VIRGINIA DEPARTMENT OF HEALTH ADVISORY BOARD OFFICE OF EMERGENCY MEDICAL SERVICES

SYSTEM IMPROVEMENT COMMITTEE

THURSDAY, MAY 05, 2022 10:00 A.M.

EMBASSY SUITES BY HILTON RICHMOND 2925 EMORYWOOD PARKWAY RICHMOND, VIRGINIA 23294



1	APPEARANCES
2	COMMITTEE MEMBERS IN APPEARANCE
3	STANLEY KUREK, CHAIRPERSON
4	ANN KUHN
5	MAUREEN MCCUSKER
6	ANNE MCDONNELL, BRAIN INJURY ASSOCIATION OF
7	VIRGINIA
8	VALERIA MITCHELL
9	ANNA NEWCOMB
10	GREG NEIMAN, VCU HEALTH
11	ROBIN PEARCE
12	MICHELLE POMPHREY, UVA
13	SHERRY STANLEY
14	
15	GUESTS IN APPEARANCE
16	MINDY CARTER, OEMS
17	VALERIE QUICK, UVA
18	MOHAMED ABBAMIN, OEMS
19	DALLAS TAYLOR, HCA
20	TIM KENNEDY, HENRICO DOCTORS HOSPITAL
21	ADAM HARRELL, OEMS
22	JESSICA ROSNER, OEMS
23	TANYA TREVILIAN, CARILIAN CHILDREN'S
24	JENNIFER WILSON, ESO
25	CHRIS MONTERA, ESO
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1	ROBERT TEWEY, ESO
2	AMANDA LORETI, CSEMS
3	JOSH ORZEL, LEWIS GALE
4	AMANDA TURNER, CENTRA
5	LORI STURT, SOUTHSIDE MEDICAL CENTER
6	BETH BROERING, VCU MEDICAL CENTER
7	PAULA FERRADA, INOVA
8	TRACEY JEFFERS
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	County COURT CREPORTERS, Inc. Videography

1	VIRGINIA DEPARTMENT OF HEALTH ADVISORY BOARD
2	OFFICE OF EMERGENCY MEDICAL SERVICES - SYSTEM
3	IMPROVEMENT COMMITTEE MEETING
4	THURSDAY, MAY 5, 2022
5	10:00 A.M.
6	CHAIR KUREK: Good morning,
7	everybody. We'll get started for the sake of
8	time. It sounds like we don't have a quorum
9	here, so we won't be able to look, get approval
10	of the last meeting's minutes or the, today's
11	agenda. So I want to start off with some
12	introductions. My name is Stan Kurek. I am the
13	trauma medical director over at Chippenham. I've
14	been involved with state-ran agencies and
15	committees in the past, and Tennessee was very
16	similar to Virginia, so I ran the data dictionary
17	committee actually for the state of Tennessee, so
18	it's kind of funny that Paula asked me to run
19	this committee. So I've been around for a long
20	time, twenty-two years, past president of East,
21	which is a big large trauma organization that,
22	spent a lot of time on various committees, so I'm
23	excited. I've been here about two years now, so
24	I'm excited to actually start participating with
25	some of these processes to make the state



