in other states	14	transitioned to our new EMR, you know, and with	
15	that have implemented this and to see what good	15	Image Trend but, because I think that's the way	
16	looks like and to get some experience from them	16	we should be. But I also would like to sort of	
17	of what their stumbling blocks have been or pain	17	see what other people are using and how they're	
18	points as well as sort of where they've had	18	using the data to maximize system improvement for	
19	•	19	their own health system and then to use it for	
20	·	1	the state too.	
21	·	21	COMMITTEE MEMBER: I mean from	
1	not only work with our administrators and IT and	1	that perspective, some of the things that the	
1	security people, you know, with whatever we need		state is looking at once we get that onboard is	
	to do to get it done, but also how we can	24	it allows us a lot of benchmarking efforts that	

25 currently we can't do.

25 maximize the use of the data that becomes

System Improvement C	Commi	ttee May 5, 2022 CCR#17241-1 Page
	30	32
1 MS. BROERING: Yeah.		CAPTION
2 COMMITTEE MEMBER: And that goes,	2	OAL HON
3 it could be EMS system, it could be from a	3	The foregoing matter was taken on the date, and at
4 regional perspective, it could be statewide, it	4	
5 could include the trauma systems. I mean from	5	and and place set satisfy and and page hereen
6 that point, that's one of the big things that we	6	It was requested that the matter be taken by the
7 want to be able, you know, from what we do	- 1	reporter and that the same be reduced to typewritten
8 research wise, all of our partners that request		form.
9 data, all of these things become a little bit	9	
10 more seamless.	10	
11 MS. BROERING: Sure.	11	
12 COMMITTEE MEMBER: Right now it's	12	
13 kind of difficult when EMS is either printing a	13	
14 report or you're pulling it out of a portal and	14	
15 it may not make it into that patient encounter	15	
16 until they've been discharged or they're on the	16	
17 floor or surgeries done and they, you know, with	17	
18 this it becomes more instantaneous. Not only do	18	
19 you have the data, it's integrated into your	19	
20 system. So it's there. Those are the big things	20	
21 that we look at, and I completely understand,	21	
22 having come from the hospital admin world,	22	
23 wanting to be able to justify that up the chain,	23	
24 and we are more than happy from the state's	24	
25 perspective to do anything we can to help those	25	
	31	33
1 that want to champion this project.		CERTIFICATE OF REPORTER AND SECURE
2 CHAIR KUREK: Thanks for that	'	ENCRYPTED
3 great update. Anybody else have anything for the	2	SIGNATURE AND DELIVERY OF CERTIFIED TRANSCRIPT
4 committee today? I think we're almost at the	3	I, CHERYL R. LANE, Notary Public, do hereby
5 10:30 mark, so I appreciate everybody showing up	4	certify that the forgoing matter was reported by
6 and hopefully we'll get some things going in the	5	stenographic and/or mechanical means, that same was
7 next weeks. So expect some emails with a lot of	6	reduced to written form, that the transcript prepared
8 BCCs. Don't reply all. All right? So thank	7	by me or under my direction, is a true and accurate
9 you-all for coming.	8	record of same to the best of my knowledge and
10 (WHEREUPON, the Meeting was concluded at 10:29	9	ability; that there is no relation nor employment by
11 a.m.)	10	any attorney or counsel employed by the parties
12	11	hereto, nor financial or otherwise interest in the
13	12	action filed or its outcome.
14	13	•
15		digitally signed and securely delivered through our
16	- 1	encryption server.
17	16	,
18	17	this 12TH day of MAY, 2022.
	18	
19		
	19	
19 20 21	20	
20 21	20 21	
20	20 21 22	/s/ CHERYL R. LANE
20 21 22	20 21 22 23	

Page 10

	System Improvement Committe	ee May 5, 2022 CCR#1	7241-1 Page 10
1	9:1 17:20	21:13	allows 25:2
10:00 4:5	Absolutely	admin 30:22	25:4 29:24
10:29 31:10	28:2 28:12	administrato	already
10:30 31:5	accessing	rs 27:22	21:19
109 25:12	28:23	admission	am 4:12 5:24
150 5:5	accidentally	25 : 2	5:25 8:1
19 8:17	11:20	admit 24:4	8:11 8:12
19 0.17	account 29:6	admitted	Amanda 7:10 7:15
2	across 15:24	23:19	
20 9:13 14:2	28:17	admitting	American 5:1
14:3	action 20:7	24:5	amongst
2018 8:17	active 15:5	adoption	11:13
2019 13:21	actively	17:18	analyst 6:14
2020 13:23	16:1 26:9	advice 19:19	Anne 6:5 8:6
2021 13:23	actually	Advisory 4:1	13:7
2022 4:4	4:17 4:24	15:9	answering 12:2
2022 1.1	5:17 9:20	advocacy	
5	15:16 15:17 15:20 15:21	17:14	anybody 9:14 19:14 21:14
5 4:4	18:19 20:4	affect 10:16	21:18 24:10
	20:11 24:25	afternoon	31:3
A	25:24 27:12	23:4	anything
a.m 4:5 31:11	acute 8:12	agencies	24:11 30:25
	9:5 22:23	4:14 5:9	31:3
Abbamin 6:12 6:13	23:12 24:4	agency 25:5	appoint
ability 19:5	Adam 6:20 11:9 12:20	25:17	20:16
_		agenda 4:11	appreciate
able 4:9 12:22 19:12	additional 25:9	ahead 5:11	31:5
23:21 25:3	additionally	15:14	approval 4:9
28:18 29:3	11:1	alert 26:24	18:20
30:7 30:23	address	alerted	approve 22:7
abnormal	11:15 14:8	26:22	approved
16:3	20:6	allergies	19:9
Aboutanos	addresses	6 : 8	areas 27:19
1			



26:13 26:18

27:8 31:2

chairing

assessments

28:23 29:4

assigned

11:22

associate

6:21

Association

6:7

attendance

13:19 13:21 15:22

audience

14:22 14:23 15:5

availability

25:21

available

26:22 28:1

aware 24:24

25:20

awesome 18:1

19:10

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