



Ambulance Entrance  
Ingreso de  
Ambulancias



Billing Department  
Departamento de  
Facturación



Cardiology  
Cardiología



Care Staff Area  
Área del Personal  
de Cuidado



Chapel  
Capilla



Diabetes (Education)  
Diabetes (Educación)



Emergency  
Emergencia



Family Practice Clinic  
Clínica de Práctica  
Familiar



Immunizations  
Inmunizaciones



Infectious Disease  
Enfermedades  
Infecciosas



Intensive Care  
Cuidado Intensivo



Internal Medicine  
Medicina Interna



Interpretive Services  
Servicios  
Interpretación



Laboratory  
Laboratorio



Mammography  
Mamografía



Medical Records  
Archivos Médicos



OB Clinic  
Clínica de Obstetricia



OB/GYN  
Obstetricia/  
Ginecología



Oncology  
Oncología



Outpatient  
Paciente Ambulatorio



Pediatrics  
Pediatria



Pharmacy  
Farmacia



Physical Therapy  
Terapia Física



Radiology  
Radiología



Registration  
Registro



Social Services  
Servicios Sociales



Surgery  
Cirugía



Waiting Area  
Área de Espera

# Symbols for Use in Health Care

Hablamos Juntos, an initiative of The Robert Wood Johnson Foundation, was launched to eliminate language barriers and improve the quality of health care for people with Limited English Proficiency (LEP). In a research endeavor with JRC Design, they examined the history and usage of visual symbols as communication tools in health care settings throughout the world.

The research showed that symbols can be a effective communications tool, particularly for LEP individuals. Further, a thoughtful, well-designed symbol system could assist English speakers as well as LEP people of many languages and cultures.

The symbols shown on this poster are the results of rigorous design and testing. It is a system with broad aesthetic, as well as practical, appeal.

Symbols are not the panacea for a poor signage system, nor will they solve wayfinding issues. But they can be part of a viable and dynamic system that can assist all people, regardless of their reading skill level, to feel more comfortable and confident within a health care facility.