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1	stronger. We just had our American College of
2	Surgeons meeting down in Williamsburg last week,
3	and I was shocked that we only had three members
4	there. I'm used to being in Texas, we'd have
5	150; Florida, we'd have a couple hundred surgeons
6	and program directors there, so I think we need
7	to kind of revamp things a little bit for the
8	state to move us forward. There are some great
9	trauma centers here. There's great EMS agencies.
10	There's great nurses and programs in the state,
11	so it would be nice to kind of move us ahead.
12	With that being said, I would like to go around
13	the room just to get introductions from everybody
14	so we know who you are. The folks that are
15	recording this asked that if any time you speak,
16	you say your name first because they're not
17	actually in the room, so they're just going to be
18	listening to this later on. So we'll start on
19	the end?
20	MR. NEIMAN: I'm Greg Neiman. I'm
21	the EMS liaison for VCU Health, and I'm the
22	educational representative.
23	CHAIR KUREK: Morning.
24	MS. POMPHREY: I am Michelle
25	Pomphrey. I am the trauma nurse registrar at the
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University of Virginia, and I'm here representing 1 2 the trauma registrars. 3 MS. CARTER: Mindy Carter with the 4 Office of EMS. 5 MS. MCCONNELL: I'm Anne 6 McDonnell. I'm the executive director of the 7 Brain Injury Association of Virginia, and I have 8 seasonal allergies. 9 CHAIR KUREK: In the back. 10 COMMITTEE MEMBER: Mo, you want to 11 start? 12 MR. ABBAMIN: Oh yeah, hey. My 13 name is Mohamed Abbamin, Office of EMS, senior 14 policy analyst, very new. 15 MR. TAYLOR: I'm Dallas Taylor. 16 I'm the vice president of trauma services for 17 HCA. 18 MR. KENNEDY: Tim Kennedy, trauma 19 program director at Henrico Doctors Hospital. 20 MR. HARRELL: Adam Harrell. I'm 21 the associate director for the Office of EMS. 22 MS. ROSNER: Jessica Rosner. I'm 23 the epidemiology program manager at the Office of 24 EMS. 25 Tanya Trevilian, MS. TREVILIAN:



System Improvement Committee May 5, 2022 CCR#17241-1 Page 7 1 pediatric trauma program manager at Carilion 2 Children's in Roanoke. 3 MS. WILSON: Jennifer Wilson, 4 project manager at ESO. 5 MR. TEWEY: Robert Tewey, director 6 of engineering at ESO. 7 MR. MONTERA: Chris Montera, 8 director over our state and federal programs at ESO. 9 10 MS. LORETI: Amanda Loreti, 11 performance improvement specialist for the CSEMS 12 region. 13 MR. ORZEL: Josh Orzel, trauma 14 program director at Lewis Gale in Salem. 15 MS. TURNER: Amanda Turner, senior 16 director of emergency service for Centra. I'm 17 filling in for our trauma director today. 18 MS. STURT: Lori Sturt, trauma 19 program manager interim at Southside Medical 20 Center. 21 MS. QUICK: Valerie Quick. I'm 22 with UVA trauma program and PI coordinator, and 23 I'm also the vice chair of the GAB. 24 MS. BROERING: I'm Beth Broering. 25 I'm the trauma program manager at VCU Medical



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1	Center. I am also the chair of the post-acute
2	committee now, so Mindy, put me in my place if
3	I'm supposed to be at the table because I don't
4	know if I'm supposed to be on this committee or
5	not.
6	COMMITTEE MEMBER: Anne McDonnell
7	is representing that one.
8	MS. BROERING: Okay, great. All
9	right, that's fine.
10	DR. FERRADA: My name is Paula
11	Ferrada. I am the division and system chief for
12	Inova Trauma and Acute Care Surgery, and I am
13	also the chair of TACS.
14	CHAIR KUREK: All right. Well, I
15	want to go, I killed a lot of trees trying to get
16	ready for this meeting, so I went back through
17	minutes like from 2018 and '19 to try to get a
18	flavor of what this committee really does for the
19	state, and it sounds like it's really two
20	components. We're going to kind of go over the
21	goals and objectives that were set up when they
22	had a state planning meeting here in a few
23	slides. It sounds like it's data collection for
24	all the other committees or to be the, yes, to
25	get that impression for them, and also for



1	quality measures is what Dr. Aboutanos said at
2	one of the sets of his minutes. The structure
3	itself is supposed to be fifteen representatives,
4	a chair, the five system committees, injury and
5	violence prevention, prehospital care, acute
6	care, post-acute care, and emergency preparedness
7	and response. Then we also have a burn center
8	representative, a peds center representative, a
9	non-designated trauma center, a citizen
10	representative, epidemiologist, registrar PI
11	education and research. This is what the
12	minutes, or last set of minutes was February of
13	'20, and these are the folks that were involved
14	with this committee, and I don't know if anybody
15	was here before that want to speak to some of
16	these. I'm not sure where we stand with the
17	committee members. I know we have all these open
18	seats over there and plus PI is now vacant, and
19	I'm not sure about the rest of the people if
20	they're actually still interested or involved.
21	Mindy brings a good point about the citizen. I
22	guess there's always a citizen representative,
23	but nobody has ever showed up, so it's hard to
24	get quorum when you have somebody listed as a
25	citizen. So I guess we have to have some



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1	discussion about where we could, any
2	recommendations to try to get people on this
3	committee that I could reach out to or, so we can
4	fill all these spots that are open.
5	DR. FERRADA: Paula Ferrada. We
6	did have a question while talking with Beth. It
7	is still unclear to me we have to vote for, like
8	we can just offer the, the chair can offer the
9	position to people that are interested to
10	volunteer their time, or do we have to vote on
11	them and what is the process?
12	MS. CARTER: So within the
13	committees, we should, the committee should be
14	voting on new members or that sort of thing, and
15	we do have quite, the other thing that's going to
16	affect the composition of the membership is there
17	is a cross-representative from the other trauma
18	committees. And so, because of the fact that we
19	have shaken up the timeframes for the schedules,
20	some of those committees are obviously going to
21	be running concurrently. That may change the
22	composition in terms of the member who crosses
23	over from the other committees. So we have to
24	figure that out. That's one of the big projects
25	we have to figure out in the next two days.



1	DR. FERRADA: And additionally to
2	that point, we are communicating with a
3	committee, it is my understanding we cannot do it
4	through emails when we're communicating with the
5	whole committee. It can be one-on-one email, but
6	not to the entire committee, as to uphold
7	discretion. Can you clarify that for everybody
8	here?
9	MS. CARTER: So Adam is going to
10	help me out here, but essentially you as the
11	chair can send out an email to your committee.
12	The problem is, you can't be having an email
13	discussion amongst you. Is that correct?
14	MR. HARRELL: So I'll tell you the
15	best way to address that and I've got, Mo here
16	can help me piggyback this. The blind carbon
17	copy component is beautiful when you're trying to
18	communicate with the committee, because it
19	prevents them from responding, somebody
20	accidentally clicking Reply All. And then also
21	being sure to coordinate through Mindy or
22	whomever staff assigned is to a committee, having
23	them communicate with them, and then our staff
24	using the BCC option when they email that
25	committee so that if any one committee member has



1	a question, it can go back to staff to help
2	facilitate answering that question and whether it
3	goes back out to the group. But that way it
4	doesn't constitute full committee back and forth
5	communication. Because if you send out an email
6	and somebody clicks Reply All or replies to two
7	or three committee members, once you hit that
8	third person, that's an open public meeting and
9	we violated that section of code in Virginia. So
10	generally the best bet is to facilitate any
11	committee communications through staff, so that
12	way we can help protect the committee and protect
13	the members.
14	DR. FERRADA: Thank you.
15	MR. KENNEDY: Tim Kennedy. If the
16	committee has to vote on new representatives and
17	we don't have a quorum, what would be the process
18	to get that voting going?
19	MR. HARRELL: So in the event a
20	committee, Adam Harrell with the office, in the
21	event a committee doesn't have the representation
22	to be able to vote for new members, it would then
23	roll back up to whomever that committee reports
24	to. So in this instance, it could go back up to
25	TAC or the TAC representative, which would be Dr.



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1	Ferrada, and that would help facilitate that. So
2	that way we build all of this in, and of course
3	the bylaws committee is working on some of this
4	as well so that we don't get into these
5	circumstances where a committee is deadlocked
6	without a quorum consistently.
7	MS. MCDONNELL: This is Anne. I
8	have sort of a question and a comment. One of
9	the things that I noticed was that on the
10	original schedule that I received, there was no
11	notice of the system improvement committee
12	meeting, and so I think that may have been part
13	of the confusion, and I'm curious as to whether
14	or not these individuals who are tier have
15	indicated that they are or are not willing to
16	continue.
17	MS. CARTER: And that's a very
18	good question. Basically I was kind of looking
19	at the attendance over time of the current
20	committee members. There are a couple who were
21	really good in attendance in 2019, and then
22	obviously we had the hiatus for the most part in
23	2020 and up into 2021, but this is really the
24	first time this committee has met in
25	(WHEREUPON, simultaneous speaking.)



System Improvement Committee May 5, 2022 CCR#17241-1 Page 14 1 MS. CARTER: ...a year-and-a-half. 2 CHAIR KUREK: Since '20, yes. 3 February of '20. 4 MS. CARTER: Yes, so quite some 5 time. 6 CHAIR KUREK: I kind of wanted to 7 see who showed up today. I mean I could 8 certainly, I have everybody's email address, I 9 could send an individual email to them and see if 10 they are, still want to be on the committee, and 11 then, yes, sir? 12 MR. HARRELL: So just to give you 13 just kind of the same spiel Gary Brown, the director of the office, gave in a previous 14 15 committee. When you're looking at these things 16 and you're considering your membership and your 17 composition and whether people are participating, 18 one of the things that Mindy can help you with is 19 going back over past rosters, so we've circulated 20 one around in here. We do that every meeting. 21 So not only do you see committee member 22 participation, but we also capture the audience 23 so that you can see from the audience who is 24 here, who they're with, those type of things to 25 help facilitate that, and generally what we



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1	recommend to committees when they're evaluating
2	their membership composition and structure is go
3	into it eyes wide open. Look at who is
4	participating, whether it's committee or the
5	audience, how active are they in engaging with
6	the committee and the stakeholders and so forth.
7	And again, those are things that you can reach
8	out to Dr. Ferrada and other members of the
9	Advisory Board, other committees, and we can help
10	facilitate that, help you with that.
11	CHAIR KUREK: That's perfect. So
12	I will do that. I'll shoot an email out.
13	MS. QUICK: One more
14	CHAIR KUREK: I'm sorry, go ahead.
15	MS. QUICK: No, that's all right.
16	Valerie Quick. I'm actually chairing a work
17	group for the GAB that is actually going to be
18	looking at the composition of the GAB as well as
19	the committees, and one of the things that we're
20	actually going to be focusing on in the next
21	couple of months is actually getting each of the
22	committees to sort of report back attendance and
23	mission purpose so that we can make sure that
24	across the board we don't have duplication and
25	really just looking for efficiency of the entire



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1	GAB. So that's something that we're actively
2	looking towards, and we fully understand that the
3	last two years have been an abnormal
4	representation of what's going on, and
5	unfortunately with the trauma committees, they
6	pretty much started right before the pandemic
7	hit, and so it really, it kind of reduced down
8	the efficiency of it. So I think moving forward
9	if that is something that you-guys as a committee
10	can make sure that you sort of zip up and really
11	try to show purpose and try to broaden that out
12	and make that a useful committee, those are the
13	things that I think are going to be really
14	important sort of moving forward, so, and we're
15	going to be getting together with you in the next
16	couple of weeks for a report.
17	CHAIR KUREK: Sounds good. Any
18	comments or questions about membership? You
19	brought up the goals. These are, when they had
20	the trauma system planning meeting, they came up
21	with the, we don't have to go through all these,
22	but there were basically four goals for this
23	committee. We can go over them briefly since we
24	can't do some other things I wanted to get done
25	today. Number one is to promote and support data



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1	systems regarding the continual care and
2	disposition of the patient in order to support
3	trauma system education, PI, public health
4	planning, injury prevention and outcomes. So
5	there were a couple of objectives there, and I
6	think I, I hope, I had a bunch of handouts if
7	you-all want to take them, whoever wants to be
8	involved with this. Number two was promote,
9	educate, and empower institutions and providers
10	to reduce the burden of preventable deaths and
11	suffering as a result of injury by improving
12	care, developing clinical practice guidelines,
13	engagement of the populace of the trauma system
14	through training advocacy and understanding.
15	Number three was to build a trauma system that
16	works towards continuous improvement at all
17	levels, so periodic external and internal
18	benchmarking, consultation, adoption of best
19	practices. Again data collection and QI I think
20	was the big focus that Dr. Aboutanos and I
21	discussed. Number four was conduct research to
22	obtain new insights, innovative solutions to
23	injury-related health problems. So also in the,
24	for those who have not been here before, I did, I
25	love this report, the quarterly report of trauma



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1	incidents. That's awesome. I have that for
2	people who have not seen this. That's one of the
3	things that this committee does is get the data
4	so this can be published, and I'm not sure when,
5	I guess that will be discussed on some of the
6	committees, but I wanted to ask them to go back
7	out again and how we can help do that. It's a
8	great report.
9	MS. CARTER: I think probably what
10	we need is direction from the committee what
11	timeframe they want this
12	CHAIR KUREK: Yes.
13	MS. CARTER: You know, what
14	timeframe you want this data pulled from, since
15	we've had just a hiatus.
16	CHAIR KUREK: Yes, ma'am?
17	MS. ROSNER: Jessica Rosner,
18	Office of EMS. So we, the reason we haven't been
19	publishing it is because it actually, like the,
20	SIC has sort of an approval before we publish it.
21	So since we haven't been meeting, we haven't, we
22	still have those reports but we have not, you
23	know, had an opportunity to present them to the
24	committee
25	CHAIR KUREK: Because, got you.
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1	MS. ROSNER: before putting
2	them on our website. So we have a backlog of
3	some of the reports, although I will say during
4	the data transition process to the new vendor,
5	some of our ability to pull that data has been
6	delayed, but we are now in a position where we
7	can resume those reports. It would just be a
8	matter of coming and presenting them to SIC,
9	having them approved, and then
10	CHAIR KUREK: That's awesome,
11	okay.
12	MS. ROSNER:being able to
13	distribute the information again.
14	CHAIR KUREK: Okay. So if anybody
15	has not seen that report, I do have about fifteen
16	or twenty copies around this table. You can grab
17	one and take a peek. I think it's great. I
18	think, it was the fifth, I'm sorry. Again, the
19	advice of Virginia Department of Health Office of
20	EMS to manage and maintain performance for the
21	process and a designation triage plan and
22	improved trauma care throughout Virginia. That
23	was, sorry about that, I forgot about that fifth
24	one. We all need to go through this. This is
25	the mission statement and the goals and vision
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1	statement of, that when they had the trauma
2	system plan task force to kind of help set up all
3	these committees. We could do this at a later
4	time once we get our committee actually set up.
5	Yeah, that's all I have for old business, if
6	there's any new business we could address. Kind
7	of an action plan. I think, like you said, I
8	think we'll reach out to the individuals who were
9	on the committee, see if they're still
10	interested, and I guess we could ask, I'll get
11	with Dr. Ferrada and see, actually I could ask
12	for a call for volunteers of people who have been
13	here in the past, I do have the minutes and
14	things from past meetings, and send a call for
15	volunteers out, get that back, and then get with
16	Dr. Ferrada and see if she could appoint some
17	folks.
18	MS. CARTER: I will say that the
19	pediatric representative, Dr. Kuhn, is going to
20	be stepping down from her position in mid-July or
21	late July, and I don't know that she will be
22	wanting to continue on as the rep. So we may
23	need to identify that as a need as well.
24	CHAIR KUREK: Okay. Dallas?
25	MR. TAYLOR: Dallas Taylor. So



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1	for members that may be interested in serving on
2	this committee, do they email you, Dr. Ferrada,
3	and Mindy? Or just you, Mindy? How would you
4	like that?
5	CHAIR KUREK: I'll, email me and
6	I'll, this is Stan Kurek. It's
7	Stanley.Kurek@hcahealthcare.org is the easiest
8	way to get me.
9	MR. TAYLOR: Okay.
10	MS. CARTER: They've got
11	healthcare.com or healthcare.org?
12	CHAIR KUREK: It is .com, I'm
13	sorry. I have too many email addresses. That's
14	my work one, though, is .com. Does anybody else
15	have any other new business for today?
16	MS. CARTER: We could have
17	committee updates.
18	CHAIR KUREK: Has anybody met, any
19	committees met already this morning? I could get
20	committee updates. Thank you, Mindy, that's
21	right.
22	MS. CARTER: The TAC committee has
23	met previously. The prehospital committee met
24	previously.
25	CHAIR KUREK: That's true.
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1	MS. CARTER: I don't know that any
2	of the others have since the big hiatus.
3	DR. FERRADA: So from the TAC
4	committee, this is Paula Ferrada, and you may
5	have to correct me, we met and basically what we
6	discussed is at the time we didn't have a quorum,
7	so we couldn't approve the minutes either. We,
8	what we discussed was in the meeting committee
9	chairs were, committees where the chairs were
10	coming out. I have the opportunity to be part of
11	the bylaws committee as well where it's inviting
12	that we have any strategies so there's no empty
13	chairs and there's some type of overlap between
14	people that are serving, so we're not back in
15	this cirumstance again. And it was also, it was
16	a brief meeting because of the safety issues that
17	we're having today.
18	CHAIR KUREK: Thank you, Dr.
19	Ferrada. And prehospital care committee, any
20	representative from that?
21	MS. CARTER: Sherry is not here.
22	CHAIR KUREK: So then onto injury
23	and violence prevention, acute care, post-acute
24	care, emergency preparedness.
25	MS. MCCONNELL: No post-acute.



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1	CHAIR KUREK: Post-acute? Have
2	you guys met?
3	MS. MCCONNELL: No, we're meeting
4	this afternoon.
5	CHAIR KUREK: Okay.
6	MS. MCCONNELL: I mean there are a
7	couple of things that I can recall from when we
8	met previously. One of the conversations that we
9	had had was whether or not there was any benefit
10	to having external folks come in. We were
11	specifically talking about what happens to folks
12	after acute care. Now Virginia Commonwealth
13	University has one of the TBI Model Systems
14	grants, and they have been following individuals
15	who have been on that program for more than
16	thirty years, and so we have some data about some
17	of the long-term outcomes of individuals who are
18	seen in trauma settings, because these are all
19	individuals who have been admitted into trauma
20	hospitals. So you know, thinking outside the box
21	as to where else we may be able to come, you
22	know, find some data that informs some of the
23	things, that was discussions we were sort of
24	beginning to have, and we wanted to look at some
25	of the data around who's going to skilled nursing



1	facilities and seeing that increase, because one
2	of the things that we know is that insurance
3	companies are increasingly decreasing lengths of
4	stays or refusing to admit somebody into acute
5	rehab, rather admitting them into a SNF with
6	rehab, and we know that those outcomes aren't the
7	same. So that was one of the things that we were
8	also considering looking at.
9	CHAIR KUREK: Okay, thank you.
10	All right, Stan Kurek again. Anybody else have
11	anything else for the committee today? Yes, sir?
12	MR. HARRELL: So I would be remiss
13	if I didn't take this opportunity, since we do
14	have ESO, the new, the vendor that is providing
15	the state's trauma registry, our STR registry,
16	our EHR for EMS, our patient registry, and the
17	hospital bed exchange that should the committee
18	have any questions today or if any specific
19	individuals have questions for them, that please
20	take this opportunity. But one of the things
21	that we are really focusing on right now is
22	trying to work with and convince health systems
23	to come onboard with the hospital data exchange.
24	So for those of you that aren't aware of what
25	that is or what it does, it is actually that,



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1	it's linkage between the EMS patient care record,
2	the ED admission and allows that two-way
3	communication not only for you to be able to
4	import the EMS data, but it also allows for you
5	to work with the EMS Agency to provide outcomes
6	data back for their PI processes and improvement.
7	But then it also has implications with the STR
8	registry product, the trauma registry, and so
9	forth. So it has additional internal benefits to
10	the facilities, and the more champions we can get
11	to bring, you know, the Commonwealth has footed
12	the bill for this product for all 109 receiving
13	facilities in the state. So really the only
14	burden for the facility is their internal risk
15	processes and IT processes to implement that
16	system. We have covered the cost for the
17	software as well as the cost to the EMS agency so
18	that for receiving facilities, everybody who
19	comes there, this could benefit you. So again,
20	we want to make sure that everybody is aware of
21	that availability and that we just need you to
22	sign on the dotted line.
23	CHAIR KUREK: This is Stan Kurek.
24	How many senators are actually using the
25	technology right now? Percentage?



1 COMMITTEE MEMBER: Unfortunately 2 Chris walked out. 3 MR. HARRELL: Yeah, Chris Montera 4 is out. 5 CHAIR KUREK: Oh okay. 6 MR. HARRELL: As of right now, I 7 want to say, and again it's just a rough 8 estimate, I want to say it's about fourteen that 9 we have actively engaged ... 10 CHAIR KUREK: Okay. 11 MR. HARRELL: ... but nobody has 12 come online yet. 13 CHAIR KUREK: Oh wow. 14 MR. HARRELL: So again it's there. 15 The benefit to the system, I know I looked at 16 some of your objectives with it being, you know, 17 data system inoperability... 18 CHAIR KUREK: Yes. 19 MR. HARRELL: ...as well as clear 20 data, clean data transitioning between EMS to the 21 hospital. We also have what's called their 22 alerted platform that is available that we 23 haven't really pushed yet that if hospitals come 24 onboard with that, it can be free alert for 25 trauma. You can put your entire trauma team in



1 there, your call rotations. They could 2 communicate directly with EMS in the field for a 3 live trauma case. So those are all options that 4 we're looking at to try to do systems improvement 5 overall in the state that we just need champions 6 and partners to help us take this to the finish 7 line.

8

CHAIR KUREK: Beth?

9 MS. BROERING: Hey, thanks. Beth 10 from the post-acute care committee I quess and 11 then from VCU. Are there, I know there's no one 12 that has actually come online in the state yet, 13 but I guess it would be nice to see if there's 14 some hospitals or health systems in other states 15 that have implemented this and to see what good 16 looks like and to get some experience from them 17 of what their stumbling blocks have been or pain 18 points as well as sort of where they've had 19 seamless implementation or areas of 20 implementation so that we as a state and health 21 systems can learn from some of this to help us 22 not only work with our administrators and IT and 23 security people, you know, with whatever we need 24 to do to get it done, but also how we can 25 maximize the use of the data that becomes



System Improvement Committee May 5, 2022 CCR#17241-1 Page 28 1 available once we start to implement it. 2 Absolutely and I can MR. HARRELL: 3 put him on the spot. I see he's got a phone up 4 to... 5 COMMITTEE MEMBER: I'll cover him 6 on this one. If I can get your contact 7 information right after this... 8 MS. BROERING: Sure. 9 COMMITTEE MEMBER: ...I can 10 connect you to somebody who, we've got tons of 11 different hospitals that we can connect you with 12 to have this discussion. Absolutely. 13 MS. BROERING: Okay. I mean I 14 think sometimes our health systems, especially 15 ones that have, you know, individuals who may be 16 on the more, I would call it the conservative 17 stance of data exchange across platforms to be 18 able to have those conversations and share best 19 practices, because certainly it helps us move the 20 thing, the process along. Just saying. 21 MR. TEWEY: This is Robert Tewey 22 from ESO. So part of your question was also about security assessments and accessing ... 23 24 MS. BROERING: Well, I mean those 25 are all parts of the steps in the implementation



1	process, yeah.
2	MR. TEWEY: So we do have a
3	dedicated team to be able to help with those
4	assessments at ESO.
5	MS. BROERING: Yeah.
6	MR. TEWEY: So as an account of
7	those, we can contact the sales team and get you
8	in touch with Eric in that group.
9	MS. BROERING: I mean I want to
10	champion it, and Greg from VCU. I mean we
11	definitely want to champion it for the health,
12	for VCU Health System. I mean I've been asking
13	for this for five or six years even before we
14	transitioned to our new EMR, you know, and with
15	Image Trend but, because I think that's the way
16	we should be. But I also would like to sort of
17	see what other people are using and how they're
18	using the data to maximize system improvement for
19	their own health system and then to use it for
20	the state too.
21	COMMITTEE MEMBER: I mean from
22	that perspective, some of the things that the
23	state is looking at once we get that onboard is
24	it allows us a lot of benchmarking efforts that
25	currently we can't do.



1	MS. BROERING: Yeah.
2	COMMITTEE MEMBER: And that goes,
3	it could be EMS system, it could be from a
4	regional perspective, it could be statewide, it
5	could include the trauma systems. I mean from
6	that point, that's one of the big things that we
7	want to be able, you know, from what we do
8	research wise, all of our partners that request
9	data, all of these things become a little bit
10	more seamless.
11	MS. BROERING: Sure.
12	COMMITTEE MEMBER: Right now it's
13	kind of difficult when EMS is either printing a
14	report or you're pulling it out of a portal and
15	it may not make it into that patient encounter
16	until they've been discharged or they're on the
17	floor or surgeries done and they, you know, with
18	this it becomes more instantaneous. Not only do
19	you have the data, it's integrated into your
20	system. So it's there. Those are the big things
21	that we look at, and I completely understand,
22	having come from the hospital admin world,
23	wanting to be able to justify that up the chain,
24	and we are more than happy from the state's
25	perspective to do anything we can to help those



-	
1	that want to champion this project.
2	CHAIR KUREK: Thanks for that
3	great update. Anybody else have anything for the
4	committee today? I think we're almost at the
5	10:30 mark, so I appreciate everybody showing up
6	and hopefully we'll get some things going in the
7	next weeks. So expect some emails with a lot of
8	BCCs. Don't reply all. All right? So thank
9	you-all for coming.
10	(WHEREUPON, the Meeting was concluded at 10:29
11	a.m.)
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1	CAPTION
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3	The foregoing matter was taken on the date, and at
4	the time and place set out on the title page hereof.
5	
6	It was requested that the matter be taken by the
7	reporter and that the same be reduced to typewritten
8	form.
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1 CERTIFICATE OF REPORTER AND SECURE ENCRYPTED SIGNATURE AND DELIVERY OF CERTIFIED TRANSCRIPT 2 3 I, CHERYL RENEE LANE, Notary Public, do hereby 4 certify that the foregoing matter was reported by 5 stenographic and/or mechanical means, that same was reduced to written form, that the transcript prepared 6 7 by me or under my direction, is a true and accurate 8 record of same to the best of my knowledge and ability; 9 that there is no relation nor employment by any attorney or counsel employed by the parties hereto, nor financial 10 or otherwise interest in the action filed or its outcome. 11 12 This transcript and certificate have been digitally signed and securely delivered through our encryption 13 server. 14 15 IN WITNESS HEREOF, I have here unto set my hand 16 2022. this 12TH day of MAY, 17 TECHNOLOGY COURT REPORTER AND INFORMATION MANAGER CHERYL RENEE LANE, CTR 18 REPORTER@VETERANREPORTERS.COM SPOUSE OF A UNITED STATES NAVY VETERAN 19 lel R 20 21 CHERYL RENEE LANE Court Reporter / Notary 22 Notary Registration Number: 7864242 23 My Commission Expires: 05/31/2024 24 COUNTY LITIGATION TECHNOLOGY 25



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